

DIRECTORY OF HUMAN SERVICES FOR DELAWARE 2013



DELAWARE HEALTH AND SOCIAL SERVICES

Division of State Service Centers

A FEATURE OF THE 2013 DIRECTORY OF HUMAN SERVICES FOR DELAWARE

DELAWARE HELPLINE 2-1-1

www.delaware211.org

Delaware Helpline 2-1-1 is a comprehensive information and referral organization which links people in need of health and human services with appropriate service providers who can meet their needs. Delaware Helpline 2-1-1 offers information and referrals to programs that can help individuals and families with financial needs, health care needs, housing and homelessness, and so much more. Delaware Helpline 2-1-1 can be reached by dialing 2-1-1 and is available 8 a.m. to 8 p.m. Monday through Friday.

With a capability to access over 3,000 government, non-profit and faith based agencies and programs, Delaware Helpline 2-1-1 can be utilized by anyone. Delaware Helpline 2-1-1 is staffed by trained specialists who quickly assess callers' needs and refer them to agencies that can help. 2-1-1 is easy to remember, toll free, statewide and confidential.

Delaware Helpline 2-1-1 is made possible by United Way of Delaware and the State of Delaware.

Dial 2-1-1 to get connected and get answers

Out of state callers: 1-800-560-3372

For state government information:

1-800-464-HELP or 1-800-464-4357

Out-of-state callers: 1-800-273-9500



**DELAWARE
HELP!LINE
1-800-464-4357**



A FEATURE OF THE 2013 DIRECTORY OF HUMAN SERVICES FOR DELAWARE

DELAWARE VOLUNTEER RESOURCE CENTER (STATE OFFICE OF VOLUNTEERISM)

www.volunteerdelaware.org

You can help. You can teach someone to read, give attention to a lonely child, get involved in the problems of drug abuse, the homeless, health care, or the environment. Take your place among the thousands of Delawareans who are active in the community. You make the choice. The Delaware Volunteer Resource Center has on file a list of more than 500 nonprofit organizations and public agencies and their needs for volunteers. We can help find the perfect job for you. The Delaware Volunteer Resource Center serves YOU!

1-800-815-5465

DELAWARE HEALTH AND SOCIAL SERVICES

Division of State Service Centers

State Office of Volunteerism

START WITH YOURSELF...VOLUNTEER!



Turn Your Passion Into Action!

USEFUL PHONE NUMBERS

EMERGENCY NUMBERS (All Counties)

Ambulance, Fire, Police 911
Hazardous Spills, Radiological Hazards,
and Natural Disasters 1-877-729-3362 or 302-659-3362

CHILD ABUSE 24 HOUR HOTLINE

Division of Family Services 1-800-292-9582

CONTACT LIFELINE (24 Hour Helpline)

Rape, Crisis, Suicide Counseling, Crisis Intervention 761-9100

CRISIS INTERVENTION SERVICE

New Castle County 577-2484, 1-800-652-2929
Kent and Sussex Counties 1-800-345-6785

DEAF/DELAWARE RELAY SERVICES

TTY 1-800-232-5460
Voice 1-800-232-5470
National Relay Service 7-1-1

DELAWARE HELPLINE (7:30 A.M.-6:00 P.M., Mon.-Fri.)

All Counties (Voice and TDD) 1-800-464-4357
Out of State (Voice and TDD) 1-800-273-9500

DOMESTIC VIOLENCE 24 HOUR HOTLINE

New Castle County 762-6110
Kent and Sussex Counties (Families in Transition) 422-8058

FOOD STAMP INFORMATION (Delaware Helpline) .. 1-800-464-4357

HOSPITALS:

New Castle County

Christiana Care Health System 733-1000
St. Francis Hospital 421-4100

Kent County

Kent General Hospital 674-4700

Sussex County

Beebe Hospital 645-3300
Milford Memorial Hospital 422-3311
Nanticoke Memorial Hospital 629-6611

POISON CONTROL CENTER 1-800-222-1222

RUNAWAY YOUTH HOTLINE 762-6373

KEY ABBREVIATIONS

Frequently used abbreviations in the 2013 Directory are listed below:

DCMH Division of Child Mental Health
DCSE Division of Child Support Enforcement
DDDS Division of Developmental Disabilities Services
DFS Division of Family Services
DHSS Delaware Health and Social Services
DLTCRP Division of Long-Term Care Residents Protection
DMMA Division of Medicaid & Medical Assistance
DMS Division of Management Services
DOE Department of Education
DOL Department of Labor
DOS Department of State
DPH Division of Public Health
DSAAPD Division of Services for Aging and Adults with Physical Disabilities
DSAMH Division of Substance Abuse and Mental Health
DSCYF Division of Services for Children, Youth and Their Families
DSS Division of Social Services
DSSC Division of State Service Centers
DVI Division for the Visually Impaired
DVR Division of Vocational Rehabilitation
OMB Office of Management and Budget

USER'S GUIDE

Welcome to the *Directory of Human Services for Delaware 2013*, the seventeenth edition of the Directory which is published by the Division of State Service Centers.

The Directory offers a comprehensive listing of the many human service programs within the state of Delaware. This edition expands on previous editions and includes more agencies, phone numbers, and web sites than ever before.

The keys to using this book are the Alphabetical and Subject Indices. Each agency and program is listed in the Alphabetical Index as well as in the Subject Index under each major service provided. In the 2013 edition, each agency is listed with all of the relevant locations throughout the state. Each entry provides a brief description of services, all agency office addresses, contact information, as well as all of the areas an served throughout the state. Service locations and areas identified pertain exclusively to Delaware, even though some agencies may provide services outside the State. The format and organization of the information has been designed to be easy to read and easy to use as you work with clients and/or other agencies.

Suggestions or comments about this Directory should be forwarded to:

Directory of Human Services
Division of State Service Centers
Charles H. Debnam Building, Room 245
1901 North DuPont Highway
New Castle, DE 19720

Agencies that want to update information, or new agencies that would like to be added to the next edition, can complete the Agency Addition/Revision Form located at the end of this Directory. Completed forms should be sent to the above address.

Our hope is that the *Directory of Human Services for Delaware 2013* will help you in your endeavor to link services with persons in need.

*Division of State Service Centers
Department of Health and Social Services*

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Kent County Community Action Agency, Inc.	222
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1212 CORPORATION

2700 N. Washington Street
Wilmington, DE 19802
Phone: 302-764-4048

PERSON IN CHARGE: Derrick El, Treasurer

STATUS: Not for profit

SERVICE DESCRIPTION: The 1212 Corporation is a non-profit organization which provides one or more centers in the Wilmington, DE area to counsel alcoholic and drug addicted individuals seeking help. Major emphasis is placed on rehabilitation and recovery for alcoholics and drug addicts, providing additional recovery programs and a safe haven for recovering persons.

HOURS OF OPERATION: 7:00 a.m.-10:00 p.m., 7 days a week

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Stop in or call for information

FEES: No charge for supportive services; monthly \$12.00 membership fee.

A BETTER CHANCE FOR OUR CHILDREN

700A River Road
Wilmington, DE 19809
Phone: 302-764-1890
Fax: 302-764-1893

PERSON IN CHARGE: Mary Lou Edgar, LCSW, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information and training to those interested in adopting children, either domestically or internationally. Specializes in placing children who have been waiting for a permanent family in the foster care system either in Delaware or elsewhere in the United States. Provides an array of post finalization adoption services, that include groups and specialized trainings.

OTHER LOCATION: 621 North DuPont Highway, Milford, DE 19963 (302-725-5008; Fax: 302-725-5164)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.; evening hours by appointment.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by program

A CENTER FOR RELATIONAL LIVING, INC.

100 W. 10TH Street

Suite 614

Wilmington, DE 19801-6604

Phone: 302-428-3850

Fax: 302-428-3851

Website: www.relationalliving.org

Email: info@relationalliving.org

PERSON IN CHARGE: Rev. Paula A. Maiorano, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides one-on-one mentoring, job/search and job prep assistance.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Individuals 18 and over

AREA SERVED: New Castle County, primarily urban Wilmington

OBTAINING SERVICE: Call for information, call for appointment

FEES: None

A DOOR OF HOPE PREGNANCY CENTER

3407 Lancaster Pike

Wilmington, DE 19805

Phone: 302-998-9000

Website: www.adoorofhope.org

PERSON IN CHARGE: Carol Doherty, Executive Director

218 E. Main Street

Suite 114

Newark, DE 19711

Phone: 302-737-5433

STATUS: Not for profit

SERVICE DESCRIPTION: Provides free and confidential services including early detection pregnancy tests, education and information on pregnancy, abortion and abortion alternatives, spiritual counseling, assistance with maternity and baby needs, and resource referrals. Does not provide abortion services or abortion referrals. Provides youth relationship/abstinence education free of charge in public and private schools.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information, Visit website: www.adoorofhope.org

FEES: None

A.F.W. COUNSELING SERVICES

925 Kitts Hummock Road

Dover, DE 19901

Phone: 302-734-0991

PERSON IN CHARGE: Marcia Wilson Morin, M.Ed., L.P.C.M.H., M.A.C., NCHH, C.C.M.H.C.

STATUS: For Profit

SERVICE DESCRIPTION: Mental health counseling by professional staff, targeting people with problems due to alcoholism and drug abuse, family discord, phobic reactions, negative reactions to stress, mood disorder, and counter-productive habits and compulsions.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Tues.-Fri.; 9:00 a.m.-12:00 noon, Sat.

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Call for appointment

FEES: \$85 per hour.

AARP DELAWARE

1100 North Market Street, Suite 1201

Wilmington, DE 19801

Business Office: 302-571-8791

Fax: 302-571-1984

Website: www.aarp.org/de

PERSON IN CHARGE: Lucretia Young, State Director

STATUS: Not for profit

SERVICE DESCRIPTION: Membership organization for persons 50 and over. Provides information and resources; engages in legislative, regulatory, and legal advocacy; assists members in serving their communities; and offers a wide range of unique benefits, special products, and services, including *AARP The Magazine*, published bimonthly; *AARP Bulletin*, a monthly newspaper; *AARP Viva*, a quarterly Spanish newspaper; and has offices in 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands.

LOCATIONS:

- Claymont Area #175: U.M. Church of the Atonement, 3519 Philadelphia Pike, 1:00 p.m., 2nd Thurs.
- Concord Area #3979: Aldersgate Methodist Church, Concord Pike, Fairfax, Wilmington, 1:00 p.m., 4th Wed.
- Dover Area #721: Modern Maturity, 1:00 p.m., 3rd Tues.
- Hockessin Area #4612: Hockessin Memorial Hall, Hockessin, 1:00 p.m., 3rd Wed.
- Long Neck Area #4903: American Legion #28, Rt. 24, Long Neck, 12:00 p.m., 3rd Tues.
- Milford Area #3134: Avenue U.M. Church, 20 N. Church Ave., 1:00 p.m., 2nd Tues.
- Seaford Area #1084: Methodist Manor House, 1001 Middleford Rd., 1:30 p.m., 2nd Thurs.
- South Coastal Area #5226: The Bay Center, 113 Dickinson Street, Dewey Beach, 12:00 noon, 3rd Tues.
- S.E. Sussex Area #3543: La Rosa Negra, 1201 Savannah Road, Lewes, 12:00 noon, 2nd Tues.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over or spouse of any age

AREA SERVED: Statewide

OBTAINING SERVICE: Call 1-888-OUR-AARP

FEES: Dues - National, \$16.00; Chapter, \$4-\$7.

ABR COUNSELING ASSOCIATES

1550 South Governor's Avenue
Dover, DE 19904
Phone: 302-678-4558

33124 Lighthouse Road
Selbyville, DE 19975
Phone: 302-436-5868

PERSON IN CHARGE: Joseph B. Hicks, M.Ed., C.C.M.H.C., L.P.C.M.H.

STATUS: For profit

SERVICE DESCRIPTION: Mental health counseling by professional staff, targeting people with problems due to alcoholism and drug abuse, family discord, phobic reactions, negative reactions to stress, mood disorder, counter-productive habits, and compulsions, including problem gambling. Staff includes licensed child therapist. LGBT friendly.

HOURS OF OPERATION: 8:00 a.m.-9:00 p.m., Mon.-Fri.; 8:00 a.m.-4:00 p.m., Sat.

ELIGIBILITY: Open

AREA SERVED: Kent and Sussex Counties

OBTAINING SERVICE: Call for appointment

FEES: \$85 per hour. Medicaid and all major health insurance accepted. Some hardship cases will be considered.

ABRIENDO PUERTAS AT PEOPLE'S PLACE

1129 Airport Road
Milford, DE 19963
Office: 302-422-5015
Bilingual Hotline: 302-745-9874
Email: ap@peoplesplace2.com

PERSON IN CHARGE: Rosemary Martinez, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides shelter, court advocacy, bilingual (Spanish) hotline, case management, as well as anything needed by the families of immigrant female victims of domestic violence. Also, community outreach, education, and prevention work.

HOURS OF OPERATION: Office hours: 8:30 a.m.-4:30 p.m., Mon.-Fri.; 24 hour emergency, bilingual (Spanish) hotline.

ELIGIBILITY: Hispanic immigrant female victims of domestic violence and their children.

AREA SERVED: State of Delaware and, if needed, out of state.

OBTAINING SERVICE: Call for information, referral, call for appointment

FEES: None

ABSALOM JONES SENIOR CENTER

**310 Kiamensi Road
Wilmington, DE 19804
Phone: 302-998-0363**

PERSON IN CHARGE: Joan E. Budrow, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides recreation, nutrition, education, transportation, and information and referral through a number of programs and activities. These include hot noontime meals; arts and crafts; exercise; films; trips to grocery, bank, and post office; recreational trips; educational speakers; special programs; entertainment; and salad bar dinner dances—line dancing.

HOURS OF OPERATION: 9:00 a.m.-2:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 60 and over. Any age, but meal costs more.

AREA SERVED: Newport and other local areas. Transportation for Belvedere and Marshallton, Elsmere, Kiamensi, and Stanton.

OBTAINING SERVICE: Call or walk in

FEES: Donation requested for meal

ADAMS (THURMAN, JR.) STATE SERVICE CENTER (DSSC, DHSS)

546 S. Bedford Street
Georgetown, DE 19947

Phone: 302-856-5574

Community Resource and Assistance Services:

Phone: 302-856-5557; 302-856-5574

Website: www.dhss.delaware.gov/dssc

PERSON IN CHARGE: Kathy Bullock, Administrator II

STATUS: Public

SERVICE DESCRIPTION: Houses State agencies: **Division of Social Services** - Food Stamps, Public Assistance, Medicaid, Day Care, Employment and Training; **Division of Family Services** - family and child protective services; **Division of Public Health** - Child Health, Women's Health, Dental Clinic, Adult Health Screening, TB testing, HIV testing, WIC; **Division of Mental Health; Department of Correction; Division of Human Relations** - investigates reports of discrimination in housing, employment, etc., on basis of race, age, sex, handicap; **Division of State Service Centers** - Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, Community Resource and Assistance Services, Specialized Transportation, Retired and Senior Volunteer Program (RSVP) Sussex County, and Foster Grandparent Program; **Sussex County Senior Services** - Home Health Care Services, Nutrition Program, Specialized Transportation. **Department of Services for Children, Youth and Their Families** - Child Mental Health and Youth Rehabilitative Services.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: Vary by service

ADOLESCENT HEALTH SERVICES; TEEN PREGNANCY PREVENTION (DPH, DHSS)

Jesse Cooper Building
Federal and Water Streets
Dover, DE 19901
Phone: 302-744-4822

PERSON IN CHARGE: Frederick W. MacCormack, MPA, MPH,
Administrator

STATUS: Public

SERVICE DESCRIPTION: Program development, contracts for prevention programs, Health Education/Inservices on topics related to adolescent health.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m.

ELIGIBILITY: Public Resource

AREA SERVED: Statewide

OBTAINING SERVICES: Call for information regarding adolescent health.

FEES: N/A.

ADOPT-A-FAMILY (DSSC, DHSS)

Claymont Community Center
3301 Green Street
Claymont, DE 19703
Main: 302-792-9538
Fax: 302-762-6784

Milford State Service Center Annex
13 S.W. Front St., Suite 103
Milford, DE 19963
Phone: 302-424-7260;
Dover: 302-739-3145
Fax: 302-424-2782

PERSON IN CHARGE: Social Service Administrator, NC County; Program Administrator, Kent/Sussex County

STATUS: Not for profit

SERVICE DESCRIPTION: Throughout the year, prepares care packages of essential household and baby items for families experiencing crisis or transition. Monetary donations and donations of critical household, bath, kitchen, and bedroom items, as well as baby items, are welcomed. Tax-deductible donations are assigned to families in need without charge. Volunteers are available to pick up donations. **Holiday program** operates from mid-October through December, and anonymously matches sponsors

with families and individuals who do not have means to provide holiday gifts for their immediate family. Sponsors receive information about the family's circumstances and are asked to purchase gift certificates to specific stores that the adopted family has requested. Homebound seniors, persons with disabilities, and residents in nursing homes are also matched with sponsors who provide gift items from a wish list. **Hanover Clothing Closet**, operated by Adopt-a-Family in New Castle County, at Hanover Presbyterian Church, offers clothing up to two times a month with photo I.D. Clothing donations can be dropped off at the church, 18th St. and Baynard Blvd., Mon.-Fri., 9:00 a.m.-3:00 p.m., or at Adopt-a-Family office during business hours. A pickup can be scheduled for large donations. **Adopt-A-Student Program** operates June through September and provides students in need with a backpack and school supplies as well as gift cards to purchase school uniforms. Donations of these items are requested from corporations and community members during those months.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Needy families, disabled or elderly persons, low income: AFDC, GA, SSI, Medicaid-eligible.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral. Clothing Closet: walk in

FEES: None

ADOPTIONS FROM THE HEART

18-A Trolley Square
Wilmington, DE 19806
Phone: 302-658-8883
Website: www.AFTH.org

PERSON IN CHARGE: Jeanne McGee, District Supervisor

STATUS: Private, non-profit

SERVICE DESCRIPTION: A licensed, nonprofit, nonsectarian adoption agency offering free services for pregnant women. Also offering embryo placement program and domestic adoption programs for families and India surrogacy.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Thur.; 9:00 a.m.-4:00 p.m., Fri. Evening and weekend appointments available as needed.

ELIGIBILITY: All ages, races, and marital status

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, internet.

FEES: Vary by service, depend on type of adoption program; free services to pregnant women

ADOPTIVE FAMILIES WITH INFORMATION AND SUPPORT

P.O. Box 7405

Wilmington, DE 19803-8784

Phone: 302-571-8784

Website: afisdelaware.org

Email: afisdelaware@comcast.net

PERSON IN CHARGE: Mary Jo Wolfe, President

STATUS: Not for profit

SERVICE DESCRIPTION: Network of adoptive families in Delaware and nearby Pennsylvania and Maryland. Volunteers provide information, referral, and support to families. Services include ongoing support groups, adoption subsidy advocate, adoption libraries, workshops on adopting in Delaware and trans-racial adoption, and social events.

HOURS OF OPERATION: 9:00 a.m. – 9:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, attend group meetings or social events

FEES: \$15 membership fee encouraged, not required.

ADULT PLUS+

Jason Building

Route 18, P.O. Box 610

Georgetown, DE 19947

Phone: 302-856-5618

Website: www.dtcc.edu/owens/ccp

Email: kbacon@dtcc.edu

PERSON IN CHARGE: Kristen Bacon

STATUS: Public

SERVICE DESCRIPTION: Day trips. Activities, i.e., cards, games, art classes, swimming/exercise and computer classes.

OTHER LOCATIONS: Jason Building, Rt. 18, P.O. Box 610, Georgetown 19947 (302-856-5703)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Age 50 and above; if younger, additional \$18.00 for dues.

AREA SERVED: Mostly Sussex County

OBTAINING SERVICE: Walk in, call for information, referral

FEES: \$18.00 annual dues; \$28.00 for younger than 50.

ADULT SPECIAL EDUCATION PROGRAM (ASEP, INC.)

6 Denny Road

Fox Point Center, Suite 109

Wilmington, DE 19809

Phone: 302-762-5783, 302-762-6419

Fax: 302-762-5692

PERSON IN CHARGE: Rosario R. Limmina, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Helps young adults to be productive and self-sufficient; provides basic knowledge needed for finding and holding jobs. Areas include: communication; occupational information and evaluation; consumer education; driver education; employment orientation; socialization; financial and family responsibilities; and job development, placement, and follow up.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.; Tues. and Thurs. evenings by appointment only.

ELIGIBILITY: All adults with disabilities, especially former special education participants.

AREA SERVED: Statewide (primarily, New Castle County)

OBTAINING SERVICE: Call for information

FEES: None

ADVOSERV

4185 Kirkwood St. Georges Road
Bear, DE 19701
Phone: 302-834-7018
Website: www.advoserv.com

PERSON IN CHARGE: Greg Harrison, State Program Director

STATUS: For profit

SERVICE DESCRIPTION: Residential and community-based treatment programs for individuals who are intellectually and developmentally disabled and dually diagnosed who present challenging behavior. Services include: behavior management, special education, vocational and adult programming.

HOURS OF OPERATION: 24 hours, 365 days per year

ELIGIBILITY: Children, adolescents and adults with intellectual and developmental disabilities and dual diagnoses who exhibit behavioral challenges. Ages 8 through adulthood.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for an interview and evaluation.

FEES: Yes

AHEDD

P.O. Box 1322
Dover, DE 19903-1422
Phone: 302-674-1181
Fax: 302-736-3714
Website: www.ahedd.org

PERSON IN CHARGE: Carolyn Hutchison, Area Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Provides employment and training services for persons with disabilities. Specialized services are provided on an individual basis, based on needs, skills, individual goals, and ability. Services may include job-seeking skills, job placement, community based work assessments, job coaching, and follow-up services. AHEDD is an employment network for ticket-to-work recipients that receive SSI or SSDI.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Mentally and/or physically disabled

AREA SERVED: New Castle, Kent, and Sussex Counties

OBTAINING SERVICE: Call for information

FEES: None

AID IN DOVER, INC.

801 West Division Street

Dover, DE 19904

Phone: 302-734-7610

Website: www.aidindover.org

Email: aidindover@aidindover.org

PERSON IN CHARGE: Beverly C. Williams, M.A., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: A private non-profit organization providing emergency shelter care and transitional independent living services to youth and young adults. Shelter services include diagnostic screening; family, individual, and group counseling; tutoring; and 24-hour residential care for 15-30 days with a maximum capacity of 4 youth. Both residential and nonresidential transitional independent living services are provided for up to 18 months for a maximum of 26 youths and young adults. After school and summer activity programs for “at risk” youth and children.

Facility Location:

- Eight-O-One Shelter, 801 W. Division St., Dover 19901
- Transitional Living Program, 731 and 801 W. Division St., Dover 19904
- After School Programs, Dover Housing Authority, Manchester Square, Dover, DE 19901

HOURS OF OPERATION: Administrative Office: 8:00 a.m.-5:00 p.m., Mon.-Fri.; Shelter and Transitional Living Program: 24 hours

ELIGIBILITY: Shelter: children and youth ages 12-18; Transitional Living Program: youth and young adults ages 16-21; After School: children 8-14; youth 14-18

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information.

FEES: None

AIDS DELAWARE

100 West 10th Street, #315

Wilmington, DE 19801

Phone: 302-652-6776

Fax: 302-652-5150

Delaware HIV/AIDS Information Line: 1-800-422-0429

Gay and Lesbian Hotline: 1-800-292-0429

Gay Youth Hotline: 1-800-810-6776

Website: www.aidsdelaware.org

PERSON IN CHARGE: John Gardner, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Case Management for people living with HIV/AIDS; AIDS education and outreach; AIDS hotline information and referral; free and confidential HIV counseling and testing; HIV/AIDS support groups and counseling; buddy services; hospital visitors; financial assistance; nutritional counseling and assistance; advocacy; gay and lesbian mental health services; support groups; and community networking. Gay and Lesbian Hotline.

OTHER LOCATIONS: Rehoboth Office, 37201 Rehoboth Ave., Suite 1, Rehoboth Beach 19971 (302-226-5350); 36 South Market St., Seaford, DE 19973 (302-629-6806)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: None

AL-ANON FAMILY GROUPS

Al-Anon Information Services

P. O. Box 561

Northeast, MD 21901-0561

Toll-Free: 866-460-4070

Website: marydelalanon.org

STATUS: Not for profit

SERVICE DESCRIPTION: Fellowship of relatives and friends of alcoholics who share their experience, strength, and hope to solve common problems; believe alcoholism is a family illness and that changed attitudes can aid recovery; helps families of alcoholics by practicing the Twelve Steps, by welcoming and giving comfort to families of alcoholics, and by giving understanding and encouragement to the alcoholic.

HOURS OF OPERATION: 24 hour telephone answering service

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for meeting times and places

FEES: None

ALCOHOLICS ANONYMOUS

**Northern Delaware
Northern Intergroup
Trolley Square
Suite 21B
Wilmington, DE 19806
24 hours: 302-655-5113**

**Kent County
Central Intergroup
P.O. Box 853
Dover, DE 19903
302-736-1567**

**Sussex County
Southern Intergroup
P.O. Box 1080
Millsboro, DE 19966
302-856-6452**

AI-Anon/AI-A-Teen: 302-366-8484 (separate, not affiliated)

STATUS: Not for profit

SERVICE DESCRIPTION: Program of recovery from the illness of alcoholism. International fellowship of men and women who meet to attain and maintain sobriety. Membership is open to any alcoholic who wants to do something about his/her drinking problem. Approximately 260 meetings in the New Castle County area throughout the week. (Provides AI-Anon for spouses and friends of alcoholics, and AI-A-Teen for young people and children involved with alcoholics – 302-366-8484).

HOURS OF OPERATION: 24 Hours/7 Days

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information and schedules

FEES: None. Self-supporting organization.

ALFRED I. DUPONT HOSPITAL FOR CHILDREN

1600 Rockland Road
P.O. Box 269
Wilmington, DE 19899
Phone: 302-651-4000

PERSON IN CHARGE: Dr. Kevin B. Churchwell, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Inpatient and outpatient diagnostic and treatment services in a wide range of pediatric subspecialties, including orthopedics, critical care, emergency care, rehabilitation, neurology, genetics, pulmonology, dentistry, developmental medicine, hematology/oncology, cardiology and cardiac surgery, endocrinology, gastroenterology and nutrition, neonatology, and ophthalmology, psychology, rheumatology, pediatric general surgery, urology, neurosurgery, ENT, nephrology, plastic surgery and other pediatric medical and surgical areas. Also available, services in physical, occupational, and speech therapy; medical imaging; and other diagnostic/therapeutic services.

OTHER LOCATIONS:

Wilmington:

Nemours Pediatrics at Jessup Street: 1602 Jessup Street, Wilmington, 19802 (302-576-5050)

Nemours Pediatrics at St. Francis: Medical Services Bldg., Suite 400, 7th and Clayton Sts., Wilmington, 19805-0500 (302-421-9700)

New Castle County:

Nemours Pediatrics at Middletown: Suite 201, 200 Cleaver Farm Road, Middletown, 19709 (302-378-5100)

Nemours Pediatrics at Peoples Plaza: 1400 Peoples Plaza, Suite 300, Newark, 19702 (302-836-7820)

Nemours Pediatrics at Philadelphia Pike: 222 Philadelphia Pike, Wilmington, 19809 (302-761-4660)

Nemours Pediatrics, Foulk Road: 910 Foulk Road, Suite 101, Wilmington, 19809 (302-655-3242)

Kent County:

Nemours Pediatrics at Rodney Village: Water Street Office Plaza, 102 W. Water Street, Dover 19904 (302-672-5650)

Sussex County

Nemours Pediatrics at Milford: 703 North Dupont Highway, Teal Creek Plaza, Milford, 19963 (302-422-4559)

Nemours Pediatrics at Seaford: 49 Fallon Avenue, Seaford 19973 (302-629-5030)

HOURS OF OPERATION: Clinic hours by appointment; Emergency Department, 24 hours

ELIGIBILITY: Ages 17 and younger

OBTAINING SERVICE: Referral through physician, Public Health or school nurse, self (302-651-4200)

FEES: Yes

ALS ASSOCIATION-GREATER PHILADELPHIA CHAPTER

321 Norristown Road, Suite 260

Ambler, PA 19002

Phone: 215-643-5434 or 877-434-7441

Website: www.alsphiladelphia.org

PERSON IN CHARGE: Brenda Edelman, LCSW, BCD, Director of Patient Services

STATUS: Not for profit

SERVICE DESCRIPTION: Provides support and resources for ALS patients, their families, and caregivers. Patient service programs include transportation, equipment loan, home care assistance, and two ALS care centers.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Diagnosis of ALS and reside in service area.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

ALZHEIMER'S ASSOCIATION – DELAWARE VALLEY CHAPTER

240 N. James Street, Suite 100A
Newport, DE 19804
Phone: 302-633-4420; 1-800-272-3900
Fax: 302-633-4494
Website: www.alz.org/desjsepa
Email: katie.macklin@alz.org

PERSON IN CHARGE: Katie Macklin, Executive Director DE

STATUS: Not for profit

SERVICE DESCRIPTION: 24/7 Helpline/Contact Center; Newsletter; Caregiver Support Groups; Respite Care Financial Assistance; Medic Alert and Safe Return; Speakers' Bureau; Public Policy and Advocacy; Volunteer Opportunities; Professional In-Service Training Program; Community Education Programs, Care Consultations, Diversity Outreach and Early Stage Initiatives.

OTHER LOCATION: 108 N. Bedford St., P.O. Box 625, Georgetown, DE 19947 (302-854-9788); Julie H. C. Bailey Training Center, 100 S. Main St., Suite 211, Smyrna, DE 19977 (800-272-3900)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m. Mon.-Fri., other hours by appointment.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in; Call for information; Referral; Call for appointment.

FEES: None

AMERICAN ADOPTION CONGRESS

Carolyn Hoard
192 Rose View Drive
West Grove, PA 19390
Phone: 484-667-8550
Website: www.americanadoptioncongress.org

PERSON IN CHARGE: Carolyn Hoard, DE/PA Representative, Donnie Davis, President

STATUS: Not for profit

SERVICE DESCRIPTION: Information, education, and assistance with legislation related to adoption reform.

OTHER LOCATIONS: Main Office: P.O. Box 42730, Washington, DC 20015 (202-483-3399)

HOURS OF OPERATION: Anytime

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

AMERICAN ASSOCIATION OF UNIVERSITY WOMEN

1800 Fairfax Boulevard

Wilmington, DE 19803

Phone: 302-428-0939

Website: www.aauwwilmington.org

Email: aauwwilm@gmail.com

PERSON IN CHARGE: Rotating President

STATUS: Not for profit

SERVICE DESCRIPTION: Community organization of volunteers. Sponsors study groups for members in various interest areas; provides a translation service; publishes a newsletter; conducts an annual Used Book Sale; provides college and graduate scholarships for Delaware women.

HOURS OF OPERATION: 9:30 a.m.-1:30 p.m., Tues.

ELIGIBILITY: Female graduates of two- or four-year college or university

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Annual dues for members; no fees for scholarship applicants

AMERICAN CANCER SOCIETY

New Castle County and Kent County
92 Read's Way, Suite 205
New Castle Corporate Commons
New Castle, DE 19720
Phone: 302-324-4227; 800-ACS-2345

Sussex County
1315 Mount Hermon Road
P.O. Box 163
Salisbury, MD 21804
Main: 410-749-1635

Alternate: 1-800-ACS-2345

Website: www.cancer.org

PERSON IN CHARGE: Theresa Young, State Vice President

STATUS: Not for profit

SERVICE DESCRIPTION: Voluntary health organization which provides cancer information and patient service. Fund raising efforts support these programs and cancer research. Limited financial assistance can help defray some medical costs not covered by insurance. **Patient Service** provides free resource information and guidance to answer questions. **Various Support Programs:** Reach to Recovery, peer support, and information for breast cancer patients. **Road to Recovery** provides transportation for cancer patients to and from treatment, **Look Good...Feel Better** hands-on workshop for female cancer patients.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri. Local office resources and information - 24 hours a day, 7 days a week: 1-800-227-2345.

ELIGIBILITY: Anyone seeking cancer information, patient, family, friends, health professionals.

AREA SERVED: Delmarva Peninsula

OBTAINING SERVICE: Call for information

FEES: None

AMERICAN CIVIL LIBERTIES UNION OF DELAWARE (ACLU-DE)

100 West Tenth Street, Suite 603
Wilmington, DE 19801
Phone: 302-654-3966
Website: www.aclu-de.org
Email: aclu@aclu-de.org

PERSON IN CHARGE: Kathleen MacRae, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: ACLU-DE defends the civil rights provided by the U.S. Constitution, the Bill of Rights and works to expand rights for disenfranchised groups, with no regard for political partisanship. Free legal services are provided for specific civil rights cases and educational programs. ACLU-DE also advocates for policy change at all levels of government.

HOURS OF OPERATION: 8:30 a.m. - 5:00 p.m., Mon. - Fri.

ELIGIBILITY: Open to individuals or groups whose Constitutional Rights have been violated or to organizations that would like to coordinate social change efforts.

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

AMERICAN DIABETES ASSOCIATION

100 West Tenth Street, Suite 1002

Wilmington, DE 19801

Phone: 302-656-0030

Information: 1-800-312-2383

Website: www.diabetes.org

PERSON IN CHARGE: Prudence K. Vipiani, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides diabetes research, information, and advocacy to prevent/cure diabetes and to improve the lives of all people affected by diabetes. Wilmington office offers programs relating to prevention, detection, and maintenance of diabetes including: professional education; community outreach; support groups; special weekend retreats for children and families with diabetes; signature events such as Step Out Walk, School Walk, Sugar-Free Weekend Retreat, and Diabetes Gala, as well as a free nationwide Diabetes Information Call Center (1-800-DIABETES) with English and Spanish speaking operators.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk in

FEES: None

AMERICAN HEART ASSOCIATION AMERICAN STROKE ASSOCIATION

200 Continental Drive

Suite 101

Newark, DE 19713

Phone: 302-454-0613

Toll Free: 877-750-4276

Fax: 302-454-0619

Website: www.heart.org; www.strokeassociation.org

PERSON IN CHARGE: Stephanie Rhoads, Senior Development Director

STATUS: Not for profit

SERVICE DESCRIPTION: Mission: Building healthier lives free of cardiovascular disease and stroke; **National Website:** provides quick, easy access to everything from heart-healthy tips to the latest in cardiovascular research, such as interactive risk assessment, dietary recommendations, nutrition facts and nutritious recipes, warning signs, CPR and emergency care, risk factors, news releases, scientific advisories, AHA comments, professional and consumer news, heart and stroke statistical update, biostatistical fact sheets, and more.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call 1-800-242-8721 or visit website for free heart-healthy information. Call 1-888-277-5463 for CPR classes. Visitors welcome during office hours. Call local office for more information.

FEES: Vary by program. None for most services.

AMERICAN LUNG ASSOCIATION IN DELAWARE

630 Churchman's Road, Suite 202

Newark, DE 19702

Phone: 302-737-6414 or

1-800-LUNG-USA (1-800-586-4872)

Fax: 800-584-0174

Website: www.lunginfo.org

PERSON IN CHARGE: Kelli Burris, Regional Vice President

STATUS: Not for profit

SERVICE DESCRIPTION: Our mission is to save lives by improving lung health and preventing lung disease through education, support, advocacy and research. Programs include asthma, tobacco, environment, information/referrals, allergies, sarcoidosis, all lung related issues. Free materials on asthma, lung disease, smoking, second-hand smoke, air pollution, occupational hazards, and marijuana are available. Supported primarily by public and private donations.

OTHER LOCATION:

Dover Branch Office, 422 S. Governor's Ave., Dover 19904 (302-674-9701)

Fax: 800-584-0174

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call, write, walk in

FEES: Vary by service

AMERICAN RED CROSS — DELMARVA REGION

Northern Office

100 W. 10th St., Ste 501

Wilmington, DE 19801

Upper Shore Office

207 Blue Ball Avenue

Elkton, MD 21921

Southern Office

1505 Emerson Ave.

Salisbury, MD 21801

24 Hour Emergency: 302-656-6620 or 1-800-777-6620

Website: www.redcross.org

PERSON IN CHARGE: Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Disaster relief:** emergency shelter, food and clothing for disaster victims, additional assistance based on loss and need. **Disaster Training:** All disaster training is free of charge. **Service to military persons and their families:** emergency messages, counseling and referral, grants and loans in specific situations. **Health courses:** CPR, First Aid, AED, workplace and community courses. **Lifeline:** Personal Emergency Response Services.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide. Also Caroline, Dorchester, Queen Anne's, Talbot, Cecil, Kent, Wicomico, Somerset, and Worcester counties in Maryland; Accomack and Northampton counties in Virginia.

OBTAINING SERVICE: Call for information

FEES: For Health Services courses. No one denied due to inability to pay. For Lifeline services: free installation; monthly service fees apply.

APPOQUINIMINK ADULT EDUCATION PROGRAM

120 Silver Lake Road
Middletown, DE 19709
Phone: 302-378-5037
Fax: 302-378-0362

PERSON IN CHARGE: Hazel Showell, Principal; Darren Blackston, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides adult education and family literacy services to residents in Southern New Castle County and Kent County. Provides an educational continuum from one-to-one tutoring through secondary attainment (high school diploma or GED). Programs include one-to-one tutoring (MARK), ABE (adult basic education), ESL (English as a Second Language), GED Prep and Testing, In-School Credit Program (serves at-risk, in-school student), and adult secondary education (high school diploma).

OTHER LOCATIONS:

- Smyrna ABE/GED, Telemon Headstart, 204 George's Alley, Smyrna 19977 (302-659-5092, ext. 21)
- More Adult Readers in Kent County (MARK) Program, (One-on-one

Tutoring), Senate View Apartments, 430 New Castle Avenue, Dover 19901 (302-678-4952).

HOURS OF OPERATION: Middletown: 10:30 a.m.–9:30 p.m.; Telemon Site: 10 a.m.-1 p.m., Mon. and Wed.; MARK Program: 9:00 a.m.-12:00 p.m. and 5 p.m.-7 p.m. Tues. and Thurs.

ELIGIBILITY: Open

AREA SERVED: Southern New Castle County and Kent County

OBTAINING SERVICE: Call for information, call for appointment

FEES: ABE/GED Prep and ESL classes are free; one-on-one tutoring is free; \$40 per semester for adult secondary education; call for GED testing fees.

APPOQUINIMINK COUNSELING SERVICES, LLC

PO Box 1273

11 Crawford Street, 2nd Floor

Middletown, DE 19709

Phone: 898-1616

Fax: 866-596-5049

Website: www.appocounseling.com

Email: info@appocounseling.com

PERSON IN CHARGE: Dawn Schatz, LCSW, Director

STATUS: For profit

SERVICE DESCRIPTION: Counseling services for adolescents and adults, individuals, couples and families: general mental health, adjustment, depression, anxiety, grief, and relationships. Specialty areas include dating violence, domestic violence, and sexual abuse/assault.

HOURS OF OPERATION: By appointment: daytime and evening

ELIGIBILITY: Open

AREA SERVED: New Castle County, Kent County

OBTAINING SERVICE: Call for information; call for appointment

FEES: Schedule; some insurance and private pay accepted

APPOQUINIMINK STATE SERVICE CENTER (DSSC, DHSS)

122 Silver Lake Road
Middletown, DE 19709
Phone: 302-378-5770

PERSON IN CHARGE: Lisa Scoon, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State and private agencies that provide human services: **Division of State Service Centers** - Family Support Services including Emergency Assistance Services, Community Resource and Assistance Services, Delaware Utility Assistance Program, Food Closet, Needy Family Fund, Cooling Assistance, Medical Assistance, Kinship Care, Teen Vouchers, and Diabetes Fund; **Division of Public Health** - School Based Wellness Center; **Division of Social Services** - Public Assistance, Food Stamps, Cash Assistance, Medicaid, and Child Care; **Department of Services for Children, Youth and Their Families** - **Division of Youth Rehabilitative Services**; **Department of Labor** - **Division of Vocational Rehabilitation**; **Christiana Counseling** and **Child Inc.** - Parenting Classes.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m. (hours vary by program)

ELIGIBILITY: Open

AREA SERVED: Delaware City, Middletown, Odessa, Port Penn, St. Georges, Townsend, and other communities.

OBTAINING SERVICE: Call or walk in

FEES: Vary by program

AQUILA OF DELAWARE

10 North Railroad Avenue
Georgetown, DE 19947
Phone: 302-856-9746
Fax: 302-856-9766

1812 Newport Gap Pike
Wilmington, DE 19808
Phone: 302-999-1106

PERSON IN CHARGE: Georgetown: April Lathbury, LCSW, CCDP-D, Clinical Director; Wilmington: Joan Chatterton, R.N., LCSW, CCDP-D, Executive Director; Mandell J. Much, Ph.D., Director of Clinical Services; Lauren Rhoades, LPCMH, CCDP, Clinical Director

STATUS: For profit

SERVICE DESCRIPTION: Dedicated to identifying and treating substance abusing adolescents and their families. Assists adolescents and their families in creating a dynamic and creative recovery process through day treatment, intensive outpatient, and school based services.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Adolescent co-occurring disorders treatment

AREA SERVED: Statewide

OBTAINING SERVICE: Referral, call for information

FEES: Accept all major insurances, Medicaid

ARTHRITIS FOUNDATION DELAWARE BRANCH

900 Prides Crossing

Newark, DE 19713

Phone: 302-332-0047

Website: www.arthritis.org

Email: mmarsilii@arthritis.org

PERSON IN CHARGE: Michele Marsilii, Community Branch Associate Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides free information on arthritis and related diseases through patient, public, and professional education. This is done through literature as well as Arthritis Updates Seminars that educate the public on areas where the disease is most prominent. The Arthritis Foundation also provides educational seminars for medical professionals. To help manage the pain and lack of mobility that comes with arthritis, the Arthritis Foundation promotes both aquatic and land exercise programs.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information.

FEES: None

ATLANTIC SHORES REHAB & HEALTH CENTER

231 S. Washington Street

Millsboro, DE 19966

Phone: 302-934-7300; 1-888-874-5711 (toll free)

Fax: 302-934-9399

Email: erin.steele@atlanticrhc.com

PERSON IN CHARGE: JR Payne, BA, BSN, RN, NHA

STATUS: For profit

SERVICE DESCRIPTION: Provides comprehensive medical and rehabilitative services, including physical therapy, speech therapy, and occupational therapy, long and short term stays, skilled and intermediate care, therapeutic recreation and specialized diets. Respite care and hospice care also available.

HOURS OF OPERATION: 24 hours, 7 days a week

ELIGIBILITY: Persons in need of daily nursing care and/or rehabilitation

AREA SERVED: Delmarva Peninsula and surrounding state

OBTAINING SERVICE: Referral through health care professional, or call admission director at extension 125.

FEES: Yes, call admission director for rates. Accepts Medicaid, Medicare, and most private insurance.

AUTISM DELAWARE

924 Old Harmony Road, Suite 201

Newark, DE 19713

Phone: 302-224-6024

Website: www.delautism.org

Email: delautism@delautism.org

PERSON IN CHARGE: Theda M. Ellis, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Mission is to improve the lives of people with autism and their families through education, advocacy, and public awareness; and to promote lifelong opportunity and acceptance for people with autism in their communities. Provides day and vocational services for adults with autism, as well as support, information, and referral services to families or persons with autism and professionals in the field of Autism/

P.D.D. Also provides social events, support groups, meetings with speakers, and maintains a sense of community for those impacted by autism spectrum disorders.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open to all families, friends, and professionals who are interested in promoting education and welfare of persons with autism.

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

BAYADA HOME HEALTH CARE

750 Shipyard Drive, Suite 100

Wilmington, DE 19801-5126

24 hours: 302-658-3000

Fax: 302-658-3600

Website: www.bayada.com

PERSON IN CHARGE: Laura Workman, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Provides home health care to adults and children requiring skilled nursing, mental health nursing, physical therapy, occupational therapy, speech therapy, medical social work, home health aides; high tech care, specializing in clients with tracheotomies, ventilators, and infusion.

OTHER LOCATIONS:

- 1400 Peoples Plaza, Suite 111, Newark 19702 (302-836-1000); Dover, DE (302-736-6001)
- Delaware Pediatrics, 32 Read's Way New Castle 19720 (302-322-2300)
- Delaware Private Duty, 750 Shipyard Drive, Suite 101, Wilmington 19801 (302-655-1333)
- Delaware Pediatrics South, 600 NE Front Street Extension, Milford, DE 19963 (Phone: 302-424-8200; Fax: 302-424-0654)

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Those in need of home health care

AREA SERVED: New Castle County, Kent County, Sussex County

OBTAINING SERVICE: Referral by physician, hospital, insurance company, and self

FEES: Accept Medicare, Medicaid, Blue Cross, most insurances, and self-pay.

BAYHEALTH KENT GENERAL/MILFORD MEMORIAL

640 S. State Street

Dover, DE 19901

Phone: 302-674-4700

Website: www.bayhealth.org

PERSON IN CHARGE: Terry Murphy, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Inpatient short term care. Outpatient emergencies. Elective outpatient surgery and other services.

OTHER LOCATION: Bayhealth Medical Center, Inc., Milford Memorial Hospital, 21 W. Clarke Avenue, Box 199, Milford 19963 (302-422-3311)

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open to those in need of medical services

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by physician

FEES: Yes

BEAUTIFUL GATE OUTREACH CENTER

604 North Walnut Street

Wilmington, DE 19801

Phone: 302-472-3002

Website: www.bgate.org

Email: beautifulgate1@aol.com

PERSON IN CHARGE: Renee P. Beaman, R.N.

STATUS: Not for profit

SERVICE DESCRIPTION: Caring Hearts Support Group (bi-monthly); Karen's Dreamgirls (support group for HIV positive women); Medical Care (on-site) in partnership with Christiana Care; Transportation Services; Door to Door community education; Dorcas Clothing (free clothing); Faith

Community Ministry Development and Mentoring; HIV Counseling and Testing (rapid test, same day results, valid photo ID required); Home and Hospital Visitations; Grief Support; Massage Therapy (by appointment only); Men Mentoring Men Program (educating males/youth on responsibility); One-on-One Counseling (includes family members); Prison Ministry Outreach; Resource Center (books, videos, more); Saving Our Seniors (SOS) HIV prevention program for senior citizens; Women to Women (female empowerment, education, HIV prevention program); Street Outreach; Sunday Breakfast HIV Prevention Outreach; Theatrical Performances—HIV Education; Youth HIV/AIDS/STD Prevention Programs; Saving Our Sisters—HIV prevention program for girls (12 and up) and adult women.

HOURS OF OPERATION: 10:00 a.m.-2:00 p.m., Mon., Wed., Thurs., and Fri; 10:00 a.m.-8:00 p.m., Tues.

ELIGIBILITY: Open, 13 and above for testing, Photo ID required for all HIV testing services.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral.

FEES: None

BEEBE MEDICAL CENTER

424 Savannah Road

Lewes, DE 19958

Phone: 302-645-3300

Fax: 302-645-3466

Website: www.beebemed.org

PERSON IN CHARGE: Jeffrey M. Fried, President

STATUS: Not for profit

SERVICE DESCRIPTION: A fully-accredited health care facility providing medical and surgical treatment; obstetrical and pediatric care; short-term inpatient care; outpatient treatment center; complete diagnostic cardiac care; cardiac rehabilitation; cardiac cath lab; critical care unit; orthopedic unit; dialysis center; same day surgery center; speech, occupational and physical therapy; vascular center; full lab and diagnostic radiology facilities; lab service; adult day care; home health agency; 200 physicians; physician referral program; integrative health services, wound care services, and diabetes management; patient education; and nursing school.

Gull House, located in the Bay Mart Shopping Center, 23 Terrance Road, Rehoboth. Delaware's only hospital-based adult activities program. It is a medically supervised program with daily activities for adults who need supervised care. It includes pet and reminiscence therapies, planned activities such as crafts, games, and sing-alongs, as well as field trips. For more information, please call 302-226-2160.

