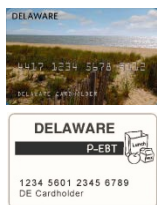


IMPORTANT INFORMATION FOR ACTIVATION AND USE OF YOUR P-EBT CARD



This is your P-EBT Card for Delaware's P-EBT Program. This card has food assistance benefits on it. You have received this card because you have a child or children in your household who are eligible for free or reduced school meals. Because they are not in school right now, you are receiving food assistance benefits.

If you have any questions about your participation in the P-EBT Program, please contact Delaware Division of Social Services at 1-866-843-7212. You can also find P-EBT information at dhss.delaware.gov/dhss/dss/.

IMPORTANT! This card and food assistance benefit cannot be transferred to anyone else. If you do not want to participate in the P-EBT Program or use the benefit, cut through the magnetic stripe on the card and dispose of the card in a secure manner.

How do I activate the card?

Call 1-800-526-9099.

If the card is in your name, enter the EBT number on the front of the card, then the last 4 digits of your Social Security Number and your date of birth. Next you will select a 4-digit PIN.

If the card is in your child's name, you will need the EBT card number on the front of the card, your zip code, and the date of birth of the child named on the card. You will need to enter 0000 when prompted for the last 4 digits of the Social Security Number. You will need to set a 4-digit PIN.

How do I use the card?

Once activated, the card can be used to purchase eligible food items anywhere SNAP/EBT cards are accepted. If the card is in your child's name, the child does not need to be present when using the card. You will need to use the PIN number you created when activating the card. The card can be used in the point of sale device, just like a debit card, or can be handed to the cashier.

When to call EBT Customer Service:

1-800-526-9099

Available 24 hours a day, 7 days a week

- To activate your card and select a PIN
- To check your balance and transactions
- To report your card lost, stolen, or damaged
- To change your PIN
- To ask questions or report problems with your card