



# SNAP ONLINE PURCHASING PROGRAM

## Questions & Answers

**Beginning July 1, 2020, you can use your SNAP food benefits or P-EBT benefits to order groceries online for pickup or delivery from participating ShopRite and Walmart stores and Amazon. Shop and pay for SNAP eligible food items by using your EBT card at checkout.**

### **Which online retailers accept SNAP EBT payments?**

Amazon and participating ShopRite and Walmart stores currently accept online EBT payments in Delaware. Visit each retailer's website to search for a participating store near you.



[Amazon.com](https://www.amazon.com)



[ShopRite.com](https://www.ShopRite.com)



[Walmart.com/Grocery](https://www.Walmart.com/Grocery)

### **How does SNAP Online Purchasing work?**

You can use your SNAP food benefits or P-EBT benefits to order groceries online for pickup or delivery from ShopRite, Walmart, and Amazon. You will need your Delaware EBT card and Personal Identification Number (PIN) to begin purchasing groceries online.

To get started, create an account and add your EBT card information. You will also need to select a store location and choose pickup or delivery for ShopRite and Walmart. You will select "EBT card" as your payment method during checkout. Please visit each retailer's website for specific instructions.

### **Can I use my Delaware P-EBT card to buy food online?**

Yes, you can order groceries online using your P-EBT card and P-EBT benefits. SNAP food benefit rules apply to P-EBT transactions.

### **What can I buy online with my EBT card?**

You can pay for items labeled as "SNAP eligible" with your EBT card. You can use your SNAP food benefits or P-EBT benefits to buy:

- Fruits and vegetables
- Meat, poultry, and fish
- Dairy products
- Breads and cereals
- Other foods items
- Non-alcoholic beverages
- Vegetable, fruit, and herb seeds and plants

## **How do I get the groceries that I ordered online?**

For Amazon orders, your items will be shipped to the address you provide.

For ShopRite and Walmart orders, you may choose curbside pickup or delivery (where available) when you checkout.

## **How much are service and delivery fees, and can I use my EBT card to pay for them?**

Service and delivery fees vary. Please visit each retailer's website for specific fee information for your online order.

You cannot pay for service, delivery, shipping, or membership fees with your EBT card. You will need to use another payment method to pay for items and fees that cannot be purchased with SNAP food benefits.

## **Is there a minimum or maximum transaction limit when I use my EBT card online?**

No, there are no transaction limits for online purchases. There may be retailer purchase limits to qualify for delivery options.

## **Can I still place my online order if I do not have enough funds on my EBT card?**

Your order will not be processed if you do not have enough funds on your EBT card. You will receive an error message telling you that you have insufficient funds available on your card. You will need to use another payment method to complete your order.

## **Can I purchase food online from a store in a surrounding state?**

You can use your EBT card to purchase groceries online at participating stores and retailers in surrounding states. Please visit each retailer's website to find store locations in other states that accept online EBT payments.

## **Where can I learn more about Delaware's SNAP Online Purchasing Program and SNAP food benefits?**

Visit the Division of Social Service's website at [dhss.delaware.gov/dhss/dss/](http://dhss.delaware.gov/dhss/dss/).



**DELAWARE HEALTH AND SOCIAL SERVICES**

Division of Social Services