OTHER LOCATIONS:

- Lewes Pulmonary Diseases, 400 Savannah Rd., Suite A, Lewes 19958 (302-645 3232)
- Lewes Infectious Diseases, 400 Savannah Rd., Suite A, Lewes 19958 (302-645-3196)
- Cape Henlopen HS Wellness Center, Cape HS, 1250 King's Highway, Lewes 19958 (302-644-2946)
- Indian River HS Wellness Center, 29772 Armory Rd., Dagsboro 19939 (302-732-3680)
- Sussex Central HS Wellness Center, 26026 Patriot's Way, Georgetown 19947 (302-934-5962)
- Bookhammer Outpatient Center @ BHC, 18941 John J. Williams Highway, Rehoboth 19971 (302-645-2400)
- Bookhammer Outpatient Center @ BHC, "Express Testing" (Lab) (302-645-3010)
- Baylis Rehabilitation Center @ BHC, Physical Therapy, Occupational Therapy, Speech & Language Pathology, 18941 John Williams Hwy., Rehoboth 19971 (302-645-2424)
- Bookhammer Outpatient Center @ BHC, Diagnostic Imaging, 18941 John Williams Hwy., Rehoboth 19971 (302-645-2401)
- Beebe Lab Express, 205 Atlantic Ave., Millville 19967 (302-539-1602)
- Beebe Lab Express, 614 Mulberry Street, Milton 19968 (302-684-8579)
- Beebe Lab Express, 32060 Long Neck Road, Millsboro 19966 (302-947-1202)
- Beebe Lab Express, Suite 200, 232 Mitchell St., Millsboro 19966 (302-934-5052)
- Beebe Lab Express, 20163 Office Circle, Suite 106, Georgetown 19947 (302-856-7781)
- Beebe Home Health Agency, 20232 Ennis Road, Georgetown 19947 (302-

854-5210)

- Millsboro Physical Therapy, Suite 101, 232 Mitchell St., Millsboro 19966 (302-934-1500)
- Millville Physical Therapy, Creekside Plaza, Suite 7, Docs Place, Millville 19967 (302-539-6404)
- Beebe Imaging, 20163 Office Circle Suite 106, Georgetown 19947 (302-856-9729)
- Beebe Imaging, Creekside Plaza, Suite 7, 203 Atlantic Avenue, Millville 19967 (302-539-8749)
- Wound Care/Diabetes Management, 32060 Long Neck Road, Millsboro 19966 (302-947-2500)
- Millville Emergency Center, 205 Atlantic Ave., Millville, DE 19967 (302-539-8450)
- Beebe Medical Foundation, 902 Savannah Rd., Lewes 19958 (302-644-2900)
- BMC Public Relations, 424 Savannah Road, Lewes 19958 (302-645-3221)
- Patient Financial Services, 424 Savannah Road, Lewes 19958 (302-645-3546)
- School of Nursing, 424 Savannah Road, Lewes 19958 (302-645-3251)
- Population Health/Community Health, 424 Savannah Road, Lewes, DE 19958 (302-648-3337)

HOURS OF OPERATION: 24 hours at hospital, varies at other locations

ELIGIBILITY: Open to those in need of medical care

AREA SERVED: Sussex County and surrounding areas

OBTAINING SERVICE: Physician referral or call 302-645-3332

FEES: Yes

BELVEDERE STATE SERVICE CENTER (DSSC, DHSS)

310 Kiamensi Road
Wilmington, DE 19804
Phone: 302-995-8545

PERSON IN CHARGE: Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides housing for various State agencies offering human services. **Division of State Service Centers:** Community Resource and Assistance Services, Emergency Food Closet, Federal Emergency Management Agency (FEMA), Utility Assistance, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund, Needy Family Fund, Medical Fund, Cooling Assistance, and Holiday Food Baskets. **Division of Public Health:** Dental Clinic.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Newport-Belvedere, Elsmere, and Marshallton areas, some of Wilmington 19805

OBTAINING SERVICE: Call for appointment, walk in

FEES: Vary by program

BERNARD AND RUTH SIEGEL JEWISH COMMUNITY CENTER

101 Garden of Eden Road
Wilmington, DE 19803
Phone: 302-478-5660
Website: www.siegeljcc.org

PERSON IN CHARGE: Ivy Harlev, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides educational, recreational, cultural and social programs for all ages. **Health and Physical Education** offers a variety of fitness and swim programs. Site has full indoor recreational facilities including state-of-the-art fitness center and outdoor recreational facilities, housed at adjacent Family Campus. **The Children's Center of the JCC** provides services for children including full and part-time day care

and pre-school. After-school care, school vacation programs and summer day camp program are offered. **Teen Services** include college search programs, SAT courses, various classes, and trips. **Adult Services** includes awareness and public affairs programs, trips and community concert performances. **Senior Center** offers recreational and social programs for persons ages 62 and over; hot kosher meals served Mon. – Fri., trips, crafts, speakers, public event seminars, discussion groups, social and health issues.

HOURS OF OPERATION: **Wilmington:** 8:00 a.m.–6:00 p.m., Sun.; 6:00 a.m.–10:00 p.m., Mon.–Thurs.; 6:00 a.m.–6:00 p.m., Fri.; 8:00 a.m.–6:00 p.m., Sat.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in for tour

FEES: Vary with services

BETHANY CHRISTIAN SERVICES

260 Chapman Road, Suite 205A

Newark, DE 19702

Phone: 302-369-3470

Pregnancy counseling line: 1-800-238-4269

Website: www.bethany.org

Email: hbert@bethany.org

PERSON IN CHARGE: Jennifer Chantz, Branch Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides birthparent counseling, family assessment, and networking support; education to prepare for adoptive parenthood; support throughout the adoption process including post-adoption visits; development of open, semi-open, or confidential plan for domestic infant adoptions; facilitation of adoptive family-birthparent communication as agreed upon; assistance with legal requirements and finalization; education and assistance regarding interstate procedures; services for adoptive families in designated or attorney-facilitated adoption. Placement of older and special needs children now available/waiting in state systems; international adoption—16 countries.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Evening appointments available.

ELIGIBILITY: Vary according to adoptive program.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral, call for appointment.

FEES: Vary by service.

BETTER BUSINESS BUREAU OF DELAWARE, INC.

60 Read's Way

New Castle, DE 19720

Phone: 302-221-5255

Website: www.delaware.bbb.org

PERSON IN CHARGE: Christine R. Sauers

STATUS: Not for profit 501 (c) 6

SERVICE DESCRIPTION: Provides reliability reports on businesses; reviews and handles business/customer disputes; offers mediation and/or arbitration of business-customer disputes; supplies advice and guidance concerning the buying of products and services; and provides services in consumer education. **Better Business Bureau Foundation 501 (c) 3:** Consumer education and information.

HOURS OF OPERATION: 9:00 a.m.-12:00 noon, Mon.-Fri.; 1:00 p.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

BETTER HOMES OF SEAFORD, INC.

BHS Community Center

101 Independence Drive

Seaford, DE 19973

Phone: 302-629-8048

Fax: 302-629-6362

Email: bill.roupp@verizon.net

PERSON IN CHARGE: William G. Roupp, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Low-income rental housing for families and the elderly.

OTHER LOCATIONS:

- Chandler Heights I, 302-629-6522
- Chandler Heights II, 302-629-6522
- Virginia Crest Village, 302-628-0212
- Williamsburg Manor, 302-628-0212
- Yorktowne Woods, 302-628-0212
- Charleston Place, 302-629-2744
- Hampton Circle, 302-628-3600

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Elderly; 62+; independent living. Range: 0-80% .

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information

FEES: Rents based on income.

BIG BROTHERS BIG SISTERS OF DELAWARE, INC.

413 Robino Court

Wilmington, DE 19804

Phone: 302-998-3577

Website: www.bbbsde.org

PERSON IN CHARGE: Mary P. Fox, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Big Brothers Big Sisters provides one-on-one mentoring services for at-risk youth who are primarily from single-parent families or foster homes. Mentors are carefully screened and trained prior to being matched with a child. The goal is to help youth improve socially and academically; while reducing the likelihood of negative behaviors, such as alcohol & drug use.

OTHER LOCATIONS:

- 838 Walker Road, Suite 22-2, Dover 19904 (302-674-2486)
- 111-A N. Bedford St., Georgetown 19947 (302-856-2918)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 6-17, from single parent homes

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

BIRTH TO THREE EARLY INTERVENTION SYSTEM (DMS, DHSS)

Main Building, 2nd Floor

1901 North DuPont Highway

New Castle, DE 19720

Phone: 302-255-3134

Fax: 302-255-4407

Website: www.dhss.delaware.gov/dms/epqc/birth3/directory.html

PERSON IN CHARGE: Rosanne Griff-Cabelli, Part C Coordinator

STATUS: Public

SERVICE DESCRIPTION: Administrative arm of the statewide Early Intervention System for Infants and Toddlers with Disabilities, Part C. Responsible for public awareness, the Interagency Coordinating Council, the Central Directory of Services for Young Children with Special Needs, the Growing Together Portfolio Project and statewide policies and training. Provides family support activities.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Children (birth to age three) with developmental delays/disabilities, regardless of income, served by Child Development Watch.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by professional or parent.

FEES: Service Coordination, evaluation for eligibility and IFSP development are provided by Child Development Watch at no cost to families. Commercial Insurance and Medicaid may be applied to services provided, as identified on the Individualized Family Service Plan (IFSP). Part C is the payor of last resort.

BIRTHRIGHT OF DELAWARE, INC.

1311 N. Scott Street

Wilmington, DE 19806

Office: 302-656-7080

24 hour Hotline: 1-800-550-4900

Website: www.birthrightofdel.net

Email: birthrightofdel@verizon.net

PERSON IN CHARGE: Nan Bernardo, Exec. Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers emotional and practical support to any woman facing an unexpected pregnancy. All services are free and confidential and include pregnancy testing, support counseling and friendship, options counseling, maternity and infant clothes and books. Also provides community referrals for such items as medical care, child care, parenting classes, food, clothing, furniture, transitional housing, transportation, and job training.

HOURS OF OPERATION: 9:00 a.m.–5:00 p.m., Mon., Tues., Thurs. & Fri; 11:00 a.m.–7:00 p.m., Wed.

ELIGIBILITY: Pregnant women of all ages

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for appointment or walk in

FEES: None

BLOOD BANK OF DELMARVA, INC.

100 Hygeia Drive

Newark, DE 19713

Phone: 302-737-8400

Website: www.delmarvablood.org

PERSON IN CHARGE: Roy A. Roper, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides blood assurance coverage for all members. Collects, processes, and distributes blood and blood products to 17 hospitals in Delaware and on the Eastern Shore of Maryland. Provides reference laboratory service to hospitals. Provides education, video, and lecture programs on blood to the medical community, local companies/

organizations, and the public.

DONOR LOCATIONS:

- Christiana Center, 100 Hygeia Dr., Newark 19713 (302-737-8400)
- Wilmington Center, 913 Market St., Wilmington 19801 (302-737-8400)
- Dover Center, 221 Saulsbury Rd., Dover 19901 (888-825-6638)
- Other locations in Salisbury, MD
- 3 mobile units travel on the Delmarva Peninsula to 31 locations.

HOURS OF OPERATION: Mon.-Sat., Hours vary

ELIGIBILITY: Open

AREA SERVED: Delaware; Cecil County, MD; Eastern Shore of MD

OBTAINING SERVICE: Call for information

FEES: Membership: \$5 (senior discounts)

BOY SCOUTS OF AMERICA, DEL-MAR-VA COUNCIL, INC.

100 N. 10th Street, Suite 915

Wilmington, DE 19801

Phone: 302-622-3300

PERSON IN CHARGE: Jason Pierce, Scout Executive

STATUS: Not for profit

SERVICE DESCRIPTION: Provides multiple activities by age groups through programs conducted by volunteer leaders. Strong emphasis on outdoor related programs and career education: Tiger Cubs (boys), age 6; Cub Scouts (boys), ages 7-10; Boy Scouts (boys), ages 11-17; and Explorers (co-ed), ages 15-20, and Venture Crew, ages 15-21 (coed).

OTHER LOCATIONS:

- Henson Scout Reservation, Sharptown, MD 21861
- Rodney Scout Reservation, Northeast, MD 21901
- CSB (Community Service Building), Wilmington, DE 19801

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 6-20

AREA SERVED: Delmarva Peninsula

OBTAINING SERVICE: Call for information

FEES: Annual membership: \$15.00

BOYS AND GIRLS CLUBS OF DELAWARE, INC.

General Office

669 S. Union Street

Wilmington, DE 19805

Phone: 302-658-1870

Website: www.bgclubs.org

PERSON IN CHARGE: George Krupanski, Jr., President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: A licensed child care guidance organization for children ages 6-20 provides behavior guidance, helping youth build self-esteem and achieve personal development. Offers a diversified program including: fine arts, homework help, tutoring, computers, crafts, library activities, gamesroom activities, special interest groups, indoor swimming, varsity and intramural athletic leagues, informal and low-organized games, drug/alcohol prevention, teen sexual abstinence programs, violence behavior prevention.

OTHER LOCATIONS:

Wilmington

- Brandywine Springs Elementary, 2916 Duncan Rd., Wilmington 19808 (302-636-3734)
- Clarence Fraim Club, 669 S. Union St., Wilmington 19805 (302-655-4591)
- H. Fletcher Brown Club, 1601 N. Spruce St., Wilmington 19802 (302-656-1386)
- Highlands Elementary, 2100 Gilpin Ave., Wilmington 19805 (302-658-3886)
- Linden Hill Elementary, 3415 Skyline Drive, Wilmington 19808 (302-454-3406)
- Pulaski Elementary, 1300 Cedar Street, Wilmington 19805
- Richardson Park Elementary, 16 Idella Dr., Wilmington 19805 (302-992-5570)

New Castle County

- Appoquinimink Club, 14 S. Broad St., Middletown 19709 (302-378-7620)
- Brader Elementary, 107 Four Seasons Parkway, Newark 19702 (302-547-2913)
- Brick Mill Elementary, 378 Brick Mill Rd., Middletown 19709 (302-218-9507)
- Cedar Lane Elementary, 12 Cedar Lane, Middletown 19709
- Claymont Club, 500 Darley Road, Claymont 19703 (302-792-1882)
- Greater Newark Club, 1 Positive Place, Newark 19702 (302-836-6464)
- New Castle Club, 19 Lambson Lane, New Castle 19720 (302-655-8569)
- North Star Elementary, 1340 Little Baltimore Rd., Hockessin 19707
- Olive B. Loss Elementary, 200 Brennan Blvd., Bear, DE 19701 (302-463-8132)
- Porter Road Elementary, 500 Caledonia Way, Bear, DE 19701 (302-383-7470)

Kent County

- Allen Frear Elementary, 23 Sorghum Mill Rd., Camden 19934
- Charlton School, 278 Sorghum Mill Road, Camden 19984 (302-757-5108)
- Clayton Elementary, 510 W. Main St., Clayton 19938 (302-653-8587)
- Dover AFB-Club, 3499 Cypress St., Dover AFB, Dover 19902 (302-677-6376)
- Liberty Court Club, 289 Walker Rd., Apt. A-15, Dover 19904 (302-674-0823)
- McIlraine Early Childhood Center, 11 E. Walnut Street, Magnolia 19962 (302-270-5820)
- Nellie Hughes Stokes Elementary, 3874 Upper King Road, Dover 19904
- Simon Circle Club, 375 Simon Circle, Dover 19904 (302-678-5182)
- Smyrna Club, 240 E. Commerce St., Smyrna 19977 (302-659-5610)
- Smyrna Elementary, 121 S. School Lane, Smyrna 19977 (302-653-8588)
- Smyrna North Elementary, 365 N. Main St., Smyrna (302-653-8989)
- Star Hill Elementary, 594 Voshells Mill Road, Dover 19901

- Sunnyside Elementary, 123 Rabbit Chase Road, Smyrna 19977
- W. B. Simpson Elementary, 5 Old North Rd., Camden 19934
- W. Reily Brown Elementary, 360 Webbs Lane, Dover 19904

Sussex County

- Dagsboro, 28154 Lighthouse Crossing, Unit 2, Dagsboro 19939 (302-732-6636)
- Georgetown Club, 115 N. Race St., Georgetown 19947 (302-856-4903)
- Greater Milford Club, 105 N.E. Front St., Milford 19963 (302-422-4453)
- Laurel Club, 454 Central Ave., Laurel 19956 (302-875-1200)
- Milton Elementary, 512 Federal St., Milton 19968 (302-684-1220)
- Oak Orchard, 31550 Oak Orchard Rd., Millsboro 19966 (302-945-2244)
- Western Sussex Club, 113 Arch St., Seaford 19973 (302-628-3789)
- Woodbridge Elementary, Governors Ave., Greenwood 19950 (302-629-4539)

HOURS OF OPERATION: (hours may vary by location)

(School Year) 3:30 p.m.-9:30 p.m., Mon.-Fri.; 10:00 a.m.-4:00 p.m., Sat.

(Summer) 7:00 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 6 - 20

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Annual membership: \$15.00 - \$20.00

BRAIN INJURY ASSOCIATION OF DELAWARE

P.O. Box 1897

Dover, DE 19903

Phone: 302-346-2083

Toll Free: 1-800-411-0505

Fax: 1-888-258-3694

Website: www.biade.org

PERSON IN CHARGE: Esther Curtis, Executive Director; Devon Dorman, President

STATUS: Not for profit

SERVICE DESCRIPTION: Advocates for and with survivors of traumatic brain injury to secure and develop community-based services for survivors and their families. Supports research to enhance lives of survivors and their families. Promotes prevention of brain injury through public awareness, education, and legislation.

MEETING LOCATIONS:

- **New Castle County:** Third Thursday of each month except December at 7:00 p.m. Facilitators: Margie and John Goodier (302-378-0375). A.I. duPont Hospital for Children, 1600 Rockland Rd., Wilmington. Note: To attend pre-meeting dinner group (at your expense) contact Matt (302-998-0782) or David (302-453-1634) by the Tuesday before the meeting and meet at Hollywood Grille at Concord Pike & Murphy Road.
- **Kent County:** Second Tuesday of each month at 7:00 p.m. Facilitator: Esther Curtis (302-346-2083). Location: 840 Walker Road, Suite A, Dover, DE.
- **Salisbury, MD:** Second Tuesday of each month at 6:00 p.m. Facilitator: Dr. Glenwood Brooks (410-546-4600 or 800-938-4600). Location: Chesapeake Rehabilitation Hospital, Employees' Dining Room, Rt. 50 and Tilghman Road, Salisbury, MD.

HOURS OF OPERATION: Resource Center open Monday through Friday, 8:00 a.m.-1:00 p.m. Support group meetings are held on a regular monthly basis.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

BRANDYWINE COUNSELING & COMMUNITY SERVICES

2713 Lancaster Avenue

Wilmington, DE 19805

Phone: 302-656-2348

Website: www.brandywinecounseling.org

PERSON IN CHARGE: Lynn M. Fahey, Ph.D., CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Outpatient behavioral health treatment center provides a full range of services to help persons and their families living with mental health, addiction, and HIV-related challenges; including: Medication Assisted Treatment; individual and group therapy; services for criminal justice referrals; outpatient and intensive outpatient behavioral health programs; case-management programs specific to HIV/AIDS clients, homeless, pregnant women, and chronic substance abusers; on-site infectious disease clinic; prevention programs for youth and their families; community outreach; confidential HIV counseling and testing; needle exchange; psychiatric and mental health therapy; clothing closet; and residential treatment for women and their children.

HOURS OF OPERATION:

Lancaster Center: Mon.-Thurs, 5 a.m.-7 p.m.; Fri., 5 a.m.-2 p.m.; Sat., 6 a.m.-10 a.m.; Sun., 6 a.m.-10 a.m.

Newark Center: Mon.-Tues., 5 a.m.-8 p.m.; Wed.-Fri., 5:00 a.m.-2:00 p.m.; Sat., 6 a.m.-8 a.m.; Sun., 7 a.m.-9 a.m.

Alpha Center: Mon.-Thurs., 7 a.m.-7 p.m.; Fri., 7 a.m.-3 p.m.

Alpha Claymont Center: Mon.-Thurs., 8:30 a.m.-7 p.m.; Fri, 8:30 a.m.-3 p.m.

Georgetown Center: Mon.-Fri.; 8 a.m.-4:00 p.m.

OTHER LOCATIONS:

- **Newark Center:** 24 Brookhill Dr., Newark 19702 (302-454-3020)
- **Alpha Center:** 2500 W. 4th St., Wilmington 19805 (302-472-0381)
- **Alpha Claymont Center,** 3301 Green Street, Claymont 19703 (302-374-0709)
- **Georgetown Center:** 528 E. Market St., Georgetown 19947 (302-856-4700)
- **Lighthouse Program:** 18514 Pentecostal St., Ellendale 19941 (302-424-8080)

ELIGIBILITY: Ages 18 and over and a Delaware resident.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment or walk-in for intakes, first come, first served.

FEES: Sliding scale

BRANDYWINE NURSING AND REHABILITATIVE CENTER

505 Greenbank Road
Wilmington, DE 19808
Phone: 302-998-0101
Website: www.brandywinenursing.org

PERSON IN CHARGE: Fred DiBartolo, Administrator

STATUS: For profit

SERVICE DESCRIPTION: In-patient skilled nursing and rehabilitation center. Provides medical treatment and rehabilitation including physical therapy, occupational therapy, and speech therapy; progressive activities program for residents; extensive participation by religious and community groups. In-house optometric, dental, and podiatry services.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Persons needing long term nursing care and rehabilitation

AREA SERVED: Delaware, Pennsylvania, and New Jersey

OBTAINING SERVICE: Call for information

FEES: Yes

BRANDYWINE SENIOR CENTER

Claymont Community Center
3301 Green Street
Claymont, DE 19703
Phone: 302-798-5562
Website: www.claymontcenter.org

PERSON IN CHARGE: Phyllis A. Hicks

STATUS: Not for profit

SERVICE DESCRIPTION: Provides hot noon-time meals, arts and crafts, guest speakers, films, shopping and recreation trips, counseling, ceramics and pottery, billiards, transportation, physical fitness program, computer classes, recreation, socialization, information and referral.

HOURS OF OPERATION: 8:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Claymont and vicinity

OBTAINING SERVICE: Call or walk in. Reservations required for some activities.

FEES: Donation requested for meals

BRIDGEVILLE SENIOR CITIZENS, INC.

**414 Market Street
Bridgeville, DE 19933
Phone: 302-337-8771**

PERSON IN CHARGE: Fran Smith, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides daily hot meal, transportation, educational programs, information and referral, social and recreation programs, and an outreach program.

HOURS OF OPERATION: 9:30 a.m.-3:30 p.m., Mon.-Thurs.; 9:30 a.m.-3:00 p.m., Fri.

ELIGIBILITY: Ages 60 and over

AREA SERVED: Bridgeville and surrounding area

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals

BRIDGEVILLE STATE SERVICE CENTER (DSSC, DHSS)

**400 Mill Street
Bridgeville, DE 19933
Phone: 302-337-8261, 302-856-5350**

PERSON IN CHARGE: Regina Headley-Marvel, Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides neighborhood, residential and general services. Houses the following services: **Division of Vocational Rehabilitation; Division of Social Services;** and **Division of State Service Centers** - Community Resource and Assistance Services and Emergency Assistance Program, Kinship Care, Teen Vouchers, and

Diabetes Fund.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Bridgeville

OBTAINING SERVICE: Referral, walk in

FEES: Vary by service

BROADMEADOW HEALTHCARE

500 South Broad Street

Middletown, DE 19709

Phone: 302-449-3400

Website: www.broadmeadowhealthcare.com

PERSON IN CHARGE: Laura L. Dittmar, NHA Administrator

STATUS: For profit

SERVICE DESCRIPTION: Short and long term rehabilitation and skilled nursing services for the elder population in Delaware.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Preadmission screening for level of care

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: Medicare and Medicaid approved; some managed care insurance; VA contracted provider

BTL FOUNDATION FOR INTERNATIONAL SERVICES

114 Mettenet Court

Hockessin, DE 19707

Phone: 302-234-0425

Fax: 302-234-3328

Website: www.btlfoundation.net

Email: blakshman@comcast.net

PERSON IN CHARGE: Bangalore T. Lakshman, Chairman

STATUS: For profit

SERVICE DESCRIPTION:

- Thanksgiving, Christmas & New Year's dinners to persons in need
- Distribution of Thanksgiving turkey baskets to families in need
- Winter clothes to needy
- Small annual grants to families by charities

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: All

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment

FEES: None

BUREAU OF ORAL HEALTH AND DENTAL SERVICES (DPH, DHSS)

417 Federal Street

Dover, DE 19901

Phone: 302-744-4701

PERSON IN CHARGE: Greg McClure, DMD, MPH, Dental Director

STATUS: Public

SERVICE DESCRIPTION: Provides preventive and restorative dental care for children through age 20 on Medicaid.

SERVICE LOCATIONS:**New Castle County:**

- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2973)

Kent County:

- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5120)

Sussex County:

- Thurman Adams State Service Center, 546 Bedford St. Extension, Georgetown, 19947 (302-856-5240)
- Milford State Service Center, 11-13 N. Church Ave., Milford 19963 (302-424-7160)

· Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2009)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 20 and younger; Medicaid eligible

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: None

BUSH EARLY EDUCATION CENTER

2523 Berwyn Road

Chalfonte

Wilmington, DE 19810

Phone: 302-479-2600

Website: www.brandywineschools.org

PERSON IN CHARGE: Kristina J. Viar, Principal

STATUS: Public

SERVICE DESCRIPTION: Great Beginnings Program: Provides early childhood education, speech/language, occupational, and physical therapies to 3 and 4 year old children with developmental delays; enrolls children from the community, ages 3 and 4, to participate in preschool program with special needs peers; program staff services developmentally delayed students in their private community preschool placements; staffed by degreed certified teachers and therapists, including physical education and music, as well as a psychologist and social worker.

HOURS OF OPERATION: 9:00 a.m.-3:30 p.m., Mon.-Fri.

ELIGIBILITY: 3 and 4 year olds with or without developmental delays

AREA SERVED: Brandywine School District residents and/or children attending child care in the Brandywine School District

OBTAINING SERVICE: Referrals by Child Development Watch, Childfind, pediatrician, parents, and preschools

FEES: Free for developmentally delayed students; minimal charge for others

C & D SENIOR CENTER

100 Liberty Terrace
Newark, DE 19702
Phone: 302-323-2630
Fax: 302-323-4937

PERSON IN CHARGE: Susan Shertok, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides hot noon-time meal, arts and crafts, guest speakers, films, shopping and recreation trips, Bible study, computer classes, games, transportation, and physical fitness program.

HOURS OF OPERATION: 9:00 a.m.-2:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Red Lion, Newark, and Bear

OBTAINING SERVICE: Call or walk in

FEES: Donation requested for meals and craft projects. Free bus pick up.

CALVARY BAPTIST CHURCH CLOTHES CLOSET

215 E. Delaware Avenue
Newark, DE 19711
Phone: 302-368-4904

PERSON IN CHARGE: Rev. Bruce G. Martin, Pastor; Rebecca Boothe, Secretary

STATUS: Not for profit

SERVICE DESCRIPTION: Clothes closet is open to everyone on Saturday mornings.

HOURS OF OPERATION: Sat., 9:00 a.m.-12:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide.

OBTAINING SERVICE: Walk in

FEES: None

CAMP REHOBOTH

37 Baltimore Avenue
Rehoboth Beach, DE 19971
Phone: 302-227-5620
Website: www.CAMPRehoboth.com
Email: info@Camprehoboth.com

PERSON IN CHARGE: Steve Elkins, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers services for the gay, lesbian, bisexual, and transgender community, including support groups for men and women; HIV prevention services such as outreach, HIV testing and counseling, sexual health counseling, and condom distribution; education and outreach to the at-large community including sensitivity training seminars and printed materials to promote positive images of gay and lesbian persons and others; networking and information resources by publishing a newsletter and functioning as an alternative tourist board; health programming for gays and lesbians.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Evening appointments available. Saturday and Sunday hours May-August.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: None

CANCER CARE CONNECTION, INC.

Delaware Technology Park
1 Innovation Way, Suite 400
Newark, DE 19711
Offices: 302-266-9686; 302-266-8050; Toll Free, 866-266-7008
Website: www.cancercareconnection.org
Email: info@can-connect.org

PERSON IN CHARGE: Janet F. Teixeira, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information, referrals, coaching, and compassionate listening to people affected by cancer. The service is free and provided over the phone. Information and referrals range from everyday local solutions to selected global cancer information sources. Experienced health professionals help callers assess their individual needs, identify relevant questions and provide coaching and resources to find answers. Oncology nurses on call for additional assistance.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: People affected by cancer

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

CANCER CENTER OF THE CHRISTIANA CARE HEALTH SYSTEM

Helen F. Graham Cancer Center
4701 Ogletown-Stanton Road, Suite 1213
Newark, DE 19713
Phone: 302-623-4500
Attention: Cecilia Touchstone
Website: www.christianacare.org
Email: ctouchstone@christianacare.org

PERSON IN CHARGE: Medical Director

STATUS: Not for profit

SERVICE DESCRIPTION: Develops and operates a community based multidisciplinary cancer program for the improved prevention, detection, diagnosis, treatment, rehabilitation, and continuing care of cancer patients. Offers professional educational opportunities, consultation, and joint program planning to agencies attempting to develop programs to benefit cancer patients and families. Provides information concerning the Cancer Program. Through statewide referrals, offers adjuvant and advanced treatment for cancer patients with a wide variety of malignant diseases utilizing nationally accepted protocols involving treatment, rehabilitation, prevention, and follow-up. Provides weekly in-service education programs for health professionals. Education programs are also available for patients and their families. See the following list of **acute care hospitals** where cancer patients might be treated as inpatients or outpatients.

LOCATIONS:

Acute Care Hospitals:

- Beebe Hospital, 424 Savannah Rd., P.O. Box 226, Lewes 19958 (302-645-3300)
- Kent General Hospital, 640 S. State St., Dover 19901 (302-734-4701)
- Milford Hospital, P.O. Box 199, Milford 19963 (302-422-3311)
- Nanticoke Hospital, 801 Middleford Rd., Seaford 19973 (302-629-6611)
- Peninsula General Hospital, W. Locust St., Salisbury, MD (301-546-6400)
- Salem County Memorial Hospital, Woodstown Rd., Salem, NJ 08079 (609-935-1000)
- St. Francis Hospital, 700 N. Clayton St., Wilmington 19805 (302-421-4100)
- Union Hospital, Singerly Ave., Elkton, MD 21921 (301-398-4000)
- Veterans Administration Hospital, 1601 Kirkwood Hwy., Wilmington 19805 (302-994-2511)

Christiana Care Health System:

- Wilmington Hospital, 501 W. 14th St., Wilmington 19801 (302-428-4680)
- Christiana Hospital, 4755 Ogletown-Stanton Rd., Wilmington 19718 (302-428-4680)

HOURS OF OPERATION: 8:30 a.m.-5 p.m., Mon.-Fri.

ELIGIBILITY: Cancer patients and families

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

CANINE PARTNERS FOR LIFE

230 Whitehorse Road
Cochranville, PA 19330
Phone: 610-869-4902
Website: www.k94life.org
Email: info@k94life.org

PERSON IN CHARGE: Darlene Sullivan, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Trains service dogs to assist people with physical disabilities. Service dogs can retrieve dropped objects, tug clothing off, open/close doors, operate light switches/door buttons/elevator buttons, pay cashiers, alert of upcoming seizures, and provide balance for someone who has difficulty walking. Also provides home companion dogs to all ages and all types of disabilities to provide therapeutic companionship in the home environment.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Serves all ages, placing service and home companion dogs to assist people with disabilities.

AREA SERVED: Statewide and nationwide

OBTAINING SERVICE: Application and interview

FEES: Donation of \$1,000.00 – \$3,000.00, depending on income; \$600.00 for Home Companion Dog.

CAPE HENLOPEN FOOD BASKET, INC.

**34688 Jiffy Way
(Adjacent to New Life Thrift Shop)
Lewes, DE 19958
Phone: 302-644-7727**

**Mailing Address:
P.O. Box 567
Nassau, DE 19969**

PERSON IN CHARGE: Tom Starnes, President

STATUS: 501C3 not for profit

SERVICE DESCRIPTION: Provides emergency food.

HOURS OF OPERATION: 10:00 a.m.-2:00 p.m., Mon., Wed., and Fri.

ELIGIBILITY: Accept walk-ins in need and serve clients three times during emergency; then refer clients to Social Services; ongoing service based on assessment from Social Services.

AREA SERVED: Cape Henlopen School District

OBTAINING SERVICE: Must have identification.

FEES: None

CAPE HENLOPEN SENIOR CENTER, INC.

11 Christian Street

Rehoboth, DE 19971

Phone: 302-227-2055

Fax: 302-226-0961

Website: www.capehenloopenseniorcenter.org

PERSON IN CHARGE: Juanita J. Morch, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides social activities, outreach services and educational programs. Provides free transportation to the Lewes, Dewey, and Rehoboth area including grocery shopping, banks, post office, and mini trips to malls, museums.

HOURS OF OPERATION: 8:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 55 and over, retired, handicapped, or disabled

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: Annual donation requested: \$20.00

CAPITOL HEALTHCARE SERVICES – CADIA REHABILITATION AT CAPITOL

1225 Walker Road

Dover, DE 19904

Phone: 302-734-1199

PERSON IN CHARGE: Ronald Inglis, Jr., NHA

STATUS: For profit

SERVICE DESCRIPTION: Long term in-patient skilled nursing. Short-term rehabilitation.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over, Medicaid approved, and free of communicable disease

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

CATHEDRAL OF ST. PETER'S SETON CENTER

Seton Center
501 West Street
Wilmington, DE 19801
Phone: 302-654-2275

PERSON IN CHARGE: Sister Mary George Barlow, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Networks** with other agencies in order to aid those in need. **Food Referrals:** Food provided to clients from local pantries.; **Emergency Assistance:** Monetary assistance to prevent eviction or electric shut-off, also help to establish a payment plan.

HOURS OF OPERATION: 9:15 a.m.-11:15 p.m., Tues.-Thurs.;
Appointments for monetary assistance.

ELIGIBILITY: Open

AREA SERVED: Zip codes 19801, 19802, and 19805.

OBTAINING SERVICE: Walk in for food vouchers; call for appointment for monetary assistance to prevent electric shut-off when funds are available.

FEES: None

CATHOLIC CHARITIES BAYARD HOUSE

300 Bayard Avenue
Wilmington, DE 19805
Phone: 302-654-1184
Fax: 302-654-8570
Website: www.cdow.org
Email: kellis@ccwilm.org

PERSON IN CHARGE: Kim Ellis, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Bayard House provides room, board, group living facilities and supervision to pregnant teens and young women between the ages of 13 and 35. The program also offers referral services so that each person who benefits from the program gives birth to a healthy baby and becomes a nurturing parent and contributing member of society. Only

accepts women in their first trimester (3 months). The maternity home now offers food pantry to families with school-aged children.

HOURS OF OPERATION: 24 hours a day

ELIGIBILITY: Pregnant teens and young women between the ages of 13 and 35.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Based upon client's ability to pay.

CATHOLIC CHARITIES CASA SAN FRANCISCO

Adult Emergency Shelter

127 Broad Street

P.O. Box 38

Milton, DE 19968

Phone: 302-684-8694, 302-684-8708

PERSON IN CHARGE: Melinda Woolf, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Provides nutrition services including Food Coop Club and emergency food; referral services to available resources including health care and fuel assistance; 10 bed emergency housing shelter (screening by Casa staff, 8:30 a.m. - 4:30 p.m).

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.; **Shelter:** 24 hours a day, 7 days a week

ELIGIBILITY: Low-income

AREA SERVED: Sussex County

OBTAINING SERVICE: Agency referral, call for appointment

FEES: Call for information.

CATHOLIC CHARITIES CHILD AND ADULT FOOD CARE PROGRAM (CACFP)

2601 West 4th Street
Wilmington, DE 19805
Phone: 302-655-9624
Fax: 302-655-9753
Email: idisabatino@ccwilm.org
Website: www.cdow.charities.org/html

PERSON IN CHARGE: Linda DiSabatino, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Improved nutrition resources for licensed home-based daycare children and daycare centers.

HOURS OF OPERATION: 8:00 a.m. – 4:30 p.m., Mon. - Fri.

ELIGIBILITY: Licensed family childcare or daycare centers.

AREA SERVED: New Castle County, Kent County and Sussex County

OBTAINING SERVICE: Call for information

FEES: None.

CATHOLIC CHARITIES HIV SERVICES

2601 W. 4th Street
Wilmington, DE 19805
Office: 302-762-9244
Fax: 302-762-9246
Website: www.cdow.org/aidsministry.html
Email: cconley@ccwilm.org

PERSON IN CHARGE: Crystal Conley

STATUS: Not for profit

SERVICE DESCRIPTION: Mental health counseling, emergency financial assistance (for rent, utilities), budget counseling and transportation assistance.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.; Transportation: 9:00 a.m.-1:00 p.m., Tues & Thurs.

ELIGIBILITY: Referral by Ryan White, case manager, only

AREA SERVED: New Castle, Kent and Sussex Counties; Transportation, New Castle County only)

OBTAINING SERVICE: Call for information.

FEES: Most services provided without fee.

CATHOLIC CHARITIES INTENSIVE COMMUNITY-BASED SERVICES FOR CHILDREN

2601 West 4th Street
Wilmington, DE 19805
Phone: 302-656-0651
Fax: 302-655-9753

406 S. Bedford Street, Suite 9
Georgetown, DE 19947
Phone: 302-856-9578
Fax: 302-856-6297

1155 West Walker Road
Dover, DE 19904
Phone: 302-674-1600
Fax: 302-674-1005

PERSON IN CHARGE: Valleree L. R. Roach, Clinical Supervisor

STATUS: Not for profit

SERVICE DESCRIPTION: Provides community-based mental health services to children and youth up to age 17. Services include individual and group therapy for children, family therapy and parent group treatment, assessment, psychiatric and community consultation, transportation, interagency collaboration, case management, treatment, transition, and discharge planning in conjunction with the Division of Child Mental Health.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri. (other times by appointment)

ELIGIBILITY: Children with emotional and behavioral problems

AREA SERVED: Statewide; NCC serves youth with developmental disabilities/mental retardation

OBTAINING SERVICE: Contact the Division of Child Mental Health Services (1-800-722-7710)

FEES: None (program funding through Division of Child Mental Health Services)

CATHOLIC CHARITIES THRIFT CENTER

1320 E. 23rd Street
Wilmington, DE 19802
Phone: 302-764-2717

PERSON IN CHARGE: Brian Luss, Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Sells reasonably priced used furniture, clothing, appliances, and household items. Used reconditioned box springs and mattresses also available. Food Market open Tuesday through Friday, 11 a.m. to 2 p.m.

HOURS OF OPERATION: 9:00 a.m.-3:00 p.m., Mon., Sat.; 9:00 a.m.-4:00 p.m.; Tues., Thur., and Fri.; 9:00 a.m.-7 p.m., Wed.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in

FEES: Yes. Will accept vouchers from other social service agencies.

CATHOLIC CHARITIES, INC.

2601 W. 4th Street
P.O. Box 2610
Wilmington, DE 19805-0610
Phone: 302-655-9624

2099 S. DuPont Hwy.
Dover, DE 19901
Phone: 302-674-1600

406 S. Bedford Street, Suite 9
Georgetown, DE 19947
Phone: 302-856-9578
Fax: 302-655-9753

Website: www.cdow.org/charities.html

PERSON IN CHARGE: Richelle A. Vible, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Services provided include behavioral health treatment, adoption, group care for children, maternity home services, basic needs/homeless prevention, food and shelter, support for persons living with HIV/AIDS, intervention programs for perpetrators of domestic violence, assistance with immigration needs, and thrift store.

OTHER LOCATIONS:

- Bayard House, 300 Bayard Ave., Wilmington 19805 (302-654-1184)
- Casa San Francisco, 127 Broad St., Milton, 19968 (302-684-8694)
- Thrift Store, 1320 E. 23rd St., Wilmington 19802 (302-764-2717)
- Marydale Retirement Village, 135 Jeandell Drive, Newark 19713 (302-368-2784)
- Seton Center, P.O. Box 401, Princess Anne, MD 21853 (410-651-9608)
- Toll-free, 24 Hour Pregnancy Counseling Hotline (1-877-225-7870)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.–Fri. (hours vary by location and program)

ELIGIBILITY: Many programs have no restrictions for service. Some financial assistance programs do require proof of income eligibility. Call for further information.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information; call for appointment; referral; walk-in (Thrift Store)

FEES: Sliding scale. Fees vary by program.

CENTER FOR COMMUNITY RESEARCH AND SERVICE

Graham Hall, Room 297
University of Delaware
Newark, DE 19716
Phone: 302-831-6780

PERSON IN CHARGE: Dr. Steven W. Peuquet

STATUS: Not for profit

SERVICE DESCRIPTION: Public service unit which provides training, technical assistance and applied research to nonprofit organizations and government agencies. With a staff skilled in the fields of planning, program evaluation, community economic development, and agency management and governance, seeks to assist agencies concerned with improving the quality of life for economically disadvantaged Delawareans.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Agencies, groups, and organizations dedicated to community improvement

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

CENTRAL DELAWARE HABITAT FOR HUMANITY

544 Webbs Lane

Dover, DE 19904

Phone: 302-526-2366

Website: www.centraldelawarehabitat.org

Email: info@centraldelawarehabitat.org

PERSON IN CHARGE: Jocelyn McBride, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Builds simple, decent, affordable homes throughout Kent County in partnership with very low and low income people by utilizing the local community donating resources and time.

ELIGIBILITY: Resident of or worked in Kent Count at least one year; Demonstrated need for housing; Ability to pay; Ability to partner

AREA SERVED: Kent County

OBTAINING SERVICE: Website, call for information

FEES: No fee for service; however, applicant does pay for cost of home.

CENTREVILLE SCHOOL

6201 Kennett Pike

Wilmington, DE 19807

Phone: 302-571-0230

Website: www.centrevilleschool.org

PERSON IN CHARGE: Denise Orenstein, Head

STATUS: Not for profit

SERVICE DESCRIPTION: School for children with learning disabilities. Provides full educational program with integrated services of occupational and speech/language therapy; educational tutoring and therapy; and parent workshops for both in-house and outside referrals.

HOURS OF OPERATION: 8:00 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 3-14

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

CHANDLER HEIGHTS

2 Chandler Heights

Eskridge Highway and Chandler Street

Seaford, DE 19973

Phone: 302-629-6522

PERSON IN CHARGE: Danielle Tilghman, Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Provides housing for very low income families (Section 8 subsidized rental housing).

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 18 and over

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: None

CHEER, INC.

546 S. Bedford Street

Georgetown, DE 19947

Administrative Offices: 302-856-5187

Fax: 302-856-5451

Website: www.cheerde.org

PERSON IN CHARGE: Arlene Littleton, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: **CHEER Home Services** (302-854-9555, 302-856-5187): provides Home Health aide services. Services include personal care, housekeeping, laundry, meal preparation, companionship, respite,

and running errands. **CHEER Nutrition** (302-856-5187): provides mid-day meals five days a week to the CHEER Centers listed below. Meals on Wheels program available to homebound individuals, and all meals are monitored by a registered dietitian. **CHEER Transportation** (302-856-4909 or 302-856-5641): provides transportation to and from the CHEER Centers. Services include weekly shopping and recreational trips, and all buses equipped to transport wheel chairs. CHEER volunteer drivers transport mature adults to local doctors, hospitals, and medical centers. **CHEER Care Management** (302-856-5187): Information, referral, and counseling services to assist mature adults to remain in their own homes. **CHEER Community Resources:** Provide variety of services to mature adults of Sussex County by utilizing volunteers of all ages. Opportunities include pet therapy, multi-generational clown troupe, grocery store on wheels “Store-to-Door Services”, telephone reassurance program and friendly visits to homebound elderly, homebound meal delivery, and respite for caregivers of older adults and adults with physical disabilities. **CHEER Community Center** (302-854-9555): Multi-purpose, state of the art designed for active seniors age 50 and over. Activities include fitness groups, CHEERful Notes Glee Club, quilting club, dances, concerts, and health screenings. The Fit “N” Fun Center offers professional equipment, a Multi-Purpose Banquet Room is available for public rental with dining for up to 420 (700 concert style), catering service available, and a performance stage. **CHEER Apartments** are staffed by on-site management and maintenance personnel. Offers affordable housing to income eligible seniors who are at least age 62 and able to live independently in an apartment community. Adjacent to the CHEER Community Center and managed by East Coast Property Management.

CHEER Center Locations

- CHEER Center at Georgetown, Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5187)
- CHEER Community Center at Georgetown, 20520 Sand Hill Rd., Georgetown 19947 (302-854-9500)
- CHEER Apartments, 1000 Clark Dr., Georgetown 19947 (302-856-6676)
- West Street Manor Apartments (CHEER), 700 Mason Ave., Harrington 19953 (302-398-9043)
- CHEER Activity Center at Greenwood, 41 Schulze Road, Greenwood 19950 (302-349-5237)
- CHEER at Lewes, Harbour Lights Center, 34211 Woods Edge Dr., Lewes 19958 (302-645-9239)

- CHEER at Long Neck, Pelican Cove Center, 26089 Long Neck Rd., Millsboro 19966 (302-945-3551)
- CHEER at Ocean View, Coastal Leisure Center, 30637 Cedar Neck Rd., Ocean View, 19970 (302-539-2671)
- CHEER at Roxana, Pyle Health and Social Service Center, 34314 Pyle Center Rd., Frankford 19945 (302-732-3662)
- CHEER Activity Center at Milton, 308 Front Street, Milton 19968 (302-684-4819)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: Vary by program

CHILD AND HOME STUDY ASSOCIATES

242 North James Street, Suite 202

Wilmington, DE 19804-3168

Phone: 302-475-5433

Website: www.chsadoptions.org

Email: info@chsadoptions.org

PERSON IN CHARGE: Karen B. Burrill, LSW, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Prepares home study reports that meet Immigration and Naturalization Service regulations and Interstate Compact requirements. Works cooperatively with placing agencies and takes an active role in preparing client for adoption. Provides client with an educational presentation addressing many of the adoption related issues that may be met in raising child. Also addresses issues related to adoption of children from abroad who have spent a period of time in an institutionalized setting prior to joining a family.

OTHER LOCATIONS: 1029 N. Providence Rd., Media, PA 19063 (610-565-1544)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Adults who wish to adopt.

AREA SERVED: Delaware, New Jersey, and Pennsylvania (Delaware Valley)

OBTAINING SERVICE: Walk in at Media office, call for information, referral, call for appointment, website, and email

FEES: Available upon request

CHILD DEVELOPMENT CENTER; OWENS CAMPUS, DELAWARE TECHNICAL & COMMUNITY COLLEGE

P.O. Box 610/Seashore Hwy.

Georgetown, DE 19947

Phone: 302-855-5950

Email: laurieb@dtcc.edu

PERSON IN CHARGE: Laurie Beauchamp, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Serves children of DTCC students, staff, and the community. Provides creative programming, assesses needs and develops individualized education plans, coordinates with local school districts, and collaborates with on-campus technologies.

HOURS OF OPERATION: 7:30 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: 6 weeks to 12 years; ECAP Head Start: 4 years by August 31, income eligible.

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information (302-855-5950)

FEES: Sliding scale

CHILD DEVELOPMENT WATCH (DPH, DHSS)

Northern Health Services
258 Chapman Road, Suite 103
Newark, DE 19702
Phone: 302-283-7240

Southern Health Services
18 N. Walnut Street
Milford, DE 19963
Phone: 302-424-7300
or 1-800-752-9393

Central Intake for referrals: 302-283-7140

PERSON IN CHARGE: Barbara Akenhead, R.N.C., M.S.N., Northern Clinic Manager; M. Diane Foor, Southern Clinic Manager

STATUS: Public

SERVICE DESCRIPTION: Provides developmental assessment, case management and referrals to community resources for families with infants/toddlers who have developmental delays or disabilities. Services may include: Occupational, Physical, Speech therapies; Early Childhood Education, family training, counseling, social work, hearing/vision services, medical evaluation, psychology, and assistive technology. Medical clinics vary by site. They may include Neonatology, Neurology, Developmental and Genetic Clinics.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Children (birth to age 3) with developmental delays/disabilities regardless of income.

AREA SERVED: Statewide

OBTAINING SERVICES: Northern Health Services: 302-283-7240 (Central Intake: 302-283-7140); Southern Health Services: 302-424-7300

FEES: Commercial insurance and Medicaid may be applied to services. Part C (Child Development Watch) is payor of last resort. There is no charge for developmental assessment, case management or IFSP (Individual Family Service Plan) development.

CHILD SUPPORT ENFORCEMENT; DIVISION OF (DCSE, DHSS)

Churchman's Corporate Center
84A Christiana Road
New Castle, DE 19720

New Castle County Customer Service: 302-577-7171
Kent County Customer Service: 302-739-8299
Sussex County Customer Service: 302-856-5386

Website: www.dhss.delaware.gov/dcse

PERSON IN CHARGE: Charles E. Hayward, Director

STATUS: Public

SERVICE DESCRIPTION: Provides help in obtaining or modifying child support orders; enforcement of child support orders; wage attachments; federal and state tax intercept programs; collection and disbursement of support payments; paternity testing and establishment; and absent parent

location. Services are provided in cooperation with the State Department of Justice, the Family Court, and various other state and federal agencies. Services can also be provided in cases where one of the parents lives in another state by means of the Uniform Interstate Federal Support Act, which provides that states must cooperate with one another in the above named functions.

OTHER LOCATIONS:

- Carroll's Plaza, 1114 S. Dupont Highway, Suite 101, Dover 19901 (302-739-8299)
- 9 Academy St., Georgetown 19947 (302-856-5386)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon., Tues., Wed., Thurs., and Fri.

ELIGIBILITY: All persons seeking financial and/or medical support for children.

OBTAINING SERVICE: Referral by DSS for applicants or recipients of TANF. Others, stop in, call or write for an application.

FEES: None for TANF recipients. Others: \$25 application fee for basic services; \$25 yearly fee for non-public assistance clients when collections exceed \$500.

CHILD, INC.

507 Philadelphia Pike
Wilmington, DE 19809-2177
Phone: 302-762-8989
Kent County: 800-874-2070
Website: www.childinc.com

24-Hour Domestic Violence HOTLINE: 302-762-6110
Runaway and Homeless Youth HOTLINE: 302-762-6373

PERSON IN CHARGE: Timothy J. Brandau, Ph.D., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Governor Terry Children's Center: 12-bed facility (including 2 beds for the Runaway & Homeless Youth Program) that offers emergency temporary shelter for children and youth in the custody or care of the Division of Family Services. **Runaway and Homeless Youth Program:** Works to reduce the rate of teenage runaways and out-of-home placement in New Castle County through a 24-hour Runaway Hotline for

youth and their parents, short-term emergency shelter (2 beds), crisis intervention, short-term individual and family counseling and referral services. **24-Hour Runaway Hotline:** 302-762-6373. **Anger Management for Youth:** 3-hour classes and 8-week groups available for adolescents ages 13 to 17 having difficulty managing their anger at home, school and other social settings. **Specialized Foster Care for Youth:** Placement and monitoring of youth in homes of selected and trained professional foster parents. **Domestic Violence Victim Advocacy Program-Family Court** (New Castle County: 302-255-0420; Kent County: 302-672-1075; Sussex County: 302-856-5843): Provides support and advocacy services for victims of domestic violence who are involved in cases at Family Court in New Castle, Kent and Sussex Counties. They offer community resources and assist with understanding the court process. They may assist clients with filing Protection From Abuse (PFA) Orders and accompany them to court hearings. **24-Hour Domestic Violence Services:** 302-762-6110 provides 24-hour crisis intervention counseling services. The hotline accesses shelters and may place families in one of the two shelters. **Martha's Carriage House:** 35-bed, 60-day shelter program for battered women and their children that offers individual and group counseling, clinical services for children and transitional services for women leaving the shelter environment. **Sarah's House:** 18-bed, 60-day shelter program for battered women and their children that offers individual and group counseling, clinical services for children and transitional services for women leaving the shelter environment. **Family Visitation Centers:** Supervised exchange for off-site visitation or monitored on-site visitation for children who have experienced domestic violence or sexual abuse. **Community Crisis Counselor:** for victims of domestic violence by appointment (302-762-8989) or walk-in (call for information) Assists domestic violence victims with advocacy, crisis services, safety planning and resource information. **Domestic Violence Treatment Program:** 24-hour crisis intervention counseling. **Offender Intervention Service:** Helps domestic violence offenders recognize the causes of their abusive behavior and to change old patterns of behavior. Participants may be either court-ordered or voluntary. **Victim Therapy Program:** Individual and group therapy to increase victim safety and to help victims resolve the negative effects of exposure to abuse. **Helping Children Heal:** Offers counseling for children who have been exposed to domestic abuse between parents or parental figures. Treatment services focus on trauma and feelings surrounding their experience, education about abuse and violence, and safety planning. **Separation/Divorce Programs:** The Children Cope with Parental Separation seminars are certified by the state and meet the state mandate for parties to petition in Family Court. Counseling services are offered for families involved in divorce/separation, custody/visitation issues.

Sparrow Run Family Resource Center (302-832-5451): Offers an array of services to families in Sparrow Run and families within the Christina School District. Services include information and referral, parent education, literacy programs, tutoring/home/life management skills and a variety of recreational activities. **Parent Education Classes and Workshops:** Provides parenting classes free of charge at numerous locations throughout the state. Certificates from classes are recognized by the State of Delaware as satisfying the requirements of the Division of Social Services (TANF recipients), Probation & Parole and Family Court. Bilingual instructors are available in all three counties. Private classes, workshops, speaking engagements and individual parent support services are also available. All programming focuses on the development of effective parenting skills, increasing knowledge of child development, communication and strategies for guiding behavior through positive discipline. Class instructors also provide parents/caregivers with information on additional support services and resource referrals as needed.

OTHER LOCATIONS:

- Sparrow Run Community Center, 148 Flamingo Dr., Newark, 19702 (302-832-5451)
- Martha's Carriage House, Northern New Castle County
- Sarah's House, Southern New Castle County
- Governor Terry Children's Center
- Family Visitation Center, 501 Ogletown Road, Hudson State Service Center, Newark, DE 19711 (302-283-7518)
- Domestic Violence Advocacy Center (New Castle County), New Castle County Family Courthouse, 500 King Street, Suite 700, Wilmington, DE 19801 (302-255-0420)
- Domestic Violence Advocacy Center (Kent County), 400 Court Street, Dover, DE 19901 (302-672-1975)
- Domestic Violence Advocacy Center (Sussex County), 22 The Circle, Suite A, Georgetown, DE 19947 (302-856-5843)

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Neglected, dependent, and abused children and their families; victims and perpetrators of domestic violence and their families; and the general public.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or visit website

FEES: Sliding scale. No one denied due to inability to pay. Insurance accepted by some programs.

CHILDREN AND FAMILIES FIRST

2005 Baynard Boulevard
Wilmington, DE 19802
Phone: 302-658-5177
Fax: 302-658-5170
Website: www.cffde.org

PERSON IN CHARGE: Leslie Newman, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Children and Families First strengthens Delaware families by delivering an innovative and effective continuum of community-based social services. In existence for more than 125 years, CFF builds the foundation for strong communities, with child-centered and family-focused programs. We provide services statewide, and serve over 30,000 people annually. Children & Families First – it's not just our name, it's our promise. **Healthy Babies:** We connect pregnant women with health care and social services to make sure that their babies are born healthy and stay healthy. Our evidence-based *Nurse Family Partnership* provides comprehensive services to low-income, first-time pregnant women, and our *Resource Mothers Program* targets women in subsequent pregnancies to prepare for delivery and parenthood, and offers ongoing support and mentoring. **Early Childhood:** *Child and Adult Care Food Program (CACFP)* assures children in licensed child care receive balanced meals. *Delaware Stars for Early Success* is working to ensure quality of child care and afterschool programs. **Supporting Teens:** Youth ages 10 to 20 may participate in ARC (*Adolescent Resource Center*) pregnancy prevention services, either through sessions during the school day, or at afterschool clinics. The *Functional Family Therapy* program is targeted to youth ages 10 to 18 and their families who are struggling with behavioral problems and family conflict. Youth with mental health or behavioral issues benefit from the *Seaford House Residential and Day Treatment* program. **Positive Parenting:** *Strengthening Families Program* offers family skills training, addressing the needs of vulnerable families including those reuniting from foster care. *Foster Care and Adoption* services help ensure the wellbeing of vulnerable children. **Family Resources:** *Promoting Safe & Stable Families* helps families in Sussex County connect to resources to be more self-sufficient. The *Resource Hotline* links child, elder and respite care services to families who need to access care. The *Eastside Community*

Schools Project works to engage children, parents, and the community to improve academic performance and strengthen three Wilmington schools. **The Workplace:** *Rise Up* helps those moving from welfare to work succeed in employment. We work with employers to provide back-up dependent care coverage through the *Just in Time Care* program. **Older Adults:** *Grand Time Off* provides respite for older relatives raising family members' children. The *Delaware Kinship Navigator* provides a free one-stop-shop information and referral service for grandparents and other relatives who are currently raising related children.

FACILITY LOCATIONS:

- 2005 Baynard Blvd., Wilmington 19802 (302-658-5177)
- 809 Washington St., Wilmington 19801 (302-658-5177)
- 91 Wolf Creek Blvd, Dover 19901 (302-674-8384)
- 410 S. Bedford St., Georgetown 19947 (302-856-2388)
- 400 N. Market St. Extension, Seaford 19973 (302-629-6996)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.; some evenings and weekends.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk-In, Referral, Call for Information, Call for Appointment

FEES: Vary, sliding fee scale is offered.

CHILDREN, YOUTH AND THEIR FAMILIES; DEPARTMENT OF SERVICES FOR (DSCYF)

Office of the Secretary
Delaware Youth and Family Center
1825 Faulkland Road
Wilmington, DE 19805
Phone: 302-633-2500
Website: kids.delaware.gov

PERSON IN CHARGE: Vivian Rapposelli, Cabinet Secretary

STATUS: Public

SERVICE DESCRIPTION: See separate listings for:

Division of Child Mental Health Services (302-633-2600)

Division of Family Services (302-633-2657)

Division of Youth Rehabilitative Services (302-633-2620)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Abused, neglected, dependent, delinquent, mentally ill, or emotionally disturbed children, youth and/or their families

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk in. Child Abuse, Neglect, Hotline: 1-800-292-9582. Mental Health Crisis: 302-633-5128; 1-800-722-7710; 800-969-4357 (lower New Castle County); 800-425-4357 (Kent and Sussex Counties).

FEES: Vary by program. None for most services.

CHILDREN'S ADVOCACY CENTER OF DELAWARE

The duPont Hospital for Children
1600 Rockland Road, P. O. Box 269
Wilmington, DE 19899
Phone: 302-651-4566
Fax: 302-651-4569

611 South Dupont Highway
Suite 201
Dover, DE 19901
Phone: 302-741-2123, Ext. 101
Fax: 302-741-2007

410 South Bedford Street
Georgetown, DE 19947
Phone: 302-854-0323, Ext. 101
Fax: 302-854-0335
Website: www.cacofde.org

PERSON IN CHARGE: Randall E. Williams, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: The mission of The Children's Advocacy Center (CAC) is to reduce the devastating long-term effects that child abuse has on children, their families, and society through immediate coordinated, child-focused services, education, and advocacy.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by law enforcement agencies, Division

of Family Services, Attorney General's Office, or private physician

FEES: None

CHILDREN'S BEACH HOUSE, INC.

100 West Tenth Street, Suite 411

Wilmington, DE 19801-1674

302-655-4288

Website: www.cbhinc.org

PERSON IN CHARGE: Richard T. Garrett, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Youth Development Program** for children ages 7 - 18 who have special needs. Services include recreation, cultural enrichment, mentoring, counseling/social skills development, and remediation for communication problems.

FACILITY LOCATION: 1800 Bay Ave., Lewes 19958 (302-645-9184) or 100 West Tenth Street, Suite 411, Wilmington 19801 (302-655-4288)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide, Delaware only

OBTAINING SERVICE: Referral by professional.

FEES: Sliding scale. Modest per person fee.

CHILDREN'S CHOICE OF DELAWARE

25 South Old Baltimore Pike, Suite 101

Newark, DE 19702

Phone: 302-731-9512, or 888-345-9512

Website: childrenschoice.org

PERSON IN CHARGE: Vivian Johnson, MSW, Program Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides foster care/adoption, specialized foster care/adoption, low risk treatment services, and interstate compact home monitoring.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.; emergency 24-hour pager available to clients.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by Division of Family Services. Call for information about becoming a foster parent only.

FEES: None

CHILDREN'S CHOICE, INC.

707 Walker Road

Dover, DE 19904

Phone: 302-678-0404

PERSON IN CHARGE: Cynthia Knapp, State Director

STATUS: Not for profit

SERVICE DESCRIPTION: Contracts with the **Division of Family Services** to provide specialized foster care, Parent Aide, interstate compact and Parent Empowerment. All referrals must come from **Division of Family Services**. Those interested in becoming foster or adoptive parents can call for information or to arrange an appointment.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.–Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

CHIMES DELAWARE

514 Interchange Boulevard

Newark, DE 19711

Phone: 302-452-3400

Website: www.chimesdel.org

PERSON IN CHARGE: Pete Dakunchak, Chief Operating Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Vocational Program: Provides pre-vocational skill training to develop behaviors, skills, and work habits necessary for employment. Multiple employment options include employment in Chimes

Industries, supported employment to include enclave, mobile work crew, individual and cluster job placements. Intensive job coaching/development/ placement and follow-up; volunteer assignments. **Residential Program:** 24-hour neighborhood homes and apartments provide group care for adults with developmental disabilities age 21 and over. Services to enhance social, emotional, and independent living skills. Increase participation in the community to improve quality of life and aid in reaching their fullest potential. **Behavior/Health Services:** Provides full range of medical, habilitative, behavioral treatment, and health care services; offers counseling, and case management.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 16 and over with disabilities including the cognitively disabled, autistic, dually diagnosed, Prader-Willie syndrome, behaviorally challenged, Aspergers Syndrome, physically handicapped, deaf/blind, and MR.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by agency, self, professional, school, state of Delaware

FEES: Yes

CHRIST THE BRIDGE, INC.

1011 N. Clayton Street
Wilmington, DE 19805
Phone: 302-655-4613

PERSON IN CHARGE: M. Ann Brandi Syfrit, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Women's issues, adult child. Emphasis on career development/enhancement and personal growth through expressive arts. Information and referral to other agencies for some goods and/or services.

HOURS OF OPERATION: 9:00 a.m.-9:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 21 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Sliding scale

CHRISTIANA CARE HEALTH SYSTEM

Executive Offices

501 W. 14th Street

Wilmington, DE 19801

Phone: 302-733-1000

Fax: 302-327-3310

Website: www.christianacare.org

PERSON IN CHARGE: Robert J. Laskowski, M.D., MBA, FACP, President and Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: The Christiana Care Health System is one of the region's largest health care providers, serving Delaware and neighboring areas in Maryland, Pennsylvania, and New Jersey. A not-for-profit teaching hospital, Christiana Care is recognized as a regional center for excellence in cardiology, cancer, and women's health services, as well as for its Level-I trauma care and Level-3 neonatal intensive care (both highest capability). Christiana Care includes two hospitals with 1,100 patient beds, a home health care service, preventive medicine, rehabilitation services, a network of primary care physicians and an extensive range of outpatient services. With more than 10,000 employees, Christiana Care is the largest private employer in Delaware and the 10th largest employer in the Philadelphia region.

Hospitals:

- Wilmington Hospital, 501 W. 14 Street, Wilmington 19801
- Christiana Hospital, 4755 Ogletown-Stanton Road, Newark 19718

Other Locations:

- Eugene du Pont Preventive Medicine and Rehabilitation Institute, 3506 Kennett Pike, Wilmington 19807
- Helen F. Graham Cancer Center, 4701 Ogletown-Stanton Rd., Newark 19718
- Center for Heart & Vascular Health, 4755 Ogletown-Stanton Road, Newark 19718
- Roxana Cannon Arsht Surgicenter, 12th & Jefferson Streets, Wilmington 19801

Family Medicine Centers

- Adult Medicine Office, Wilmington Hospital Health Center, 501 West 14th Street, Wilmington 19801 (302-428-4411)
- Carney's Point Center, 341 Shell Road, Carney's Point, NJ 08069 (856-299-4600)
- Claymont Center, 2401 Philadelphia Pike, Claymont 19703 (302-798-1303)
- Family Medicine Center at New Castle Senior Center, 400 South Street, Suite 100, New Castle (302-325-2309)
- Family Medicine Center at Wilmington Senior Center, 1901 N. Market Street, Suite 200, Wilmington 19802 (302-421-2700)
- Family Medicine Center, Foulkstone Plaza, 1401 Foulk Road, Wilmington 19803 (302-477-3309/3301)
- Family Medicine Center at Wilmington, Wilmington Annex, 1400 N. Washington Street, Wilmington 19801 (302-477-3300)
- HealthCare Center at Christiana, 200 Hygeia Dr., Newark 19713 (302-623-0100)
- Hockessin Center, 726 Yorklyn Rd., Suite 100, Hockessin 19707 (302-234-5770)
- Internal Medicine Faculty Practice, Wilmington Hospital, 501 W. 14th St., Wilmington 19801 (302-428-4900)
- Lancaster Pike Center, 3301 Lancaster Pike, Wilmington 19805 (302-656-2069)
- Limestone Medicine and Pediatrics, 4512 Kirkwood Highway, Suite 300, Wilmington 19808 (302-623-7500)
- Middletown Family Medicine, 124 Sleepy Hollow Drive, Suite 103, Middletown 19709 (302-449-3030)
- New Castle Center, 239 Christiana Road, New Castle 19720 (302-322-0860)
- Rockwood Family Medicine, 2002 Foulk Road, Suite C & D, Wilmington 19810 (302-529-1975)
- Smyrna Family Practice, 100 South Main Street, Suite 207, Smyrna 19977 (302-659-4490)
- Springside Family Medicine, 300 Biddle Avenue, Connor Building, Suite 200, Newark 19702 (302-838-4750)

· Woodstown, 187 East Avenue, Woodstown, NJ 08098 (856-769-2800)

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open to those in need of medical services

AREA SERVED: Statewide and surrounding region

OBTAINING SERVICE: Call for general information: 302-733-1000

FEES: Yes

CHRISTIANA CARE VISITING NURSE ASSOCIATION

New Castle Corporate Commons

One Read's Way, Suite 100

New Castle, DE 19720

Phone: 302-327-5200; 1-888-862-0001

2116 S. DuPont Hwy., Suite 2

Camden, DE 19934

Phone: 302-698-4300

Website: www.christianacare.org

PERSON IN CHARGE: Lynn C. Jones, President

STATUS: Not for profit

SERVICE DESCRIPTION: Offers a comprehensive array of home health care services including skilled and specialty nursing; physical, speech, and occupational therapy; medical social work; nutrition counseling; private duty nursing; home health aid/homemaker; and respite care. CCVNA also operates an Adult Day Program which specializes in care for adults with Alzheimer's and other memory disorders.

LOCATIONS:

· Evergreen Center for Alzheimer Day Treatment, Emily P. Bissell

Hospital, 3000 Newport Gap Pike, Wilmington 19808 (302-995-8448)

HOURS OF OPERATION: 24-hours (main offices) Hours vary by location, Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes. Sliding scale for many services; special grants available; accepts Medicare, Medicaid and most third-party insurances

CHRISTIANA COUNSELING

5235 W. Woodmill Drive, #46, #47 and #48

Wilmington, DE 19808

Phone: 302-995-1680

Website: www.christianacounseling.com

PERSON IN CHARGE: R. Blaine Morris, President

STATUS: For profit

SERVICE DESCRIPTION: Multi-specialty mental health and addictions practice provides a spectrum of outpatient services to all ages through professional trainers, graduate-level counselors, licensed clinical social workers, psychologists, and psychiatrists. **Parenting Classes:** both 6 and 8 hour-long classes and a more extensive 10-week class guided by professional trainers, specifically for parents of adolescents. **Adult Anger Classes:** 12 hour-long sessions focus on improving stress and anger management.

OTHER LOCATION: Appoquinimink State Service Center, 122 Silver Lake Road, Middletown (302-995-1680)

HOURS OF OPERATION: 9:00 a.m.-7:00 p.m., Mon.-Sat.

ELIGIBILITY: Open

AREA SERVED: New Castle and Kent counties

OBTAINING SERVICE: Call for appointment

FEES: Sliding scale, vary by service. Available for parenting classes. Most insurances accepted.

CHRISTINA CULTURAL ARTS CENTER

705 North Market Street

Wilmington, DE 19801

Phone: 302-652-0101

Fax: 302-652-7480

Website: www.ccacde.org

Email: ccacde@aol.com

PERSON IN CHARGE: H. Raye Jones Avery, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides arts education and cultural programs for youth and adults which includes courses in the performing and visual arts, pre-school, after-school program, and art summer camp.

HOURS OF OPERATION: 9:00 a.m.-8:00 p.m., Mon.-Fri.; 9:00 a.m.-4:00 p.m., Sat.

ELIGIBILITY: Open

AREA SERVED: New Castle County/Tri-State Area

OBTAINING SERVICE: Call for information, or walk in during business hours. Visit website: www.ccacde.org.

FEES: Vary by program, based on family size and income

CHRISTINA EARLY CHILDHOOD ASSISTANCE PROGRAM

Christina Early Education Center

620 E. Chestnut Hill Road

Newark, DE 19713

Phone: 302-454-2720

Fax: 302-454-2010

Website: www.christinaeec.org

PERSON IN CHARGE: Nancy A. Smith, Program Coordinator

STATUS: Public

SERVICE DESCRIPTION: Comprehensive preschool program serving low income and developmentally delayed four-year-olds in the Christina School District.

HOURS OF OPERATION: 9:00 a.m.-3:30 p.m., Mon.-Fri.

ELIGIBILITY: Children who turn 4 years of age on or before August 31. Families must meet or fall below the current Federal Poverty Guidelines or child must have an identified developmental delay or disability.

AREA SERVED: Christina School District

OBTAINING SERVICE: Call for information (302-454-2720)

FEES: None

CHRISTINA SCHOOL DISTRICT REACH PROGRAM/ SPECIAL PROGRAMS FOR STUDENTS WITH DISABILITIES

620 E. Chestnut Hill Road

Newark, DE 19713

Phone: 302-454-2280

Website: www.christina.k12.de.us

PERSON IN CHARGE: Shannon O'Neill, Principal

STATUS: Public

SERVICE DESCRIPTION: Inclusion program that focuses on community involvement, vocational training, functional academics, and life skills.

OTHER LOCATIONS: Call for other locations

HOURS OF OPERATION: 7:30 a.m.-3:30 p.m., Mon.-Fri.

ELIGIBILITY: 2½ - 21; resident of Christina School District; moderate to severe intellectual disability

AREA SERVED: Christina School District

OBTAINING SERVICE: Call for information; Student must have an Individualized Education Program and be accepted into the Program through a referral process initiated by the student's IEP team.

FEES: None

CHURCHMAN VILLAGE

4949 Ogletown-Stanton Road
Newark, DE 19713
Phone: 302-998-6900

PERSON IN CHARGE: Dean Reid, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Nursing facility, which provides skilled, intermediate, custodial, and respite care. Rehabilitative and medical services offered including physical, occupational, speech, and outpatient therapy. Offers social, recreational, and spiritual services. Retirement apartments are available for the independent living.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

CITY FARE MEALS ON WHEELS

St. Anthony's Community Center
1703 W. 10th Street
Wilmington, DE 19805
Phone: 302-421-3734

PERSON IN CHARGE: Erica Porter

STATUS: Not for profit

SERVICE DESCRIPTION: Provides LUNCH meals at strategically located group settings in New Castle County for Delawareans over age 60, particularly those with low incomes. Meals on Wheels are also delivered to eligible senior citizens across New Castle County.

LOCATIONS:

- Senior Centers from Congregate program, formerly managed by New Castle County Senior Services
- Peoples Settlement Association Senior Center, 408 E. 8th St., Wilmington 19801 (302-658-4133)

- Jimmy Jenkins Senior Center, 23rd and Bowers Sts., Wilmington 19802 (302-764-9022)
- South Wilmington Senior Adult Program, 451 Townsend St., Wilmington 19801 (302-655-7750)
- Salvation Army Senior Center, 102 W. 5th St., Wilmington 19801 (302-658-0789)
- St. Anthony's Senior Center, 1703 W. 10th St., Wilmington 19805 (302-421-3736)
- Claymore Senior Center, 504 S. Clayton St., Wilmington 19805 (302-428-3172)
- St. Patrick's Center, 107 E. 14th St., Wilmington 19801 (302-652-6219)
- West Center City Adult Center, 501 Madison St., Wilmington 19801 (302-658-5332)
- Wilmington Senior Center, 1901 N. Market St., Wilmington 19801 (302-651-3400)
- Parkview Apts., 1800 N. Broom St., Wilmington 19802 (302-429-7288)
- Compton Towers, 325 E. Fifth St., Wilmington 19801 (302-429-6774)
- Francis X. Norton Senior Center, 917 N. Madison St. Wilmington 19801 (302-594-9455)
- Christiana Care, 700 Lea Blvd., 1st Floor, Main Building, Wilmington 19802 (302-765-4191)
- Fram, 669 S. Union Street, Wilmington 19805 (302-658-8420)
- Los Jardines, 1000 W. 5th Street, Wilmington 19805 (302-652-6391)
- Maplewood, 501 S. Rodney Street, Wilmington 19805 (302-421-9198)
- Terry Apartments, 2400 N. Broom Street, Wilmington 19802 (302-655-6661)

HOURS OF OPERATION: Vary by location

ELIGIBILITY: Ages 60 and over

AREA SERVED: New Castle County; Meals on Wheels in New Castle County.

OBTAINING SERVICE: Call Centers for information

FEES: Donation requested for meals

CLAREMONT SCHOOL

1501 Marsh Road
Wilmington, DE 19803
Phone: 302-478-4531

PERSON IN CHARGE: Stephani Richardson, Owner; Wendy Leary, Assistant Director

STATUS: For profit

SERVICE DESCRIPTION: Private school and licensed child care center with small class size and low student-teacher ratio. Offers creative arts and age appropriate academics including music and movement, language arts, field trips, computer education, gardening, and swimming during summer camp. Also offers before and after school care for Carrcroft Elementary and summer camp for ages 6-8.

HOURS OF OPERATION: 7:00 a.m.-5:45 p.m., Mon.-Fri. (all year)

ELIGIBILITY: Ages 6 weeks-Kindergarten

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for appointment

FEES: Monthly tuition

CLAYMONT COMMUNITY CENTER

3301 Green Street
Claymont, DE 19703
Phone: 302-792-2757
Website: www.claymontcenter.org

PERSON IN CHARGE: James R. Thornton, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Services include:** Food closet; individual, family, and group mental health counseling; academic tutoring; ESOL classes; health care for people who are uninsured or underinsured; senior activities; financial education; employment training & placement, alcohol and drug counseling; pre-school; after school care; day care; nutrition for infants and women; summer camp; juvenile probation; family assistance; volunteer opportunities, and community enrichment activities. **Programs and Agencies include:** Food Closet, Learning Center, Claymont Family

Health Services, Claymont Counseling Center, Brandywine Senior Center, Open Door, Inc., Claymont Library, Claymont State Service Center, State Division of Youth Rehabilitation Services, Delaware Financial Literacy Institute, WIC, Adopt-A-Family, Girls, Inc., Brandywine Child Care, Head Start, Professional Staffing Associates, Inc., Brandywine Counseling Services, Affinity Health and Medical Systems, and Consumer Credit Counseling of DE and MD.

HOURS OF OPERATION: 8 a.m.-9 p.m., Mon.–Thurs.; 8 a.m.-6 p.m. Fri.

ELIGIBILITY: Varies by service

AREA SERVED: New Castle County

OBTAINING SERVICE: Varies by program and agency. Call first to inquire whether an appointment is required.

FEES: Varies by service and agency

CLAYMONT STATE SERVICE CENTER (DSSC, DHSS)

3301 Green Street
Claymont, DE 19703
Phone: 302-798-2870

PERSON IN CHARGE: Madonna Brooks, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State and private agencies that provide human services: **Division of Social Services:** Financial Services, Medicaid, Purchase of Daycare Program, Food Stamps; **Division of State Service Centers:** Low Income Home Energy Assistance Program (LIHEAP), Emergency Assistance Services, Kinship Care, Teen Vouchers, Adopt-A-Family, Managed Care Program, Community Resource Assistance Services Program, Utility Assistance, Emergency Food and Shelter Program, Needy Family Fund, Crisis Alleviation, Diabetes Fund, and Information and Referral.

HOURS OF OPERATION: 7:30 a.m.–5:00 p.m., Mon.–Fri. (hours vary by program)

ELIGIBILITY: Open

AREA SERVED: Claymont

OBTAINING SERVICE: Call or walk in

FEES: Vary by program

CLAYMORE SENIOR CENTER, INC.

504 S. Clayton Street
Wilmington, DE 19805

Phone: 302-428-3170

Fax: 302-254-4431

Website: www.claymoresc.org

Email: theclaymoresc@msn.com

PERSON IN CHARGE: Donna J. McPoland, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Fully equipped fitness center, computer instruction, art classes, recreational activities, dancing instruction, day and extended-day trips, educational seminars, onsite medical services (audiologist), and noon meal, Blue Cross and Blue Shield service site, "YOGA," low impact cardio, stability ball class.

HOURS OF OPERATION: 6:30 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: New Castle County and City of Wilmington

OBTAINING SERVICE: Call, walk in, and email

FEES: No membership fee. \$15 per month for fitness center.

COKESBURY VILLAGE

726 Loveville Road
Hockessin, DE 19707

Phone: 302-235-6000

Website: www.actsretirementlife.org

PERSON IN CHARGE: Robyn Crandall, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: A senior citizen retirement facility offering Independent Living, Assisted Living, Skilled Health Care, and Alzheimer Care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 62 and over

AREA SERVED: Nationwide

OBTAINING SERVICE: Call Marketing (Debra Croker)

FEES: Entry fee, plus monthly service fee. No direct admissions to Assisted Living or Skilled Nursing Health Center.

COLLABORATIVE EFFORT TO REINFORCE TRANSITION SUCCESS, INC. (C.E.R.T.S.) ADULT ACTION CENTER

1501 Casho Mill Road, Suite 1

Newark, DE 19711

Phone: 302-731-0301

Fax: 302-731-0201

Website: www.certsinc.org

Email: vturner@certsinc.org

PERSON IN CHARGE: Vivian J. Turner, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: The C.E.R.T.S., Inc. Adult Action Center is a unique day program experience that provides meaningful engagement through activities, outings, and programs tailored for individuals with severe, multiple disabilities. The Adult Action Center provides a safe, nurturing, exciting environment, and individualized program based on participant choice with a low 3:1 participant to program staff ratio.

C.E.R.T.S. is the first MOVE® for Adults site in Delaware and now serves as a model site for others interested in the MOVE® program. Through the use of specialized pacers, MOVE® (Mobility Opportunities Via Experience) helps our participants acquire increased strength and independence in sitting, standing, and walking in order for them to experience better health and enhanced personal dignity.

In addition to the MOVE® for Adults program, C.E.R.T.S. offers: Person-Centered Planning; Community Involvement, Assistive Technology, Full-time Onsite Nursing, Occupational Therapy, Physical Therapy, and Daily Activities such as sports, cooking pottery, art, gardening, music, and community outings.

HOURS OF OPERATION: Mon. – Fri., 8:30am – 3:30pm; Program hours, 9:00am – 3:00pm.

ELIGIBILITY: Adults with multiple severe developmental and physical disabilities

AREA SERVED: New Castle

OBTAINING SERVICE: Call for information

FEES: Fees are charged depending upon the level of assistance needed (typically paid by Medicaid).

COMMUNITIES IN SCHOOLS OF DELAWARE

CEN DEL Building

101 W. Loockerman Street

Dover, DE 19904

Phone: 302-678-4929

Website: www.cisdelaware.org

Email: jpurcell@cesdelaware.org

PERSON IN CHARGE: James Purcell

STATUS: Not for profit

SERVICE DESCRIPTION: Communities In Schools is a nationwide organization whose mission is to surround students with a community of support, and empower them to stay in school and achieve in life. Delaware's youth are dropping out of school in record numbers, and gaps in student performance among low-income and minority students continue to widen. In the wake of a call to action by educators, business leaders, and government officials, attention on these issues has generally focused on (and been limited to) academic issues. In schools throughout Delaware, organizations provide community-based, integrated student services as a way to help at-risk students—and their schools—succeed. These services, ranging from providing mentors to meeting health and counseling needs, vary by student, but by definition are systemically linked to school-based efforts to meet the health, safety and counseling needs of at-risk youth.

HOURS OF OPERATION: 8:30 a.m. - 4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

COMMUNITY DEVELOPMENT AND HOUSING; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

87 Reads Way
New Castle, DE 19720
Phone: 302-395-5600
Website: www.nccde.org

PERSON IN CHARGE: Marcus Henry, General Manager

STATUS: Public

SERVICE DESCRIPTION: Administers Section 8 Housing Program (federal funds provided for rent subsidies for low income families), and the Community Development Block Grant Program, including Operation Home Fix-Up (low interest and deferred loans for home repairs). Provides first-time homebuyers with down payment or settlement expenses through the DPS Program.

HOURS OF OPERATION: 8:00 a.m.–4:00 p.m., Mon.–Fri.

ELIGIBILITY: Varies by program

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Income eligible grants and loans

COMMUNITY LEGAL AID SOCIETY, INC.

100 West Tenth Street, Suite 801
Wilmington, DE 19801
Phone: 302-575-0660
1-800-292-7980

840 Walker Road
Dover, DE 19904
Phone: 302-674-8500

20161 North Office Circle
Georgetown, DE 19947
Phone: 302-856-0038
Website: www.declasi.org

PERSON IN CHARGE: William J. Dunne, Interim Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Civil legal services for low-income, elderly, disabled, and mentally ill Delawareans. Civil (non-criminal) cases handled include: family, housing, domestic abuse, public benefits (Social Security, TANF, Food Stamps, and Medicaid). In addition, the Elder Law Program (ELP) and the **Disabilities Law Program (DLP)** serve the special needs of older clients and clients with disabilities. Types of legal services include advice, individual representation, and community legal education.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Low income, elderly, disabled, and/or mentally ill

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: None

COMMUNITY RESOURCE DEVELOPMENT PROGRAM

Food and Resource Economics
213 Townsend Hall, University of Delaware
Newark, DE 19716
Phone: 302-831-6773
Email: ilvento@udel.edu

PERSON IN CHARGE: Dr. Tom Ilvento, Extension Specialist

STATUS: Not for profit

SERVICE DESCRIPTION: Works with groups of people regarding community problems and issues such as industrial development, environmental matters, human resources, institutional resources, community facilities and services, land use issues, and community needs assessments.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

COMMUNITY RESOURCES; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

87 Reads Way
New Castle Corporate Commons
New Castle, DE 19720
Phone: 302-395-5600
Website: www.nccde.org

PERSON IN CHARGE: Marcus Henry, General Manager

STATUS: Public

SERVICE DESCRIPTION: Provides recreation; sports; library services; senior services housing programs; special events; and cultural activities for individuals, families, and communities. Operates ten library facilities and contracts with five libraries that are electronically linked to one another, providing accessible information and educational materials to all county residents. Also operates a senior center, art studio, four community activity centers in Brandywine Town Center, Appoquinimink, Garfield Park and Hockessin, and the Rockwood Mansion Museum and Park which is open to the public and available to rent for special occasions. Provides individual sports and recreation instruction, tournaments for children and adults, summer programs for kids, and sports leagues. Special Events include the Platinum Picnic; Holiday Open House; and specialty tours at Rockwood Park. New Castle County Department of Community Services offers varied volunteering opportunities. The Department operates homeowner rehabilitation programs and offers down payment and settlement assistance loans to low and moderate income home buyers. Operates Section 8 Housing Choice Voucher Program for low income families.

HOURS OF OPERATION: Varies by program, generally 5-7 days per week

ELIGIBILITY: Open to all except where noted above

AREA SERVED: New Castle County

OBTAINING SERVICE: Visit the website (www.nccdedes.org) or call

FEES: Vary by program and services

COMMUNITY SERVICES; OFFICE OF (DSSC, DHSS)

Charles H. Debnam Building
Herman M. Holloway, Sr., Campus
1901 North Dupont Highway
New Castle, DE 19720
Phone: 302-255-9875
Fax: 302-255-4463

PERSON IN CHARGE: Robert J. Broesler, Senior Administrator

STATUS: Public

SERVICE DESCRIPTION: Administering state agency for the following Federal programs targeted to low-income people in Delaware: Low-Income Home Energy Assistance Program (LIHEAP), the Community Services Block Grant (CSBG), and the Access and Visitation grant which provides safe exchanges and supervised visitation for victims and children in families experiencing domestic violence. Also administers emergency and transitional housing operations, food distribution, and taxpayer donations to the Emergency Housing Assistance Fund. Services are provided on a contractual basis with non-profit, community-based agencies and include: heating and cooling assistance, energy crisis intervention, emergency/transitional housing, food access, community leadership and resource development, case management for self-sufficiency, and other services that address the causes and conditions of poverty.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: 200% of current Federal Poverty Level (FPL) income guidelines for most services

AREA SERVED: Statewide

OBTAINING SERVICE: Referrals are made to community based non-profit agencies. Call for information and listings of contracted service providers.

FEES: Access and Visitation charges a fee based on a sliding scale.

COMPASSIONATE CARE HOSPICE

702-B Kirkwood Highway
Wilmington, DE 19805
Phone: 1-800-219-0092

28467 DuPont Blvd.
Millsboro, DE 19966
Phone: 1-866-586-1275

Website: www.cchnet.net

PERSON IN CHARGE: Thomas W. Taylor, Regional Program Director

STATUS: Proprietary with non-profit foundation

SERVICE DESCRIPTION: Hospice services including physician care, nursing care, social work services, spiritual counseling, volunteer support, nutritional counseling, bereavement support; oxygen, medical equipment and supplies, short-term respite care, short-term acute inpatient care, pain management and symptom control; provides supplemental care for residents of long-term care facilities.

HOURS OF OPERATION: 24 hours a day, 7 days a week

ELIGIBILITY: Terminal illness/life limiting illness no restrictions on age, race, and income level

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by doctor, family, or facility

FEES: Covered by medicare/medicaid, HMO's, and most private insurances. No one is denied service due to inability to pay.

CONNECTING GENERATIONS

100 W. 10th Street, Suite 1115
Wilmington, DE 19801
Phone: 302-656-2122
Toll Free: 877-202-9050
Fax: 302-656-2123

Website: www.connecting-generations.org

Email: mainoffice@connecting-generations.org

PERSON IN CHARGE: Rich Kapolka, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers three programs that serve children and adults throughout Delaware: **Creative Mentoring** trains adult mentors

who want to volunteer in a school or community mentoring program and partners with Delaware public schools and other organizations to create and support their mentoring programs; **Seasons of Respect** presents anti-bullying workshops in fifth grade classes in schools throughout Delaware.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.; Some training classes and workshops on Saturdays and evenings.

ELIGIBILITY: Any adult who wishes to volunteer as a mentor or participate in a workshop. Any school that would like to offer the free Creative Mentoring or Seasons of Respect programs to their students.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or visit website for information and on-line application: www.connecting-generations.org.

FEES: Only for services to private organizations.

CONNECTIONS COMMUNITY SUPPORT PROGRAMS, INC.

500 West Tenth Street

Wilmington, DE 19801

Phone: 1-866-477-5345; 302-984-3380

Fax: 302-984-3324

Website: www.connectionsccsp.org

Email: info@connectionsccsp.org

PERSON IN CHARGE: Catherine Devaney McKay, MC

STATUS: Not for profit

SERVICE DESCRIPTION: Provides a comprehensive array of healthcare, housing, and employment opportunities that help individuals and families achieve their own goals and enhance our communities.

OTHER LOCATIONS:

- 801 N. West Street, Wilmington 19801
- 1423 Capitol Trail, Suites 3302-3304, Newark 19711
- 222 N. DuPont Pkwy, Smyrna 19977
- 698 South Bay Road, Dover 19901
- 21305 Berlin Road, Georgetown 19947

- 123 Pennsylvania Avenue, Seaford 19973
- 1 Nanticoke Crossing, Millsboro 19966
- 2205 Silverside Road, Suite 5, Wilmington 19810

HOURS OF OPERATION: Most services operate 24 hours/7 days per week. Call 1-866-477-5345 from 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Persons with mental health and substance use disorders, HIV/AIDS, and homelessness.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in. Call for information.

FEES: Sliding scale based on income and need.

CONNECTIONS HOUSING PROGRAMS FOR HOMELESS ADULTS

500 West Tenth Street

Wilmington, DE 19801

Phone: 302-984-3380, ext. 1116

Website: www.connectionsccsp.org

Email: info@connectionsccsp.org

PERSON IN CHARGE: Sara Weimer

STATUS: Not for profit

SERVICE DESCRIPTION: Permanent housing for homeless adults with behavioral health disorders and/or HIV/AIDS.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Homeless adults with mental health and/or substance disorders. Some programs target homeless adults with HIV/AIDS.

AREA SERVED: Statewide

OBTAINING SERVICE: Housing applications are available on-line at www.connectionsccsp.org. Consumers must complete housing applications with an outreach worker.

FEES: Rental charges based on income.

CONNECTIONS PATH HOMELESS OUTREACH PROGRAM

500 West Tenth Street
Wilmington, DE 19801
Phone: 866-477-5345
Website: www.connectionsccsp.org
Email: info@connectionsccsp.org

PERSON IN CHARGE: Chris DiSanto

STATUS: Not for profit

SERVICE DESCRIPTION: Outreach, referral, and day drop in services for homeless adults in New Castle County.

LOCATIONS:

- 801 N. West Street, Wilmington 19801 (302-32-5490)
- 698 South Bay Road, Dover 19901 (302-672-9360; 302-674-5926)
- 21305 Berlin Road, Unit 4, Georgetown 19947 (302-856-7526)

HOURS OF OPERATION: 7:00 a.m.-4:00 p.m., Mon.-Fri.,

ELIGIBILITY: Homeless adults with mental health and/or substance use disorders.

AREA SERVED: Statewide

OBTAINING SERVICE: Call and ask for the PATH Outreach Worker.

FEES: None

CONSUMER CREDIT COUNSELING SERVICE

375 W. North Street
Dover, DE 19904
Phone: 1-800-642-2227
Website: www.cccs-inc.org

2055 Limestone Road, Suite 212
Wilmington, DE 19808
Phone: 1-800-642-2227

PERSON IN CHARGE: Carol Alt, Branch Manager; Mary Rammel, Branch Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Credit education, budget counseling, and debt management programs. Telephone counseling is also available. Housing

and bankruptcy counseling.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon., Wed., Thurs., and Fri.; 11:30 a.m.–8:00 p.m., Tues.

ELIGIBILITY: Open

AREA SERVED: Most states, U.S.A.

OBTAINING SERVICE: Call 1-800-642-2227 for appointment

FEES: \$35 monthly contribution for clients that enter a debt management program. Counseling sessions are free.

CONTACT LIFELINE, INC.

P.O. Box 9525
Wilmington, DE 19809
Phone: 302-761-9800

P.O. Box 61
Milford, DE 19963
Phone: 302-422-1154

Crisis Helpline/Rape Crisis Services:

Statewide: 1-800-262-9800

Website: www.contactlifeline.org

PERSON IN CHARGE: Tim Schaeffer, Interim Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: CRISIS Helpline: provides immediate statewide toll-free 24-hour access to suicide prevention telephone counseling, crisis intervention, information and referral services to anyone in need. Provides public education on crisis intervention/suicide prevention.

Rape Crisis Services: Provides comprehensive statewide services to victims of sexual assault. Services include: statewide toll-free 24-hour telephone counseling, accompaniment services at hospital emergency rooms, police, and courts; short-term individual counseling support for victims and families, support groups for victims, public education on sexual assault and rape prevention. **Sexual Assault Network of Delaware (SAND):** Voluntary network of law enforcement professionals, sexual assault nurse examiners, victim advocates, and volunteers charged with raising public awareness and ensuring the availability of sufficient services for victims of sexual assault.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

CORNERSTONE SENIOR CENTER

3135 Summit Bridge Road (Rt. 896)

Glasgow/Bear, DE 19701

Phone: 302-836-6463

Email: vplus4@aol.com

PERSON IN CHARGE: Victoria Ponce

STATUS: Not for profit

SERVICE DESCRIPTION: Provides noontime meals, arts and crafts, speakers, movies, book exchange, day trips, oil painting, jewelry, ceramics, watercolors, exercise, and sharing groups.

HOURS OF OPERATION: 9:30 a.m.–3:00 p.m., Mon.–Fri.; some evening classes

ELIGIBILITY: Ages 50 and over or disabled

AREA SERVED: Bear, Glasgow, Kirkwood

OBTAINING SERVICE: Call or walk in

FEES: Lunch \$3.00; various charges for crafts

CORRECTION; DEPARTMENT OF (DOC)

Central Administration Office

245 McKee Road

Dover, DE 19904

Phone: 302-739-5601

Website: www.state.de.us/correction

PERSON IN CHARGE: Carl C. Danberg, Commissioner

STATUS: Not for profit

SERVICE DESCRIPTION: Responsible for administering the state's adult correctional services. Provides five levels of supervision with the most restrictive being incarceration (level 5), and the least restrictive being unsupervised probation (level 1). Levels 4-1 are primarily community-based services that include work release, supervised custody, halfway house,

house arrest, residential drug treatment, intensive supervision, probation/parole, and unsupervised probation.

LOCATIONS:

Administrative Offices:

- Delaware Correctional Industries (302-857-5491)
- Employee Development Center, 245 McKee Rd., Dover 19904 (302-739-5601)
- Human Resource Office, 245 McKee Rd., Dover 19904 (302-739-5601)

Adult Correction Institutional Services:

- James T. Vaughn Correctional Center, 1181 Paddock Rd., Smyrna 19977 (302-653-9261).
- Inmate visit scheduling (out-of-State): (302-653-4828).
- Toll free in Delaware: inmate names A-J: (1-800-282-8602)
- Toll free in Delaware: inmate names K-Z (1-800-722-0252).
- Howard R. Young Correctional Institution, 1301 E. 12th St., P.O. Box 9279, Wilmington 19801 (302-429-7700; Inmate visits: 302-575-0330)
- Sussex Correctional Institution, Route 113, Box 500, Georgetown 19947 (302-856-5280; Inmate visits: 302-856-5545)
- Sussex Boot Camp, Route 113 Box 500, Georgetown 19947 (302-856-5286; Inmate visits: 302-856-5287)
- Delores J. Baylor Women's Correctional Institution, 660 Baylor Rd., New Castle 19720 (302-577-3004; Inmate visits: 302-577-5837)

Adult Correction Community Services:

- Northern New Castle County Probation and Parole Office, 314 Cherry Lane, New Castle 19702 (302-577-3443)
- Plummer Community Correctional Center, 38 Todds Lane, Wilmington 19805 (302-577-3039)
- Georgetown State Service Center, 546 S. Bedford St. and Rt. 113, Georgetown 19947 (302-856-5243)
- Anna C. Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2016)
- Kent County Office of Probation and Parole, 511 Maple Parkway, Dover 19901 (302-739-5387)

- Sussex Community Correctional Center, 23207 Dupont Blvd., Box 700, Georgetown 19947 (302-856-5790)
- Morris Community Correctional Center, 300 Water St., Dover 19901 (302-739-4758)
- Central Violation of Probation Center, 875 Smyrna Landing Rd. Smyrna 19977 (302-659-6100)
- Sussex Violation of Probation Center, 23207 Dupont Blvd., P.O. Box 700, Georgetown 19947 (302-856-5790)
- New Castle Office of Probation and Parole, 26 Parkway Circle, New Castle 19720 (302-323-6050)
- Kent Probation and Parole Day Reporting Center, 511 Maple Parkway, Dover 19901 (302-739-5387)
- Sussex Day Reporting Center, 317 N. Dupont Hwy., Georgetown 19947 (854-6904)
- Webb Community Correction Center, 200 Greenbank Rd., Wilmington 19808 (302-995-8614)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

AREA SERVED: Statewide

OBTAINING SERVICE: Court commitment, referral

FEES: None

COSMETIC & RECONSTRUCTIVE SUPPORT (CRS) PROGRAM; NATIONAL COALITION AGAINST DOMESTIC VIOLENCE (NCADV)

One Broadway, Suite B210

Denver, CO 80203

Phone: 1-303-839-1852

Website: www.ncadv.org

Email: mainoffice@ncadv.org

PERSON IN CHARGE: Rita Smith, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Works in partnership with three medical associations to assist survivors of domestic violence who cannot afford the cosmetic/reconstructive surgery and dentistry needed to repair injuries

received from an intimate partner or spouse. **Face to Face: The National Domestic Violence Project** offers facial plastic and reconstructive surgery to repair injuries on the face, head, and neck. **Give Back A Smile (GBAS) Program** offers cosmetic dentistry to repair injuries to the front teeth or the “smile zone.”

OTHER LOCATIONS:

- Face to Face: The National Domestic Violence Project (1-800-842-4546)
- Give Back A Smile (GBAS) Program (1-800-773-4227)

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Adult survivors of domestic violence.

AREA SERVED: Nation-wide

OBTAINING SERVICE: Individuals can call for information. Agencies can call to order a CRS packet with reproducible application and brochures.

FEES: None

COUNSELING SERVICES, INC.

18-C Trolley Square
Wilmington, DE 19806
Phone: 302-894-1477
Website: wolskee.com

PERSON IN CHARGE: Ron Wolskee, L.C.S.W., Clinical Director

STATUS: For profit

SERVICE DESCRIPTION: Adults. Individual counseling, EAP, sexual assault, anger management, and impulse control.

HOURS OF OPERATION: 9:00 a.m.-8:00 p.m., Mon.–Thurs.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Yes

COUNTRY REST HOME, INC.

12046 Sunset Lane
Greenwood, DE 19950
Phone: 302-349-4114

PERSON IN CHARGE: Mark Yoder, Jr., Owner and Administrator

STATUS: For profit

SERVICE DESCRIPTION: Intermediate care facility with 56 bed capacity.
Private pay only.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 21 and over

AREA SERVED: Delaware and Maryland

OBTAINING SERVICE: Call for information

FEES: \$157.44-\$168.49 per day

COURTLAND MANOR NURSING HOME

889 S. Little Creek Road
Dover, DE 19901
Phone: 302-674-0566
Website: www.courtlandmanor.com

PERSON IN CHARGE: E. Ray Quillen, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Skilled and intermediate inpatient care.
Medicare, Medicaid, and V.A. certified. Respite care (less than two weeks)
available.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Free of "active" communicable disease; not in need of active
psychiatric care or individualized treatment plan for mental retardation. Age
16 and over with care needs which can be met by facility.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

CRIMINAL JUSTICE COUNCIL

Carvel State Office Building
820 N. French Street, 10th floor
Wilmington, DE 19801
Phone: 302-577-5030
Website: www.state.de.us/cjc

PERSON IN CHARGE: Drewry Fennell, Esq.

STATUS: Public

SERVICE DESCRIPTION: Coordinates and plans for the criminal justice system; distributes and administers crime fighting funds; and provides technical assistance, information, training, and statistics to criminal justice agencies. Also conducts public education.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Interested agencies

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

CROHN'S & COLITIS FOUNDATION OF AMERICA

150 Monument Road
Suite 402
Bala Cynwyd, PA 19004
Phone: 215-396-9100
Website: www.ccfa.org
Email: philadelphia@ccfa.org

PERSON IN CHARGE: Community Development Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides support and education services.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

CROSSROADS OF DELAWARE

109 W. 7th Street
Wilmington, DE 19801
Phone: 302-652-1405
Email: mabarbieri28@comcast.net

PERSON IN CHARGE: Michael A. Barbieri

STATUS: For profit

SERVICE DESCRIPTION: Outpatient substance abuse treatment program. Provides adolescent full day program, intensive outpatient, outpatient, wrap services, and specialty groups. Provides intensive outpatient and outpatient for adults.

HOURS OF OPERATION: 9:00 a.m.-8:00 p.m., Mon.-Thurs.; 9:00 a.m.-6:00 p.m., Fri.

ELIGIBILITY: Over 12

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Sliding scale, vary by service

CYSTIC FIBROSIS FOUNDATION

2004 Sproul Road, Suite 208
Broomall, PA 19008
Phone: 610-325-6001
Website: www.CFF.ORG/chapters/delawarevalley
Email: del-valley@CFF.ORG

PERSON IN CHARGE: Eileen Miley, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Supports and accredits care centers offering diagnosis services and comprehensive treatment for persons with CF and their families. Provides **grants** to scientists to conduct CF research. Funds its own Research Development Program network of **CF research centers** at universities and medical schools to discover new ways to find a cure.

Supports and governs the many stages of drug development and clinical evaluation of CF therapies. Funds **clinical trials**. Offers matching grants to biotechnology companies for the development of new CF drug treatments.

HOURS OF OPERATION: 8:30 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Delaware Valley (South Jersey, Delaware and Philadelphia area)

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment, email.

FEES: Event ticket fees to attend certain events and sponsorship available for all events. Please visit website for more information.

DART FIRST STATE/DELAWARE TRANSIT CORPORATION (DTC)

119 Lower Beech Street

Suite 100

Wilmington, DE 19805

Administrative Offices: 302-576-6000

Information: 800-652-3278

Reservations: 800-553-3278

Customer Relations: 800-355-8080

TTD: 800-252-1600

Website: www.DartFirstState.com

PERSON IN CHARGE: Lauren Skiver, Executive Director

STATUS: Subsidiary, Delaware Department of Transportation

SERVICE DESCRIPTION: Provides public bus and passenger rail transportation services throughout the state including paratransit services. Special programs available for persons with disabilities and senior citizens.

DART First State Paratransit: Specialized door-to-door transportation to eligible elderly and disabled individuals; accepts pre-purchased strip tickets or cash; Fees: \$2.00 for one-way trip; Medicaid approved; Hours—Mon.-Fri., 6:00 a.m.-10:00 p.m.; Sat., 6:00 a.m.-5:00 p.m.; and Sun., 9:00 a.m.-6:00 p.m. Reservations must be made 24 hours in advance via telephone number or website listed above.

DART First State Visually Impaired Service: Free service to legally blind passengers with photo identification card from Division of the Visually

Impaired; parents/guardians of blind children must pay full fare unless over 65.

DART First State Reduced Fare Program: Reduced fare for disabled riders and senior citizens, 65 years or older; cards purchased at most downtown banks, senior center, the Transportation Stores at Wilmington Amtrak Station, 718 N. Market St. Mall, and at the DART First State Office; parents or guardians of disabled children must pay full fare unless over 65; Fees: cash-\$.45; reduced fare DART Card, \$14.00; must show MediCare or DART Reduced Fare ID Card when boarding bus.

DART First State Senior Citizens Affordable Taxi (S.C.A.T.): Alternative transportation for senior citizens 60 or older and ambulatory disabled citizens; subsidizes 50% of fare for trips made with participating taxi-cab providers; certification required, call 1-800-652-3278 or TTY 1-800-252-1600 for application; Fees: \$10 book of S.C.A.T. tickets can be purchased for \$5.00. For more information and forms, please visit www.DartFirstState.com.

DART First State Pedal and Park Bicycle Locker Program: Free access to bicycle lockers located at various Park & Ride lots throughout New Castle County (Rt. 896 & 4, Rt. 273 & 7, Rt. 100 & 52, Prices Corner and Newark, Fairplay at Churchman's Crossing, Wilmington, and Claymont train stations). Enables riders to ride to a lot, store bike, and catch bus or car pool. Agreement options include 1-month, 3-month, or 6-month term, and each term requires a \$10.00 key deposit. Call 1-800-652-3278 for an agreement.

DART First State Ride Share Delaware: Provides car pool matching service; Guarantee Ride Home Program and Business Partners in Transit; Call toll-free 1-888-RIDE-MATch (1-888-743-3628) or visit www.ridesharedelaware.org.

DART First State Travel Training Program: Free service to help familiarize, orient, and teach the general public, senior citizens, and disabled persons to use the fixed route transit system effectively; individual and group training provides assistance and instruction in route planning, schedule reading, bus orientation, and safety while eliminating anxiety or apprehension; Call 302-739-3278 for all counties. Hours: 8:00 a.m.-4:30 p.m., Mon.-Fri.

HOURS OF OPERATION: Administrative Hours: Mon.-Fri., 8:00 a.m.-4:30 p.m.; Information Center (telephone) Hours: Mon.-Fri., 6:00 a.m.-8:30 p.m., Sat., 8:00 a.m.-5:30 p.m., Sun. 8:00 a.m.-5:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for schedule and fare information or visit website at www.DartFirstState.com.

FEES: Yes

DAWN CAREER INSTITUTE, INC.

Administrative Office
Building 105
3700 Lancaster Pike
Wilmington, DE 19805

4417 Lancaster Pike, #36
Wilmington, DE 19805

Phone: 302-633-9075

Fax: 302-633-9077

Website: www.dawncareerinstitute.edu

Email: kburke@dawncareerinstitute.edu

PERSON IN CHARGE: Cheryl Zapata, President, CEO

STATUS: For profit

SERVICE DESCRIPTION: Dawn Career Institute offers career-specific education in some of today's fastest-growing industries. Students are prepared to succeed by combining classroom education with hands-on laboratory training. Training is provided in the following areas: Esthetician (Skin Care Specialist), Massage Therapist, Personal Fitness Trainer, Medical Assistant, Medical and Dental Biller/Health Insurance Claims Examiner, Medical Administrative Specialist, Pharmacy Technician, Dental Assistant

HOURS OF OPERATION: 8:30 a.m.-7:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County, On-Line

OBTAINING SERVICE: Walk-In, Call for information, Call for Appointment, Referral

FEES: Tuition

DELAWARE ADOLESCENT PROGRAM, INC.

2900 North Van Buren Street
Wilmington, DE 19802
Phone: 302-764-9740

185 South Street
Camden, DE 19934
Phone: 302-697-0356

26351 Patriots Way
Georgetown, DE 19947
Phone: 302-297-0370

Website: www.dapi.org

PERSON IN CHARGE: Lucy O'Donnell, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Comprehensive service program for pregnant teenagers and adolescent parents which includes continuing education (grades 6-12); medical care coordination; social services (individual, group and family counseling); day care (one week to 4 years of age); counseling in child development; nutrition; and prevention programs in the schools.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m. Mon.-Fri. (school); 8:00 a.m.-4:00 p.m. Mon.-Fri. (day care)

ELIGIBILITY: Pregnant or parenting girls, ages 12-19, grades 6-12, State residents

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE ASSOCIATION FOR CHILDREN OF ALCOHOLICS

P.O. Box 344
Wilmington, DE 19707
Phone: 302-656-5554
Fax: 1-877-302-ACOA (2262)
Website: www.DACOA.org

PERSON IN CHARGE: Barbara Ridge, Ph.D., LCSW, CADC

STATUS: Not for profit

SERVICE DESCRIPTION: State chapter of the National Association for Children of Alcoholics. Goals are to promote public awareness of the special problems and needs of members of alcoholic families; to provide training and information to professionals; and to advocate for appropriate prevention and treatment services for this population. The office has information on self help groups. Workshops are available for care providers.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Children of all ages from alcoholic or otherwise dysfunctional families

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

DELAWARE ASSOCIATION FOR THE BLIND

2915 Newport Gap Pike

Wilmington, DE 19808

Phone: 302-998-5913

Toll Free: 1-888-777-3925

Website: www.dabdel.org

PERSON IN CHARGE: Sharon Sutlic, Interim Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides enrichment, educational, and recreational programs; **Sunnybrook Day Camp** for visually impaired and blind children; Sunnybrook swimming pool; audio recording program of print materials in digital format for the blind/visually impaired; bingo; arts and crafts; music appreciation program; weekend trips to a variety of community events and attractions; door to door transportation for activities when possible; annual holiday party in each county; one-on-one peer support and peer support groups designed to further the well-being of the blind. Also available, limited funding to assist with emergencies and acquisition of assistive technology – call for guidelines. Store selling aids and appliances for the blind and visually impaired.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Must be legally blind or severely visually impaired.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by professional, agency, or self

FEES: Costs for weekend trips and activities.

DELAWARE BREAST CANCER COALITION

New Castle County:
111 W. 11th Street, Suite 3
Wilmington, DE 19801
Phone: 302-778-1102

Kent County:
165 Commerce Way, Suite 2
Enterprise Business Park
Dover, DE 19904
Phone: 302-672-6435

Sussex County:
Red Mill Center
16529 Coastal Highway
Suite 116
Lewes, DE 19958
Phone: 302-644-6844

Toll Free Number: 1-866-312-3222

Women's Mobile Health Screening Toll Free Number: 1-888-672-9647

Website: www.debreastcancer.org

Email: dbcc@debreastcancer.org

PERSON IN CHARGE: Victoria Cooke, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: The Delaware Breast Cancer Coalition is the only statewide breast cancer organization in Delaware and has office locations in Wilmington, Dover and Lewes, serving all three counties. Utilizing a comprehensive strategy, DBCC addresses the spectrum of breast health issues through awareness, outreach, education, support, mentoring, screening and advocacy. Programs include the Annual Breast Cancer Update Conference, featuring the latest information on breast cancer and advocacy; Living and Giving Exhibit; Taking Care of Ourselves (Lesbians and Women Who Partner with Women); Survivor Peer Mentor Support (supporting newly diagnosed and providing education about clinical trials) and Women's Mobile Health Screening Van.

HOURS OF OPERATION: Wilmington, 9:00 a.m.–5:00 p.m., Mon.–Fri.; Dover, 8:30 a.m.–6:00 p.m., Mon.–Fri.; Lewes, 9:00 a.m.–5:00 p.m., Mon.–Fri. (times may vary)

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: None

DELAWARE CENTER FOR JUSTICE INCORPORATED

100 West Tenth Street, Suite 905

Wilmington, DE 19801

Phone: 302-658-7174

Website: www.dcjustice.org

PERSON IN CHARGE: Janet A. Leban, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Information and advocacy agency for issues in criminal justice with special emphasis on adult corrections, juvenile justice, victims of crime, and legislative monitoring; services to juvenile/adult offenders and victims of crime; recruits and trains volunteers for adults and juveniles incarcerated in Delaware institutions.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri. (evening and weekend hours by appointment)

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE COALITION FOR LITERACY, INC.

P.O. Box 716

Newark, DE 19711

Phone: 302-366-8771

Literacy HELPLINE: 1-800-464-HELP (4357)

Website: www.decoalitionforliteracy.com

PERSON IN CHARGE: Syd Goldberg, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Literacy HELPLINE provides information on available literacy and adult education programs, family and workplace learning programs; referrals for literacy volunteers. Provides directories of adult literacy services; recruits students and volunteers; speakers bureau;

technical assistance for businesses starting workplace learning programs.

HOURS OF OPERATION: HELPLINE Hours: 7:30 A.M.-6:00 P.M.; Office Hours: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

FEES: None

DELAWARE COMMISSION FOR WOMEN

Carvel State Building

820 N. French St., 4th Floor

Wilmington, DE 19801

Phone: 302-577-5287

Fax: 302-577-7113

Website: www.commissionforwomen.delaware.gov

PERSON IN CHARGE: Romona S. Fullman, Esq., Director

STATUS: Public

SERVICE DESCRIPTION: Organizes and convenes focused workshops, conferences, and public forums. Publishes informational materials and resources on topics important to women. Improves women's access to community, state, and national programs and services. Monitors legislation, serves as policy advisors, and advocates for the advancement of issues involving women. Facilitates collaboration among women's organizations, government, business, and community based agencies for the advancement of the interests of women and their families.

OTHER LOCATION: Cannon Building, 861 Silver Lake Blvd., Suite 145, Dover 19904 (760-7034)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE COMMUNITY REINVESTMENT ACTION COUNCIL, INC.

601 North Church Street

Wilmington, DE 19801

Phone: 302-654-5024; Toll free: 877-825-0750, Ext. 100

Website: www.dcrac.org

Email: rrangan@dcrac.org

PERSON IN CHARGE: Rashmi Rangan, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Bilingual Agency – informs and educates on money matters; provides access to representation in tax cases; serves at-risk homeowners through foreclosure prevention; and assists with fair housing/lending complaints.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Evenings and weekends by appointment.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment.

FEES: None

DELAWARE COOPERATIVE EXTENSION, UNIVERSITY OF DELAWARE

New Castle County Extension Office

461 Wyoming Drive

Newark, DE 19716-1303

Phone: 302-831-8956

Kent County Extension Office

69 Transportation Circle

Dover, DE 19901

Phone: 302-730-4000

Sussex County Extension Office

Elbert N. and Ann V. Carvel Research and Education Center

16483 County Seat Highway

Georgetown, DE 19947

Phone: 302-856-2585

Website: www.ag.udel.edu/extension/index.php

PERSON IN CHARGE: Dr. Michele Rodgers, Associate Dean, Extension and Outreach Director, UD Cooperative Extension

STATUS: Public

SERVICE DESCRIPTION: Provides research based information and education to citizens. Programs are an outreach of the University of Delaware and include agriculture, home horticulture, financial management and planning, leadership development, and community resource development. The **Family and Consumer Science Education Program** provides educational programs related to the family and home, including financial management, food and nutrition, family well-being, child and youth development, and food safety. **Expanded Food and Nutrition Education Program** provides low-income families with assistance in planning, purchasing, and preparing meals to help them acquire skills to improve diets; targets families with young children. **4-H Youth Program** offers informal out-of-school educational enrichment programs for ages 5-19.

OTHER LOCATION: Delaware State University, Dover 19901 (736-4929); Family Living (739-5156); 4-H (739-5157)

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri. (hours by location)

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICES: Call for information

FEES: Depends on program

DELAWARE COUNCIL ON GAMBLING PROBLEMS, INC.

100 West Tenth Street, Suite 303
Suite 303
Wilmington, DE 19801-1677
Phone: 302-655-3261

37201 Rehoboth Avenue
Ext. Unit 3
Rehoboth Beach, DE 19971
Phone: 302-226-5041

1-888-850-8888 (24-hour Helpline)

Website: www.dcgcp.org

PERSON IN CHARGE: Elizabeth B. Pertzoff, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides public information and education about compulsive gambling to schools, community groups, and individuals. Professional training available in identification, referral, and treatment of

compulsive gamblers and their families. Bi-monthly newsletter and other literature available at no cost. Crisis Helpline, outpatient treatment.

HOURS OF OPERATION: Wilmington Office: 9:00 a.m.-5:00 p.m., Mon.-Fri.; Rehoboth Beach Office: Call for information

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

DELAWARE EARLY CHILDHOOD CENTER

Lake Forest South B Elementary School

Mispillion and West Streets

Harrington, DE 19952

Phone: 302-398-8945

Fax: 302-398-8983

Website: www.lf.k12-de.us/decc

PERSON IN CHARGE: Janet R. Cornwell, Director

STATUS: Public

SERVICE DESCRIPTION: Provides comprehensive, coordinated, and high quality services and support for young children and their families. **Early**

CHOICES: Special education and related services for children with developmental delays or disabilities who are 3 and 4 years old in Capital and Lake Forest School Districts. **Little Spartans Early Learning Center:** Preschool for 2-5 year-olds in Lake Forest community. **Early Childhood**

Assistance Program: Comprehensive preschool program for 4-year-old children and their families in Capital, Lake Forest, Cape Henlopen, and Seaford School Districts. **Parents as Teachers:** Parenting education and family support services for parents of children newborn to 4-years-of-age in Kent and Sussex Counties. **Early Intervention Services:**

Developmental services for children with developmental delays or disabilities ages birth to 3 and their families, referred by Child Development Watch.

New Directions Early Head Start-Kent County: Home, community, and center-based services for pregnant women and families of children birth to three through partnership with the University of Delaware to serve 62 infants, toddlers, and their families. **Supportive Sprouts:** Home visiting program for families of young children.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment, referral

FEES: None

DELAWARE ECUMENICAL COUNCIL ON CHILDREN AND FAMILIES, INC.

240 N. James Street, Ste. 111

Wilmington, DE 19804

Phone: 302-225-1040

Parent Helpline: 302-225-3011

Fax: 302-225-1041

Website: www.deccf.org

Email: deccf@aol.com

PERSON IN CHARGE: Robert P. Hall, M.Div., FAPA, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Healthy Congregations—Health promotion and public health education on important health status and systems issues, including the distribution of informational resources, the implementation of educational workshops, and conferences for both laity and clergy. Issues covered include adult immunizations, asthma, breast cancer, cervical cancer, child safety, diabetes, family violence, heart disease and stroke, infant and childhood immunizations, prostate cancer, and substance abuse. **Faith in Action (Interfaith Volunteer Caregivers)**—Volunteer assistance for individuals and families affected by chronic disease, disability, frailty, or victimization to keep many chronically ill, disabled, and elderly Delawareans independent. Services include befriending, homemaking assistance, medical transportation, referral agency, respite care, supportive listening, and telephone reassurance. **Parents Anonymous**—Weekly parent mutual support group meetings led by participants who are assisted by professional facilitators. There are corresponding group programs for children. Parents Anonymous® has been cited by agencies of the federal government as an effective family strengthening and child protection program. There are four guiding principles: parent leadership, mutual support, shared leadership, and personal growth. **Interfaith Health Advocates**—Lay health advisors in faith communities and related community-based organizations. They act as resource persons in their communities on issues of health, especially those pertaining to women's health. These volunteers function

as community educators and advocates for healthier lifestyles. **Aging Parents®**—Seminars for adult children preparing to care for aging parents. The various workshops cover topics ranging from family dynamics to financial planning to coping with stress to medical issues. **Healthy Marriage**—Community education and leadership development on the skills required to form and sustain healthy marriages and strong relationships. This includes professional training for clergy and others who work with couples to prepare for marriage. **People in Focus (Covering Congregations)**—Helping individuals and families to identify, access and utilize appropriate health care financing, including publicly-funded health insurance and other programs. This initiative includes public education, professional training, and individual and family consultations. **Other Program Services**—Advocacy for victims of family violence who disclose through faith communities. Community education and leadership development on accessibility and inclusiveness, family violence, food and nutrition, and health care.

OTHER LOCATIONS: Kent and Sussex Counties, call 1-855-613-2110.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. (Wilmington); other hours by appointment—downstate hours vary by site.

ELIGIBILITY: Varies by program; includes children and elderly at risk or with special needs and their families, parents, and family caregivers under stress.

AREA SERVED: Statewide, some activities on Lower Eastern Shore of Maryland

OBTAINING SERVICE: Call for information

FEES: None, but donations accepted

DELAWARE FAMILY CENTER

3608 Lancaster Pike

Wilmington, DE 19805

Phone: 302-995-9600

Website: www.DelawareFamilyCenter.com

Email: wesley@delawarefamilycenter.com

PERSON IN CHARGE: Wesley Bowman/Diana Terrell, Ph.D., Directors

STATUS: For profit

SERVICE DESCRIPTION: Outpatient psychotherapy for individuals, couples, and families (child, adolescent, and adult).

HOURS OF OPERATION: 8:00 a.m.-7:00 p.m.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information, referral, call for appointment

FEES: Vary by therapists. Insurance, medicare, Medicaid, or self-pay

DELAWARE FUTURES, INC.

Program Site:

1104 N. Adams St.

Wilmington, DE 19801

Phone: 302-652-8609

Fax: 302-652-8613

Website: www.delawarefutures.org

Email: mdtolliver@delawarefutures.org

PERSON IN CHARGE: M. Denise Tolliver, Executive Director

STATUS: Not-for-profit

SERVICE DESCRIPTION: Provides academic, social, motivational support and cultural enrichment that empowers economically disadvantaged high school students to recognize and fulfill their unrealized potential and become matriculated college students.

HOURS OF OPERATION: Sept. through May: 9:30 a.m.-4:30 p.m., Mon., Wed., Friday; 12 p.m.-8:00 p.m., Tues., Thurs.; June through Aug.: 9:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: High school youth, economically disadvantaged (per federal guidelines for free or reduced

AREA SERVED: New Castle County

OBTAINING SERVICE: Enrollment

FEES: None

DELAWARE GUIDANCE SERVICES FOR CHILDREN AND YOUTH, INC.

1213 Delaware Avenue

Wilmington, DE 19806

Phone: 302-652-3948

Fax: 302-652-8297

Website: www.delawareguidance.org

PERSON IN CHARGE: Bruce Kelsey, LCSW, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Full service multidisciplinary behavioral health services including evaluations and assessment: individual, family, group therapy; and interagency consultations. Sexual abuse counseling for victims, perpetrators, and families. School-based counseling. Intensive Outpatient Treatment Services; Crisis Services; Day Treatment Services.

OTHER LOCATIONS:

- Suites 1208, Drummond Plaza, Kirkwood Hwy., Newark (302-455-9333)
- 103 Mont Blanc Blvd., Dover (302-678-3020)
- 31168 Learning Lane, Lewes 19958 (302-645-5338)
- 900 Health Services Drive, Seaford 19973 (302-262-3505)

HOURS OF OPERATION: 8:30 a.m.-8:00 p.m., Mon.-Thurs.; 8:30 a.m.-5:00 p.m., Fri.

ELIGIBILITY: Children and youth with behavioral or emotional disorders. Day treatment: ages 6-14, residents of Kent and Sussex counties who have already received outpatient counseling.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Vary by service, sliding scale

DELAWARE HELPLINE 2-1-1

900 North King Street, Suite 330

Wilmington, DE 19801

Phone: 2 – 1 – 1

Out of State: 1-800-560-3372

Website: www.delaware211.org

PERSON IN CHARGE: Kathleen Andersen, Executive Director

STATUS: Public

SERVICE DESCRIPTION: Statewide telephone information and referral service providing Delawareans with information to over 2,000 health and human service programs. Delaware 2-1-1 is a nonprofit agency assisting people who are in a crisis or facing a problem in accessing needed community services. It also serves as the Foster Care Information line, the Screening for Life line, the Earned Income Tax Credit Information line and the Cancer Helpline.

HOURS OF OPERATION: 8:00 a.m.–8:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE HIV CONSORTIUM

100 West Tenth Street, Suite 415

Wilmington, DE 19801

Phone: 302-654-5471

Website: www.delawarehiv.org

Email: phoule@delawarehiv.org

PERSON IN CHARGE: Peter Houle

STATUS: Not for profit

SERVICE DESCRIPTION: Housing assistance, emergency client assistance, referrals, client advocacy, integrated policy and planning, case management and fundraising.

HOURS OF OPERATION: 8:15 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-1:00 p.m., Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

DELAWARE HOSPICE, INC.

New Castle County Office:
3515 Silverside Road
100 Clayton Building
Wilmington, DE 19810
Phone: 302-478-5707; 800-838-9800

Kent County Office:
911 S. DuPont Highway
Dover, DE 19901
Phone: 302-678-4444/ 800-838-9800

Sussex County Office:
The Delaware Hospice Center
100 Patriots Way
Milford, DE 19963
Phone: 302-856-7717/800-838-9800

Pennsylvania Office:
1786 Wilmington West Chester Pike
Suite 100B
Glen Mills, PA 19342
Phone: 484-259-0017

Website: www.delawarehospice.org

PERSON IN CHARGE: Susan D. Lloyd, MSN, RN, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides hospice care and comfort to those with life-limiting illnesses and their families throughout the state and adjacent counties in Pennsylvania. Tailors services to meet patients where they live (family residence, assisted living facility, nursing home, Delaware Hospice Center, or in a hospital). Develops a plan to address each concern. Responds to the medical, nursing, and emotional needs of patients and their entire family. Works closely with caregivers to ensure the highest quality of care. Nationally recognized “New Hope” program for children ages 6-17 and Adult Bereavement program. “Transitions” program for seriously ill needing support. Partners with community organizations to help identify resources required to meet needs.

HOURS OF OPERATION: Available 24 hours

ELIGIBILITY: Life-limiting illness, and family and patient decide to pursue comfort measures and focus on caring support.

AREA SERVED: Statewide

OBTAINING SERVICE: Call 800-838-9800

FEES: Families not billed. Costs are covered by Medicare, Medicaid, private insurance, or community contributions.

DELAWARE HOSPITAL FOR THE CHRONICALLY ILL (DPH, DHSS)

100 Sunnyside Road
Smyrna, DE 19977
Phone: 302-223-1000

PERSON IN CHARGE: John Schmitt, Director

STATUS: Public

SERVICE DESCRIPTION: Nursing home care including Adult Day Care Unit and a secure care unit for patients who wander dangerously.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Nursing home, appropriate level of care, ages 18 and over; asset limit, \$54,000.00; assessment by Department of Health and Social Services

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information regarding intake process

FEES: Yes

DELAWARE HOUSING COALITION

P. O. Box 1633
Dover, DE 19903-1633
Phone: 302-678-2286
Fax: 302-678-8645
Website: www.housingforall.org
Email: dhc@housingforall.org

PERSON IN CHARGE: Ken Smith, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Statewide membership organization works for safe, decent, and affordable housing. **Publications:** Delaware Housing Coalition (DHC) publishes bilingual versions of the *Summary of the Landlord Tenant Code* and *"Housing in a Hurry"*, a guide to finding temporary shelter

or permanent housing in Delaware. It compiles and publishes *The Realities of Poverty in Delaware*. The Coalition disseminates a print quarterly, *The Housing Journal*. It produces the annual report on housing affordability, *Who can afford to Live in Delaware?* It released *Housing Needs of Extremely Low-Income Delaware Households* (November 2007) and *Investing to Meet Delaware's Affordable Housing Needs: An Economic Impact Analysis* (November 2004). These publications can be downloaded from the DHC website (www.housingforall.org), or can be ordered by phone or by contacting dhc@housingforall.org. **Policy and Advocacy:** DHC works to make affordable housing a state priority commensurate with the problem. It advocates an enhanced Housing Development Fund, the use of shared equity, permanent affordability, and inclusionary housing models. **Grassroots and Professional Committees:** DHC convenes the Nonprofit Housing Agenda, a collaborative of nonprofits with the aim of advancing legislative initiatives for affordable housing; the Delaware Housing Policy Round Table, an affordable housing industry group concerned with housing policy and funding issues; and the Sussex Housing Group, a collaborative of agencies which focuses on fair and affordable housing issues in that county.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri., and by appointment

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call, email, and visit website (www.housingforall.org)

FEES: None

DELAWARE HUMANITIES FORUM

100 West Tenth Street, Suite 1009

Wilmington, DE 19801

Phone: 302-657-0650

Toll Free: 1-800-752-2060

Website: www.dhf.org

PERSON IN CHARGE: Marilyn P. Whittington, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides grant money from the National Endowment for the Humanities and from the private sector to non-profit groups wishing to sponsor public programs which promote understanding

and appreciation of the humanities and public policy. Relevant fields include history, literature, comparative religion, philosophy, and those aspects of the social sciences (psychology, sociology, political science, etc.) which employ historical or cultural approaches. Also conducts own programs, including speakers' bureau (to bring humanities scholars to civic organizations), Visiting Scholars' Program (to bring humanities scholars into schools), and book/film discussions and lecture series.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri., and as programs are delivered in the community.

ELIGIBILITY: Nonprofit organizations and ad hoc committees

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Fees for speakers' bureau

DELAWARE PAIN INITIATIVE

PO Box 7651

Newark, DE 19714-7651

Phone: 302-292-1616

Website: www.delawarepaininitiative.org

PERSON IN CHARGE: Board of Directors

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information/education/advocacy to persons with pain, their caregivers, and healthcare professionals.

HOURS OF OPERATION: No set hours. Evening speakers available. Leave message for return call.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE PARENTS ASSOCIATION, INC.

101 W. Loockerman Street, Suite 3A & 3B

Dover, DE 19904

Phone: 302-678-9288

Delaware: 1-800-262-2080 New Castle/Sussex Counties

Fax: 302-678-2730

Website: www.delparents.org

PERSON IN CHARGE: Cynthia Taylor, Board President

STATUS: Not for profit

SERVICE DESCRIPTION: Empowers families by promoting parental involvement and supporting secondary caregivers. Services include: **Parent Support Network** – parent education classes and support groups, divorcing parents education (fee required); **Childcare Provider Program and Services** – food program, nutrition education training; **Creating Strong Families** – substance abuse prevention; **Resource and Referral Services;** **Get Smart, Don't Start** – tobacco prevention program for youth; **Delaware All-Stars** – youth based program.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri.; Group meetings scheduled by appointment.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Fees for some programs

DELAWARE PARTNERS OF SENIOR MEDICARE PATROL; DIVISION OF SERVICES FOR AGING AND ADULTS WITH PHYSICAL DISABILITIES (DSAAPD, DHSS)

DHSS Herman Holloway Campus

1901 N. DuPont Highway

Main Bldg., 1st Floor Annex

New Castle, DE 19720

Phone: 302-255-9390

Toll Free: 1-800-223-9074

Website: www.dshss.delaware.gov/dhss/dsaapd

Email: cynthia.allen@state.de.us

Milford State Service Center

18 North Walnut Street

Milford, DE 19963

302-422-1386

PERSON IN CHARGE: Cynthia M. Allen, Program Administrator

STATUS: Public

SERVICE DESCRIPTION: Promotes consumer awareness, prevents elder/disabled victimization, and works to implement community partnerships to prevent Medicare and Medicaid fraud, error, and abuse. Trains volunteer retired senior professionals to advertise the program, make presentations to educate the targeted population, provide one-on-one counseling, and to participate at health fairs, community days, and other activities throughout the State of Delaware.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Evening presentations available.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment.

FEES: None

DELAWARE PRISON ARTS PROGRAM

Department of Correction

D.O.C. Central Admin. Bldg.

245 McKee Road

Dover, DE 19904-2232

Phone: 302-739-5601, ext. 277 or 302-857-5277 (direct)

Cell: 302-256-8682

Fax: 302-739-7215

Email: ckelley@state.de.us

PERSON IN CHARGE: Carmita Kelley, Correctional Arts Program Coordinator

STATUS: Public

SERVICE DESCRIPTION: Incarcerated offenders create marketable artwork for self-support commissions and gifts.

OTHER LOCATIONS: Currently the program is offered at the James T. Vaughn Correctional Center in Smyrna.

HOURS OF OPERATION: Vary according to institution; Office hours: 8 a.m.-4:30 p.m., Mon.-Fri. Artwork is not on display at J.T.V.C.C., but is on display at the Central Administration Building on McKee Road in Dover, DE.

ELIGIBILITY: Inmates

AREA SERVED: Statewide

OBTAINING SERVICE: Participating offenders are subject to an internal scheduling and classification process

FEES: No fees to participants.

DELAWARE PROGRAM FOR DEAFBLIND CHILDREN

Delaware School for the Deaf

630 E. Chestnut Hill Road

Newark, DE 19713

Phone: 302-454-2305

Email: campanom@christina.k12.de.us

PERSON IN CHARGE: Mark Campano, State Coordinator

STATUS: Public

SERVICE DESCRIPTION: Serves children and youth identified with deafblindness in collaboration with their local school district to address unique challenges including communication, orientation, mobility, and individualized education, as well as transition and inclusion in the family, school, and community. Birth mandated program, entitles identified children 0-21 years to services.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: 0-21 years; vision and hearing loss documentation.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

DELAWARE PSYCHIATRIC CENTER (DSAMH, DHSS)

1901 N. Dupont Highway

New Castle, DE 19720

Phone: 302-255-2700

Website: www.dhss.delaware.gov/dhss/dpc.html

PERSON IN CHARGE: Gregory A. Valentine, MSN

STATUS: Not for profit-state operated

SERVICE DESCRIPTION: Provides inpatient services with intensive psychiatric treatment for individuals who have mental disorders. Referral process: voluntary admission through individual's physician; involuntary admission through civil commitment procedure, with medical certification; 24 hour emergency commitment for persons who are a "danger to themselves or to others"; court commitment; Interstate Compact Transfer.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Adults civilly or criminally committed for psychiatric hospitalization.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by physician or psychiatrist according to Delaware law.

FEES: Sliding scale

DELAWARE RENAISSANCE

Windy Hills Professional Center

423 Capitol Trail

Newark, DE 91711

Website: www.delren.org

Email: info@delren.org

PERSON IN CHARGE: Jill Gaumer

STATUS: Not for profit

SERVICE DESCRIPTION: Volunteer based support group open to all adults who seek education about the transgender community in a safe, secure, nonsexual environment: cross-dressers, transsexuals, transgenderists, their families and friends, and interested professionals. We also do outreach to the community at large.

HOURS OF OPERATION: 24-hour voice mail

ELIGIBILITY: Open to all adults

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information; regular monthly meetings open to walk-ins.

FEES: Membership \$35.00

DELAWARE SAFETY COUNCIL, INC.

2 Read's Way, Suite 205

New Castle, DE 19720

Phone: 302-276-0660

1-800-342-2287

Website: www.delawaresafetycouncil.org

PERSON IN CHARGE: David E. Skupien, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: A membership organization which provides defensive driving courses, flagger training, first aid and CPR courses, and OSHA compliance training throughout the state.

HOURS OF OPERATION: 8:00 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: Vary by service

DELAWARE SCHOOL FOR THE DEAF

620 East Chestnut Hill Road

Newark, DE 19713

Voice: 302-454-2301; TTY: 302-451-1403

Website: www.christina.K12.de.us/dspdhh

PERSON IN CHARGE: Della Thomas, Director

STATUS: Public

SERVICE DESCRIPTION: Provides a comprehensive educational program for students who are deaf or hard of hearing (dependent on needs), including audiological services, speech therapy, mainstreaming support, residence hall facilities, and parent education.

HOURS OF OPERATION: Regular school schedule

ELIGIBILITY: Hearing loss inhibiting learning in regular auditory environment, birth–age 21

AREA SERVED: Statewide

OBTAINING SERVICE: Pre-enrollment evaluation and district of residence approval required

FEES: Tuition for out of state residents

DELAWARE SENIOR OLYMPICS

1121 Forrest Avenue

Dover, DE 19904

Phone: 888-881-6128; Kent County, 302-736-5698

Website: www.delawareseniorolympics.org

Email: admin@delawareseniorolympics.org

PERSON IN CHARGE: Paul Gatti, President

STATUS: Not for profit

SERVICE DESCRIPTION: Promotes wellness, fitness, and healthy lifestyles through annual competitive sports events and year-round fitness events for the Delaware senior population, ages 50 and older. Covers all areas of Delaware with a central office in Dover. Hosts annual sports and fitness events throughout the state.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.–Thurs.; 9:00 a.m.–12:00 p.m., Fri.

ELIGIBILITY: Age 50+

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, email, website.

FEES: None for fitness programs; schedule for annual games

DELAWARE SKILLS CENTER

13th and Clifford Brown Walk

Wilmington, DE 19801

Phone: 302-654-5392

Website: www.deskillscenter.org

PERSON IN CHARGE: Joseph M. Potochney

STATUS: Not for profit

SERVICE DESCRIPTION: Training center for Delaware residents over 18 with a valid driver's license and ability to pass math and reading tests at prescribed grade levels. Offers hands-on training and job placement in the following areas: HVAC, construction electric, carpentry, certified nursing assistant, practical nursing, medical assistant, and computer support. Courses vary in time and length. Registration involves interviewing and testing.

HOURS OF OPERATION: 7:30 a.m.-3:30 p.m., Mon.-Fri.; classes: 7:30 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Unemployed, underemployed

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information: 302-654-5392

FEES: Student required to pay some fees such as: license or certification testing, background check and drug screen.

DELAWARE STATE FIRE MARSHAL'S OFFICE

**22705 Park Avenue
Georgetown, DE 19947
Phone: 302-856-5600
Fax: 302-856-4607**

**1537 Chestnut Grove Road
Dover, DE 19904
Phone: 302-739-5665
Fax: 302-739-6756**

**2307 MacArthur Road
New Castle, DE 19720
Voice: 302-323-5375
Fax: 302-323-5366**

**Fire Service Centers: Toll Free (Delaware Residents): 800-432-8500
Website: www.delaware.gov
Email: john.lattomus@state.de.us**

PERSON IN CHARGE: John F. Lattomus, Jr., Juvenile Intervention Program Manager

STATUS: Public

SERVICE DESCRIPTION: Interview and assessment of children and their family because of child's involvement in fire related behavior.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri. Other hours by appointment only.

ELIGIBILITY: Children 3-17 years old, fire related behavior only.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment, referral by parent/guardian, Family Court, Child Mental Health, Division of Family Services, Fire Service

FEES: None

DELAWARE STATE HOUSING AUTHORITY

Central Office

18 The Green

Dover, DE 19901

Phone: 302-739-4263

Toll Free: 888-363-8808

Website: www.destatehousing.com

New Castle County Office

Carvel State Office Building

820 French Street

Wilmington, DE 19801

Phone: 302-577-5001

PERSON IN CHARGE: Anas Ben Addi, Director

STATUS: Public

SERVICE DESCRIPTION: Administers the following programs: **Public Housing Home Ownership Program:** provides home ownership opportunities to low-income families who are residents in DSHA's Public Housing or Section 8 programs; **Second Mortgage Assistance Loan Program:** provides up to \$10,000 in down-payment and closing cost assistance to low-income home buyers in Delaware, low-income borrowers cannot have owned a principal residence within the past 3 years; **Single Family Mortgage Revenue Bond Program:** provides below-market fixed interest rate mortgages to home buyers in Delaware; buyers must not have owned a principal residence within the past three years; **Community Development Block Grant:** via annual allocations to communities in Kent and Sussex Counties, DSHA provides assistance for activities designed to improve housing conditions and public infrastructure in support of housing development serving low- and moderate-income persons; **Emergency Shelter Grants Program:** Provides annual allocations for maintenance and operating costs or improvements to emergency housing shelters in Kent and Sussex counties; **Housing Rehabilitation Loan Program:** provides housing rehabilitation loans to low- and moderate-income home owners and landlords renting to low-income tenants to moderately rehabilitate existing properties to comply with the State Housing Code or to make homes handicapped-accessible; **State Housing Code:** Establishes minimum property maintenance standards for existing residential structures and premises for the purpose of protecting the public safety, health, and

welfare of Delawareans; code enforcement is the responsibility of the county or individual towns, except in some cases when DSHA is responsible; **HOME Investment Partnerships Program:** Provides loans and grants to developers and nonprofit agencies to assist in expanding the supply of affordable housing statewide; **Housing Development Fund:** provides financing for the development and rehabilitation of affordable housing, and the provision of affordable housing programs throughout the state; DSHA provides a list of affordable housing sites financed under this program; **Low Income Housing Tax Credit Program:** offers lower than market rate rents to make sites affordable to low- and moderate-income Delawareans; **Moving to Work Program:** provides rental subsidies for five years to low-income Delawareans agreeing to take the necessary steps (education, employment, income) to become independent of government assistance; **Public Housing:** provides safe, decent, and affordable rental housing, as well as access to supportive services to very low-income Delawareans in Kent and Sussex Counties; **Section 8 New Construction:** provides rental subsidies to eligible low-income individuals and families renting at any of the program's sites statewide; **Section 8 Voucher Program:** provides rental subsidies to very low-income individuals and families to rent existing, privately-owned dwelling units in Kent and Sussex Counties.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Low and moderate income Delawareans. Income limits vary by program and county.

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: Vary by program

DELAWARE STATE POLICE VICTIM SERVICES; DEPARTMENT OF PUBLIC SAFETY

DSP Headquarters

P.O. Box 430

Dover, DE 19903

Phone: 302-739-3711

Website: www.state.de.us/dsp/us.htm

Email: debra.reed@state.de.us

PERSON IN CHARGE: Debra Reed, Director of Victim Services

STATUS: Public

SERVICE DESCRIPTION: Addresses the needs of crime victims, witnesses and family members regarding sudden death. Provides crisis intervention, information, and referrals. Provides some financial support.

OTHER LOCATIONS: Offices in New Castle, Kent, and Sussex counties. Hotline: 1-800-842-8461

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri. 24 hour on call hotline (1-800-842-8461)

ELIGIBILITY: Victim of crime or family member of sudden death investigated by Delaware State Police. Also provides services to victims of cases investigated by most other police agencies in Delaware (Delaware Victim Center).

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

DELAWARE STATE POLICE YOUTH AND COMMUNITY SERVICES

Troop 2
100 Lagrange Avenue
Newark, DE 19702
Youth Aid Services:
302-834-2630, ext. 223

Troop 3
Kent County
Youth Aid Services: 302-697-2106

Community Services:
Kent/Sussex County
Phone: 302-739-5961

Troop 4
Sussex County
Youth Aid Services: 302-856-5850

New Castle County
Phone: 302-834-2620, ext 233

Victim Services: 1-800-VICTIM-1 (842-8461)

STATUS: Public

SERVICE DESCRIPTION: Provides crime/conflict resolution and juvenile crime prevention/deterrence for youth to age 18. Offers program on child abuse, deals with school problems, runaways, missing persons, family services, counseling and crisis intervention.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri. (on call after hours—834-2630, ext. 0)

ELIGIBILITY: Ages 18 and younger and their families

AREA SERVED: Statewide

OBTAINING SERVICE: Referral or parental request

FEES: None

DELAWARE VOLUNTEER LEGAL SERVICES, INC.

P. O. Box 7306

Wilmington, DE 19803

Legal Help Link: 302-478-8850

Website: www.dvls.org

PERSON IN CHARGE: Janine N. Howard-O’Rangers, Esq., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Delivers pro bono legal services to needy Delawareans. Each client must meet federal poverty standards for income eligibility and have a meritorious civil legal problem that is not fee generating. Cases meeting the above mentioned criteria are placed with one of agency’s pro bono attorneys. Legal representation ranges from brief consultations to litigation.

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Thurs.; 8:30 a.m.-12:45 p.m., Fri.

ELIGIBILITY: Poverty level clients

AREA SERVED: Statewide

OBTAINING SERVICE: In New Castle County, call 302-478-8850 for intake and initial screening. In Kent and Sussex Counties, call 1-800-773-0606.

FEES: None

DELAWARE VOLUNTEER RESOURCE CENTER (DSSC, DHSS) (STATE OFFICE OF VOLUNTEERISM)

Charles H. Debnam Building
1901 N. DuPont Highway
New Castle, DE 19720
Phone: 302-255-9899
1-800-815-5465

Williams State Service Center
805 River Road, 2nd Floor
Dover, DE 19901
Phone: 302-857-5006

Website: www.volunteerdelaaware.org

Webpage: www.state.de.us/dhss/dssc/sov.htm

PERSON IN CHARGE: Carrie Hart, Volunteer Administrator

STATUS: Public

SERVICE DESCRIPTION: A service of the State Office of Volunteerism. Provides information on volunteer opportunities to individuals of all ages and faith-based, corporate, and school groups. Administers a web-based volunteer referral system (website above). Maintains a comprehensive database of non-profit agencies and special service projects. Provides collections of current resources on the management of volunteers that are available for loan through any public library in Delaware. Offers training and technical assistance to those who coordinate service projects and volunteers. Administers the Delaware Volunteer Credit Program, an elective credit available to high school students who complete 90 hours of volunteer service. Certifying agency for the President's Volunteer Service Awards.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE YOUTH FOR CHRIST, INC.

6 N. Clifton Avenue
Wilmington, DE 19805
Phone: 302-995-6937

PERSON IN CHARGE: Brett Foester, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the following services: City Life Club, Bible study, counseling for youth, educational trips, homework club, drop-in recreation, leadership training, and mentoring.

OTHER LOCATIONS:

- Urban Youth Center, 2203 N. Market St., Wilmington 19802 (302-654-0189)
- 310 Kiamensi Rd, Wilmington 19804 (302-992-9609)
- 24 W. Green St., Middletown 19709 (302-376-1716)

HOURS OF OPERATION: 3:00 p.m.-6:30 p.m., Mon.-Fri. (answering service). Summer hours differ. Administrative office: 8:30 a.m.-5:00 p.m.

ELIGIBILITY: Youth of junior high/middle school age through senior high age.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information or walk in at all drop-in centers weekday afternoons, 3:00 p.m.-6:30 p.m.

FEES: Trips and out-of-area activities only

DELAWARE SENIOR CENTER

19 Lambson Lane
New Castle, DE 19720
Phone: 302-429-0581

PERSON IN CHARGE: Janice Schilling

STATUS: Not for profit

SERVICE DESCRIPTION: Provides hot noontime meal, arts and crafts, recreation, classes, guest speakers, films, shopping and recreation trips, counseling, transportation, social security assistance, physical fitness program, health screening, tax assistance, information, and referral.

HOURS OF OPERATION: 9:00 a.m.-2:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: New Castle

OBTAINING SERVICE: Call or walk in

FEES: Donation requested for meals

DELAWARE STATE SERVICE CENTER (DSSC, DHSS)

500 Rogers Road
New Castle, DE 19720
Phone: 302-577-2970

PERSON IN CHARGE: Eartha M. Saunders, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses various State and private human service providers. **Division of State Service Centers** - provides Community Resource and Assistance, Car Seat Loaner Program, Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, Dental and Low Income Transportation, NCC Student CO-OP Program, Needy Family Fund, Food Closet, Utility Assistance, Medical Assistance, Cooling Assistance, and EFSP; **Division of Public Health** – Dental Services; **Division of Social Services** – Food Stamps, Medicaid, Public Assistance; **Community and Civic Meetings** – Dunleith Civic Association, Oakmont Civic Association, **Additional Services** – Ministry of Caring, Inc. – Emmanuel Dining Room South; NCC Summer Youth Program.

HOURS OF OPERATION: 7:30 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Central New Castle County and South Wilmington

OBTAINING SERVICE: Call for information. Service policies vary by program.

FEES: Vary by service. Sliding scale.

DELMAR NURSING AND REHAB CENTER

101 E. Delaware Avenue
Delmar, DE 19940
Phone: 302-846-3077

PERSON IN CHARGE: Martin Melson, N.H.A., Administrator

STATUS: For profit

SERVICE DESCRIPTION: Provides medical treatment, inpatient care, long-term care, therapeutic diets, and recreational activities.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open, must be free of communicable disease

AREA SERVED: Southern Delaware

OBTAINING SERVICE: Call for information

FEES: Yes

DELMARVA TEEN CHALLENGE, INC.

611 Third Street

P. O. Box 1271

Seaford, DE 19973

Phone: 302-629-2559

PERSON IN CHARGE: Bob Carey, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provide long-term residential treatment for adult men with life-controlling problems. Limited short-term (90 days emergency housing) transitional housing available. Inquiries call for application and interview.

HOURS OF OPERATION: 8:00 a.m.–5:00 p.m.

ELIGIBILITY: Need within program guidelines. Male addictions program.

AREA SERVED: Sussex County and surrounding areas

OBTAINING SERVICE: Call for information, referral, call for appointment.

FEES: \$250 entrance fee for residential program; \$400 a month for transitional housing.

DENTAL HEALTH CENTER, DELAWARE TECHNICAL AND COMMUNITY COLLEGE

333 Shipley Street

Wilmington, DE 19801

Phone: 302-571-5364

PERSON IN CHARGE: Shameka Russell, Manager

STATUS: Not for profit – Educational Setting

SERVICE DESCRIPTION: Full preventive services available to the general public including oral exams, x-rays, cleanings, sealants, and fluoride treatments. Preventive services performed by dental hygiene students

under the direct supervision of dental hygiene faculty and licensed dentists. General dental services, including exams, fillings, crowns, dentures, and non-surgical extractions, are provided by licensed dentists and dental residents.

HOURS OF OPERATION: Mon.-Thurs: 8:30 a.m.-4:30 p.m. (hours/days of operation may vary); applications processed Mon-Thurs.: 9-11 a.m. and 1-3 p.m.

ELIGIBILITY: Preventive services open to general public. Dental services – eligibility determined by financial status.

AREA SERVED: Open

OBTAINING SERVICE: Call for appointment and/or eligibility requirements

FEES: Yes

DEVELOPMENTAL DISABILITIES COUNCIL

Margaret M. O'Neill Bldg. 2nd Floor

410 Federal Street, Suite 2

Dover, DE 19901

Phone: 302-739-3333

Website: ddc.delaware.gov

PERSON IN CHARGE: Patricia L. Maichle, Executive Director

STATUS: Public

SERVICE DESCRIPTION: Staffs the Developmental Disabilities Council: planning, advocacy, and demonstration projects for the benefit of persons with developmental disabilities. Council works for systems change and capacity building.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons with developmental disabilities.

AREA SERVED: Statewide (only office in Kent County)

OBTAINING SERVICE: Call for information

FEES: None

DEVELOPMENTAL DISABILITIES SERVICES; DIVISION OF (DDDS, DHSS)

Woodbrook Professional Center

1056 S. Governors Avenue

Suite 101

Dover, DE 19904

Phone: 302-744-9600

Website: www.dhss.delaware.gov/dhss/ddds

PERSON IN CHARGE: Jane J. Gallivan, Director

STATUS: Public

SERVICE DESCRIPTION: Community programs: **Home and Community Based Services** provide residential services, adult day habilitation, work activity services, family support, and respite. **Stockley Center** provides habilitative training, health care, and residential services in an institutional setting.

LOCATIONS:

New Castle County:

- Community Services Regional Office, Fox Run Building, 2540 Wrangle Hill Road, Suite 200, Bear 19701 (302-836-2100)

Kent County:

- Woodside Day Habilitation Center, 941 Walnut Shade Road, Dover 19901 (302-739-4494)

Sussex County:

- First State Senior Center, 219A N. Rehoboth Blvd., Milford 19963 (302-422-1510)
- Georgetown Day Habilitation Center, 5 Academy St., Georgetown 19947 (302-856-5366)
- Stockley Center, 26351 Patriots Way, Georgetown 19947 (302-933-3000; Toll Free: 866-552-5758)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Children and adults with intellectual/developmental disabilities, Delaware residents.

AREA SERVED: Statewide

OBTAINING SERVICE: Call 302-744-9700 – Director of Applicant Services

FEES: Not applicable

DISABLED AMERICAN VETERANS

1601 Kirkwood Highway

Wilmington, DE 19805

Phone: 302-993-7258

PERSON IN CHARGE: Robert W. McClellan, National Service Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the following services: represents veterans and their families who are seeking benefits through the Veterans Administration; provides counseling and referral, including referral to appropriate medical treatment; reviews V.A. files; offers life enrichment, recreation, rehabilitation and remediation of physical disabilities; provides free transportation to the V.A. Hospital for medical care.

HOURS OF OPERATION: 8:30 a.m.–4:00 p.m., Mon.–Fri.

ELIGIBILITY: All veterans and their families

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information. For transportation, call Hospital Coordinator at 302-633-5414 (Konae Wright).

FEES: None

DIVISION OF PREVENTION AND BEHAVIORAL HEALTH SERVICES (DPBHS)

Mailing address:

1825 Faulkland Road

Wilmington, DE 19805

Phone: 302-633-2600

PERSON IN CHARGE: Susan Cyclic, Director

STATUS: Public

SERVICE DESCRIPTION: The Division of Prevention and Behavioral Health Services (DPBHS) provides effective prevention and treatment services for children through collaboration with families and service partners. Services are voluntary and community-based collaborations are broad and

all-encompassing. Through a variety of programs, DPBHS provides direct service and manages contracts for services with community partners. Through its prevention efforts, DPBHS provides training, public education and consultation services aimed at preventing child abuse and other risky behaviors, dependency, neglect, juvenile delinquency, mental health disorders and drug and alcohol abuse among children and youth. Early intervention services are provided statewide in schools as well as in the community. Mental health assessment and treatment services are provided in facilities, homes, schools and the community. Crisis services are available statewide 24 hours a day. Behavioral health services are provided both on an inpatient and outpatient basis depending on the needs of the child and family. DPBHS educates both internal and external stakeholders in the art of evidence-based prevention and treatment strategies and how to succeed with community-based programming. DPBHS provides diversified services that include a combination of both contracted and direct service, and provide services to children and families who may be at different points along the department service continuum. DPBHS also has a resource room available to the public with informative materials on a wide range of prevention topics.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Crisis Services available 24 hours a day

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral by anyone, call for appointment, mail.

FEES: None

DOVER BEHAVIORAL HEALTH SYSTEM

725 Horsepond Road

Dover, DE 19901

Phone: 302-741-0140 or 855-709-9711

Fax: 741-8551

Website: www.doverbehavioral.com

Email: Michael.govula@uhsinc.com

Sussex Campus

406 S. Bedford Road

Georgetown, DE 19947

PERSON IN CHARGE: William Weaver, CEO

STATUS: For profit

SERVICE DESCRIPTION:

Dover: A 73 bed behavioral health facility providing in-patient and day

program services for adults and adolescents. Psychiatric, dual diagnosis and substance abuse treatment provided. Military specialty program available.

Georgetown: Adult and adolescent day program services available for psychiatric, dual diagnosis and substance abuse treatment.

HOURS OF OPERATION: 24 hours/7 days a week

ELIGIBILITY: Above the age of 12. The facility accepts all major insurances and is Medicare, Medicaid, and Tricare approved.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for assessment appointment or walk-in at any time.

FEES: Insurance, self-pay

DOVER HOUSING AUTHORITY

76 Stevenson Drive

Dover, DE 19901

Phone: 302-678-1965

Fax: 302-678-1971

PERSON IN CHARGE: Ami Sebastian Hauer, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides safe, decent, sanitary housing and housing assistance to low to moderately income families in the City of Dover.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Applicants must meet income limits as established annually by the U.S. Department of Housing and Urban Development; additional requirements with regard to residency and employment. Effective September, 2005, first priority will be given to existing public housing and voucher program participants from other jurisdictions who have been displaced due to a federally declared disaster.

AREA SERVED: Dover and three mile radius surrounding city

OBTAINING SERVICE: Applications must be completed in person

FEES: No application fees, rent charged is based on income.

DOWNES CULTURAL CENTER

1005 N. Franklin Street

Wilmington, DE 19806

Phone: 302-575-0250, ext. 2244

Website: www.inglesidehomes.org

Email: dcoates@inglesidehomes.org

PERSON IN CHARGE: Deborah Coates, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Theater providing all forms of entertainment, including bands, orchestras, plays, debates, vocalists, chorus, magic, comedy, educational, political, interactive performances, etc. Monthly show schedules are available. All programs free and open to the public. On street parking. Note: building is attached to Ingleside Retirement Apartments.

HOURS OF OPERATION: 9:30 a.m.-5:00 p.m., Mon.-Fri.; evening shows, 7:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

EARLY CHILDHOOD INITIATIVE

Brandywine ECAP

P.S. duPont Middle School

701 West 34 Street

Wilmington, DE 19802

Phone: 302-761-7420

PERSON IN CHARGE: P. J. Facciolo, MSW, Program Coordinator/Social Worker

STATUS: Public

SERVICE DESCRIPTION: ECAP (Head Start Program) for 4-year-olds

HOURS OF OPERATION: **School hours:** 8:45 a.m.–3:45 p.m., Mon.–Fri.; **Program hours:** 8:45 a.m.–12:30 p.m., and 1:30 p.m. – 3:30 p.m. Mon.–Fri.

ELIGIBILITY: Low income eligible

AREA SERVED: Brandywine School District

OBTAINING SERVICE: Walk in, phone information, referrals

FEES: None

EARLY CHOICES

West and Mispillion Street

Harrington, DE 19952

Phone: 302-739-4707

Fax: 302-739-3938

PERSON IN CHARGE: Ruby Hill Hull, Supervisor

STATUS: Public

SERVICE DESCRIPTION: An early childhood special education program for three year old children with mild developmental delays, and three and four year old children with speech delays. Services available include referral, screening, assessment, early childhood special education, speech therapy, and related services. Services are provided in natural settings at no cost.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Three year olds with developmental and speech delays, and four year olds with speech delays.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by local school district; call for information

FEES: None

EASTER SEALS DELAWARE AND MARYLAND'S EASTERN SHORE

New Castle Corporate Commons

61 Corporate Circle

New Castle, DE 19720

Phone: 302-324-4444

Fax: 302-324-4441

TDD: 302-324-4442

Website: www.de.easterseals.com

PERSON IN CHARGE: William J. Adami, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides a continuum of direct services for children and adults with injury, illness, short term and long term disabilities. Services include children's therapy, adult day care, in-home care, respite services, personal attendant services, assistive technology services, caregiver resources, day programs and employment services for persons with disabilities, camping and recreation services.

OTHER LOCATIONS:

- 100 Enterprise Place, Suite 1, Dover 19904 (Phone: 302-678-3353; Fax: 302-678-3650)
- 22317 E. DuPont Hwy., Georgetown 19947 (Phone: 253-1100; Fax: 856-7296)
- 22242 Bay Shore Rd., Chestertown, MD 21620 (Phone: 410-778-0566; Fax: 410-778-0567)
- 1336 Belmont Ave., Suite 502B, Salisbury, MD 21804 (children from lower DE sometimes use the Salisbury location i.e. Delmar, DE) (Phone: 410-546-2894; Fax: 410-546-4913).
- 113 Pencader Drive, Suite 150, Newark 19702 (Phone: 302-709-0865; Fax: 302-709-0869)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Children's Therapy Services require a physician prescription. No other eligibility requirements.

AREA SERVED: Statewide and Eastern Shore of Maryland

OBTAINING SERVICE: Contact individual locations for information

FEES: Yes

EASTLAWN AREA HUMAN SERVICES, INC.

202 E. 35th Street
Wilmington, DE 19802
Phone: 302-764-4323
Fax: 302-764-2855

PERSON IN CHARGE: Mary Plant, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides emergency shelter, food closet, senior consultation and assistance. Referrals and information.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Thurs.; 9:00 a.m.-3:00 p.m., Fri.

ELIGIBILITY: Open

AREA SERVED: City of Wilmington and New Castle County

OBTAINING SERVICE: Call for information

FEES: None

EDGEMOOR COMMUNITY CENTER, INC.

500 Duncan Road, Suite A

Wilmington, DE 19809

Phone: 302-762-1391

Website: www.ecc-de.org

Email: ecc@dca.net

PERSON IN CHARGE: Scott Borino, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the following services/programs: food assistance; instructional classes; special events; child care and school-age child care services; preschool; tutoring for youth and teens; adult education; youth, teen and adult recreation; summer youth day camp; a variety of family support services; Sellers Senior Center; meeting space for community based groups; gym rentals; youth summer employment programs, and youth prevention programs.

HOURS OF OPERATION: 7:00 a.m.–9:00 p.m., Mon.–Fri.; 9:00 a.m.–12 p.m., Sat.; June–August, 7:00 a.m.–6:00 p.m.

ELIGIBILITY: Varies by service

AREA SERVED: Northern New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Vary by program

EDUCATION RESOURCE CENTER

012 Willard Hall
University of Delaware
Newark, DE 19716-2940

PERSON IN CHARGE: Christine H. McBride, Director

STATUS: Public University

SERVICE DESCRIPTION: The mission of the Education Resource Center (ERC) is to provide preschool through grade 12 (P-12) curriculum resources and related services for the preparation and professional development of educators in support of national and Delaware content and performance standards. The ERC will serve: University of Delaware education candidates and faculty, candidates in the School Library Media Program, P-12 professional educators in Delaware, University of Delaware P-12 schools located on campus, and State and community agencies and Delaware school districts through partnerships.

HOURS OF OPERATION: Fall & Spring Semesters: 8:30 a.m.-8:00 p.m., Mon.-Thurs.; 8:30 a.m.-5:00 p.m., Fri.; 9:00 a.m.-1:00 p.m., Sat. Summer & Winter Sessions: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Delaware and adjacent states

FEES: Yes

ELDERCARE CONVALESCENT SERVICE/MOLTER ASSOCIATES, INC.

3203 Concord Pike, Suite 2
Wilmington, DE 19803
Phone: 302-479-5200
Website: www.eldercarede.com

PERSON IN CHARGE: JoAnn B. Marsh, Director

STATUS: For profit

SERVICE DESCRIPTION: Provides private duty personal care. **Molter Associates Plan**, the full service plan, provides companion or attend aide personnel, and provides all bookkeeping services and responsibilities, weekly statements based on hourly rates for insurance or tax purposes, and ease of payment with single weekly check services. Staff consists of

nurse aides and companions, supervised by staff R.N., and insured and bonded.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Convalescing persons of all ages

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Yes

ELIZABETH W. MURPHEY SCHOOL, INC.

42 Kings Highway East

Dover, DE 19901

Phone: 302-734-7478

PERSON IN CHARGE: Michael J. Kopp, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides residential care for dependent and neglected children, health care for residents, mental health care through referral, education, and counseling.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Dependent/neglected children, ages 8-18

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Sliding scale

ELWYN DELAWARE, INC.

321 E. 11th Street

Wilmington, DE 19801

TTY and Voice: 302-658-8860

Website: www.elwyn.org

PERSON IN CHARGE: Kendra Johnson

STATUS: Not for profit

SERVICE DESCRIPTION: Services include **Adult Day Care** for elderly individuals whose families work and who cannot be left at home during the

day without supervision. Medical supervision and supports are also provided. The **Work Center** for individuals with multiple disabilities offers employment and training in a sheltered setting, in preparation for supported employment services. **Supported & Competitive Employment** provides job placement, intensive job coaching, and long term follow-up services to individuals with developmental disabilities, autism, hearing impairment, closed head injuries and other disabilities.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 18 and over with disability or economic disadvantage for most programs. Senior program, persons 60 and older. Case by case consideration given to day care participants under age 60.

AREA SERVED: New Castle County

OBTAINING SERVICE: Referral by agency, medical social worker, physician, or self

FEES: Transportation fees vary by program. Some programs request but do not require contributions.

EMERGENCY MEDICAL SERVICES DIVISION; NEW CASTLE COUNTY DEPARTMENT OF PUBLIC SAFETY

New Castle County Public Safety Headquarters

3601 North DuPont Highway

New Castle, DE 19720-6315

Phone: 302-395-8184 (Administrative Offices, non-emergency number)

Emergency Telephone: 9-1-1

Website: www.nccde.org/ems

PERSON IN CHARGE: Chief Lawrence E. Tan, Emergency Medical Services Division

STATUS: Public, county government service

SERVICE DESCRIPTION: Provides advanced life support “paramedic” level care to all portions of New Castle County. County paramedics are dispatched through the universal “9-1-1” emergency telephone number and provide mobile intensive care. The New Castle County paramedics also provide community CPR/AED and first aid training, a “Vial of Life” program for senior citizens or those with special needs, and speakers regarding the community emergency medical services system.

HOURS OF OPERATION: Emergency Services: 24 hours; Administrative

Offices: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open to those with an emergency medical need, as determined during prioritization of the incident by the emergency communications center. Public education opportunities (speakers and Vial of Life program) available to all interested persons.

AREA SERVED: New Castle County, including the incorporated areas of Wilmington, Newark, Newport, Middletown, etc.

OBTAINING SERVICE: **Emergency: Dial 9-1-1;** General Information: call 302-395-8184.

FEES: No charge for emergency medical services. Vial of Life program offered free of charge and can be mailed or delivered to requesting parties.

EMERITUS AT DOVER

150 Saulsbury Road

Dover, DE 19904

Phone: 302-674-4407

Website: www.emeritus.com

PERSON IN CHARGE: Terry Reardon, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Emeritus at Dover is located on the east side of Dover, Delaware. The warm and caring staff members give residents the feeling of comfort and security, just like home. A daily activity program is provided to the residents, including various day outings, stimulating arts and crafts activities such as ceramics, and a daily exercise program to keep body, mind, and soul healthy. Residents are provided with assistance with the activities of daily living, medication management, and transportation, as well as laundry and linen service. The Memory Care Neighborhood focuses on care for residents with Alzheimer's Disease and other related dementias. The "Join their Journey" program allows the staff to provide meaningful interactions to encourage the residents to be successful and purposeful each day.

HOURS OF OPERATION: 24 hours daily

ELIGIBILITY: Senior citizen, no financial information required

AREA SERVED: Nationwide

OBTAINING SERVICE: Walk in, referral, call for information, call for appointment, internet

FEES: Fees applied according to monthly rent and level of care required.

EMILY P. BISSELL HOSPITAL (DPH, DHSS)

3000 Newport Gap Pike
Wilmington, DE 19808
Phone: 302-995-8400

PERSON IN CHARGE: John Oppenheimer, Director

STATUS: Public

SERVICE DESCRIPTION: Provides treatment and care for persons needing either skilled or intermediate level of care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over, nursing home level of care, financial assets less than \$54,000

AREA SERVED: Statewide

OBTAINING SERVICE: Referral to Long Term Care Section Intake Unit (302-255-1000)

FEES: Yes

EMPLOYMENT AND TRAINING; DIVISION OF (DOL)

Administration Office
4425 N. Market Street
P.O. Box 9828
Wilmington, DE 19809-0828
Phone: 302-761-8129
Website: <https://joblink.delaware.gov>

PERSON IN CHARGE: Thomas M. Smith, Director, DET

STATUS: Public

SERVICE DESCRIPTION: **Job Referral/Placement** matches applicants to job requirements of employers, offers job seeking skills workshops; computerized Job Search System; Resource Rooms; and vocational counseling services. **Occupational and basic remedial training** for adult and youth through service providers funded under Federal and State grants. Most service providers place persons who have completed program into jobs. Special services for veterans, adults, dislocated workers, migrant seasonal farm workers, and youth, including summer work for youth.

LOCATIONS:

- 4425 N. Market St., Wilmington 19802 (302-761-8085)
- 225 Corporate Blvd., Suite 211, Pencader Corporate Commons, Newark 19702 (302-453-4350)
- 1114 S. Dupont Highway, Suite 104, Dover 19901 (302-739-5473)
- 600 N. Dupont Highway, Suite 207, Georgetown 19947 (302-856-5230)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for an appointment, or visit our website at <https://joblink.delaware.gov>

FEES: None

EPILEPSY FOUNDATION OF DELAWARE

Tower Office Park

240 North James Street, Suite 208

Newport, DE 19804

New Castle County: 302-999-9313

Kent and Sussex Counties: 800-422-3653 in Delaware

Website: www.epilepsyfoundation.org/delaware

Email: efd@efde.org

PERSON IN CHARGE: Barbara H. Blair, RN, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Educates and supports individuals with epilepsy and their families. Increases awareness in the general community and facilitates prevention and management of epilepsy. Educational presentations, especially for schools; support groups and general information plus material to address specific concerns. Some emergency funding of medications is available.

HOURS OF OPERATION: 9:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

FAITHFUL FRIENDS

12 Germay Drive
Wilmington, DE 19804
Phone: 302-427-8514
Website: www.faithfulfriends.us
Email: frontdesk@faithfulfriends.us

PERSON IN CHARGE: Jane Pierantozzi, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides affordable pet spay/neuter and adoption programs, pet therapy, and low cost pet vaccination clinics, volunteer opportunities.

HOURS OF OPERATION: Administration: Mon.-Fri., 9:00 a.m.-5:00 p.m.; Public Adoption and Service Hours: Wed.-Fri., 1:00 p.m.-7:00 p.m.; Sat., 12:00 p.m.-5:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: Sliding scale, vary by service

FAMILY BENEFIT HOME CARE; DIVISION OF SENIOR SOCIAL SERVICES

3322 Englewood Road
Wilmington, DE 19810
Phone: 302-998-7603; 877-220-9755
Website: www.familybenefithomecare.com
Email: fbhc@comcast.net

PERSON IN CHARGE: Linda Chiffens, Co-Director; Elise Romero, Co-Director

STATUS: For profit

SERVICE DESCRIPTION: Private pay, non-medical home care for the elderly.

HOURS OF OPERATION: Business Office: 8:00 a.m.-5:30 p.m.; Emergency calls answered.

ELIGIBILITY: Open to anyone needing home care.

AREA SERVED: New Castle and Kent Counties

OBTAINING SERVICE: Call for information

FEES: By the hour, three hour minimum, \$15 per hour for home care aid, \$17 per hour for CNA.

FAMILY COURT OF THE STATE OF DELAWARE

Administrative Office

500 North King Street, Suite 3500

Wilmington, DE 19801-3757

Phone: 302-255-0070

Website: www.courts.state.de.us/family

PERSON IN CHARGE: The Honorable Chandlee Johnson Kuhn, Chief Judge

STATUS: Public

SERVICE DESCRIPTION: Statutorily enumerated juvenile delinquency matters, child neglect, dependency, child abuse, adult misdemeanor crimes against juveniles, child and spousal support, paternity of children, custody and visitation of children, adoptions, terminations of parental rights, divorces and annulments, property divisions, specific enforcement of separation agreements, guardianship over minors, imperiling the family relationship, orders of protection from abuse and intra-family misdemeanor crimes.

OTHER LOCATIONS:

- **New Castle**—500 North King Street, Wilmington 19801 (302-255-0300)
- **Kent**—400 Court Street, Dover 19901 (302-672-1000)
- **Sussex**—22 The Circle, Georgetown 19947 (302-855-7400)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons under Family Court's jurisdiction

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by relative, police, magistrate, citizen agency

FEES: Yes. Pursuant to the schedule of assessed costs to be found on our website. Call for more information on fees.

FAMILY COURT RESOURCE CENTER; FAMILY COURT OF THE STATE OF DELAWARE

New Castle County Courthouse
500 King Street, Suite 400
Wilmington, DE 19801-3757
Phone: 302-255-0300

Kent County Courthouse
400 Court Street, 1st Floor
Dover, DE 19901
Phone: 302-672-6500

Sussex County Courthouse
22 The Circle, 1st Floor
Georgetown, DE 19947
Phone: 302-855-7400

Website: www.courts.state.de.us/family

PERSON IN CHARGE: Director of Pro Se Programs

STATUS: Public

SERVICE DESCRIPTION: Provides Family Court litigants with central location to find resources needed for guidance through the legal process and to deal with the emotional challenges resulting from legal circumstances. Provides access to resources such as information desk, court forms, instructions, educational materials, legal self-help books, books addressing emotional aspects of cases, a data bank of attorneys willing to represent a litigant on a specific area of family law, notary services for court forms, computers with Microsoft Word and Internet access for court-related work, high speed printer, photocopy machine, television and VCR for free viewing of court-related videos, fax machine, and other equipment enabling litigants to prepare for cases at one location. Instructional materials range from Instruction and Form Packets to how to address an envelope. Family Court documents can be filed at the Centers. Staff is available to review documents for completeness, verifying there are no missing signatures or necessary attachments and that forms are complete. Resource Center staff cannot provide legal advice.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in

FEES: Fees for photocopying, purchase of stamped envelopes, and instruction packets. Various filing fees and fees for other court-related

services. See schedule of assessed costs.

FAMILY HEALTH SYSTEMS (DPH, DHSS)

Jesse Cooper Building
417 Federal Street
Dover, DE 19903
Phone: 302-741-2980

PERSON IN CHARGE: Alisa Jones, M.P.H., Section Chief

STATUS: Public

SERVICE DESCRIPTION: Responsible for administering Title V of the Social Security Act which is directed specifically towards improving the health of all mothers and children. Direct clinical services are made available through public health clinics and programs throughout the State. Responsible for administrative functions including assessing the health status and health needs of women of childbearing age, infants, young children, and adolescents, including children with special health care needs, allocating resources to ensure the delivery of needed services at the State and local level, and supporting a variety of community generated programs in areas such as infant mortality reduction, promotion of health and safe child care; and home visits for first time parents. Provides information on the following programs: prenatal care, children with special health care needs, SIDS, school-based health centers, home visiting, and child health prevention and maintenance.

LOCATIONS (for direct services):

New Castle County:

- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-2430); Clinics: Tues., Wed.
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2974 or 302-577-2973)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7556)
- Middletown Health Unit, 214 N. Broad St., Middletown 19709 (302-378-5200); Pre-natal Services (302-378-9596)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-

552-3500)

- Porter State Service Center, 511 W. 8th St., Wilmington 19801 (302-577-3521)
- West End Neighborhood House, 710 N. Lincoln St., Wilmington 19805 (302-888-5478)

Kent County:

- Smyrna/Clayton Child Health Clinic, Delaware Hospital for the Chronically Ill, Smyrna 19977 (302-739-4726 for appointment)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-739-4726); Prenatal Services (302-739-4728)

Sussex County:

- Georgetown State Service Center, 544 S. Bedford St., Georgetown 19947 (302-856-5355)
- Laurel State Service Center, 440 N. Poplar St., Laurel 19956 (302-875-6943)
- Milford State Service Center, 11-13 N. Church Ave., Milford 19963 (302-424-7200); Prenatal Services (302-424-7140)
- Pyle State Service Center, Omar-Roxana Rd., Rt. 2, Box 281, Frankford 19945 (302-732-9501)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2006)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

FAMILY PLANNING SERVICES (DPH, DHSS)

Adolescent and Reproductive Health

417 Federal Street

Dover, DE 19901

Website: reproductivehealth.dhss.delaware.gov

PERSON IN CHARGE: Norman W. Clendaniel, Director

STATUS: Public

SERVICE DESCRIPTION: Birth control methods and supplies; education and counseling; free pregnancy tests; problem pregnancy counseling; PAP tests and pelvic exams; breast exams and instruction; STD testing; lab diagnostic testing; medical, social service and nutrition referrals; educational programs for community, schools, and professionals (human sexuality, responsible decision-making, reproductive health).

LOCATIONS:

New Castle County:

- Middletown Clinic, 214 N. Broad St., Middletown 19709 (302-378-5200)
- Porter Clinic, 511 W. 8th St., Wilmington 19801 (302-577-3521)

Kent County:

- Milford State Service Center, 13 North Church St., Milford 19963 (302-424-7140)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5150)

Sussex County:

- Georgetown State Service Center, 544 S. Bedford St., Georgetown 19947 (302-856-5225)
- Pyle State Service Center, 34314 Pyle Center Rd., Frankford (302-732-9512)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2031)

HOURS OF OPERATION: 8:00-4:30 p.m., Mon.-Fri. (hours vary by location, some evening hours)

ELIGIBILITY: Males and females for reproductive health services and supplies

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Sliding scale for some services. No one denied due to inability to pay. Free services below 100% of poverty level. Free pregnancy test. Free services for students.

FAMILY PROMISE® OF NORTHERN NEW CASTLE COUNTY

2104 St. James Church Road

Wilmington, DE 19808

Phone: 302-998-2222

Fax: 302-998-2202

Website: www.familypromisede.org

Email: info@familypromisede.org

PERSON IN CHARGE: Carolyn Gordon, Executive Director

STATUS: Public

SERVICE DESCRIPTION: Family Promise® of Northern New Castle County provides shelter to homeless families with children in the New Castle area. This is done through a network of congregations that host homeless families directly in houses of worship, staffed by caring volunteers who put their faith into action.

LOCATIONS: Participating churches in the northern New Castle county area.

HOURS OF OPERATION: 8:00-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Homeless families (adults with dependent children). Families must pass criminal background check, have no untreated mental illness or physical conditions, no substance use (drug screens are done) and no domestic violence concerns.

AREA SERVED: Northern New Castle County

OBTAINING SERVICE: Call for information, call for appointment, contact via website

FEES: None

FAMILY SERVICES; DIVISION OF (DSCYF)

Delaware Youth and Family Center

1825 Faulkland Road

Wilmington, DE 19805

Phone: 302-633-2650

Child Abuse HOTLINE: 1-800-292-9582

Website: www.kids.delaware.gov

PERSON IN CHARGE: Victoria Kelly, Psy.D., LCSW, MHA, Director

STATUS: Public

SERVICE DESCRIPTION: Promotes child well-being by protecting children and strengthening communities. Responsible for investigating reports of child abuse, neglect, and dependency, with goals to provide and coordinate services to help prevent further abuse or neglect. A 24-hour statewide toll-free child abuse/neglect report line assists in detection of child abuse. Offers rehabilitative services to families including counseling, parent aides, shelter, and temporary foster and group care for the safety of children. Provides on-going services to promote family preservation, family reunification or when necessary, ongoing services for a stable alternative living arrangement. If adoption is determined to be the best plan for a child, facilitates this with the help of community agencies. If child has special needs, an adoption subsidy may be available. **Office of Child Care Licensing:** Seeks to protect children by regulating facilities, conducting criminal background checks on potential providers, investigating concerns, and providing coordinated and subsidized training for providers.

LOCATIONS:

- City of Wilmington/Northern New Castle County: Beech St., 119 Lower Beech St., Wilmington, 19805 (302-577-3824)
- Southern New Castle County: University Plaza, 263 Chapman Road, Newark, 19702-5408 (302-451-2800)
- New Castle County Serious Injury Unit: NCCPD, 3601 N. DuPont Hwy., New Castle, DE 19720
- Report Line, Weekend, 2nd & 3rd Shifts, and Urgent Response Staff, New Castle County Police Department, 3601 North DuPont Highway, New Castle, 19720 (302-577-5509/5510)
- Silver Lake Professional Plaza, Barratt Bldg., 821 Silver Lake Blvd., Dover 19904 (302-739-5487)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5450)
- Riverwalk Center at Milford, 245 N.E. Front Street, Milford 19963 (302-422-1400)
- Pyle State Service Center, Route 2, Frankford 19945 (302-856-5237)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2024)
- **Office of Child Care Licensing:** 4417 Lancaster Ave., Barley Mill Plaza, Bldg. 18, Wilmington 19805 (892-5800); 821 Silver Lake Blvd., Barratt

Bldg., Dover 19904 (302-739-5487)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.
(emergency duty worker on call 24 hours)

ELIGIBILITY: Families where abuse or neglect (maltreatment) is reported.

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk in

FEES: Vary by program; none for most services.

FELLOWSHIP HEALTH RESOURCES, INC.

400 Delaware Avenue, Suite 105

Millsboro, DE 19966

Phone: 302-934-1861

Website: www.fellowshipr.org

Email: kdonovan@fellowshipr.org

PERSON IN CHARGE: Ken Donovan, Regional Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Community Residential**—Provides housing for clients who require 24-hour supervision but pose no significant danger warranting inpatient hospitalization. **Continuous/Mobile Treatment Teams**—Provides assertive outreach to persons suffering from mental illness requiring ongoing supervision but pose no significant danger that warrants inpatient hospitalization. Provides comprehensive treatment in client's home. **Outpatient Mental Health and Substance Abuse Counseling:** Individual and group counseling services in an outpatient setting.

HOURS OF OPERATION: 8:00 a.m.-8:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Kent and Sussex Counties

OBTAINING SERVICE: Walk in, referral by Division of Substance Abuse and Mental Health

FEES: Vary by service

FILE OF LIFE

Beebe Medical Center
424 Savannah Road
Lewes, DE 19958
Phone: 302-645-3337
Website: beebemed.org
Email: mwilliams@bbmc.org

PERSON IN CHARGE: Megan Williams, Director, Population Health

STATUS: Not for profit

SERVICE DESCRIPTION: Participants are given a medical history card, medication safety card, a red sticker, and a red magnetic holder. Completed cards are placed in holder and attached to their refrigerator. File of Life sticker is placed on front door to direct first responders to kitchen for the File of Life card.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Voice mail available.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: None

FINDERS KEEPERS, INC.

1625 Bear Corbitt Road
Bear, DE 19701-1525
Phone: 302-834-8888
Email: searchde@aol.com

PERSON IN CHARGE: Ginger Farrow, President & Co-founder

STATUS: Not for profit

SERVICE DESCRIPTION: Search and support group consisting of members in the adoption triangle (birthparents, adoptive parents, and adult adoptees). Provides search assistance and emotional support to individuals separated from birth families due to divorce, foster care, adoption, or family disruption of any kind. Search assistance also available to siblings of adoptees and significant others. Can assist with searches in Delaware, other states, and in some foreign countries.

HOURS OF OPERATION: Can call during the day.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or email.

FEES: None

FIRST STATE COMMUNITY ACTION AGENCY

308 N. Railroad Avenue
P.O. Box 877
Georgetown, DE 19947
Phone: 302-856-7761
1-800-372-2240

Rosehill Community Center
19 Lambson Lane, Suite 8
New Castle, DE 19720
Phone: 302-498-0454
Phone: 302-575-1706

655 S. Bay Road, Suite 4J
Blue Hen Corporate Center
Dover, DE 19901
Phone: 302-674-1355

PERSON IN CHARGE: Bernice Edwards, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Helps people help themselves and each other by developing action plans with communities, families, and individuals; and by providing housing and money management counseling; community based programs for youth; the Senior Community Services Employment Program; the Senior Companion Program; Weatherization; crisis assistance; emergency home repair; employment and entrepreneurship training; La Casita resource, referral and education programs for Hispanic adults and children; medical transportation; and a Career Closet clothing store.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.; other hours available by appointment

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Most services free to low-income households.

FIRST STATE MOTHERS OF MULTIPLES

P.O. Box 5626

Wilmington, DE 19808-0626

Website: www.fsmom.org

PERSON IN CHARGE: Marie Saxton, President (selected annually)

STATUS: Not for profit

SERVICE DESCRIPTION: To broaden the understanding of those aspects of child development relating specifically to multiples, and to support mothers in the early months and beyond. Bi-annual children's resale.

MEETING LOCATION: Limestone Presbyterian Church, 3201 Limestone Rd., Wilmington 19808

HOURS OF OPERATION: 6:45 p.m.-9:30 p.m., 2nd Tues. (Aug.-May)

ELIGIBILITY: Expectant parents, parents or guardians of multiples

AREA SERVED: Delaware, and nearby New Jersey, Maryland, and Pennsylvania

OBTAINING SERVICE: Call for information or visit website

FEES: Membership \$20.00 annually

FISH OF NORTHERN DELAWARE, INC.

P. O. Box 30125

Wilmington, DE 19805-7125

Phone: 302-658-2954

PERSON IN CHARGE: Barbara Fedeler, President

STATUS: Not for profit

SERVICE DESCRIPTION: Volunteers provide transportation to scheduled medical appointments at hospitals, clinics, doctors, and dentists for persons when there is no other agency or resource to provide the service. Request service 7 days in advance of appointment.

HOURS OF OPERATION: Transportation service is Mon.-Thurs. Around-the-clock answering service.

ELIGIBILITY: Persons without transportation resources, not requiring DAST vehicles, and not Medicaid-eligible.

AREA SERVED: Northern New Castle County

OBTAINING SERVICE: Call for information

FEES: None

FIVE STAR SENIOR LIVING, INC.

Forwood Manor
1912 Marsh Road
Wilmington, DE 19810
Phone: 302-529-1600

PERSON IN CHARGE: David Bolton, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Operates six facilities offering a wide range of services and accommodations for health care and independent retirement living with studio, one, and two bedroom apartments. Programs include adult day care, assisted living, respite care, long and short term nursing care, sub-acute care, and outpatient therapies.

LOCATIONS:

- Forwood Manor, 1912 Marsh Road, Wilmington 19810 (302-529-1600)
- Foulk Manor South, 407 Foulk Road, Wilmington 19803 (302-655-6249)
- Foulk Manor North, 1212 Foulk Road, Wilmington 19803 (302-478-4296)
- Millcroft Retirement and Nursing Home, 255 Possum Park Road, Newark 19711 (302-366-0160)
- Shipley Manor, 2723 Shipley Road, Wilmington 19803 (302-479-0111)

HOURS OF OPERATION: 9:00 a.m.–5:00 p.m., Mon.–Sun.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

FOOD BANK OF DELAWARE, INC.

14 Garfield Way
Delaware Industrial Park
Newark, DE 19713
Phone: 302-292-1305
Website: www.fbd.org

1040 Mattlind Way
Milford, DE 19963
Phone: 302-424-3301

PERSON IN CHARGE: Patricia D. Beebe

STATUS: Not for profit

SERVICE DESCRIPTION: Vision is a community free from hunger. Primary activity is distributing millions of pounds of food to not-for-profit member organizations who operate onsite emergency food closets, and mass distribution feeding programs to the low income (less than 200% federal poverty level). Also offers a free Fresh Produce Distribution to partner agencies. Additional programs include Mobile Pantries where boxes of food are distributed from the back of a FBD truck to individuals throughout Delaware; Summer Food Service Program; Child and Adult Care Feeding Program (meals for after school programs); Backpack Program (at risk children are given backpacks at the end of the school week filled with nutritious food for the weekend); and Food Stamp Nutrition Education (employ three full-time community nutritionists). The Culinary School at the Food Bank of Delaware is a certified trade school that trains un/underemployed individuals in food service skills. The Commodity Supplemental Food Program (CSFP) is a federal food program that is designed to improve the health of senior citizens. Volunteers are welcome and are a very important entity of the Food Bank of Delaware.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: 501c3 organizations or groups with a not-for-profit sponsor

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or call the Delaware Helpline at 1-800-464-4357 for food assistance listing

FEES: Annual membership fee; fee for services

FOOD SUPPLEMENT PROGRAM (FSP) (DSS, DHSS)

P.O. Box 906

New Castle, DE 19720

Phone: 302-255-9500

Website: <https://assist.dhss.delaware.gov>

PERSON IN CHARGE: Michelle Twilley, Social Service Administrator

STATUS: Public

SERVICE DESCRIPTION: Helps low-income households buy the food they need for good health. Eligible households receive food benefits via Electronic Benefit Transfer (EBT) to use the same as cash for most food items at participating stores. For most households, FSP benefits are used in addition to their own cash to buy enough food for a month. Amount of FSP benefits households receive is based on number of persons in the family and net monthly income after certain deductions including shelter and/or medical expenses.

LOCATIONS:

New Castle County:

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5781)
- Canby Park Office, 1920 Maryland Avenue, Wilmington 19805 (302-498-5500)
- Churchman's Corporate Center, 84 Christiana Rd., Suite B, New Castle 19720 (302-395-6740)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-4093)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-3814)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-453-2800)
- Lewis Building, DHSS Campus, 1901 N. Dupont Highway, New Castle 19720 (302-255-9500)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3530)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3504)

- Robscott Building, 153 Chestnut Hill Rd., Newark 19713 (302-368-6725)

Kent County:

- Carroll's Plaza, 1114 S. Dupont Hwy., Dover 19901 (302-739-4437)
- Milford State Service Center, 13 S. W. Front St., Suite 105, Milford 19963 (302-424-7250)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5020)
- Smyrna State Service Center, 200 S. DuPont Boulevard, Suite 101, Smyrna 19977 (302-514-4530)

Sussex County:

- Bridgeville State Service Center, 400 Mill St., Bridgeville 19933 (302-337-8261)
- Adams State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5340)
- Laurel State Service Center, 31039 N. Poplar St., Laurel 19956 (302-875-2280)
- Pyle State Service Center, 34314 Pyle Center Road, Unit 1, Frankford 19945 (302-732-9504)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2011)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.; 8:00 a.m.-7:00 p.m., Wed., Hudson and Williams State Service Centers only

ELIGIBILITY: Gross income limits: 130% of poverty level; net income limits: 100% of poverty level. Clients must register for work unless they are exempt.

AREA SERVED: Statewide

OBTAINING SERVICE: Clients can apply at the location closest to their home. Agencies or individuals may apply for persons unable to apply themselves. Certain individuals living in group homes may apply themselves or have the group home apply for them. Individuals receiving SSI can apply for food benefits at the local Social Security Administration Office. Elderly or disabled individuals can mail in applications if they are unable to come into the office. Individuals can apply online through Delaware Assist (Application for Social Services and Internet Screening Tool).

FEES: None

FORWOOD MANOR

1912 Marsh Road
Wilmington, DE 19810
Phone: 302-529-1600

PERSON IN CHARGE: David Bolton, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Full-service rental retirement community offering a wide range of services. **Independent retirement living** services include 140 studio, 1, or 2 bedroom apartment with full kitchen, one meal per day, plus continental breakfast in the main dining room, utilities (excluding telephone), 24 hour security, social program led by a full-time director, emergency medical response and free medical transportation within a 15-mile radius. Optional services available. **Assisted Living Services** include 37 furnished or unfurnished private rooms with bath, 3 meals per day in the assisted living dining room, a full range of activities and social programs, including transportation within a 15 mile radius and optional assistance with medication administration. Health Care Programs include: 72 skilled and intermediate beds; in-house Rehabilitation Department offering physical, occupational, and speech therapy; and a full range of activities and social programs.

HOURS OF OPERATION: Information: 9:00 a.m.-5:00 p.m., 7 days

ELIGIBILITY: Open

AREA SERVED: New Castle County and surrounding areas

OBTAINING SERVICE: Referral by hospital, physician, attorney, trust officer, other retirement facility, or contact Marketing Director for further information

FEES: Yes

FOSTER GRANDPARENT PROGRAM (DSSC, DHSS)

Debnam Building
1901 N. DuPont Hwy.
New Castle, DE 19720
Phone: 302-255-9688

**James Williams State Service Center
(Main Office)**
805 River Road
Dover, DE 19901
Phone: 302-857-5040
Fax: 302-857-5041

Adams State Service Center
546 S. Bedford Street
Georgetown, DE 19947
Phone: 302-856-5262

Appoquinimink State Service Center
122 Silverlake Road
Middletown, DE 19709
Phone: 302-378-5770, ext. 206

PERSON IN CHARGE: Robin M. Fisher, Program Manager; Dorothy Godwin, Kent County Supervisor; Tina Kratz, Sussex County Supervisor; Provi Hernandez and Jane Williams, New Castle County Supervisors

STATUS: Public

SERVICE DESCRIPTION: Enables low income seniors the opportunity to volunteer in the community to render supportive one-on-one services to children with special needs for 15 to 40 hours per week in designated community settings. Volunteers receive a tax-free stipend, transportation reimbursement, meals while on duty, physical exam, in-service training, accident and personal liability insurance, earned sick and vacation leave, and paid holidays.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Low income, ages 55 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in or call for application

FEES: None

FOULK MANOR NORTH RETIREMENT COMMUNITY

1212 Foulk Road
Wilmington, DE 19803
Phone: 302-478-4296
Website: www.fivestar.com

PERSON IN CHARGE: Virginia C. Gray, NHA, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Full-service retirement community with independent living, assisted living with dementia care and health care centers in the same building. Offers a broad selection of activities including programs with an emphasis on maintaining wellness; three dining rooms; transportation; and housekeeping.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Call for information

AREA SERVED: Northern Delaware, Southern Pennsylvania and Maryland

OBTAINING SERVICE: Call for information

FEES: Yes

FOULK MANOR SOUTH

407 Foulk Road
Wilmington, DE 19803
Phone: 302-655-6249

PERSON IN CHARGE: Mike Salitsky, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Provides three levels of care: assisted living, intermediate nursing, and protected Alzheimer's wing.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: 18 years and over. Admission criteria varies by level of care.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by hospital or family. Call for tour.

FEES: Yes

FRAM CENTER FOR ACTIVE ADULTS

Boys & Girls Club Building
669 S. Union Street
Wilmington, DE 19805
Phone: 302-658-8420
Fax: 302-468-1913
Website: www.framcenter.org

PERSON IN CHARGE: Ann Vaughan, Managing Director

STATUS: Not for profit

SERVICE DESCRIPTION: Senior citizen multi-purpose center with pool and fitness center. Services include recreation, athletics and fitness, health screenings, health and related programs, cultural enrichment, art, music, newsletter, referral and counseling.

HOURS OF OPERATION: 6:00 a.m.-2:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in

FEES: \$30 Social Membership; \$75 Fitness Membership; \$150 Social and Fitness Membership with pool privileges. Courtesy Membership as needed.

FREDERICA SENIOR CENTER, INC.

216 S. Market Street

P.O. Box 165

Frederica, DE 19946

Phone: 302-335-4555

PERSON IN CHARGE: Renee' Hoffman, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides nutrition (noontime meal), recreation, socialization, music, outreach, crafts program, limited shopping assistance, day trips, lending library, information and referral, counseling, visual enhancer, transportation to medical appointments and monthly newsletter.

HOURS OF OPERATION: 7:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over/persons with disabilities

AREA SERVED: Bowers, Magnolia, Felton, Frederica, Harrington, Milford, Lincoln, Viola, and Woodside

OBTAINING SERVICE: Call for information

FEES: Annual membership: \$20.00. Donation requested for meals: \$4.00.

FREEDOM CENTER FOR INDEPENDENT LIVING

400 North Broad Street
Middletown, DE 19709
Phone: 302-376-4399
Fax: 302-376-4395
TTY: 302-449-1487

PERSON IN CHARGE: Ernest G. Cole, Ed.D., Executive Director

STATUS: Not for profit, 501(c)(3)

SERVICE DESCRIPTION: The Freedom Center for Independent Living is a resource center for persons with disabilities. Its purpose is to empower persons with disabilities so they can better control the direction of their own lives, as well as identify and obtain the support services they need to maintain an independent lifestyle within the community. The this end, the Freedom Center provides:

- Individual one-on-one consultations to identify specific needs and to develop a plan of action to meet those needs;
- Peer Support Meetings to promote peer interaction and mentoring; and
- Independent Living Skills Training to assist in developing the knowledge needed to navigate the bureaucratic system and advocate for one's rights.

The Freedom Center is funded by the U.S. Department of Education and does not charge for its services

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m. Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Southern New Castle County

OBTAINING SERVICE: Call for information

FEES: None

FRIENDSHIP HOUSE, INC.

P. O. Box 1517
Wilmington, DE 19899
Phone: 302-652-8133
Website: www.friendship-house.org

PERSON IN CHARGE: William Perkins, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Weekly hospitality and advocacy center for marginalized persons, particularly the homeless; consulting service for churches involved in ministry to the homeless; ten transitional housing programs for women, children and single men.

LOCATIONS:

- **Men's Center** - 226 N. Walnut St., Wilmington 19801 (302-652-8278);
- **Women's Center** - 8th and Orange Sts., Wilmington 19801 (302-652-8033)
- **Newark Empowerment Center** – 69 E. Main St., Newark 19711 (302-544-0165)

HOURS OF OPERATION: 6:00 a.m.-3:00 p.m., Mon.-Thurs. (men); 7:30 a.m.-2:30 p.m., Mon.-Fri. (women); Newark Empowerment Center: 1:00 p.m.-4:00 p.m., Thurs.; 6:00 a.m.-12:00 p.m., Friday

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

GATEWAY HOUSE, INC.

121 N. Poplar Street

Wilmington, DE 19801

Phone: 302-571-8885

Email: sjohnson108@verizon.net

PERSON IN CHARGE: Linda Stillis, Executive Director; Sherita Williams, Admissions Coordinator; Erica Brown, Office Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Provides SRO Long Term Housing for homeless men. Residents responsible for food and schedule. Individualized Personal Development Plan assures follow-up with outside services providers. Section 8 assistance with rent. State assistance with security deposit, if needed.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m.

ELIGIBILITY: Homeless male over 18

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: None

GENERATIONS HOME CARE, INC.

Central Office:

2 Penns Way, Suite 303

New Castle, DE 19720

Phone: 302-322-3100

Fax: 302-322-2730

New Castle County:

64 Reads Way

New Castle, DE 19720

Phone: 302-276-1466

Kent County:

1125 Forest Ave

Suite 201

Dover, DE 19901

Phone: 302-734-7005

Fax: 302-734-1826

Sussex County:

205 E. Market Street

Georgetown, DE 19947

Phone: 302-856-7774

Fax: 302-856-7753

Website: www.ghcde.org

Email: info@ghcde.org

PERSON IN CHARGE: Paulette Austin, M.S.W., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides a variety of home care services, including: skilled nursing; certified home health aid/homemaker; housekeeping; companion service; physical, occupational, speech therapy; medical social worker; adult foster care; and medical transportation.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.; skilled nurse available 24 hours per day.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call nearest County Office

FEES: Sliding scale

GILPIN HALL

1101 Gilpin Avenue
Wilmington, DE 19806
Phone: 302-654-4486
Fax: 302-655-8601
Website: gilpinhall.org

PERSON IN CHARGE: Linda B. Schwind, NHA, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Residential facility offering Adult Day Program, assisted care; intermediate, skilled, and respite nursing care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Men and women requiring minimal to skilled assistance in maintaining their activities of daily living.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes; per diem rates dependent on level of care need and room size.

GIRL SCOUTS OF THE CHESAPEAKE BAY COUNCIL, INC.

501 S. College Avenue
Newark, DE 19713
Phone: 302-456-7150
Kent and Sussex Counties: 1-800-341-4007
Website: www.gscb.org

PERSON IN CHARGE: Anne T. Hogan, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Helps girls develop leadership skills and increase self-esteem. Offers a Resident Camp and Day Camp in Cecil County, MD and a Day Camp in Hockessin, DE, Salisbury, MD and Denton, MD.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Females, grade level K-12

AREA SERVED: Delmarva Peninsula

OBTAINING SERVICE: Call for information

FEES: Registration fees

GIRLS INCORPORATED OF DELAWARE

1019 Brown Street

Wilmington, DE 19805

Phone: 302-575-1041

Website: www.girlsincde.org

PERSON IN CHARGE: Brenda A. Algar, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Daily after school, evening, and summer programs in youth development and basic life skills; artistic and cultural programs; athletics; community service; leadership and recreation. Summer day camp and specialized teen programs at all locations. Adolescent pregnancy prevention programs and child abuse prevention programs offered at all locations and area public schools. Before/after school child care services provided for whole day kindergarten and elementary students. Limited transportation available. **Project Pride:** operates at the Dennison Branch and provides adult basic education, GED preparation, parenting skills and support services to teens/young adults (male & female).

OTHER LOCATIONS:

- Dennison Branch, 1019 Brown St., Wilmington 19805 (302-575-1041); 8:00 a.m.-5:00 p.m., Mon.-Fri. Call for evening and Saturday schedule.
- Claymont Branch, 3301 Green St., Claymont 19703 (302-798-9243); 7:00 a.m.-6:00 p.m., Mon.-Fri. Call for evening and Saturday schedule.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m. (administrative office)

ELIGIBILITY: Before and after school, evening and summer programs. Kiwanis and Claymont branches: girls ages 6 - 18, boys ages 6 - 12. Dennison Branch: girls ages 6-18.

AREA SERVED: Entire state.

OBTAINING SERVICE: Call for information

FEES: Varies for child care services and summer camp. \$35 annual membership fee for Girls programs and additional fees for activities. DHSS referrals accepted. Scholarships available. POC accepted.

GOD'S WAY TO RECOVERY, INC.

9 Causey Avenue
Milford, DE 19963
Phone: 302-422-3033

PERSON IN CHARGE: Rev. Roger Wood

STATUS: Not for profit

SERVICE DESCRIPTION: Counseling, advocacy, discipleship, residency, Bible studies, thrift stores, clothing, support groups

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m.

ELIGIBILITY: Outreach services, no restrictions. Transition home, men ages 18 and over. No smoking or use of mind-altering prescribed medications permitted.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment, referral by Detox, People's Place, SCI

FEES: Every resident is required to pay \$125.00/week. This includes room and board.

GOOD SAMARITAN AID ORGANIZATION

P.O.Box 643
Laurel, DE 19956
Phone: 302-875-9710

PERSON IN CHARGE: Melinda Tingle or Mary Bolden

STATUS: Not for profit

SERVICE DESCRIPTION: Provides food, rent, heat, clothes, electricity, gas, prescriptions, and shelter. Operates a thrift shop where people can buy used clothing at very low cost. Funds generated by sales are used to help people in need. Churches, Fraternal Organizations and private citizens donate money, food and clothing to aid those in need.

OTHER LOCATION: Outreach Shop, 201 W. Market St. (302-875-2425), Midge McMasters

HOURS OF OPERATION: Shop located at Poplar and Market Sts.: 10:00 a.m.-4:00 p.m., Thurs., Fri.; 10:00 a.m.-1:30 p.m., Sat. Outreach Service: 8:00 a.m.-9:00 p.m., Mon.-Sat. (leave a message – 875-9710)

ELIGIBILITY: Persons in need

AREA SERVED: Laurel School District

OBTAINING SERVICE: Agency referral, Good Samaritan Outreach (302-875-9710)

FEES: None

GOODWILL OF DELAWARE AND DELAWARE COUNTY, INC.

The Goodwill Center

300 East Lee Boulevard

Wilmington, DE 19802

Phone: 302-761-4640

Fax: 302-761-4649

Website: www.goodwillde.org

PERSON IN CHARGE: Ted Van Name, President/CEO

STATUS: Not for profit 501 C(3)

SERVICE DESCRIPTION: Improve the quality of life for people with barriers to self-sufficiency through vocational services and work opportunities. Provides programs and services such as vocational evaluations/situational assessment, computerized office skills training, retail skills training, job readiness training, job development/placement/follow-up, sheltered/transitional employment, janitorial skills training, temporary staffing services, communications technology training, and ShopRite retail skills training. Operates retail stores for the sale of used goods. **Languages:** English and Spanish.

OTHER LOCATIONS:

Training Locations:

- The Goodwill Center, 300 E. Lea Blvd., Wilmington 19802 (302-761-4640; Fax: 302-761-4649)
- The Goodwill Center at Bridgeville, 18178 Sussex Highway, Rt. 13 South, Bridgeville 19933 (302-377-7284; Fax: 302-337-9746)
- Career Development Services, 1678 Governors Avenue, Dover 19904 (302-741-0456; Fax: 302-741-2104)
- MacDade Plaza Shopping Center, 2137 MacDade Blvd., Holmes, PA 19043 (610-586-6360; Fax: 610-543-4581)

Retail Locations:

New Castle County

- Fox Run Shopping Center, 334 Fox Hunt Dr., Bear, 19701 (302-834-6780)
- 311 Newark Shopping Center, Newark 19711 (302-453-1430)
- Gordy Plaza Shopping Center, 4317 Kirkwood Hwy., Wilmington 19805 (302-993-0413)
- The Outlet Store, 300 E. Lea Blvd., Wilmington 19802
- 2701 Philadelphia Pike, Claymont 19703 (302-798-9047)
- Middletown Square Shopping Center, 801 N. Broad St., Middletown 19709 (302-376-6258)
- Smyrna Mart Shopping Center, Smyrna 19977
- Durable Medical Equipment, 300 E. Lea Blvd., Wilmington 19802

Kent County

- Rodney Village Shopping Center, Rt. 13 South, Dover 19904 (302-674-9071)
- Gateway West Shopping Center, Rt. 8 & Saulsbury Rd., Dover 19904 (302-678-4602)
- 694 N. Dupont Hwy., Milford, DE 19963 (302-422-2566)

Sussex County

- Mid-Sussex Shopping Center, 339 E. DuPont Highway, Millsboro 19966 (302-934-9146)
- 18178 Sussex Highway, Rt. 13 S., Bridgeville 19933 (302-337-8561)

Delaware County, PA

- MacDade Plaza Shopping Center, 2137 MacDade Blvd., Holmes, PA, 19043 (610-586-6360)
- Swarthmorewood Shopping Center, 725 South Chester Road, Swathmore, PA 19081 (610-543-4399)
- 255 Wilmington-West Chester Pike, Chadds Ford, PA 19317 (610-558-3722)
- Willowbrook Shopping Center, 3294 Chichester Avenue, Boothwyn, PA 19061 (610-494-8412)

Donations Only:

- Wells Fargo Bank, 7270 Lancaster Pike, Hockessin 19707
- The Goodwill Center, 300 E. Lea Boulevard, Wilmington 19802

HOURS OF OPERATION: Office hours: Mon.-Fri. - 8:00 a.m.-4:30 p.m.; Store Hours: Mon.-Fri. - 9:00 a.m.-8:00 p.m.; Sat. - 9:00 a.m.-6:00 p.m.; Sun. - 12:00 p.m.-5:00 p.m.; Outlet Store - DME: Mon.-Sat. - 9:00 a.m.-6:00 p.m., Closed Sun.

ELIGIBILITY: Ages 16 and over, socially and/or economically disadvantaged, physical, mental, or emotional disabilities.

AREA SERVED: Statewide and Delaware County, PA

OBTAINING SERVICE: Call The Goodwill Center (302-761-4640)

FEES: None

GOVERNOR BACON HEALTH CENTER (DPH, DHSS)

P. O. Box 559

Delaware City, DE 19706-0559

Phone: 302-836-2550

Fax: 836-4104

Website: www.dhss.delaware.gov/dhss/main/maps/bacon/govbacon.htm

PERSON IN CHARGE: Lois M. Quinlan, Ph.D., LNHA, Director

STATUS: Public

SERVICE DESCRIPTION: GBHC operates a 94 bed Intermediate Care Facility licensed by the State of Delaware and approved by Medicaid. It is part of the Long Term Care Unit, which includes Delaware Hospital for the Chronically Ill (DHCI) and Emily P. Bissell Hospital.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Voluntary admissions; approved for intermediate (ICF) level of care, assets under \$54,000

AREA SERVED: Statewide

OBTAINING SERVICE: Pre-admission screening through the Central Intake Unit at DHCI (302-223-1052)

FEES: Sliding scale

GREENVILLE MEDICAL CENTER

3706 Kennett Pike

Greenville, DE 19907

Phone: 302-623-6306

Website: www.christianacare.org/medicalgroup

PERSON IN CHARGE: Robert Bycer, Vice President and Executive Director of the Medical Group of Christiana Care; Timothy H. Langan, M.D.

STATUS: Not for profit

SERVICE DESCRIPTION: The Greenville Medical Center offers primary care and specialty care, which includes dermatology and pulmonary medical services.

HOURS OF OPERATION: Mon. and Thurs., 8 a.m. to 5 p.m.; Tues., 10 a.m. to 7 p.m.; Wed. and Fri., 7:30 a.m. to 4:30 p.m.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, referral, call for information, call for appointment

FEES: Sliding Scale, Vary by service

GRISWOLD HOME CARE

5145 W. Woodmill Drive, Suite 22

Wilmington, DE 19808

Phone: 302-456-9904

Website: www.griswoldhomecare.com

Email: joyce.winters@griswoldhomecare.com

109 Market Street

Lewes, DE 19958

Phone: 302-644-6990

PERSON IN CHARGE: Joyce Winters, Director

STATUS: For profit

SERVICE DESCRIPTION: Licensed as a Personal Assistance Services Agency (PASA), non-medical assistance in the home for seniors or disabled persons. Caregivers assist with personal care, homemaking, companionship. Hourly, overnight, or live-in service options.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. 24/7 on call.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in; call for information; referral by social workers, discharge planners, physician offices, hospice.

FEES: Schedule

HABITAT FOR HUMANITY OF NEW CASTLE COUNTY

1920 Hutton Street

Wilmington, DE 19802

Phone: 302-652-0365

Website: www.habitatncc.org

Email: klsmith@habitatncc.org

PERSON IN CHARGE: Kevin L. Smith, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Partners with low income families to build simple, decent housing at no profit through a combination of volunteer labor, "sweat equity", and no interest mortgages. Acts in partnership with local community as a diverse group, including individuals, partner families, faith groups, civic organizations, and businesses.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Construction Site: 8:00 a.m.-3:00 p.m., Tues.-Fri., year round. Store: Tues.-Fri., 9:00 a.m.-4:00 p.m.; Sat., 9:00 a.m. – 2 p.m.

ELIGIBILITY: To volunteer, must be at least 16. For home ownership, must be low income, unable to obtain mortgage through other means, and currently living in substandard housing. Exterior repairs: must income qualify in specific geographic area.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information: 302-652-0365 Ext. 120. Must attend orientation to obtain an application for housing.

FEES: Mortgage based program (no interest, at-cost mortgage)

HABITAT RESTORE – KENT COUNTY

544 Webbs Lane

Dover, DE 19904

Phone: 302-3460-0220

Website: www.centraldelawarehabitat.org/restore

Email: restore@centraldelawarehabitat.org

PERSON IN CHARGE: Shannon Sommeling, ReStore Manager

STATUS: Not for profit

SERVICE DESCRIPTION: New and gently used donated household and construction materials sold at 50% or below retail price. Items for sale include appliances, cabinets, furniture, light fixtures, windows, doors, building materials and more. Proceeds are used to help further our mission of affordable housing.

HOURS OF OPERATION: Tues.-Sat., 9 am-4pm

ELIGIBILITY: Open to the public

AREA SERVED: Kent County

OBTAINING SERVICE: Come in or call for pick-up of a donation

FEES: Materials offered for sale are 50% or below retail price

HARRINGTON SENIOR CENTER, INC.

102 Fleming Street

Harrington, DE 19952

Phone: 302-398-4224/4225

PERSON IN CHARGE: Robert Eugene Price, Jr.

STATUS: Not for profit

SERVICE DESCRIPTION: Provides meals, recreation, social services, information and referral, and bus transportation.

HOURS OF OPERATION: 10:00 a.m.-4:00 p.m., Mon.-Thurs., Fri. 10:00 a.m.-2:00 p.m.

ELIGIBILITY: Ages 50 and over, (60 and over for meals and transportation).

AREA SERVED: Southwest Kent County

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals (suggested donation, \$4.00)

HARVEST YEARS SENIOR CENTER

30 South Street
Camden, DE 19934
Phone: 302-698-4285
Fax: 302-698-4286
Website: harvestyears.org

PERSON IN CHARGE: Tom Bones, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides home style meals from 11:30 a.m.-12:30 p.m.; social, recreational and educational activities; and crafts. Shopping service is available for the homebound, or transport may be provided as needed. This service is door-to-door, with assistance as needed. Monthly newsletter, activities calendar, and menu. Provides outreach service to the community, and membership is required for Shopping Program.

HOURS OF OPERATION: 8:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over or disabled

AREA SERVED: All of Kent County for shopping program. Senior Center activities: Dover, Smyrna, Camden, Little Creek, Felton

OBTAINING SERVICE: Walk in or call (24 hour answering service)

FEES: \$12.00 Annual Dues for Membership, and donations are accepted. Shopping Program has a \$3.00/trip fee. May be waived for hardship cases.

HEALTH AND SOCIAL SERVICES; DEPARTMENT OF (DHSS)

Herman M. Holloway, Sr., Health and Social Service Campus
1901 N. DuPont Highway
New Castle, DE 19720
Phone: 302-255-9040

PERSON IN CHARGE: Rita Landgraf, Secretary

STATUS: Public

SERVICE DESCRIPTION: Provides most of the human services available through Delaware State Government, including Medicaid, the Children's Health Insurance Program, food stamps, welfare-to-work, vaccines for

children, child support enforcement, public health programs, and general services for the aging, for individuals with developmental and physical disabilities, visual impairments, mental illness, and other vulnerable populations. The following are Divisions within the Department (listed separately in the Directory).

DIVISIONS:

- Services for Aging and Adults with Physical Disabilities (302-255-9390)
- Substance Abuse and Mental Health (302-255-9399)
- Child Support Enforcement (302-577-7171)
- Long Term Care Residents Protection (302-577-6661)
- Management Services (302-255-9000)
- Office of the Chief Medical Examiner (302-577-3420)
- Developmental Disabilities Services (302-744-9600)
- Public Health (302-744-4700)
- Social Services (302-255-9500)
- State Service Centers (302-255-9675)
- Visually Impaired (302-255-9800)
- Medicaid & Medical Assistance (302-255-9500)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide

OBTAINING SERVICE: Call Divisions for information

FEES: Vary by program. None for most services.

HEALTH PROMOTION AND DISEASE PREVENTION SECTION (DPH, DHSS)

Thomas Collins Building, Suite #7

540 S. DuPont Highway

Dover, DE 19901

Phone: 302-744-1000

Website: www.dhss.delaware.gov/dph/

PERSON IN CHARGE: Richard Killingsworth, Section Chief

STATUS: Public

SERVICE DESCRIPTION: Provides a wide range of services, ranging from education and consultation to direct services and financial assistance in a variety of program areas. Includes programs to reduce major risk factors such as smoking, physical inactivity, and obesity which are the leading causes of chronic disease. The Women, Infants and Children (WIC) Program provides supplemental nutrition and education to low income pregnant women and young children. The Comprehensive Cancer Program provides cancer treatment for low income uninsured individuals as well as screening for breast, cervical, and colorectal cancer. Provides immunizations including flu shots, and programs to prevent and control spread of sexually transmitted diseases, HIV/AIDS, tuberculosis, and other communicable diseases. Also collects data for health planning, implementation, and evaluation, including the Behavioral Risk Factor Survey and the Adult and Youth Tobacco Surveys. Provides educational materials, community and worksite interventions, health information, statistics, wellness programs and resources on diabetes prevention, awareness and education.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Educational programs at other times by appointment.

ELIGIBILITY: Delaware residents and organizations. Varies according to the service. Check website or call to inquire about eligibility.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral by physician.

FEES: None

HEALTH SYSTEMS PROTECTION (DPH, DHSS)

417 Federal Street

Jesse Cooper Building

Dover, DE 19901

Phone: 302-744-4705

Website: www.dhss/delaware.gov/dhss/dph/hsp/hsp.html

PERSON IN CHARGE: Thomas V. May, REHS/RS

STATUS: Public

SERVICE DESCRIPTION: Provides **inspections, investigations, information, training, and/or consultations** for migrant labor camps; public drinking water supplies; private drinking water; mattress, pillow and

bedding; lead poisoning prevention; occupational health; healthy homes; non-alcoholic beverages; plumbing installations; ice manufacturers; eating establishments; dairies; bakeries; food processing plants; recreation camps; swimming pools/spas/slides; radiation equipment/facilities; day care centers; non-residential health care facilities; home health agencies; managed care organizations; body art and cosmetology facilities; consumer complaint driven inspections re: Clean Indoor Air Act; **sampling and testing** for milk, food, radiation, radon, toxicology; **permitting/licensing/certification** for water operators; lead contractors/workers/training; public eating places; dairies; bedding; recreation camps; plumbers; medical laboratories; frozen desserts; swimming pools; bottling plants; migrant labor camps; radiation users; radiation technologists; non-residential health care facilities; home health agencies; managed care organizations; body art; **emergency/disaster assistance** – water; food; radiation; epidemiology investigations; emergency response for all program areas.

OTHER LOCATIONS:

- Environmental Health Field Services, New Castle County, 2055 Limestone Rd., Suite 100, Wilmington 19808 (302-995-8650) (Move planned for January 2011)
- Environmental Health Field Services, Kent County, 540 S. DuPont Highway, Suite 5, Dover 19901 (302-744-1220)
- Environmental Health Field Services, Sussex County, 544 S. Bedford Street, Georgetown 19947 (302-856-5496)
- Office of Drinking Water, 43 S. DuPont Highway, Dover 19901 (302-741-8630) (ODW has moved to the Edge Hill Shopping Center)
- Office of Health Facilities Licensing and Certification, 2055 Limestone Road, Suite 200, Wilmington 19808 (302-995-8521) (Move planned for January 2011)
- Office of Engineering, 43 S. DuPont Highway, Dover 19901 (302-741-8640)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by program: plan review; public eating plans; drinking water systems; private drinking water; non-alcoholic beverages; food establishments; water operator certification; lead abatement certification; mattress, pillow and bedding; radiation technologists/technician certification;

radiation machine facility permitting; hospitals, hospice, prescribed pediatric extended care centers, birthing centers, free standing emergency centers, free standing surgical centers, home health agencies, managed care organizations, plumbing permits; and body art establishments.

HEARING LOSS ASSOCIATION OF DELAWARE

New Castle County:
3204 Powhatan Drive
Wilmington, DE 19808-2710
Phone/Fax: 302-292-3066

Kent/Sussex County Support Group:
Bayhealth Medical Center
Kent General Hospital
640 S. State Street
Dover, DE 19901
Phone: 302-674-3272

Website: www.hlade.org
Email: hlade@comcast.net

PERSON IN CHARGE: NCC: Linda S. Heller, M.A.; Kent/Sussex County: Dorothy Furches

STATUS: Not for profit

SERVICE DESCRIPTION: Mission is to open the world of communication to deaf and hard-of-hearing children and adults by providing information, education, support, and advocacy. Educational training programs.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Wilmington group meets second Saturday of each month except July and August from 10 a.m.-12 p.m. Dover group meets the first Tuesday of each month except July and August from 6 p.m.-8 p.m. Voice mail available 8:00 a.m.-9:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or call for appointment

FEES: None

HEARTLAND HOMEHEALTH AND HOSPICE

256 Chapman Road
Newark, DE 19702
Phone: 302-737-7080

PERSON IN CHARGE: Debra Kent, RN, Hospice Administrator; Meg Montgomery, Director of Professional Services

STATUS: For profit

SERVICE DESCRIPTION: Skilled home health care, hospice, and in-patient hospice. Services include homecare nursing, social work, home health aides, nutrition counseling, assistance with obtaining medical and pharmaceutical supplies and equipment, and referral to appropriate community resources. Nursing ranging from assessment and teaching to delivery of high tech therapies. Serves all ages in any stage of illness. Hospice — Skilled Nursing, HHA, Spiritual Care, Social Work and Volunteers.

HOURS OF OPERATION: Office hours: 8:30 a.m. - 5:00 p.m., Mon. - Fri.; RN on call 24 hours a day/7 days a week.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information, call for appointment, referral

FEES: Yes, often paid by third party

HENRIETTA JOHNSON MEDICAL CENTER

Southbridge:
601 New Castle Avenue
Wilmington, DE 19801
Phone: 302-655-6187

Riverside:
700 Lea Blvd.
Suite 201
Wilmington, DE 19802
Phone: 302-761-4610

PERSON IN CHARGE: Rosa Rivera, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Comprehensive Family Healthcare from prenatal care to pediatrics. Healthcare for adolescents and adults to geriatric medicine. Serving all ages for medical, dental and OB & GYN care.

HOURS OF OPERATION:

- Southbridge: 8:00 a.m.-7:00 p.m., Mon., Tues, Wed., and Thurs.; 8:00 a.m.-5:00 p.m., Fri.; 9:00 a.m.-1:00 p.m., 1st & 3rd Sat.
- Dental: 9:00 a.m.-5:00 p.m., Mon., Wed.; 8:00 a.m.-4:30 p.m., Tues.; 10:00 am. -6:00 pm., Thurs.; 8:30 a.m.-4:30 p.m., Fri.
- Riverside: 10:30 a.m.-7:00 p.m., Mon.; 8:00 a.m.-5:00 p.m., Tues.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Appointment, referral, walk-in

FEES: Sliding scale; most insurances accepted (Medicaid, Medicare, etc.)

HILLSIDE CENTER GENESIS HEALTH CARE

810 S. Broom Street
Wilmington, DE 19805
Phone: 302-652-1181
Fax: 302-778-3817

PERSON IN CHARGE: Jane Ruark, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Extended care facility providing sub-acute, skilled intermediate, terminal, and respite care services. Full time physical therapy, occupational therapy, speech therapy, recreational therapy, intravenous therapy, and specialty wound care. Offers coordinated support and clinical expertise to achieve a full life.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Medical need

AREA SERVED: Open

OBTAINING SERVICE: Referral, appointment, walk-in

FEES: Yes

HILLTOP LUTHERAN NEIGHBORHOOD CENTER

1018 West 6th Street
Wilmington, DE 19805
Phone: 302-656-3224
Fax: 656-3830

PERSON IN CHARGE: Jea P. Street, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides comprehensive services for children from infants through 18 years of age. **Early Childhood Education:** For infants through Kindergarten emphasizes school readiness. Provides visiting nurse, dental and hearing screening, nutrition program, educational

services, physical health program, and referrals to agencies as appropriate. **Youth Services Program:** Provides a full range of daily educational and recreational activities for children aged 6-18. Participation in study sessions required. The Center maintains contact with schools to monitor student progress. Girl Scouts, book clubs, team sports, clubs, special trips, career and college awareness activities. **Latchkey Program:** Provides year-round educational care for school children aged 6-12. Activities provide fun in a safe learning environment. **Early Childhood Education Program (ECEP):** (traditionally known as Head Start) Three classes serve 52 participants each day. Works with families to ensure that children attain academic success. **Summer Camp:** Provides comprehensive, fun-filled day camp experience for 90 children. Swimming, weekly trips, journal-keeping, crafts, and computer time for children 6-12 years old. **Parent Involvement/Community Development Program:** Encourages and supports parents' efforts to be involved in children's education and other community issues.

ELIGIBILITY: Varies by program

HOURS OF OPERATION: 7:00 a.m.-5:30 p.m., Mon.-Fri. Childcare, ECAP, Latchkey and Youth Services: 4:30 p.m.-6:00 p.m., Mon.-Thurs. (some weekend activities)

AREA SERVED: Hilltop area of the City of Wilmington

FEES: Day Care, Latchkey and Summer Camp

HOCKESSIN COMMUNITY CENTER, INC.

P. O. Box 393
4266 Millcreek Road
Hockessin, DE 19707
Phone: 302-239-2363

1304 Old Lancaster Pike
Hockessin, DE 19707

PERSON IN CHARGE: Roslyn W. Smith, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Adult and Senior Services** include information and referral, education workshop, limited emergency fuel assistance, and emergency assistance for rent/mortgage, HUD approved housing counseling agency, budget counseling, first time home buyers counseling, foreclosure counseling; post housing purchase counseling; and homeless counseling. **Youth Services** include educational workshop, counseling, information and referral, and employment and training services. General community services include recreation, workshop, information and referral,

and classes.

HOURS OF OPERATION: 9:00 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Dependent on income (low-to-moderate income families)

AREA SERVED: Zip codes 19707, 19711, 19804, 19805, and 19808

OBTAINING SERVICE: Call for appointment

FEES: Vary by service

HOCKESSIN UNITED METHODIST CHURCH CLOTHES CLOSET

Main Office:

7250 Lancaster Pike

Hockessin, DE 19707

Phone: 302-239-3030

Email: Reillyli@dol.net

PERSON IN CHARGE: Kay Vollmar, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides clothing, household goods, and some furniture. Special appointments for persons burned out, locked out, or in other emergency situations.

OTHER LOCATION: Founders Hall, 1155 Old Lancaster Pike, Hockessin, 19707. Regular opening for clients, 10:00 a.m.-11:00 a.m., 1st Sat. and 1st and 3rd Tuesday. All other times by appointment.

HOURS OF OPERATION: Main office: 9:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Total household income of all people sharing a living space under \$25,000 (pay stub with YTD listed), all ages; PA or DE Health and Social Services Card, WIC Card, Medicare or Disability Card, Release From Jail Form, SSI, referral letter.

AREA SERVED: Statewide, plus some clients from PA and NJ.

OBTAINING SERVICE: Walk in to Founders Hall at specified times, call for information, call for appointment, referral.

FEES: None

HOMELESS PLANNING COUNCIL OF DELAWARE, INC.

Community Services Building

100 West 10th Street, Suite 611

Wilmington, DE 19801

Phone: 302-654-0126

Fax: 302-654-0127

Website: www.hpcdelaware.org

Email: ssstarrett@hpcdelaware.org

PERSON IN CHARGE: Susan Starrett, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Planning and coordination of stakeholders for Delaware's Homeless Assistance System.

HOURS OF OPERATION: 8:00 a.m. - 4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

HOMEWARD BOUND, INC. (EMMAUS HOUSE)

P. O. Box 9740

Newark, DE 19714-9740

Phone: 302-737-2241

Website: www.homewardbound.org

PERSON IN CHARGE: Nancy Berry and Mary Ellen Green, Co-Directors

STATUS: Not for profit

SERVICE DESCRIPTION: Provides temporary emergency shelter, room and board, counseling, and referral.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Homeless families with children

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

HOPE BUILDERS INTERNATIONAL, INC.

104 Hunting Way

Smyrna, DE 19977

Phone: 302-359-3435

Website: hopebuildersintl.org

Email: hopebuildersintl@comcast.net

PERSON IN CHARGE: Thomas B. Pitman, IV, President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides assistance to individuals/families in impoverished conditions or during crisis. Typically offers meals, home improvements, and clothing/household goods.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Dependent upon activity

AREA SERVED: Statewide and overseas missions

OBTAINING SERVICE: Call for information, call for appointment, website, or email

FEES: None

HOPE DINING ROOM

Administration Address:

P.O. Box 9733

Newark, DE 19714

Phone: 302-737-1131

Facility Location:

Kingswood United Methodist Church

300 Marrows Road

Brookside, Newark, DE 19713

Phone: 302-738-4478

PERSON IN CHARGE: John Hornor, Chairman

STATUS: Not for profit

SERVICE DESCRIPTION: Provides lunch to persons in need of food. Volunteers and food are provided by local churches, organizations, groups, and individuals. Donated and used clothing available most days. Volunteer opportunities available.

HOURS OF OPERATION: 12:00 noon–1:00 p.m., Mon., Tues., Wed., Thurs., Fri.

ELIGIBILITY: Open to those in need of assistance

AREA SERVED: Newark

OBTAINING SERVICE: Walk in

FEES: None

HOPE MEDICAL CLINIC, INC.

Modern Maturity Center
1125 Forrest Avenue, Suite 202
Dover, DE 19904
Phone: 302-735-7551

PERSON IN CHARGE: Vicenta G. Marquez, M.D., Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Non-emergency primary medical and dental consultation and available treatment. Referral to subspecialist, if necessary.

HOURS OF OPERATION: 9:00 a.m. to 5:00 p.m., Tuesday

ELIGIBILITY: 18-64 years old, no medical insurance and income below federal poverty guideline

AREA SERVED: Kent County

OBTAINING SERVICE: By appointment only

FEES: None

HOUSE OF PRIDE, INC.

105 South New Street
Dover, DE 19904
Phone: 302-677-0116
Fax: 302-677-0234
Website: www.houseofpride.org
Email: hoppride@aol.com

PERSON IN CHARGE: Marian L. Harris, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Long-term recovery and transitional housing.

OTHER LOCATION: 105 S. New St., Dover (302-677-0116)

HOURS OF OPERATION: 9 a.m.-5:00 p.m.

ELIGIBILITY: 18 years or older

AREA SERVED: Statewide, New Jersey, Maryland, Pennsylvania, New York

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: None

HOUSING OPPORTUNITIES OF NORTHERN DELAWARE, INC.

Community Services Building
100 West Tenth Street, Suite 1001
Wilmington, DE 19801
Phone: 302-429-0794
Toll Free: 1-800-826-4663 (hond)
Fax: 302-429-0795
Website: www.hond.org
Email: spikes@hond.org

PERSON IN CHARGE: Gladys B. Spikes, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Private fair housing corporation established to promote fair and equal opportunity in renting and purchasing housing. Functions include: educating the public regarding fair housing; insuring compliance of fair housing laws; providing assistance to individuals; and serving as an advocate for fair housing. Available programs: First Time Homebuyer Counseling, Refinance, Mortgage Default Counseling, and Credit/Budget Management Services.

HOURS OF OPERATION: 10:00 a.m. - 6:00 p.m., Mon. - Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County, limited services in Kent and Sussex Counties

OBTAINING SERVICE: Call, Email or walk-in

FEES: Vary by service

HOWARD J. WESTON COMMUNITY AND SENIOR CENTER, INC.

**One Bassett Avenue, Manor Park
New Castle, DE 19720
Senior Center: 302-328-6626
Community Center: 302-328-6094**

PERSON IN CHARGE: Sandra Krett, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Active senior center offering a nutrition program (continental breakfast at 9 a.m. and full noontime meal) available Monday through Friday. The center offers a great variety of activities including art class, billiards, bingo, cards, ceramics, crafts, dance class, shuffleboard, and much more. Health seminars are offered monthly and health screenings include blood pressure screening, flu shots, and mammograms. Information and referral services include defensive driving, and tax assistance. The center sponsors a great variety of day trips and extended tours. Transportation is available (call for route information). The center is a Blood Bank group sponsor.

HOURS OF OPERATION: 9:00 a.m.–3:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 55 and over

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Lunch

HOWARD T. ENNIS SCHOOL

**20346 Ennis Road
Georgetown, DE 19947
Phone: 302-856-1930
Nurse: 302-856-1933
Website: www.k12.de.us/ennis**

PERSON IN CHARGE: Kristina Perfetti, Principal

STATUS: Public

SERVICE DESCRIPTION: Offers a full-continuum of special education and related services to children ages 3-21 who are in need of special education intervention.

HOURS OF OPERATION: Building: 8:00 a.m.-4:00 p.m., Mon.-Fri.; Student Day: 8:00 a.m.- 3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 3-21, mentally disabled, hearing impaired, deaf/blind, physically impaired, and/or orthopedically impaired.

AREA SERVED: Sussex County

OBTAINING SERVICE: Referral by home school/home school district or an outside agency.

FEES: Public school - tuition based

HUDSON (FLOYD I.) STATE SERVICE CENTER (DSSC, DHSS)

501 Ogletown Road
Newark, DE 19711
Phone: 302-283-7500

PERSON IN CHARGE: Dalva Washington, Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides housing for State and private agencies: **Division of Social Services** – Public Assistance Payments, Food Stamps, Medicaid; **Division of Public Health** – WIC (Women, Infants and Children), AIDS Testing and Counseling, Public Health Nurses; **Alcoholics Anonymous; Child Inc.; Division of State Service Centers** – Emergency Assistance Services Program (CRASP), Kinship Care, Teen Vouchers, Diabetes Fund, Food Closet, Utility Assistance, Cooling Assistance (when available), Medical Assistance (when available), Needy Family Fund, **Child Inc./Family Visitation Center**, EFSP-Emergency Food & Shelter Program, Statewide Security Loan Program, and **NCALL** Research, **Dept. of Labor (DOL)** – Employment & Training, GED Program; **Delaware EITC; Stand by Me** – The Delaware Financial Empowerment Program; **Juvenile Probation and Parole.**

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Thurs.-Tues.; 7:30 a.m.-7:00 p.m., Wed.

ELIGIBILITY: Varies by program

AREA SERVED: Southern and Western New Castle County

OBTAINING SERVICE: Call for appointment for most services. Food Stamp and Welfare Clients come at 8:00 a.m.

FEES: Vary by program

HUDSON HEALTH SERVICES, INC. / TAU HOUSE

11 West Pine Street

Georgetown, DE 19947

Phone: 302-855-9622; 302-856-4363; 302-858-1493

Website: hudson-health.org

Email: kpaynter@hudson-health.org

PERSON IN CHARGE: Kelle Paynter, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Halfway house program offers recovering women residence in a therapeutically structured home-like environment for a maximum of 6 months. Residents learn to maintain sobriety, as well as deal with past irresponsibility and desolation while developing self-responsibility, self-worth, and their futures, through individual counseling, group therapy, and weekly didactic sessions to provide training in life skills, coping mechanisms, development of self-esteem, spirituality, community involvement, etc. Residents are actively involved in the daily operation of the House and pay room and board from the day they move in.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Recovering women

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by inpatient/outpatient primary substance abuse treatment program, self-referrals

FEES: Room and Board \$95 per week.

HUMAN RELATIONS; DIVISION OF (DOS)

Carvel State Office Building
820 N. French Street, 4th Floor
Wilmington, DE 19801
Phone: 302-577-5050

Division of Human Relations
Cannon Building
861 Silver Lake Boulevard, Suite 145
Dover, DE 19904
Phone: 302-739-4567

Adams State Service Center
546 S. Bedford Street
Georgetown, DE 19947
Phone: 302-856-5331

Website: www.statehumanrelations.delaware.gov

PERSON IN CHARGE: Romona S. Fullman, Director

STATUS: Public

SERVICE DESCRIPTION: Referral source for persons with problems and questions concerning human relations; administers law prohibiting discrimination in housing, public accommodations, state employment, and state services on the basis of race, color, creed, religion, national origin, age, sex, disability, marital status, and familar status; performs administrative, fiscal, and clerical functions for the State Human Relations Commission; acts as conciliator in matters involving race, color and all other protected categories; promotes amicable relationships among various racial and cultural groups; conducts investigations, surveys, and studies relative to incidents of racial, cultural, or group incidents and tensions; monitors and evaluates compliance with the State Affirmative Action Plan of the State Executive Branch of Government with the assistance of the Human Relations Commission.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

HUNTINGTON'S DISEASE SOCIETY OF AMERICA; DELAWARE CHAPTER

HDSA Delaware Chapter Social Worker available at:

502 W. Germantown Pike, Suite 405

Plymouth Meeting, PA 19462

Phone: 610-260-0420; 1-877-834-3721

Website: www.hdsa.org

Mailing address: PO Box 7235

Wilmington, DE 19803

PERSON IN CHARGE: Caryn Freas, Mid-Atlantic Regional Development Director; Theresa Hughes, Volunteer HDSA DE Chapter President

STATUS: Not for profit

SERVICE DESCRIPTION: **Support Services** – free referral and information dissemination, individual and family counseling, in-service training for home and facility caregivers, and education events on disease management and research. **Newark and Groups** – individuals, their

families, and caregivers meet most months to provide mutual aid or support in dealing with issues and concerns.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral, call for appointment, or email vschorle@hdsa.org

FEES: None

IMMACULATE HEART OF MARY “OUTREACH” CENTER

Immaculate Heart of Mary Church

4701 Weldin Road

Wilmington, DE 19803

Phone: 302-764-1430

PERSON IN CHARGE: Coordinator (changes yearly)

STATUS: Not for profit

SERVICE DESCRIPTION: Within the parish: Provides emergency meals, financial assistance, transportation, respite care, and bereavement ministry.

For the greater community: Financial assistance for utilities and housing in a crisis situation; weekly casseroles for Mary, Mother of Hope House and House of Joseph; lunch twice a month for Emmanuel Dining Room; Christmas Adopt-a-Family; Meals on Wheels drivers and food collection for St. Paul's.

HOURS OF OPERATION: 9:30 a.m.–11:30 p.m., Mon., Wed., Fri.

ELIGIBILITY: Open

AREA SERVED: Northern New Castle County

OBTAINING SERVICE: Referral by agency or professional, or phone for information

FEES: None

IMMIGRATION LAW PROGRAM: COMMUNITY LEGAL AID SOCIETY, INC. (CLASI)

New Castle County:
Community Service Building
100 West Tenth Street, Suite 801
Wilmington, DE 19801
Phone: 302-575-0660, ext. 210
Fax: 302-575-0840

Sussex County:
20161 North Office Circle
Georgetown, DE 19947
Phone: 302-856-0038
Fax: 302-856-6133

Kent County:
840 Walker Road
Dover, DE 19904
Phone: 302-674-8500
Fax: 302-674-8145

CONTACT: The CLASI office in the county in which you live for an intake screening.

STATUS: Not for profit

SERVICE DESCRIPTION: As program funding permits, provide consultation and legal representation; U Visa Petitions for injured victims of crime who cooperate with the investigation and/or prosecution of the crime; Violence Against Women Act ("VAWA") Self-Petitions for victims of domestic violence; and Special Immigrant Juvenile Petitions for dependant immigrant children within the juvenile system.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri., by appointment only.

ELIGIBILITY: Must meet financial guidelines for legal services

AREA SERVED: Statewide

OBTAINING SERVICE: Call the appropriate CLASI office for an intake screening.

FEES: None

INDEPENDENT RESOURCES, INC.

Two Fox Point Centre
6 Denny Road, Suite 101
Wilmington, DE 19809
Phone: 302-765-0191

TT/TTY: 302-765-0194
Delaware Relay: 800-232-5470
Voice: 866-603-6292

Website: www.iri-de.org

Email: LHenderson@independentresources.org

PERSON IN CHARGE: Larry D. Henderson, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: The Center for Independent Living provides, at a minimum, the core services of **Advocacy or Self Advocacy** which involves IRI staff working with persons with disabilities to teach them how to go about obtaining necessary support services from other agencies in the community and **Community or Systems Advocacy** which involves IRI staff, board members, and volunteers initiating activities to make changes in the community that make it easier for persons with disabilities to better access needed services. **Information and Referral** – IRI maintains information on availability of accessible housing, transportation, and other services in the community. **Peer Counseling/Peer Support** – offers a consumer the opportunity to work with another person with a disability to explore options, make informed decisions, and achieve increased self-control over his/her life. **Independent Living Skills Training** – offers instruction to help people with disabilities gain skills that will enable them to live more independently. **Sensitivity Training** – provided to area businesses, organizations, and individuals designed to meet the specific needs of the audience. **Services for Deaf and Hard of Hearing** – programming developed to meet the needs of Delaware's Deaf and Hard of Hearing community. **Community Education and Outreach** – public education workshops for school systems, neighborhood organizations, and other community and civic groups that provide information about independent living, and issues affecting persons with hearing loss. **Computer Training for the Blind** – computer training for individuals who are blind. Instruction is provided to persons with varying levels of visual impairments utilizing computers with the most widely used adaptive software. **Transition Program** – the focus of this program is to identify individuals with disabilities or long-term illness in nursing facilities or in the community who desire to live a more independent lifestyle.

OTHER LOCATIONS: 32 W. Loockerman St., Suite 104, Dover 19904 (302-735-4599) voice); 1609-A Middleford Road, PO Box 1629, Seaford, DE 19973 (302-536-1387)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: No income level, disability

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral from other agencies, self-referral

FEES: None. Donations accepted.

INDIAN RIVER SENIOR CENTER, INC.

**214 Irons Avenue
Millsboro, DE 19966
Phone: 302-934-8839**

PERSON IN CHARGE: Suzanne Frame, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides fellowship to senior citizens as well as recreation, crafts, adult education, and trips. Lunches once/week. **Public Service:** Defensive Driving classes; Flu shots.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over, or disabled

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: Annual dues: \$30

INDUSTRIAL AFFAIRS; DIVISION OF (DOL)

**Department of Labor
4425 N. Market Street
Wilmington, DE 19802
Phone: 302-761-8200**

**Office of Labor Law Enforcement
225 Corporate Boulevard, Suite 104
Newark, DE 19702
Phone: 302-451-3423**

**Office of Labor Law Enforcement
24 NW Front Street, Suite 100
Milford, DE 19963
Phone: 302-422-1134**

PERSON IN CHARGE: James G. Cagle, Jr., Director

STATUS: Public

SERVICE DESCRIPTION: Handles Workers' Compensation, Occupational Safety and Health Consultation, and Statistics. Enforces labor standards laws including employment discrimination, wage collection, child labor, and other laws governing employment.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 14 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

INGLESIDE ASSISTED LIVING

1605 N. Broom Street

Wilmington, DE 19806

Phone: 302-984-0950

Website: www.inglesidehomes.org

PERSON IN CHARGE: Keith Ropka, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Assisted Living residential facility with 24-hour per day nurse staffing. Assistance with personal care, all meals; trips and activities provided.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.; evening and weekend tours available.

ELIGIBILITY: No restrictions.

AREA SERVED: New Castle

OBTAINING SERVICE: Walk-In, referral by physician, call for information or call for appointment.

FEES: Medicaid coverage for those financially and medically qualified; schedule.

INGLESIDE RETIREMENT APARTMENTS

1005 N. Franklin Street

Wilmington, DE 19806

Phone: 302-575-0250

Website: www.inglesidehomes.org

PERSON IN CHARGE: Lawrence R. Cessna, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Retirement facility for independent congregate living with meals, housekeeping, activities, and 24 hour security.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 62 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information (575-0250 – Admissions Director)

FEES: Rent (sliding scale, HUD subsidies) and service (flat fee)

INGLESIDE SENIOR SERVICES

1005 North Franklin Street

Wilmington, DE 19806

Phone: 302-575-0250, ext. 2260

Website: inglesidehomes.org

Email: twilliams@inglesidehomes.org

PERSON IN CHARGE: Theresa Williams-Bell, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides community information and referrals; needs assessments/care management, coordination of community resources; community education to senior citizens 60 years and older, senior citizens living alone, frail older adults, and caregivers of older adults.

HOURS OF OPERATION: 8:00 a.m.-4:00, Mon.-Fri.

ELIGIBILITY: Age 60 and older

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

INTERFAITH COMMUNITY HOUSING, INC.

613 Washington Street
Wilmington, DE 19801
Phone: 302-652-3991
Website: www.ichde.org

PERSON IN CHARGE: Gary Pollio, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides education and training on home ownership, budget, mortgage and default counseling. Also, operates rental apartments, sells homes for home ownership and works with partner community organizations to revitalize and stabilize neighborhoods.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or access website at www.ichde.org for information.

FEES: Homebuyer education.

INTER-NEIGHBORHOOD FOUNDATION OF WILMINGTON

1300 N. French Street
Wilmington, DE 19801
Phone: 302-429-0333

PERSON IN CHARGE: Acting Director

STATUS: Not for profit

SERVICE DESCRIPTION: In area served, provides loans to owner/occupant residents in order to bring property up to City Housing Code. Streetscape planning. Housing rehabilitation for sale to low and moderate income families, with preference given to residents within impact area. Limited rental properties for low and moderate income neighbors within impact area.

HOURS OF OPERATION: 8:00 a.m.-2:00 p.m., Mon.-Fri.

ELIGIBILITY: Residents of area served

AREA SERVED: N. Pine St. to 11th St.; 11th St. to Washington St.; Washington St. to Baynard Blvd. to Concord Ave.; Concord Ave. to Vandever Ave.; and Vandever Ave. to N. Pine St.

OBTAINING SERVICE: Call or walk in

FEES: Interest rates: 0%-9%, when applicable.

JACK F. OWENS CAMPUS; DELAWARE TECHNICAL & COMMUNITY COLLEGE

Seashore Highway, P.O. Box 610

Georgetown, DE 19947

Phone: 302-856-5400

Website: www.dtcc.edu

PERSON IN CHARGE: Dr. Ileana Smith, Vice President and Campus Director

STATUS: Public

SERVICE DESCRIPTION: Institution of higher education providing academic, technical, continuing education, and industrial training opportunities at four campuses. Offers several degree, diploma, and certificate programs in a variety of technical and non-technical areas. Associate in Applied Science degree granted upon successful completion of specific curriculum requirements.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Classes offered evenings until 10:00 p.m. Student Service Center open until 7:00 p.m., Mon.-Thurs.

ELIGIBILITY: Requirements differ depending on service requested.

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Vary by service

JAMES H. GROVES DIPLOMA-AT-A-DISTANCE

160 Greentree Drive

Suite 104

Dover, DE 19904

Phone: 302-883-0420

Website: www.dcdal.org

Email: daad@dcdal.org

PERSON IN CHARGE: Matt Davis, Administrator

STATUS: Open

SERVICE DESCRIPTION: On-line high school for out of school adults seeking high school diploma or GED.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Delaware resident, 16 years of age or older, and withdrawn from traditional school.

AREA SERVED: Statewide

OBTAINING SERVICE: Call or visit website for information

FEES: \$40.00 per semester for Groves, GED preparation is free.

JDRF DELAWARE

100 West Tenth Street

Suite 1103

Wilmington, DE 19801-1680

Phone: 302-888-1117

Website: www.jdrf.org/delaware

PERSON IN CHARGE: Amanda E. Foxman, Branch Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Tax exempt, nonprofit voluntary health agency whose mission is to raise funds in support of research to cure, treat and prevent Type I Diabetes. JDRF provides support groups and services for T1D children, adults and their caregivers.

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

JEANNE JUGAN RESIDENCE (LITTLE SISTERS OF THE POOR)

185 Salem Church Road

Newark, DE 19713

Phone: 302-368-5886

Website: ispusa.org

PERSON IN CHARGE: Sister Joseph Caroline Beulter, President

STATUS: Not for profit

SERVICE DESCRIPTION: Group home for the elderly operated by the International Congregation of Women Religious whose sole mission is caring for the elderly poor (men and women).

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 60 and over with very limited assets (preferably SSI or Medicaid eligible) and able to care for self

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information—Cathy Marcum

FEES: Yes

JEWISH FAMILY SERVICE OF DELAWARE

99 Passmore Road

Wilmington, DE 19803

Phone: 302-478-9411

Fax: 302-479-9883

Website: www.jfsdelaware.org

Email: info@jfsdelaware.org

PERSON IN CHARGE: Dory Zatuchni, LCSW, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Counseling:** Serving children, adolescents, adults, and older adults. Services include 1) out-patient mental health services, 2) psychiatric assessments, 3) medication evaluations, and 4) support services for Asperger's Syndrome. **Care Management:** Serving

older adults in their own homes or in-office. Services include: 1) information and referral, 2) assessments of need and monitoring of in-home services, 3) options counseling, 4) discharge planning, and 5) housekeeping services.

Youth Development: Job development through the utilization of digital equipment for at-risk youth and formerly incarcerated youth. **Special**

Programs: Healing Hearts: Co-parenting educational program for divorcing and separated parents (Certified by Family Court); **GEM** (Growth Education Mental Fitness): social and educational programs for adults 50+; and **Volunteer Network:** provides opportunities for volunteering.

OTHER LOCATION: The Relationship Center, 288 E. Main St., Newark, 19711 (302-478-9411)

HOURS OF OPERATION: 8:30 a.m.–5:00 p.m., Mon.–Thurs.; 8:00 a.m.–4:00 p.m. Fri. Evening hours available by appointment.

ELIGIBILITY: Open to all regardless of religious beliefs

AREA SERVED: Primarily New Castle County

OBTAINING SERVICE: Call main number (302-478-9411) for information or to schedule appointments.

FEES: Sliding scale fee. Most insurances accepted including Medicaid and Medicare.

JOB CORPS; EMPLOYMENT AND TRAINING DIVISION (DOL) (Delaware Outreach and Admissions/Career Transition Services)

Main Office:

9 Vandever Avenue

Wilmington, DE 19802

Phone: 302-230-2572

Website: www.jobcorps.org

Field Office:

4425 North Market Street

Wilmington, DE 19802

Phone: 302-761-8150

PERSON IN CHARGE: Jhmira Alexander, OA/CTS Supervisor

STATUS: Public

SERVICE DESCRIPTION: Vocational Training program for at-risk youth who are in need of educational opportunities and career planning. Job Corps focuses on the training of today's youth, ages 16 to 24, who are in need of continued educational opportunities to advance in their chosen career path. Training is focused on employment soft skills with hands-on training opportunities in high industry fields. Educational support services are provided to those in need of a HS Diploma or GED. Continued

placement support services are provided to each student who enters and completes the program for up to 21 months.

HOURS OF OPERATION:

- Main Office: 8:00 a.m.-6:00 p.m., Mon.-Fri.
- Field Office: 8:00 a.m.-5:00 p.m.

ELIGIBILITY: Ages 16 – 24, must meet specified income guidelines

AREA SERVED: State of Delaware

OBTAINING SERVICE: Call main office for additional information

FEES: None

JOB SKILLS TRAINING; DELAWARE TECHNICAL & COMMUNITY COLLEGE – TERRY CAMPUS

Corporate Training Center

100 Campus Drive

Dover, DE 19901

Phone: 302-857-1400

Website: dtcc.edu

Email: dhoughta@dtcc.edu

PERSON IN CHARGE: Dana L. Sawyer, Director

STATUS: Public

SERVICE DESCRIPTION: Occupational Skills Training—adult training in programs funded by the Department of Labor; information sessions Mondays, 1:00 p.m.; call 857-1400 to schedule. **Employment Connections**—TANF job placement, by referral only; call 857-1531.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Occupational Skills Programs: Must pass assessment test; **Employment Connections:** referred by DSS.

AREA SERVED: Kent County

OBTAINING SERVICE: Referral by agency, call for information

FEES: None

JOBS FOR DELAWARE GRADUATES, INC. (JDG)

Corporate Office:
381 W. North Street
Dover, DE 19904
Phone: 302-734-9341
Fax: 302-734-4912

New Castle County:
Phone: 302-369-2550
Fax: 302-369-2545

Kent and Sussex Counties:
Phone: 302-284-4014
Fax: 302-284-4013
Website: jobsdegrads.org

PERSON IN CHARGE: Dr. Susanna Lee, President

STATUS: Not for profit

SERVICE DESCRIPTION:

MULTI-YEAR Program: The Multi-Year Program for grades 9 – 12 is an approved high school career pathway which provides school-to-work transition services inclusive of dropout prevention, academic remediation, career and personal counseling, job search; job survival and life skills and a year of follow-up services upon graduation. The program has classrooms in public high schools throughout Delaware.

GROVES Program: The Groves Program provides services similar to those of the Multi-Year to out-of-school youth in a classroom setting at the Wilmington site of the James H. Groves Adult High School (Diploma program).

ALTERNATIVE EDUCATION Programs:

Kent/Sussex Out-of-School Program objective is to enrich the employment and/or educational status of Kent and Sussex County youth ages 16 to 21 by individually tailoring services to the needs of the selected youth.

OTHER LOCATIONS:

Groves School: James H. Grove High School, Wilmington Center

MULTI-YEAR Program: High School classrooms at A.I. DuPont; Brandywine; Caesar Rodney; Cape Henlopen; Christiana ; Concord; Delmar; Dickinson; Dover; Glasgow; Lake Forest; Laurel; McKean; Middletown; Milford; Mount Pleasant; Newark; Seaford; Smyrna; William Penn; and Woodbridge.

Alternative Education Programs: Varies throughout Kent and Sussex Counties based on participant need.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Multi-Year Program: In-school youth, ages 14-21; Groves Program: Age 16 and up; Kent/Sussex Out-of School Program: Ages 16 to 21.

AREA SERVED: Statewide

OBTAINING SERVICE: Multi-Year Program: Contact Multi-Year Program Specialist at main office of any participating high school; Groves Program: Contact JDG Groves Specialist (302-654-4085); Kent/Sussex Out-of-School Program: Contact Alternative Program Supervisor (302-734-9341)

FEES: No

JOHN G. LEACH SCHOOL

**10 Landers Lane
New Castle, DE 19720
Phone: 302-429-4055**

PERSON IN CHARGE: Christal Beasley

STATUS: Public

SERVICE DESCRIPTION: Provides comprehensive education program and therapy for youth with physical disabilities and cognitive disabilities.

HOURS OF OPERATION: 8:30 a.m.-3:10 p.m., Mon.–Fri.

ELIGIBILITY: Physically/cognitively impaired, ages 3-21; visually and hearing impaired, ages 3-21.

AREA SERVED: Five School Districts in New Castle County

OBTAINING SERVICE: Referral through school district

FEES: None

JOHN S. CHARLTON SCHOOL

278 Sorghum Mill Road
Camden, DE 19934
Phone: 302-697-3103
Fax: 302-697-4998

PERSON IN CHARGE: Pamela A. Atchison, Principal

STATUS: Public

SERVICE DESCRIPTION: Provides educational services for disabled population whose educational classifications include: Severely Mentally Disabled (SMD), Trainably Mentally Disabled (TMD), Autism, EIP/DD; OI; OHI; Deaf/Blind; and Blind.

HOURS OF OPERATION: 12 month educational program.

ELIGIBILITY: SMD and TMD, ages 3–21; Autistic, 2-21

AREA SERVED: Kent County School Districts55

OBTAINING SERVICE: Referral by residential school district

FEES: None

JOINING GENERATIONS (DSAAPD, DHSS)

University Plaza Office Complex
Oxford Building, Suite 200
256 Chapman Road
Newark, DE 19702
Phone: 1-800-223-9074
Website: www.dhss.delaware.gov/dhss/dsaapd
Email: joanna.shea@state.de.us

PERSON IN CHARGE: Joanna Shea, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information, support, advocacy, and respite programs for grandparents and relatives who are raising other relatives' children. Administers the **Grand Time Off Program**, a limited child care subsidy program for relative caregivers age 50+, provided through **Children and Families First** (1-888-546-7449). Administers the **Camp Respite Program** for children being raised by caregivers who are 55+. **Summer Camp Respite** is provided throughout Delaware by the YMCA branches. Support and information groups, as well as other information

pertinent to relative caregivers can be found on the website. Joining Generations also oversees The Delaware Kinship Navigator, an information and referral service for grandparents and relatives raising other relatives' children. The phone number from New Castle County is 302-479-1588. From Kent and Sussex Counties the number is 1-888-546-7449.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Grandparents and relative caregivers raising other relatives' children. Primarily 60+. Some 50+.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Sliding scale for programs, no fee for I & A

JUNIOR ACHIEVEMENT OF DELAWARE, INC.

522A S. Walnut Street

Wilmington, DE 19801

Phone: 302-654-4510

Website: www.jadelaware.org

PERSON IN CHARGE: Rob Eppes, President

STATUS: Not for profit

SERVICE DESCRIPTION: Educates and inspires young people to value free enterprise, understand business and economics, and be workforce ready. Volunteer business consultants, parents, and retirees assist by developing in young people the desire to value education, appreciate lifelong learning, develop positive attitudes toward work, and contribute to a diverse society. Emphasizes that business and education create a bridge between the classroom and the workplace.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri. (office)

ELIGIBILITY: Students K–12th grade. Usually classes or programs are arranged through classroom teachers or community centers. Programs are held at JA World program facility in Wilmington, DE.

AREA SERVED: Statewide; Salem County, NJ; and Cecil County, MD

OBTAINING SERVICE: Call for information or visit www.jadelaware.org

FEES: None

KENT COUNTY 4-H

Delaware Cooperative Extension
University of Delaware, Pardee Center
69 Transportation Circle
Dover, DE 19901
Phone: 302-730-4000
Website: www.ag.udel.edu/kc4h
Email: dcrouse@udel.edu

PERSON IN CHARGE: Doug Crouse, Extension Agent, 4-H & Youth Development

STATUS: Not for profit

SERVICE DESCRIPTION: A community of young people nationwide learning leadership, citizenship, and life skills. Coordinated by adult volunteers who work with the youth in a variety of 4-H project areas.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Cloverbud, age 5-7; Traditional, age 8-19. Age as of January 1 of current year.

AREA SERVED: Kent County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: None

KENT COUNTY COMMUNITY ACTION AGENCY, INC.

120 A South Governors Avenue
Dover, DE 19904
Phone: 302-678-1949

PERSON IN CHARGE: Sarah L. Butler, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Drug Intervention Prevention Program (DIPP) promotes health and wellness and creates a positive culture in the community.

HOURS OF OPERATION: 7:00 a.m.-12:00 midnight, Mon.-Fri.

ELIGIBILITY: 12 mo.-12 yrs.

AREA SERVED: Greater Dover and Kent County

OBTAINING SERVICE: Call for information

FEES: Sliding scale; Purchase of Care accepted

KENT COUNTY COMMUNITY DEVELOPMENT; PLANNING SERVICES, DEPARTMENT OF

Kent County Administrative Building

555 Bay Road

Dover, DE 19901

Phone: 302-774-2480

Fax: 302-736-2128

Website: www.co.kent.de.us

PERSON IN CHARGE: Sarah E. Keifer, AICP, Director

STATUS: Public

SERVICE DESCRIPTION: Community Development Block Grant

Program: Provides grants to finance housing rehabilitation, demolition, and public works improvements which serve low- and moderate-income persons. **Housing Preservation Grant Program:** Provides grants to

finance housing rehabilitation for low- and very low-income persons.

Housing Rehabilitation Loan Program: Provides home improvement loans to owner-occupants or landlords interested in moderately rehabilitating existing properties. Loans, up to a maximum value of \$35,000 per owner-occupied unit, and \$25,000 per tenant-occupied unit, at 3% interest rate for a term up to 15 years.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Low and moderate income persons

AREA SERVED: Kent County

OBTAINING SERVICE: Contact Albert F. Biddle, Jr., for information

FEES: Vary by service

KENT COUNTY COMMUNITY SCHOOL

65-1 Carver Road
Dover, DE 19901
Phone: 302-672-1960

PERSON IN CHARGE: Christopher J. Lehman

STATUS: Public/Special School

SERVICE DESCRIPTION: The Kent County Community School (KCCS) serves approximately 180 students that range in age from two to twenty-one who exhibit a variety of disabilities that include physical, sensory, cognitive, communication, multiple disabilities, autism spectrum and those that are medically fragile. As an educational facility, our primary purpose is to provide an educationally appropriate program for each student designed around their individual needs and supported by our related services. Our staff consists of the principal, associate principal, secretary, two case managers/educational diagnosticians, 29 teachers, 50 paraprofessionals, five school psychologists, five speech pathologists, three physical therapists, five occupational therapists, a certified occupational therapy assistant, aquatics manager, adapted physical education teacher and five registered nurses. Other programs include swimming, technology, music, art, physical education and sensory integration throughout the day. Specialists in visual impairment, deaf-blindness, and orthopedics (from the public and private sectors) serve the students on a regular basis. A consultative and integrated approach to service delivery is used where teachers and therapists work collaboratively in designing and delivering educational and therapeutic strategies in the classroom.

HOURS OF OPERATION: Office Hours: 7:30 a.m.-4:00 p.m., Mon.-Fri.;
Student Hours: 8:10 a.m.-2:50 p.m., Mon.-Fri.

ELIGIBILITY: Students with physical and moderate to severe cognitive disabilities age 3-21; students with autism 2-21 (educational diagnosis); deaf/blind ages birth-21 (state requirements for classification).

AREA SERVED: Kent County for all except Autism; this program services only those students in the Capital School District.

OBTAINING SERVICE: Resident school district or other agency with supportive IFSP/IEP documentation, including educational assessments and/or medical documentation.

FEES: None

KENT COUNTY DIVISION OF EMERGENCY MANAGEMENT

911 Public Safety Blvd.
Dover, DE 19901
Phone: 302-735-3465

PERSON IN CHARGE: Colin Faulkner, Director

STATUS: Public

SERVICE DESCRIPTION: Provides emergency and disaster coordination.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m. Mon.-Fri., and on call

ELIGIBILITY: Open to those in need of assistance due to disasters or emergencies

AREA SERVED: Kent County

OBTAINING SERVICE: Referral by police or Fire Company, walk in or call 911

FEES: None

KENT COUNTY PUBLIC LIBRARY AND BOOKMOBILE

497 South Red Haven Lane
Dover, DE 19901
Phone: 302-698-6440
Website: www.co.kent.de.us
Email: kcpl@co.kent.de.us

PERSON IN CHARGE: Hilary Welliver, Library Director

STATUS: Public

SERVICE DESCRIPTION: Library and bookmobile service open to all Kent County residents. Service to homebound available; contact 698-6440 for details. Free internet and Wi-Fi access.

OTHER LOCATIONS: Bookmobile: Call for schedule; may change quarterly.

HOURS OF OPERATION: Main library: 9:00 a.m.-8:00 p.m., Mon., Tues., Wed., Thurs., and Fri.; 1:00 p.m.-5:00 p.m., Sat. and Sun.

ELIGIBILITY: Identification as resident in Kent County.

AREA SERVED: Kent County

OBTAINING SERVICE: Walk in

FEES: Overdue items and lost items; printing and copying; meeting room rental.

KENT SUSSEX COUNSELING SERVICES (KSCS)

1241 College Park Dr.

Dover, DE 19904

Phone: 302-735-7790

20728 DuPont Blvd.

Suite 313

Georgetown, DE 19947

Phone: 302-877-0444

111 Mechanic St.

Laurel, DE 19956

Phone: 302-854-0172

Website: www.kscs.org

PERSON IN CHARGE: David W. Parcher, Executive Director

STATUS: Not for profit 501-C3 corporation

SERVICE DESCRIPTION: KSCS provides a comprehensive array of treatment, case management and support services to include:

- Outpatient treatment for co-occurring substance dependence and mental health conditions with substance abuse/dependence as the primary condition for adults and youth
- Medication assisted treatment for alcohol and opiate dependence or mental health conditions
- Drug Court Diversion in Kent County
- Alcohol & Drug Prevention
- HIV support services including HIV case management
- HIV Prevention education, counseling, and testing

All services provided are confidential; operating in strict compliance with the Code of Federal Regulations 42 CFR Part II and the Health Insurance Portability and Accountability Act (HIPAA). Accredited by the International Commission on Accreditation of Rehabilitation Facilities (CARF). Licensed to provide alcohol and drug outpatient treatment services by Delaware Health and Human Services, Division of Substance Abuse and Mental Health.

HOURS OF OPERATION: Medication Assisted Treatment: 6:00 a.m.-2:30 p.m., Mon.-Fri.; Medication Dispensing: 6:00 a.m.-10:30 a.m., Mon.-Fri., 8:00 a.m.-10:00 a.m., Sat.-Sun.; Level 1 Outpatient Treatment Program:

Hours vary by location. Nontraditional hours available for transportation, case management, HIV counseling, testing and prevention services.

ELIGIBILITY: Persons seeking help for alcohol and or drug abuse or dependency. Serves persons without insurance and accepts Medicaid.

AREA SERVED: Central and Southern Delaware

OBTAINING SERVICE: Call for an appointment

FEES: Sliding scale.

KENT SUSSEX INDUSTRIES, INC.

301 North Rehoboth Boulevard

Milford, DE 19963

Phone: 302-422-4014

Website: www.ksiinc.org

PERSON IN CHARGE: B. Craig Crouch, CEO

STATUS: Not for profit 501c3

SERVICE DESCRIPTION: Employment opportunities for adults with disabilities; vocational evaluation and vocational training available; transportation arranged to KSI worksite as needed. Day habilitation program for adults with acquired brain injury.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Disabled, ages 16 and over

AREA SERVED: Kent, Sussex, and New Castle counties

OBTAINING SERVICE: Usually agency referral

FEES: Varies by program

KENTMERE REHABILITATION AND HEALTHCARE CENTER

1900 Lovering Avenue

Wilmington, DE 19806

Phone: 302-652-3311

Website: www.kentmerenursing.com

PERSON IN CHARGE: Eileen Mahler, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Long term care for elderly and chronically ill. Services available include intermediate, memory impaired, and skilled care, physical therapy, social and recreational programs.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Chronically ill, elderly, short term rehab, or skilled nursing

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

KIDS COUNT IN DELAWARE

298K Graham Hall, University of Delaware

Academy Street

Newark, DE 19716

Phone: 302-831-4966

Website: www.dekidscount.org

Email: terrys@udel.edu

PERSON IN CHARGE: Janice Barlow, Project Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides data on the status of children and families in Delaware.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

KINFOLK, LIMITED

1600 Rockland Road
Wilmington, DE 19803
Phone: 302-298-7174
Fax: 302-298-7210
Website: www.kinfolkkids.org
Email: kinfolk1@verizon.net

PERSON IN CHARGE: Melinda J. McGuigan, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Serves children with serious illness or injury with its laptop lending program and free internet accounts connecting them to family and school while they are hospitalized or homebound for treatment.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m. Mon.-Fri.

ELIGIBILITY: Children ages Birth-18 years

AREA SERVED: Nationwide

OBTAINING SERVICE: Call for information, referral by social worker or school nurse

FEES: None

KINGSWOOD COMMUNITY CENTER, INC.

2300 Bowers Street
Wilmington, DE 19802
Phone: 302-764-9022

PERSON IN CHARGE: Bernadette P. Winston, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers housing information, a current list of job openings, nutrition program, family services, child care, after school supervision, cultural enrichment (arts, music, theater, dance, club groups, athletics, games), programs for senior citizens, and houses community organizations, tenants groups, and the Jimmy Jenkins Senior Center.

HOURS OF OPERATION: 6:30 a.m.-7:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Wilmington

OBTAINING SERVICE: Call for information

FEES: None

KUUMBA ACADEMY CHARTER SCHOOL

519 North Market Street

Wilmington, DE 19801

Phone: 302-472-6450

Fax: 302-472-6452

Website: www.kuumbaacademy.org

PERSON IN CHARGE: Sally Maldonado, M.Ed., Head of School

STATUS: Public

SERVICE DESCRIPTION: Kuumba Academy is an elementary charter school for the arts serving 250 children in grades K-5. The school has an intensive core academic program that places significant emphasis on English Language arts, writing, science, mathematics, and social studies. The faculty, staff and parents create an environment for learning that focuses on learning using multiple intelligences. Parental and community involvement are keys to the success of the school.

HOURS OF OPERATION: 7:30 a.m.-6:00 p.m., Mon.–Fri.

ELIGIBILITY: Admission by application

AREA SERVED: Transportation available in selected areas of New Castle County. Parents may provide transportation to residents outside New Castle County.

OBTAINING SERVICE: Call for information

FEES: None

LA ESPERANZA, INC.

216 North Race Street

Georgetown, DE 19947

Phone: 302-854-9262

Fax: 302-854-9277

Website: www.laesperanza.org

Email: info@laesperanza.org

PERSON IN CHARGE: Claudia Pena Porretti, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: English Language Learner classes, Spanish Literacy, Computer Literacy, and Citizenship classes. Pre-natal care, transportation, and counseling for immigrant Hispanic pregnant women. Translation/Interpretation; appointment scheduling; and general outreach, referral, and case management. Victim immigration services, victim counseling, and support services.

HOURS OF OPERATION: 9:00 a.m.-12:00 p.m.; 1:00 p.m.-5:00 p.m. (closed 12:00-1:00 p.m.), Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, referral, call for information

FEES: Donation; fees for immigration and legal work

LA RED HEALTH CENTER

21444 Carmean Way
Georgetown, DE 19947

Phone: 302-855-1233

Website: www.laredhealthcenter.org

1340 Middleford Road, Suite 401
Seaford, DE 19973

Phone: 302-855-1233

PERSON IN CHARGE: Brian Olson, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Community health center offering primary medical and dental services and preventive care for the entire family: perinatal care, pediatrics, adolescent services, adult and elder care. On-site mental health counseling services are also available. A wide array of additional services is also available such as: community outreach and health education, transportation, interpretation, and access to low cost medications.

HOURS OF OPERATION: 8:00 a.m.-7:00 p.m., Mon.-Thurs.; 8:00 a.m.-5:00 p.m., Fri.; 8:00 a.m.-12:00 noon, Sat.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Sliding fee scale; Medicare, Medicaid, private insurance plans.

LATIN AMERICAN COMMUNITY CENTER

403 N. Van Buren Street

Wilmington, DE 19805

Phone: 302-655-7338

Website: www.thelatincenter.org

PERSON IN CHARGE: Maria Matos, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Mental Health Program includes individual and family counseling; Domestic Violence Prevention Program includes individual counseling, case management, and women's support group; Family Support Services includes First State Community Action Program for self sufficiency, emergency assistance, food and clothing closet, parent education programs, breast feeding support group; Workforce Development includes job placement, job search skills training, English as a Second Language, English Language Civics, Adult Basic Education and Spanish language classes; Outreach includes HIV/AIDS prevention education and testing, support for Latino crime victims, Drug and Alcohol prevention education, classes for DUI offenders, and Senior Citizen outreach; La Fiesta I Early Development Center for ages 1 to 4 and before- and after-school care for grades K-6; Evening Enrichment Program for grades 7-12; Summer Day Camp; De-Lead Delaware lead paint abatement program, Hispanic Student Recognition Program; *Los Jardines* HUD 202 Senior Housing for low-income seniors, 62+ years of age.

OTHER LOCATION: Mental Health Program and De-Lead Delaware located at Manuelita Perez Olson building, 301 N. Harrison Street, Wilmington; Adult Education located at 701 Maryland Avenue, Newport; Early childhood Assistance Program (ECAP) located at 402 N. Van Buren Street, Wilmington; *Los Jardines* located at 1000 W. 5th Street, Wilmington.

HOURS OF OPERATION: Van Buren Street administrative hours: 9 a.m.-5 p.m. Call for information on specific program hours.

ELIGIBILITY: Open to all, but primarily serves Spanish-speaking population. 100% of direct service staff are bilingual (Spanish/English).

AREA SERVED: New Castle County

OBTAINING SERVICE: Appointments required for mental health program. Referral required for food and clothing closets. Registration required for La Fiesta, after-school programs and Summer Day Camp. Walk-ins accepted for social services emergency.

FEES: Mental Health Program, La Fiesta Early Development Centers, 21st Century After School Learning Centers, DUI education.

LAUREL SENIOR CENTER

P.O. Box 64
113 N. Central Avenue
Laurel, DE 19956
Phone: 302-875-2536
Email: lsc5830@comcast.net

PERSON IN CHARGE: Penny Duncan, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides community-based services to the elderly, which include nutrition, transportation, outreach/referral, wellness programs, recreation, travel and crafts/activities, adult day care, and blood pressure screening.

HOURS OF OPERATION: Senior Center: 8:00 a.m.-3:00 p.m., Mon.-Fri.; Adult Care: 7:30 a.m.-3:30 p.m., Mon.-Fri.

ELIGIBILITY: Membership: ages 55 and over; Federal Services: ages 60 and over

AREA SERVED: Laurel/Delmar area

OBTAINING SERVICE: Walk in

FEES: Donation for meals, donation for dues: \$15.00.

LAUREL STATE SERVICE CENTER (DSSC, DHSS)

31039 North Poplar Street
Laurel, DE 19956
Phone: 302-875-6943

PERSON IN CHARGE: Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides neighborhood/residential services, and general services. Houses services for **Division of Social Services, Division of Vocational Rehabilitation, Division of Youth Rehabilitation, Division of State Service Centers, Division of Aging and Adults with Physical Disabilities, Division of Substance Abuse and Mental Health and Child Mental Health**. Provides Community Resource and Assistance

Services, Emergency Assistance Program, Kinship Care, Teen Vouchers and the Diabetes Fund.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Laurel, Delmar, and some of Seaford (from Royal Farms and below)

OBTAINING SERVICE: Referral, walk in, appointment

FEES: Vary by service

LAWYER REFERRAL SERVICE

Delaware State Bar Association

Contact the Legal Help Link: 302-478-8850

Kent and Sussex Counties: 1-800-773-0606

Website: www.dvls.org

PERSON IN CHARGE: Mrs. Berma Scott

STATUS: Not for profit

SERVICE DESCRIPTION: Strictly a referral service. A client may call to be referred to an attorney. Client will have to give name, address, and brief description of the problem. The service selects and notifies an attorney who practices primarily in that particular area of the law. The lawyer then sets up an appointment with the client. A \$35 fee is payable at that time and entitles the client to 30 minutes of consultation. Potential client should not expect an attorney to furnish assistance over the telephone.

HOURS OF OPERATION: 9:00 a.m.-4:30 p.m., Mon.-Thurs.

ELIGIBILITY: Open to those with possible legal problem

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Consultation: \$35 for first 1/2 hour only.

LCS FAITH CENTER

Old Asbury Church
226 N. Walnut Street
Wilmington, DE 19801
Phone: 302-654-4550
Fax: 302-654-4520

PERSON IN CHARGE: Jean Washington, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Referrals, minimal counseling, financial assistance

HOURS OF OPERATION: 10:00 a.m.-3:00 p.m., Tues., Wed., Thurs.

ELIGIBILITY: Open

AREA SERVED: Northern New Castle County, City of Wilmington (Claymont and Newark by referral from agency only)

OBTAINING SERVICE: Referral by member church agencies; personal call for appointment

FEES: None

LEAGUE OF WOMEN VOTERS OF DELAWARE

Clash Wing, Lower Level, Room 1
2400 W. 17th Street
Wilmington, DE 19806
Phone: 302-571-8948
Website: www.lwvdelaware.org
Email: lwvde@voicenet.com

PERSON IN CHARGE: Carol Jones, President

STATUS: Not for profit

SERVICE DESCRIPTION: The League of Women Voters, a nonpartisan political organization, encourages informed and active participation in government, works to increase understanding of major public policy issues, and influences public policy through education and advocacy.

HOURS OF OPERATION: Hours vary. Volunteers work from home.

ELIGIBILITY: Everyone

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

LEARNING RESOURCE CENTER

**Delaware Technical Community College
Owens Campus Child Development Center
Georgetown, DE 19907**

Phone: 302-855-1649

Email: ppayne3@dtcc.edu

PERSON IN CHARGE: Patti Payne, Resource Center Manager

STATUS: Public

SERVICE DESCRIPTION: Resource system of instructional materials for providing services to all students, including students with disabilities. Access is available to special and regular educators, college students, parents, and adult community members.

HOURS OF OPERATION: Hours of operation vary; call center for hours.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information (302-855-1649)

FEES: None

LEGAL HELP LINK

P. O. Box 7306

Wilmington, DE 19803

Phone: 302-478-8850

800-773-0606 Kent and Sussex Counties

Website: www.dvls.org

PERSON IN CHARGE: Janine N. Howard-O'Rangers, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Enables prospective clients to make one call to determine if they have a case that one of the four legal service organizations handles and whether the callers are eligible for client services. Eligible callers are transferred to the appropriate organization. If none of the

organizations handle the type of cases (for example, a traffic violation or personal injury), or the caller is not income eligible, Legal Help Link staff will complete a Lawyer Referral form for the Delaware State Bar Association (“DSBA”).

HOURS OF OPERATION: 9:00 a.m.–4:30 p.m., Mon.–Thurs; 9:00 a.m.–12:45 p.m., Friday.

ELIGIBILITY: Poverty level

AREA SERVED: Statewide

OBTAINING SERVICE: Telephone

FEES: None

LEGAL SERVICES CORPORATION OF DELAWARE, INC.

Community Services Building
100 West Tenth Street, Suite 203
Wilmington, DE 19801
Phone: 302-575-0408
Website: www.lscd.com

PERSON IN CHARGE: Douglas B. Canfield, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides free legal services for persons with low incomes in certain types of civil (non-criminal) non-fee generating cases such as consumer cases including bankruptcy cases, private landlord-tenant cases, unemployment compensation cases and mortgage foreclosure.

OTHER LOCATION: 24A Hiawatha Lane, Dover 19904 (302-734-8820)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Federally regulated income and asset thresholds

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment. New clients in New Castle County should call 302-478-8850; Kent and Sussex counties, call 1-800-773-0606

FEES: None

LEISURE GROUP OF ST. JOHN THE BELOVED

907 Milltown Road
Sherwood Park
Wilmington, DE 19808
Phone: 302-999-9581

PERSON IN CHARGE: Agnes Haley, President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides religious service, luncheon, information on senior citizen programs, and recreation. Mass in church is followed by a business meeting, lunch, and a social hour.

HOURS OF OPERATION: 11:00 a.m.–2:00 p.m., 2nd Tues. (Sept.–May)

ELIGIBILITY: Ages 55 and over, guests welcome

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None; nominal fee for lunch

LEUKEMIA AND LYMPHOMA SOCIETY

100 West Tenth Street, Suite 209
Wilmington, DE 19801
Phone: 302-661-7300, or 800-220-1617
Website: www.lls.org
Email: michelle.sobczyk@lls.org

PERSON IN CHARGE: Rose Carrano-Bevilacqua, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers the following programs: **Family Support Groups** – the Helen F. Graham Cancer Center offers information and encourages communication among patients, families, and healthcare workers; **First Connection** – matches individual patients and/or caregivers with trained volunteers who have experienced and survived a blood cancer; **School Re-entry** – helps young survivors adjust to life after treatment, and teaches families, classmates, teachers, and healthcare professionals how to deal with the issues surrounding childhood cancer; **Patient Financial Aid** – provides assistance to help defray treatment and costs not covered by insurance; **Free Educational Programs and Materials; Information Resource Center** – (800-955-4572) staffed by social workers and nurses

provides up to date information on blood cancers. Website is available for a variety of education and information needs.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Patients and families with Leukemia, the Lymphomas, Hodgkin's disease, and Myeloma

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

LEWES SENIOR CITIZENS CENTER, INC.

32083 Janice Road

Lewes, DE 19958

Phone: 302-645-9293

Website: www.lewesseniorcenter.org

Email: lewescenter@yahoo.com

PERSON IN CHARGE: Lisa Celik, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides Adult Education, personal/group counseling, widow/widower counseling, transportation, recreation, clubs and groups, health care, exercise program and fitness room. Site for Blood Bank of Delaware two times a month, year-round (call 1-888-825-6638 for appointment). AARP Driver Safety Program Monthly. Educational and social trips.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Thur.; 9:00 a.m.-2:00 p.m., Fri.

ELIGIBILITY: Ages 50 and over, or handicapped

AREA SERVED: Sussex County—Southeastern Area

OBTAINING SERVICE: Call for information

FEES: Individual: \$20; couple: \$35

LIBRARIES; DELAWARE DIVISION OF (DOS)

121 Duke of York Street

Dover, DE 19901

Phone: 302-739-4748

1-800-282-8696

1-800-282-8676 – Delaware Library Access Services (formerly LBPH)

Fax: 302-739-6787

URL: www.state.lib.de.us

Delaware Library Catalog: www.lib.de.us

Delaware Book Festival: www.debookfestival.lib.de.us

PERSON IN CHARGE: Annie Norman, Director/State Librarian

STATUS: Public

SERVICE DESCRIPTION: Administers the Delaware Library Catalog, Delaware Library Access Services for people with disabilities (formerly Delaware Library for the Blind and Physically Handicapped), and the Delaware Center for the Book including the Summer Library Reading Program. The Community Resources Exchange is a partnership for interested agencies and organizations to provide information to the public through libraries. Visit the websites for many other services and programs.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Via public libraries, websites, or call for information

FEES: None

LIBRARIES; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

Administrative Office

Community Services Center

87 Read's Way, New Castle Corporate Commons

New Castle, DE 19720

Phone: 302-395-5617

Website: www.co.new-castle.de.us

PERSON IN CHARGE: Diana J. Brown

STATUS: Public

SERVICE DESCRIPTION: Provides books and other materials, e.g., large print, audio books, magazines, newspapers, compact disks, video tapes, DVD's and Playaways. Other services include: information (in person and by phone); programs for children and adults; handicapped access; tax forms; literacy tutoring; photocopy machines; public computers; and deposit collections for preschools, nursing homes, and correctional facilities. (Not all libraries offer all of the above).

OTHER LOCATIONS:

- Appoquinimink, 651 North Broad St., Middletown (302-378-5588)
- Bear, 101 Governor's Place, Bear (302-838-3300)
- Claymont, 3303 Green St., Claymont (302-798-4164)
- Brandywine Hundred Branch, 1300 Foulk Rd, Wilmington (302-477-3150)
- Corbit-Calloway, 2nd and High Streets, Odessa (302-378-8838)
- Delaware City, Fifth and Bayard Streets, Delaware City (302-834-4148)
- Elsmere, 30 Spruce Ave., Wilmington (302-892-9814)
- Hockessin, 1023 Valley Rd., Hockessin (302-239-5160)
- Kirkwood Highway, 6000 Kirkwood Hwy., Wilmington (302-995-7663)
- New Castle, 424 Delaware St., New Castle (302-328-1995)
- Newark, 750 Library Ave., Newark (302-731-7550)
- North Wilmington, 3400 N. Market Street, Wilmington (302-761-4290)
- Wilmington Institute, 10th and Market Streets, Wilmington (302-571-7400)
- Garfield Park Lending Library, 26 Karlyn Drive, New Castle (302-571-7312)

HOURS OF OPERATION: Vary by location

ELIGIBILITY: Open to those with proper identification

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

LIFE SOLUTIONS, INC.

P. O. Box 1507

Wilmington, DE 19899

Phone: 302-622-8292

Email: Lifesolutions80@hotmail.com

PERSON IN CHARGE: Mary S. Ferry, Director

STATUS: For profit

SERVICE DESCRIPTION: Court-appointed guardianship, power of attorney, bill paying service, coordination of services, and case management.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

LILLIAN SMITH SENIOR CITIZENS CENTER

410 Main Street

P.O. Box 76

Clayton, DE 19938

Phone: 302-653-6119, 302-653-6123

PERSON IN CHARGE: Pearl E. Cole, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides programs, relaxation and entertainment for senior citizens including: information and referral; educational programs; arts and crafts; trips; two covered dish luncheons a month; lending library; visiting nurse checkups monthly; lending service for wheelchairs, walkers, and crutches; and an outreach program. The Clayton Century Club also meets at the Center. Clayton Police put on a program every 2nd Tuesday.

HOURS OF OPERATION: 8:00 a.m.-2:00 p. m., Mon.-Fri.

ELIGIBILITY: Ages 55 and over

AREA SERVED: Clayton, Smyrna, Hartly, and Marydel

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals

LIMEN HOUSE FOR MEN, INC.

PO Box 1306
600 W. Tenth Street
Wilmington, DE 19899
Phone: 302-652-7969

PERSON IN CHARGE: Reginald Irby, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Halfway house for recovery from substance abuse. Counseling, education, job training and placement. Based on 12-step recovery. Variable length of stay.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Recovering male alcoholics and addicts, ages 18 & over.

AREA SERVED: Statewide and surrounding states

OBTAINING SERVICE: Call for information

FEES: Sliding scale

LIMEN HOUSE FOR WOMEN, INC.

PO Box 1306
624 N. Broom Street
Wilmington, DE 19899
Phone: 302-571-1216

PERSON IN CHARGE: Reginald Irby, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Halfway house for recovery from substance abuse. Counseling, education, job training and placement. Based on 12-step recovery. Variable length of stay.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Recovering female alcoholics and addicts, ages 18 and over

AREA SERVED: Statewide and surrounding states

OBTAINING SERVICE: Call for information

FEES: Sliding scale

LITERACY VOLUNTEERS SERVING ADULTS/ NORTHERN DELAWARE, INC.

Wilmington Library

P. O. Box 2083

Wilmington, DE 19899-2083

Phone: 302-658-5624

Website: www.litvolunteers.org

PERSON IN CHARGE: Cynthia E. Shermeyer, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Trained volunteer tutors help adults improve their literacy skills or English language skills. Tutors meet with students on a one-on-one basis or in small groups at a place and time convenient to both.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 16 and over and out of school

AREA SERVED: Northern New Castle County

OBTAINING SERVICE: Call for information

FEES: None

LIVING WITH CANCER

Milford Church of the Nazarene, Chapel

11 NW Salevan Place

Milford, DE 19963-1249

Phone: 302-422-7489

Email: secretary@milfordnazarene.comcastbiz.net

PERSON IN CHARGE: Lois M. Studte, R.N.

STATUS: Not for profit

SERVICE DESCRIPTION: A cancer support group for individuals with cancer and for family members. Group meets the third Tuesday of each

month at 7:00 p.m. in the Chapel.

HOURS OF OPERATION: 9:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Walk in, call for information

FEES: None

LOFLAND PARK CENTER

715 East King Street

Seaford, DE 19973

302-628-3000

Website: www.genesishcc.org

Email: tawnya.dennis@genesishcc.org

PERSON IN CHARGE: Tawnya Dennis, Ed.D., NHA Administrator

STATUS: For profit

SERVICE DESCRIPTION: 110 bed skilled long term care and extended care facility with a specialty subacute unit and a dedicated Alzheimer's unit. Onsite physical, occupational, and speech therapy available. The specialty subacute unit provides a transition from hospital to the community.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri. Evening and weekend appointments available.

ELIGIBILITY: Over 16 who meet admission criteria

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Schedule

LOGISTICARE SOLUTIONS LLC.

160 Greentree Drive, Suite 102

Dover, DE 19904

Phone: 302-677-8900

Website: www.Logisticare.com

PERSON IN CHARGE: Ann Atwater Bourne, General Manager

STATUS: For profit

SERVICE DESCRIPTION: Medicaid broker of NET transportation under State contract. Provides efficient, reliable transportation to the Delaware Medicaid community.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.–Fri.

ELIGIBILITY: Must have Medicaid eligibility

AREA SERVED: New Castle, Kent, and Sussex counties

OBTAINING SERVICE: Call 1-866-412-3778 for information

FEES: Medicaid accepted

LONG TERM CARE RESIDENTS PROTECTION; DIVISION OF (DLTCRP, DHSS)

**3 Mill Road
Suite 308
Wilmington, DE 19806
Fax: 302-577-6673
24 hour, 7 day hotline: 1-877-453-0012**

**Windsor Building
24 NW Front Street
Milford, DE 19963
Phone: 302-424-8600**

PERSON IN CHARGE: Susan C. Del Pesco, Director

STATUS: Public

SERVICE DESCRIPTION: Promotes the quality of care, safety, and security of those who receive long term care services. Inspects facilities and investigates complaints of abuse, neglect, mistreatment, and financial exploitation. Inspection teams survey assisted living facilities, group homes, neighborhood homes, nursing homes, and rest family care homes to ensure compliance with all applicable state/federal laws and regulations protecting the rights of residents. Investigators on call 24 hours a day, 7 days a week to respond to urgent complaints. Maintains database of all reports received through its Incident Referral Center. Processes Criminal Background Checks on those seeking employment in the long term care industry. Maintains a statewide Adult Abuse Registry, tracking individuals found to abuse, neglect, and exploit long term care residents. Regulates the training and certification of certified Nurse Aides. Operates and maintains the Nurse Aide Registry.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Resident of a licensed long term care facility

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment; public can contact

FEES: None

LOVE INC. OF NEW CASTLE COUNTY

PO Box 1152

New Castle, DE 19701

Phone: 302-221-5683

Website: www.loveincde.org

Email: deanna@loveincde.org

PERSON IN CHARGE: Deanna Martin

STATUS: Not for profit

SERVICE DESCRIPTION: Volunteer services for transportation and respite; referrals for clothing and food; small home repairs and free budget classes. No financial help.

HOURS OF OPERATION: 10:00am – 4:00pm; Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call center clearinghouse; no walk-ins.

FEES: None

LOVEISRESPECT. NATIONAL DATING ABUSE HELPLINE

PO Box 161810

Austin, TX 78716

Hotline: 866-331-9474

Administrative Phone: 512-453-8117

Fax: 512-453-8541

TTY: 866-331-8453

Website: www.loveisrespect.org

Email: contact@loveisrespect.org

STATUS: Not for profit

SERVICE DESCRIPTION: Call 866-331-9474, text “loveis” to 77054, or

access live chat via the website (loveisrespect.org). Loveisrespect, National Dating Abuse Helpline is a national resource that can be accessed by phone, text or internet. The Helpline and loveisrespect.org offer real-time one-on-one support from trained Peer Advocates. Peer Advocates are trained to offer support, information, and advocacy to those involved in dating abuse relationships as well as concerned parents, teachers, clergy, law enforcement, and service providers. The National Domestic Violence Hotline operates loveisrespect National Dating Abuse Helpline from their call center in Austin, Texas.

LANGUAGES: English, Spanish, 170 other languages via interpretation service.

HOURS OF OPERATION: 24 hours/365 days

ELIGIBILITY: Open

AREA SERVED: United States and U.S. Territories, Canada

OBTAINING SERVICE: Call. Live chat available via the website (loveisrespect.org) from 4 p.m. to 2 a.m. CST, Text, TTY.

FEES: None

LUTHERAN COMMUNITY SERVICES

1304 N. Rodney Street

Wilmington, DE 19806

Phone: 302-654-8886

Website: www.lcsde.org

PERSON IN CHARGE: Jean Warren, LCSW

STATUS: Not for profit

SERVICE DESCRIPTION: Lutheran Community Services provides various emergency food, housing and other services for low income people in Wilmington and New Castle County. Services include: three stationary food pantries; two mobile pantries; weekly produce distributions; transportation for elderly residents of Luther Towers to medical facilities; no interest loans and grants to individuals and families who need help with security deposits, rent, mortgage or utility assistance; minor repairs and maintenance at reasonable fees for elderly or disabled homeowners; free clothing distributions; and vouchers for pharmacy smoking cessation aids.

OTHER LOCATIONS:

· Hope Lutheran Church, New Castle

- LCS Faith Center, Wilmington
- New Calvary Baptist Church, Wilmington
- Shiloh Baptist Church, Wilmington
- St. Paul's Lutheran Church, Newark
- St. Philip's Lutheran Church, Kirkwood Highway
- St. Stephen's Lutheran Church, Wilmington
- Tree of Life Lutheran Church, Middletown
- Zion Lutheran Church, Wilmington

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Low income persons and families

AREA SERVED: New Castle County and the City of Wilmington; Smoking Cessation Program Statewide

OBTAINING SERVICE: Food pantry referral by caseworker. For all housing services, make initial contact by phone. Call office for more information and additional locations.

FEES: Varies by program

LUTHERAN SENIOR SERVICES OF DOVER, INC. (Luther Towers of Dover)

430 King's Highway
Dover, DE 19901
Phone: 302-674-1408

PERSON IN CHARGE: Gary Coy, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Residential apartment complex (Section 8) for eligible seniors. Full time security personnel on duty and emergency call stations in each apartment. Within two miles of a hospital and other services on call. Assistance is provided in obtaining services.

HOURS OF OPERATION: 8:00 a. m.-4:30 p. m., Mon.-Fri.

ELIGIBILITY: Low income, ages 62 and over.

AREA SERVED: United States

OBTAINING SERVICE: Agency referral, complete application

RENTS: 30% of income (as defined by HUD)

LUTHERAN SENIOR SERVICES, INC.

Luther Towers I
1201 N. Harrison Street
Wilmington, DE 19806
Phone: 302-652-3737

Luther Towers II
1420 N. Franklin Street
Wilmington, DE 19806

PERSON IN CHARGE: John Teoli, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides 365 affordable apartments at Luther Towers I and Luther Towers II for adults 62 and over. Rents include utilities. 75 newly renovated apartments are wheelchair accessible. Meal plans, housekeeping, and service coordination are also offered as affordable assisted living packages. Other support services include restaurant, convenience store, beauty salon, computer center with free internet access, transportation, health and wellness programs, and many social activities.

HOURS OF OPERATION: 24/7

ELIGIBILITY: Low and extremely low income, ages 62 and over

OBTAINING SERVICE: Call for information at 302-652-3737, ext. 107

AREA SERVED: United States

FEES: Fees vary; Luther Towers II is based on income; Luther Towers I offers affordable housing

MADISON ADOPTION ASSOCIATES

1004 Woodstream Drive
Wilmington, DE 19810
Phone: 302-475-8977; 610-459-4570
Fax: 302-529-1976

Website: madisonadoption.com

Email: aleda@madisonadoption.com

diana@madisonadoption.com

sara@madisonadoption.com

kerry@madisonadoption.com

lydia@madisonadoption.com

margaret@madisonadoption.com

PERSON IN CHARGE: Aleda P. Madison, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: International and domestic adoption agency.
Home study agency.

OTHER LOCATIONS: 2414 Blueball Avenue, Boothwyn, PA 19061 (610-459-4570); PO Box 129, Itasca, IL 60143-0219; 128 N. John Street, Street, Suite 2, Rochester, IL 62563

HOURS OF OPERATION: 9:00 a.m.-6:00 p.m., Mon.-Fri., or by appointment.

ELIGIBILITY: Open

AREA SERVED: Nationwide

OBTAINING SERVICE: Call for information, referral, call for appointment

FEES: Vary by service

MAMIE A WARREN SENIOR CENTER

1775 Wheatleys Pond Road

Smyrna, DE 19977

Phone: 302-653-4078

Website: www.mamiewarren.org

PERSON IN CHARGE: Debra Brown, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Hot lunch, nutritional education, arts, crafts, trips, recreation, and transportation to and from site.

HOURS OF OPERATION: 8:00 a.m.-2:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over and spouse of any age

AREA SERVED: Kenton, Hartly, Smyrna, Clayton

OBTAINING SERVICE: Call or walk in

FEES: Dues: \$15.00 per year

MANNA NUTRITION PROGRAM

1121 Forrest Avenue

Dover, DE 19904

Phone: 302-734-1200

Website: www.modern-maturity.org

PERSON IN CHARGE: Carolyn Fredricks, Executive Director, Modern Maturity Center, Inc.; Jaime Sherman, Director of Nutrition

STATUS: Not for profit

SERVICE DESCRIPTION: Provides daily nutritionally sound and satisfying meals to older Delawareans, particularly low income, at strategically located group settings where participants can also obtain rehabilitative and social services. Delivery of food and supportive services is also available to homebound participants.

OTHER LOCATIONS:

- Milford Senior Center, Inc., 111 Park Ave., Milford 19963 (302-422-5750)
- Harrington Senior Center, 102 Fleming St., Harrington 19952 (302-398-4421)
- Mamie A. Warren Senior Center, 1775 Wheatleys Pond Rd., Smyrna 19977 (302-653-4078)
- Peach Circle Nutrition Site, 800 Peach Circle, Smyrna 19977 (302-653-4591)
- The Modern Maturity Senior Center, Inc., 1121 Forrest Ave., Dover 19904 (302-734-1200)
- Luther Towers Nutrition Site, 430 Kings Hwy., Dover, DE 19901 (302-674-1408)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri. (sites)

ELIGIBILITY: Ages 60 and over, including homebound (complete disability); under 60 homebound participants must qualify under Block Grant guidelines

AREA SERVED: Kent County and homebound to Lower New Castle and Upper Sussex counties

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals (60+); Fee for those under age 60

MANOR CARE HEALTH SERVICES

700 Foulk Road

Wilmington, DE 19803

Phone: 302-764-0181

Website: www.hcr-manorcare.com

PERSON IN CHARGE: Kim Blunt, RN, BSN, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Provides skilled nursing care and short-term rehabilitation services. Medicare and Medicaid certified. Specialty services include an Alzheimer's wing which provides programming for residents with dementia, and hospice-respite care. Rehabilitation specialties include modalities to enhance outcomes.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call Admissions Director

FEES: Call Admissions Director

MARCH OF DIMES FOUNDATION

Delaware State Chapter

236-C North James Street

Newport, DE 19804

Phone: 302-225-1020

Website: www.marchofdimes.com/delaware

PERSON IN CHARGE: Aleks Casper, State Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides public and professional health education programs aimed at preventing birth defects, reducing infant mortality and premature birth, and improving the health of mothers and babies; referral services; support of national research and local community services for pregnant women. Speakers, literature, and films available to individuals, organizations, teachers, health professionals, businesses, and the general public with emphasis on prenatal health and preconception health. Programs and literature available in Spanish

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

MARCUS L. WARE FOUNDATION

Treadway Towers
9 E. Loockerman Street
Dover, DE 19901

Phone: 302-674-9273

Fax: 302-674-9275

Website: www.mlwarefoundaiton.org

Email: joreen@mlwarefoundation.org

PERSON IN CHARGE: Joreen Y. Sykes, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides services to anyone who has been impacted by homicide. Certain programs are open to everyone. Services include: impact support groups, financial assistance, youth programs and summer employment.

HOURS OF OPERATION: 9:00 a.m.-5 p.m., Mon., Tues., Wed., and Fri.; 12 p.m. to 6 p.m., Thursday.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk-in, referral, call for information, call for appointment.

FEES: None

MARY CAMPBELL CENTER

4641 Weldin Road

Wilmington, DE 19803

Phone: 302-762-6025

Website: www.marycampbellcenter.org

PERSON IN CHARGE: Gina Coffey, Interim Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Residential care for adults and youth with disabilities. Hydrotherapy Center and full range of therapies, education, recreation, physical development, case management, and comprehensive health care services. Non-residential programs for children and youth having special needs within an integrated environment. Respite Care to persons with disabilities, and Community Participant program for members of the community with disabilities.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Physically and/or developmentally disabled persons

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: yes

MARYDALE RETIREMENT VILLAGE

135 Jeandell Drive

Newark, DE 19713

Phone: 302-368-2784

PERSON IN CHARGE: Ray Lloyd, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Housing for low-income seniors and persons with disabilities.

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Call for more information

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for Information, call for appointment

FEES: Call for information

MASONIC HOME OF DELAWARE, INC.

4800 Lancaster Pike

Wilmington, DE 19807

Phone: 302-994-4434

Website: www.highfieldmasonichomedel.org

PERSON IN CHARGE: Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Community of 55 rest/residential beds and 25 skilled nursing beds. Also private cottages for independent living. Offers several levels of life style accommodations and various amenities depending on the needs of the resident. Rehab, short-term, Medicare and Medicaid.

HOURS OF OPERATION: Administrative Office: 9:00 a.m. – 5:00 p.m., Mon.-Fri.; Residential Care: 24/7.

ELIGIBILITY: Minimum age is 55 years.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Schedule

MAXIM HEALTHCARE SERVICES

1409 Foulk Road, Suite 203

Wilmington, DE 19803

Phone: 302-478-3434

Website: www.maxhealth.com

PERSON IN CHARGE: Joe Davis, Area Administrative Officer

STATUS: For profit

SERVICE DESCRIPTION: Provides home adult and pediatric healthcare, private duty nursing, companion services, personal care and respite.

HOURS OF OPERATION: On call 24/7; Office Hours: 8:00 a.m.-6:00 p.m.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: Vary by service

MEADOW WOOD BEHAVIORAL HEALTH SYSTEM

575 S. DuPont Highway
New Castle, DE 19720
Phone: 302-323-8000

PERSON IN CHARGE: William Mason, C.E.O.

STATUS: For profit

SERVICE DESCRIPTION: Private psychiatric hospital providing acute psychiatric care for adolescents, adults, and older adults in need of secure treatment setting. Specialized programs for short-term assessment and treatment, and substance abuse treatment. In addition to general psychiatric treatment, also provides an adult partial hospitalization program.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18–99 in need of in-patient or partial psychiatric treatment

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by out-patient provider, call for admission evaluation

FEES: Yes

MEADOWOOD SCHOOL

55A S. Meadowood Drive
Meadowood
Newark, DE 19711
Phone: 302-454-3400
Website: www.redclay.k12.de.us/schools/meadwd.htm

PERSON IN CHARGE: Kathie Mattix, Principal

STATUS: Public

SERVICE DESCRIPTION: School program for students with intellectual disabilities.

HOURS OF OPERATION: Regular school schedule, plus summer program

ELIGIBILITY: Ages 3-21, with moderate, or severe disabilities

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

MEALS ON WHEELS OF LEWES AND REHOBOTH, INC.

32409 Lewes Georgetown Highway

Lewes, DE 19958

Phone: 302-645-7449

Website: www.beachmeals.com

PERSON IN CHARGE: Kathleen Keuski, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides meals seven days a week to homebound area residents, ages 60 and over, who are unable to provide nutritious meals for themselves due to illness, handicaps, etc. Heart healthy diet is provided. Daily delivery consists of 1 hot meal and 1 bag meal (brunch).

HOURS OF OPERATION: 8:00 a.m.-3:00, Mon.-Fri.

ELIGIBILITY: Ages 60 and over, homebound, ill and handicapped

AREA SERVED: Rehoboth Beach, Lewes, outlying county roads

OBTAINING SERVICE: Referral by physician, hospital, concerned citizen, family member, or self

FEES: Donation based on a monthly pledge

MEDICAID & MEDICAL ASSISTANCE; DIVISION OF (DMMA, DHSS)

Administration:

Lewis Building

1901 North Dupont Highway

New Castle, DE 19720

Phone: 302-255-9500

Website: www.dhss.delaware.gov/dhss/dmma/

PERSON IN CHARGE: Steve Groff, Acting Director

STATUS: Public

SERVICE DESCRIPTION: Offers Medicaid as well as the Delaware Healthy Children Program (DHCP), the Delaware Prescription Assistance Program (DPAP), the Legal Non-Citizen Health Care Program, Chronic Renal Disease Program, and the Medicaid Long Term Care programs.

OTHER LOCATIONS:

New Castle County:

- Lewis Building, 1901 N. DuPont Hwy., New Castle 19720 (302-255-9500)
- Robscott Building, 153 E. Chestnut Hill Rd., Newark 19713 (302-368-6610)
- Thatcher Street Office, 910 E. 16th St., Wilmington 19802 (302-577-2174)

Kent and Sussex Counties:

- Georgetown State Service Center, 546 S. Bedford St., Georgetown (302-856-5340)
- Milford State Service Center @ Riverwalk, 253 NE Front Street, Milford 19963 (302-424-7200)
- Smyrna State Service Center, 200 S. DuPont Blvd., Smyrna 19977 (302-514-4500)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Age, income, functional conditions

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

MEDICAL EXAMINER; OFFICE OF (OCME, DHSS)

Forensic Sciences Laboratory
200 S. Adams Street
Wilmington, DE 19801
Phone: 302-577-3420

Southern Office:
26351 Patriot Way
Georgetown, DE 19947
Phone: 302-933-3050

PERSON IN CHARGE: Richard T. Callery, M.D., Chief Medical Examiner;
Director, Forensic Science Laboratory

STATUS: Public

SERVICE DESCRIPTION: Official investigation of death; forensic toxicology and forensic chemistry laboratory tests (laboratory services are performed through referrals by criminal justice agencies only).

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (office). Post-mortems, 24 hours. Investigators on call.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

MEDICAL SOCIETY OF DELAWARE

900 Prides Crossing
Newark, DE 19713
Phone: 302-366-1400
Kent & Sussex Counties: 1-800-348-6800
Website: www.medicalsocietyofdelaware.org

PERSON IN CHARGE: Mark A. Meister, Sr., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information and referral (New Castle, Kent and Sussex Counties) and responds to questions relating to the medical profession. Publishes the *Delaware Medical Journal* monthly.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

MENTAL HEALTH ASSOCIATION IN DELAWARE

100 West Tenth Street, Suite 600

Wilmington, DE 19801

Phone: 302-654-6833

Fax: 654-6838

Kent and Sussex Counties: 1-800-287-6423

Website: www.mhainde.org

PERSON IN CHARGE: James Lafferty, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides support, education and advocacy services which include: **information and referral** for persons with questions and concerns pertaining to mental health problems or services. **Support groups:** groups available for people with depression and anxiety disorders, survivors of suicide and survivors of fatal accidents and murder. **Advocacy:** participation in legislative, administrative and budgetary actions which affect mental health service provision across the State. **Community Education** provided for the general public as well as in schools, churches, businesses, community centers, and other targeted audiences. **Brochures** available on a variety of mental health subjects.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

METHODIST COUNTRY HOUSE

4830 Kennett Pike

Wilmington, DE 19807

Phone: 302-654-5101

Website: www.actsretirement.org

PERSON IN CHARGE: Terri White, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Senior citizen retirement facility offering housekeeping, dining services, health care services, activities, and maintenance.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 65 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

METHODIST MANOR HOUSE

1001 Middleford Road

Seaford, DE 19973

Phone: 302-629-4593

Website: www.manorhouse.org

PERSON IN CHARGE: Eileen Hanhauser, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers independent living in both apartments and cottages, assisted living, skilled nursing, dementia care, rehabilitation services, and Wellness Program with aquatic center.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri. (24 hours/day operation)

ELIGIBILITY: Ages 60 and over (your spouse can be younger)

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information and a personal tour.

FEES: Direct admission to A.L. and skilled care.

METROPOLITAN WILMINGTON URBAN LEAGUE

Community Service Building
100 West Tenth Street, Suite 710
Wilmington, DE 19801
Phone: 302-622-4300
Website: www.mwul.org
Email: info@mwul.org

PERSON IN CHARGE: Deborah T. Wilson, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Advocacy through research. Program: Achievement Matters (call for information).

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Voice mail available 4:30 p.m.-8:30 a.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: None

MID-COUNTY SENIOR CENTER, INC.

Delaware National Guard Headquarters
First Regiment Road
Wilmington, DE 19808
Phone: 302-995-6555, 302-995-6728

PERSON IN CHARGE: Mrs. Sally Williams

STATUS: Not for profit

SERVICE DESCRIPTION: Multi-purpose senior center offering a regular menu for the noon-time meal, exercise program, educational, recreational, and social activities.

HOURS OF OPERATION: 8:00 a.m.-3:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 60 and over or spouse of any age for nutrition program; 50 for other activities.

AREA SERVED: Statewide. Approximate transportation area: North to Brackenville Road; East to Newport Gap Pike; South to Main Street, Stanton;

West to Polly Drummond Road (call for information).

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals

MIDDLETOWN-ODESSA-TOWNSEND SENIOR CITIZEN CENTER, INC. (M.O.T.)

300 S. Scott Street

Middletown, DE 19709

Phone: 302-378-3041, 302-378-4758

PERSON IN CHARGE: Cecilia Rozumalski, Director

STATUS: Not for profit

SERVICE DESCRIPTION: A private not-for-profit Senior Center. Services include: nutrition program, information and referral, recreation, homebound meals for the elderly and disabled, transportation, Diabetes Support Group, Pharmaceutical Assistance Program and outreach/supportive services.

HOURS OF OPERATION: 8:30 a.m.–4:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Middletown, Odessa, Townsend, and all of lower New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Donation requested for meals and transportation.

MILFORD CENTER GENESIS HEALTHCARE CORP.

700 Marvel Road

Milford, DE 19963

Phone: 302-422-3303

PERSON IN CHARGE: Bruce Levin, Administrator; Linda Darling, Director of Nursing

STATUS: For profit

SERVICE DESCRIPTION: Professional nursing staff 24 hours per day; extensive rehabilitation services including daily physical therapy, occupational therapy, speech therapy, and respiratory therapy; hospice and respite care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 21 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Referral to Director of Admissions

FEES: Yes

MILFORD HOUSING DEVELOPMENT CORPORATION (MHDC)

977 E. Masten Circle

Milford, DE 19963

Phone: 302-422-8255

Website: www.milfordhousing.com

Email: dmoore@milfordhousing.com

PERSON IN CHARGE: David W. Moore, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: **Self-Help Housing**—Staff work with 4-8 families to build their homes. **Transitional Housing**—Temporary housing (1 year) for homeless and abused women with children, and seniors; clients must be working or in a program with a case manager. **Single Family Homeownership**—Builds homes in modest price ranges to serve primarily individuals and families with incomes below 100% of County median. **Multifamily Housing Development**—Owns/builds additional multifamily rental complexes catering to families and seniors in Kent and Sussex counties; contracts with management agents for day-to-day management of the complexes.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Kent and Sussex counties

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: Vary by service

MILFORD HOUSING DEVELOPMENT CORPORATION - THE HOME REPAIR PROJECT

977 E. Masten Circle

Milford, DE 19963

Website: www.milfordhousing.com

Email: info@milfordhousing.com

PERSON IN CHARGE: Fred Traute, Home Repair Project Director

STATUS: Not for profit

SERVICE DESCRIPTION: Assists very low income homeowners to eliminate a housing health or safety hazard of an immediate nature. Provides materials for repairs, recruits and organizes volunteers to assist with repairs, which may include repairing holes in floors, walls, roofs, doors, windows, and constructing safe steps and wheelchair ramps for persons with disabilities. Heating, plumbing, and electrical problems are completed by contractors. After the immediate housing problem is resolved, the homeowner is referred to existing housing rehabilitation programs in the county for more extensive repairs if needed. Homeowner is expected to participate in the resolution of the entire home repair problem, usually by in-kind service. Relies heavily on volunteers and applicant family members in the completion of repairs when possible.

OTHER LOCATION: None

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.-Fri.

ELIGIBILITY: Applicant must own home, home must have a housing condition that qualifies as a health or safety hazard of an immediate nature. Household must meet HUD income requirements for low income.

AREA SERVED: Kent and Sussex counties, and targeted areas of Wilmington.

OBTAINING SERVICE: Call for information, referral, call for an appointment.

FEES: None

MILFORD MEMORIAL HOSPITAL BAYHEALTH MEDICAL CENTER, INC.

21 W. Clarke Avenue
Box 199
Milford, DE 19963
Phone: 302-422-3311

PERSON IN CHARGE: Terry Murphy, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Inpatient short term care. Outpatient emergencies. Elective outpatient surgery, cancer care and other services.

OTHER LOCATION: Bayhealth Medical Center, Inc., Kent General Hospital, 640 S. State St., Dover 19901 (302-674-4700)

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open to those in need of medical services.

AREA SERVED: Statewide

OBTAINING SERVICES: Referral by physician

FEES: Yes

MILFORD SENIOR CENTER, INC.

111 Park Avenue
Milford, DE 19963
Phone: 302-422-3385
Fax: 302-422-6414
Website: milfordseniorcenter.org
Email: msckaren@comcast.net

PERSON IN CHARGE: Karen R. Lloyd, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides education, socialization, recreation, nutrition, transportation, and outreach services for seniors.

HOURS OF OPERATION: 8:30 a.m.-3:00 p.m., Daily; 8:30 a.m.-8:30 p.m., Mon.

ELIGIBILITY: Ages 55 and over

AREA SERVED: Kent and Sussex Counties

OBTAINING SERVICE: Call for information

FEES: \$25.00 Membership donation, \$4.00 lunch donation.

MILFORD STATE SERVICE CENTER (DSSC, DHSS)

**Milford State Service Center
at Riverwalk
253 N.E. Front Street
Milford, DE 19963
Phone: 302-424-7200**

**The Annex Building
13 S.W. Front Street
Milford, DE 19963
Phone: 302-424-7230
Fax: 302-422-5311**

**The Walnut Street Bldg.
18 N. Walnut Street
Milford, DE 19963
Phone: 302-424-7300/7301**

**Riverwalk Center
Division of Family Services
247 Northeast Front Street
Milford, DE 19963
Phone: 302-422-1400, 800-292-9582**

Website: www.dhss.delaware.gov/dssc

PERSON IN CHARGE: Suzanne Moore, Administrator

STATUS: Public

SERVICE DESCRIPTION: **Division of State Service Centers** - Adopt-A-Family, Community Resource and Assistance Program, Emergency Assistance Services, Kinship Care, Teen Vouchers, Diabetes Fund, and Family Visitation Center; **Division for the Visually Impaired** - Adult Services, Education, Training Center, and Vocational Rehabilitation; **Division of Social Services** - Applications and Eligibility Determination for Public Assistance, General Assistance, Medicaid, and Food Stamps; **Delaware State Police Victims Services Program** - Referrals/Counseling for persons who have been victims of crimes; **Division of Child Mental Health** - Mental Health and Substance Abuse Treatment Programs for Kent and Sussex counties; **Division of Youth Rehabilitative Services** - Probation and Aftercare for youths who break the law and are found guilty of their crimes and/or youths who have been incarcerated; **Division of Family Services** - Casework Counseling to Children and/or Family, Crisis Intervention, and Referral; **Division of Public Health** - Cancer Screening, Child Health Clinic, Dental Clinic, Family Planning Clinic, HIV/AIDS Surveillance Sero Prevalence Program, Venereal Disease Testing and Treatment, and WIC; **Division of Medicaid and Medical Assistance - Medicaid Long Term Care** - Pre-Admission Screening, Chronic Renal Disease Program, Financial Unit; **Fleet Services; Division of Aging and**

Adults with Physical Disabilities - Adult Protective Services; Long-Term Care Ombudsman; Community Services, and Information and Assistance; **Treatment Access Center (TASC); Child Development Watch.**

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri. 5:00 p.m.-7:00 p.m., 1st and 3rd Tues. (Public Health Clinic)

ELIGIBILITY: Open

AREA SERVED: Southern Kent County and Northern Sussex County

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

MILLCROFT SENIOR LIVING COMMUNITY

255 Possum Park Road

Newark, DE 19711

Phone: 302-366-0160

Website: www.fivestarqualitycare.com

PERSON IN CHARGE: Geoffrey L. Henry, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: A Five Star Quality Care Community. Offers independent, assisted living, and health care (62 luxury apartments, 26 assisted living private suites, and 110 health care beds). Offers a variety of services and activities including in-house and outpatient rehabilitation therapies.

HOURS OF OPERATION: Front Office: 8:30 a.m.–8:00 p.m., Mon.–Sun.

ELIGIBILITY: Call for information

AREA SERVED: Statewide

OBTAINING SERVICE: Call, write, or walk in for information and tour

FEES: Yes

MOM'S HOUSE INC. OF DOVER

864 South State Street

Dover, DE 19901

Phone: 302-678-8688

Email: momshousedover@yahoo.com

PERSON IN CHARGE: D. Renee' Bullock

STATUS: Not for profit

SERVICE DESCRIPTION: Provides free child care for infants and toddlers, parenting classes, tutoring, and other related services

ELIGIBILITY: Single parent attending school full time in financial need. Must maintain passing grades, attend biweekly parenting classes, volunteer 3 hours weekly, and work fundraisers each semester.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m. (closed in summer)

OBTAINING SERVICE: Walk in, call for information or appointment, referral

FEES: None

MOM'S HOUSE, INC. OF WILMINGTON

1718 Howland Street

Wilmington, DE 19805

Phone: 302-658-3433

PERSON IN CHARGE: Mary Kay Wilson, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Free child care for single, student parents; parenting classes, support services, career/school counseling, loving care for both children and parents (moms and/or dads), and opportunity for volunteerism in a variety of capacities.

HOURS OF OPERATION: 7:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Low-income, single, student parents of children ages 6 weeks to school age.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, referral, call for information, call for appointment

FEES: None

MOPS INTERNATIONAL (MOTHERS OF PRESCHOOLERS)

2370 South Trenton Way

Denver, CO 80231

Phone: 303-733-5353

Website: www.mops.org

PERSON IN CHARGE: Sherry Surratt, CEO and President

STATUS: Not for profit

SERVICE DESCRIPTION: Encourages, equips, and develops mothers of preschoolers as women, mothers, and leaders. Locations worldwide and international. Meets in churches. Fees based upon each group and their determination of expenses. Charter fees for the international group. Childcare available at most sites.

HOURS OF OPERATION: Headquarters: 8:00 a.m.-5:00 p.m. (MST), Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: International

OBTAINING SERVICE: Call for information

FEES: Vary by location

MUSCULAR DYSTROPHY ASSOCIATION

New Castle County – 610-325-5758

Kent & Sussex Counties – 888-484-7072

STATUS: Nonprofit

SERVICE DESCRIPTION: Fighting neuromuscular diseases through worldwide research, clinics offering comprehensive medical services, youth summer camp, support groups and far-reaching professional and public health information.

OTHER LOCATIONS:

Clinics:

- Alfred I. duPont Hospital for Children, 1600 Rockland Road, Wilmington, DE 19899
- John Hopkins Hospital, 601 N. Caroline Street, Baltimore, MD 21287

HOURS OF OPERATION: Hours: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Individuals diagnosed with one of the 43 neuromuscular diseases, including ALS, covered by MDA.

AREA SERVED: Statewide

OBTAINING SERVICE: Written referral by physician.

FEES: No direct cost to client for covered services.

MX PHYSICAL THERAPY, INC.

1600 Washington Street
Wilmington, DE 19802
Phone: 302-656-2521

PERSON IN CHARGE: Edward R. Miersch

STATUS: For profit

SERVICE DESCRIPTION: Provides outpatient physical, occupational, aquatic and hand therapy. Free transportation.

OTHER LOCATIONS:

- Bear Center: 609 Governor's Square, Bear 19701 (302-836-5670)
- Newark Center: Metroform Medical Complex, 620 Stanton-Christiana Road, Suite 101, Newark, DE 19713
- Rehoboth Beach Center: Shops at Sea Coast, 19266 Coastal Highway, Rehoboth Beach 19971 (302-226-2230)

HOURS OF OPERATION: Varies according to location and service. Mon.-Fri., including early morning and evening hours. Call for further information.

ELIGIBILITY: Open to those involved with persons who have chronic mental illness

AREA SERVED: New Castle and Sussex Counties

OBTAINING SERVICE: Call for information

FEES: Yes

NANTICOKE INDIAN ASSOCIATION

27073 John J. Williams Highway

Millsboro, DE 19966

Nanticoke Indian Center: 302-945-3400

Nanticoke Indian Museum: 302-945-7022

Website: www.nanticokeindians.org

PERSON IN CHARGE: Herman T. Robbins, Chief

STATUS: Not for profit

SERVICE DESCRIPTION: **Nanticoke Indian Center:** offers tuition assistance through the WIA Program (Workforce Investment Act) to Delaware Native American high school and college graduates who meet the criteria. WIA will also assist the unemployed and underemployed with training. **Nanticoke Indian Museum:** offers tours to view artifacts, baskets and old regalia; a library with 400 books about Nanticoke Indians and other tribes; and videos about Nanticoke history and descriptions of dancing, regalia, beadwork and featherwork.

HOURS OF OPERATION: **Center:** 9:15 a.m.-4:15 p.m., Tues. and Thurs.; 9:00 a.m.-5:00 p.m., Wed.; 9:00 a.m. to 1:00 p.m., Fri. **Museum:** 10:00 a.m.-4:00 p.m., Thurs.-Sat.; 12:00 p.m.-4:00 p.m., Sun. (Winter Hours)

ELIGIBILITY: **Center:** Any Native American; **Museum:** open to the public

AREA SERVED: Statewide

OBTAINING SERVICE: Call, write, walk in

FEES: Museum: \$1.00 for children; \$3.00 adults

NANTICOKE MEMORIAL HOSPITAL, INC.

801 Middleford Road

Seaford, DE 19973

Phone: 302-629-6611

Website: www.nanticoke.org

PERSON IN CHARGE: Steven A. Rose, RN, MN, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides medical treatment, emergency care, inpatient care, outpatient testing, inpatient and outpatient surgical services, orthopedic care, interventional cardiology services, comprehensive cancer care services, physical and occupational therapy, occupational health

services, and women's health services. Nanticoke has advanced certification as a primary stroke center. Nanticoke is a partner with Peninsula Home Care to provide home health services.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Open

FEES: Yes

NANTICOKE SENIOR CENTER, INC.

001 West Locust Street

PO Box 406

Seaford, DE 19973

Phone: 302-629-4939

PERSON IN CHARGE: Barbara Elliott

STATUS: Not for profit

SERVICE DESCRIPTION: Provides congregate meals and meal delivery to homebound persons; recreational and social activities; family counseling (referral to professional counseling service when needed); transportation to Center, doctors, and for local shopping trips; outreach; information and referral; nutrition education; health services and programs.

HOURS OF OPERATION: 7:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over and spouse of any age

AREA SERVED: Seaford School District and outlying small communities

OBTAINING SERVICE: Call for information

FEES: Membership dues: \$25.00 per year, single; \$45.00 per year, couple

NATIONAL ALLIANCE ON MENTAL ILLNESS IN DELAWARE (NAMI DELAWARE)

2400 W. 4th Street
Wilmington, DE 19805
Phone: 302-427-0787
Website: www.namidelaware.org

PERSON IN CHARGE: Matthew Stehl, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers support, advocacy, statewide mental health information and referral, and education to persons with mental illness and their families. NAMI Delaware advocates for better services for those afflicted with chronic mental illness. Provides mental health workshops to community groups, businesses, hospitals, the military, higher institutes of learning, and the faith based community. A quarterly newsletter is published along with an active website. Statewide housing for low-income people with mental illness.

SUPPORT MEETING LOCATIONS:

- **Dover** – 884 Walker Road, Suite B, First Floor, Dover, DE (302-744-9356; Wednesdays, 6:00 p.m.-7:30 p.m.)
- **Georgetown** – Easter Seals Building, 22317 DuPont Blvd. (Rt. 113), Georgetown, DE (302-226-3334; Tuesdays, 7:30 p.m.-9:00 p.m.)
- **Wilmington** – PAL Wilmington Center, 3707 North Market Street, Wilmington, DE (302-427-0787; Wednesdays, 5:00 p.m.-6:30 p.m.)
- **Wilmington** – Peninsula-McCabe Methodist Church, 2200 Baynard Boulevard, Wilmington, DE (302-427-0787; Mondays, 5:00 p.m.-6:30 p.m.)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri.

ELIGIBILITY: Open to all individuals with mental illness and family members

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

NATIONAL AMBASSADORS OF CORNEAL TRANSPLANT, INC., DELAWARE CHAPTER

1304 Varsity Lane
Bear, DE 19701
Phone: 302-328-2035

PERSON IN CHARGE: Rita E. Tucker, President, Delaware Chapter

STATUS: Not for profit

SERVICE DESCRIPTION: Provides support for corneal recipients, peer counseling, and family support.

OTHER LOCATIONS: Lions Eye Bank of Delaware Valley, 403 North Third Street, Philadelphia, PA 19123-4101 (800-743-6667)

HOURS OF OPERATION: New Castle: 9:00 a.m.-4:00 p.m., Mon.–Sun.;
Lions Eye Bank: 9:00 a.m.-4:00 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral. Corneal recipients can call for Corneal Recipient Emergency Medical Care Alert ID Cards (302-328-2035)

FEES: \$1.00 postage for mailing.

NATIONAL CENTER FOR MISSING & EXPLOITED CHILDREN

Charles B. Wang International Children's Building
699 Prince Street
Alexandria, VA 22314
Phone: 703-224-2150 (main office); 800-843-5678 (24-hour hotline)
Website: www.missingkids.com

PERSON IN CHARGE: Ernie Allen, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides services nationwide for families and professionals in the prevention of abducted, endangered, and sexually exploited children. Serves as a clearinghouse of information about missing and exploited children. Operates a CyberTipline that the public may use to report internet-related child sexual exploitation. Provides technical

assistance to individuals and law enforcement agencies in the prevention, investigation, prosecution, and treatment of cases involving missing and exploited children. Assists in certain cases of international child abduction. Offers training programs to law enforcement and social service professionals. Distributes photographs and descriptions of missing children worldwide. Coordinates child protection efforts with private sector. Networks with nonprofit service providers and state clearinghouses about missing persons cases. Provides information about effective state legislation to help ensure the protection of children.

HOURS OF OPERATION: Office hours: 8:30 a.m.-5:30 p.m., Mon.-Fri. Hotline, 24/7

ELIGIBILITY: Handles cases for children under 18 years.

AREA SERVED: National

OBTAINING SERVICE: Call for information, visit website.

FEES: None

NATIONAL COUNCIL ON AGRICULTURAL LIFE AND LABOR RESEARCH FUND, INC (NCALL RESEARCH)

363 Saulsbury Rd
Dover, DE 19904
Phone: 302-678-9400
Fax: 302-678-9058
Website: www.ncall.org

PERSON IN CHARGE: Joe Myer, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides rural housing technical assistance to towns, communities, and non-profit organizations to develop or improve housing for farmworkers and the rural poor. Also, provides housing information workshops, training sessions, homeownership counseling for low-income families, and packages RD home ownership and repair loans for rural Delaware. Offers counseling services for low-income families to obtain conventional bank or FHA mortgages. Offers default and foreclosure counseling and financial literacy training.

OTHER LOCATIONS: 501 Ogletown Rd, Room 307, Newark 19711 (302-368-6690; Fax: 368-6945). 110 S. Bedford St., Georgetown, DE 19947 (302-855-1370; Fax: 302-855-1363).

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

NATIONAL DOMESTIC VIOLENCE HOTLINE

P.O. Box 161810

Austin, TX 78716

Phone: 512-794-1133; 512-453-8117 (8:30 a.m. to 5:00 p.m.)

Hotline: 800-799-7233; TTY/TDD: 800-787-3224

Fax: 512-453-8541

Website: www.thehotline.org

Email: contact@thehotline.org

PERSON IN CHARGE: Dyanne Purcell, CEO

STATUS: Not for profit

SERVICE DESCRIPTION: The National Domestic Violence Hotline (NDVH) provides crisis intervention, information and referral to victims of domestic violence, perpetrators, friends and families. Advocates have access to information about thousands of shelters and domestic violence programs across the United States, U.S. Territories, and Canada. The Hotline is toll-free, confidential and anonymous. NDVH operates 24 hours a day, 365 days a year, in more than 170 different languages through interpreter services, with a TTY line available for the Deaf, Deaf-Blind and Hard of Hearing. Advocates who are Deaf are available from 9 a.m. to 5 p.m. PST via Videophone (206-787-3224) or Instant Messenger: (ADWASHotline).

LANGUAGES: English, Spanish, 170 other languages via interpretation service.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., CST. Hotline and TTY/TDD are 24/7. Advocates who are Deaf are available from 9 a.m.-5 p.m. PST. Videophone: (206) 787-3224; Instant Messenger: ADWASHotline

ELIGIBILITY: Open

AREA SERVED: United States, U.S. Territories, Canada

OBTAINING SERVICE: Call, TTY, Videophone, Website, Instant Messenger

FEES: None

NATIONAL KIDNEY FOUNDATION OF MARYLAND

1301 York Road, Suite 404
Lutherville, MD 21093-6007

Phone: 410-494-8545

Toll free: 1-800-671-5369

Fax: 410-494-8549

Website: www.kidneymd.org; National site: www.kidney.org

PERSON IN CHARGE: Cassie Shafer, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Mission is to improve the health and well being of kidney and transplant patients and their families affected by kidney and urological diseases and promote “all organs” for transplantation. Offers free kidney patient programs and services, including Medical I.D. Jewelry, Patient Emergency Assistance, Health Screenings, and Transportation Assistance. Runs vehicle donation program, Kidney Cars, whereby no longer needed vehicles help support programs and services for patients. Offers professional education and symposia for physicians, nurses, social workers, dietitians, and technical personnel.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Residents of service area who have kidney disease or are kidney transplant patients.

AREA SERVED: Kent and Sussex counties in Delaware, most counties in Maryland and western Maryland, and portions of West Virginia, and Virginia.

OBTAINING SERVICE: Call for information

FEES: None

NATIONAL KIDNEY FOUNDATION SERVING THE DELAWARE VALLEY

111 S. Independence Mall East, Suite 411
Philadelphia, PA 19106

Phone: 1-800-697-7007 or 215-923-8611

Website: www.nkf dv.org

PERSON IN CHARGE: Joanne Spink, Division President

STATUS: Not for profit

SERVICE DESCRIPTION: An advisory and counseling service utilizing volunteer lay persons aimed at helping meet patient's urgent non-medical needs related directly or indirectly to his/her kidney ailment. Pamphlets and Organ Donor Cards provided on request. Offers free health screenings aimed at early detection and prevention of kidney disease.

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Any resident of New Castle County, Delaware, with kidney disease; general information is provided to all interested persons

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

NATIONAL MULTIPLE SCLEROSIS SOCIETY, DELAWARE CHAPTER

2 Mill Road, Suite 106

Wilmington, DE 19806

Phone: 302-655-5610

Statewide: 1-800-344-4867

Website: www.msdelaware.org

Email: ded.nmss.org

PERSON IN CHARGE: Kate S. Cowperthwait, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides: information and referral, self-help group and specialized counseling groups led by professional counselor, support groups, educational programs for persons living with MS and their families, financial assistance, quarterly newsletter, exercise and swim programs, and advocacy program.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Persons with multiple sclerosis and interested others

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by physician or self

FEES: None

NATIONAL REYE'S SYNDROME FOUNDATION, DELAWARE CHAPTER

1 Beauford Court
Devonshire
Wilmington, DE 19810
Phone: 302-478-9624
Website: www.reyessyndrome.org

PERSON IN CHARGE: Arthur and Carol Lee Patch, Presidents

STATUS: Not for profit

SERVICE DESCRIPTION: Organization founded by parents of children with Reye's syndrome disseminates information to the general public.

HOURS OF OPERATION: Open

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

NATIONAL RUNAWAY SWITCHBOARD

3080 N. Lincoln Avenue
Chicago, IL 60657
Phone: 1-800-786-2929
Website: www.1800runaway.org
Email: info@nrscrisisline.org

PERSON IN CHARGE: Maureen Blaha, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: A 24-hour hotline providing crisis intervention, information and referral, message delivery and conferencing service, free bus rides home for qualified runaway/homeless youth via Greyhound's Home Free Program.

HOURS OF OPERATION: 24 hours, 7 days a week

ELIGIBILITY: 21 and under and their families

AREA SERVED: Nationwide

OBTAINING SERVICE: Call for information

FEES: None

NEEDY FAMILY FUND, INC.

P.O. Box 15505

Wilmington, DE 19850

Phone: 302-324-2558

PERSON IN CHARGE: Rob Zlock, Acting Director

STATUS: Not for profit

SERVICE DESCRIPTION: Annual fund raising effort by News Journal Company to raise money to provide emergency assistance to needy Delawareans. Funds dispensed by Division of State Service Centers and The Salvation Army from beginning of calendar year as long as funds are available.

HOURS OF OPERATION: Varies by location

ELIGIBILITY: Those in need of emergency assistance

SERVICE DESCRIPTION: Statewide

OBTAINING SERVICE: Call the Salvation Army (302-472-0750) or the Division of State Service Centers (302-255-9675)

FEES: None

NEHEMIAH GATEWAY CDC

201 W. 23rd Street

Wilmington, DE 19802

Phone: 302-655-0803

Fax: 302-655-8372

Email: info@eitc.delaware

PERSON IN CHARGE: Rev. Clifford I. Johnson, President

STATUS: Not for profit

SERVICE DESCRIPTION: Organizes and manages the EITC Campaign throughout Delaware. Nehemiah Gateway's mission is to transform lives and communities by increasing opportunities for successful employment, entrepreneurship, and asset development. Programs focus on helping lower income workers to build wealth through savings, access to mainstream

financial services, job training, and advocacy for policies that support these goals.

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

SERVICE DESCRIPTION: Statewide

OBTAINING SERVICE: Walk-in, call for information, call for appointment.

FEES: None

NEIGHBORHOOD HOUSE, INC. – MIDDLETOWN

219 West Green Street

Middletown, DE 19709

Phone: 302-378-7217

Website: www.neighborhoodhse.org

PERSON IN CHARGE: Veronica Oliver, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Community center provides: family services, food closet, crisis alleviation financial assistance program, holiday assistance, HOPE Club, information and referral, and all phases of housing counseling.

OTHER LOCATION: 1218 B. St., Wilmington 19801 (302-652-3928)

HOURS OF OPERATION: Center: 8:30 a.m.–4:30 p.m., Mon.–Fri. Food Pantry: 10:00 a.m.-3:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Middletown, Odessa and Townsend area

OBTAINING SERVICE: Family services by appointment if feasible. Housing counseling by appointment. Food Closet, walk in or by appointment.

FEES: None

NEIGHBORHOOD HOUSE, INC. – WILMINGTON

1218 B Street
Wilmington, DE 19801
Phone: 302-652-3928

PERSON IN CHARGE: Veronica Oliver, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Community center provides: housing counseling service, tutoring, day care, summer day camp, weatherization and food closet.

OTHER LOCATION: 219 W. Green St., Middletown 19709 (302-378-7217)

HOURS OF OPERATION:

8:00 a.m.-6:00 p.m., Mon.-Fri. (Center)

7:30 a.m.-5:30 p.m., Mon.-Fri. (Day Care)

8:30 a.m.-5:00 p.m., Mon.-Fri. (Housing Counseling)

ELIGIBILITY: Varies by program

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for appointment

FEES: Sliding scale based on income for day care, summer camp, First Time Home Buyer's Program

NEMOURS SENIOR CARE

New Castle County
1801 Rockland Road
Wilmington, DE 19803
Phone: 302-651-4400/1-800-292-9538

Kent & Sussex Counties
915 N. Dupont Blvd.
AirPark Plaza
Milford, DE 19963
Phone: 800-763-9326

PERSON IN CHARGE: Karie Steinmetz, MSA, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides comprehensive outpatient dental care, eye exams, eyeglasses, and hearing tests and aids to qualified senior citizens.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 65 and over; Delaware resident; annual income below \$18,000 (single) or \$24,125 (married).

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Some services require a small co-pay in Dental, Hearing, and Eye Clinics

NEURO-CARE/TOTAL-CARE

201 Ruthar Drive, Suite 5

Newark, DE 19711

Phone: 302-738-6400

Website: quinnmillergroup.us

PERSON IN CHARGE: Robert Quinn, President

STATUS: For profit

SERVICE DESCRIPTION: Offers a variety of home health care programs, including direct care of the sick and disabled, promotion and maintenance of health, and prevention of disease and disability. Provides comprehensive, coordinated services on an intermittent basis. Visits made regularly, Monday through Friday, and if medically indicated, on Saturday and Sunday. Telephone contact with staff and home visits are available, if needed, 24 hours a day, 7 days a week!

HOURS OF OPERATION: Office hours: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information, referral, call for appointment.

FEES: Vary by service

NEW CASTLE COUNTY 4-H

Cooperative Extension Office

461 Wyoming Road, Room 131

Newark, DE 19716

Phone: 302-831-8965

Website: www.ag.udel.edu/etension/ncc/4h

PERSON IN CHARGE: Katie Daly Jones, Extension Educator

STATUS: Not for profit

SERVICE DESCRIPTION: Teaches leadership, citizenship, and lifeskills under the guidance of caring and supportive adults. Activities include, but are not limited to foods, nutrition, horticulture, after-school programs, etc.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Youth and adults age 5 years and older

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information

FEES: None

NEW CASTLE COUNTY HEAD START, INC.

University Office Plaza

256 Chapman Road

Suite 103

Newark, DE 19702

Phone: 302-452-1500

Website: www.ncchs.org

PERSON IN CHARGE: Jeffrey E. Benatti, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides Head Start program through HHS grant. Program includes individual instruction, socialization skills, group activities, field trips, parent involvement, nutrition, physical/dental exams and treatment, social services, transportation, emergency help, and translation services.

LOCATIONS:

- Absalom Jones Head Start Center, 310 Kiamensi Rd., Wilmington 19804 (302-999-8480)
- Bear Head Start Center, 931 Bear Corbitt Rd., Bear 19701 (302-832-2212)
- Brandywine Head Start Center, Claymont Community Center, 3301 Green St. Claymont, DE 19703 (302-792-7826)
- Claymont Head Start, Claymont Community Center, 3301 Green St., Claymont 19703 (302-792-9065)
- Lambson Head Start Center, 19 Lambson Lane, New Castle 19720 (302-655-5070)

- Manor Park Head Start, 1 Bassett Ave., Manor Park, New Castle 19720 (302-328-9454)
- Marshallton Head Start, 310 Kiamensi Rd. Wilmington, DE 19804 (302-225-3791)
- Newark Head Start Center, 921 Barksdale Rd., Newark 19711 (302-224-3530)
- Rose Hill Head Start Center, Rose Hill Community Center, 19 Lambson Lane, New Castle 19720 (302-654-9995)

HOURS OF OPERATION: 9:15 a.m.–1:15 p.m., Mon.–Fri. (Sept.–May). Limited Full Day slots @ Bear, Brandywine, Marshallton and Lambson: 7:30 a.m.–6:00 p.m., Mon.– Fri. (Sept.–May)

ELIGIBILITY: Ages 3-4; 90% of parents must meet federal poverty guidelines

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information (302-452-1500)

FEES: None

NEW CASTLE COUNTY LEARNING CENTER

3101 Drummond Plaza

Newark, DE 19711

Phone: 302-368-0318

PERSON IN CHARGE: Debra Deptula

STATUS: Public

SERVICE DESCRIPTION: Develops competency based on academic remediation and/or GED (High School Equivalency) for economically disadvantaged and out of school youth. Also provides vocational training and other educational programs and support services.

HOURS OF OPERATION: 9:00 a.m.–1:30 p.m., Mon.–Thurs.; 6:00 p.m.–9:00 p.m., Tues. and Thurs.

ELIGIBILITY: Delaware resident, low income, unemployed or underemployed adults, out of school youth

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

NEW CASTLE COUNTY POLICE COMMUNITY SERVICES UNIT

87 Reads Way
New Castle, DE 19720
Phone: 302-395-8050
Website: nccpd.com

PERSON IN CHARGE: Lt. Wendy Hudson

STATUS: Public

SERVICE DESCRIPTION: S.L.A.M. - Students Learn About Mortality; Heroin Alert; Block Watch; Senior Roll Call; Road Rage; Ident A Kid; Youth and the Law; P.A.L. Community/Civic meetings; Personal Safety; Project Lifesaver; Home Security; Youth Police Academy; and Explorers Post.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri. (varies).

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Written request on letterhead, phone, Email

FEES: None

NEW CASTLE COUNTY POLICE VICTIM ASSISTANCE

New Castle County Police Headquarters
3601 North Dupont Highway
New Castle, DE 19720
Phone: 302-395-8135; 302-395-8117 (Bilingual); 302-395-8193
Website: nccpd.com

STATUS: Public

SERVICE DESCRIPTION: Police based victim's unit staffed by civilians specializing in assisting crime and tragedy victims and their families. Assist victims in understanding and navigating the legal and court process. Provides support services and outside referrals to private counselors and social service agencies.

HOURS OF OPERATION: 7:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: New Castle County Police jurisdiction

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: None

NEW CASTLE SENIOR CENTER

400 South Street

New Castle DE 19720

Phone: 302-326-4209

Website: www.newcastleseniorcenter.com

PERSON IN CHARGE: Natalie Kaplan, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Senior Adult Activity Center offering recreational, educational, exercise, and nutrition programs 5 days a week. Transportation is available.

HOURS OF OPERATION: 9:00 a.m.–3:00 p.m., Mon., Tues., Wed., Fri.; 9:00 a.m.–7:00 p.m., Thurs.

ELIGIBILITY: Ages 50 and over

AREA SERVED: New Castle

OBTAINING SERVICE: Call for information

FEES: Donations for meals

NEW DIRECTIONS DELAWARE, INC.

P. O. Box 768

Claymont, DE 19703

Phone: 302-286-1161

Website: www.newdirectionsdelaware.org

PERSON IN CHARGE: Ian Geiser, President; Bebe Carnwath, Vice President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides support and education for Depression and Bipolar Disorder through: **Educational/Speaker meetings:** Third Monday of each month for consumers, their families, friends, and the general public at Aldersgate United Methodist Church, 2313 Concord Pike (Rt. 202), next to the Fairfax Shopping Center. **Support Group Meetings:** Second

and fourth Monday of each month at Aldersgate United Methodist Church, 2313 Concord Pike (Rt. 202); focus on raising self-esteem; stress, sharing, and caring; and self-help.

ELIGIBILITY: Open to persons 18 and older

AREA SERVED: Tri-State Area

OBTAINING SERVICE: Walk in, referral, call for information

FEES: Free support and Speaker meetings.

NEW DIRECTIONS EARLY HEAD START

321 South College Avenue

University of Delaware

Newark, DE 19716

Phone: 302-831-0584

Fax: 302-831-0474

Email: earlyheadstart@udel.edu

PERSON IN CHARGE: Heidi Beck, Director

STATUS: Not for profit

SERVICE DESCRIPTION: New Directions Early Head Start (NDEHS) is an interagency program, operated by the University of Delaware, committed to empowering and supporting low income pregnant women, infants and toddlers, and their families. We provide pregnant women, infants, toddlers and their families. NDEHS supports children's emotional, physical and cognitive development, and involve parents as the child's first teacher, while helping parents and guardians meet their children's and families' needs. Families are provided with home visits, family education and support services, health and nutrition education, referral services, prenatal education and parent involvement activities, including special programs for fathers.

Home Based Option: provides enrolled families with 90 minute weekly home visits designed to build on child and family strengths and to promote parent/child interactions. Also offers parent and child group activities and prenatal services.

Center Based Option: provides full day, full year childcare, nutritional meals and quality infant and toddler program with individualized attention and parental involvement.

HOURS OF OPERATION: Main Office: 8:30 a.m.-5:00 p.m., Mon.-Fri.; Center hours vary

ELIGIBILITY: Pregnant woman, children birth to three, children with special needs, who meet Early Head Start income guidelines.

AREA SERVED: New Castle and Kent Counties

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None for home based services. Center based option partners with Purchase of Care to provide full day/full year care.

NEW START ADULT LEARNING PROGRAM; ACCREDITED MEMBER OF PROLITERACY

Corbit-Calloway Memorial Library

115 High Street

Odessa, DE 19730

Phone: 302-378-3444

website: www.newstartde.org

PERSON IN CHARGE: Susan Menei, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides free, one-on-one tutoring for adults who need help with basic reading, writing, spelling, math, and speaking skills.

OTHER LOCATION: Child, Inc. Building, 148 Flamingo Drive, Sparrow Run 19702 (302-834-3713)

HOURS OF OPERATION: Office: 9:00 a.m.–5:00 p.m., Mon.–Fri. Tutoring hours vary.

ELIGIBILITY: Adults who need help with basic skills and/or need help learning English.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, referral, call for information, call for appointment

FEES: None

NEWARK ACTIVE DAY

Senior Care of Newark
200 White Chapel Drive
Newark, DE 19713
Phone: 302-533-3543
Website: www.activeday.com
Email: mhood@activeday.com

PERSON IN CHARGE: Michelle Hood, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Adult day health facility that provides a unique and exciting model of care for seniors and disabled adults. Services include a structured, safe daytime program consisting of nursing, personal care, therapeutic activities, and nutritious meals and snacks.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: VA funding, Medicaid waiver and Title III eligibility. LTC Insurance also accepted.

NEWARK ARTS ALLIANCE, INC.

Market East Plaza
276 East Main Street, Suite 102
Newark, DE 19711
Phone: 302-266-7266
Website: www.newarkartsalliance.org
Email: info@newarkartsalliance.org

PERSON IN CHARGE: Cindy Brinker, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers a cooperative art gallery with local art, a main gallery with themed or invitational art shows. Also features weekly poetry readings and several art “clubs” focusing on painting, drawing and fiber arts. In addition, offers year-round art classes and camps in the arts. **Camp Imagine** includes 24 camper spots for low to moderate income

children ages 7-11 for 2 weeks each summer, including visual and performing arts, exhibits, and education.

HOURS OF OPERATION: Closed Monday; Tues.-Sun., 11:00 a.m.- 3:00 p.m. with extended hours on Thursday to 6:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide; mostly northern Delaware and adjacent towns in MD and PA

OBTAINING SERVICE: Walk in, call for information, website, email.

FEES: Sliding scale, vary by service. Most events are free, gallery is free, classes have fees, scholarships available.

NEWARK EMERGENCY CENTER, INC.

324 E. Main Street

Newark, DE 19711

Phone: 302-738-4300

Website: www.newarkemergencycenter.org

PERSON IN CHARGE: Thelma E. Clagett, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides outpatient emergency and non-emergent medical care.

HOURS OF OPERATION: 24 hours, 7 days a week

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, no appointment needed

FEES: Yes

NEWARK HOUSING AUTHORITY

313 E. Main Street

Newark, DE 19711

Phone: 302-366-0826

PERSON IN CHARGE: Maureen Jordan, Executive Director

STATUS: Public

SERVICE DESCRIPTION: Provides housing assistance for low income families. Apartments in housing developments or Section 8 rental assistance are available to elderly, disabled, and low income families.

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Priority is given to people who live or work in the city of Newark. Maximum income limits (40% of median income). Must also qualify for Federal Guidelines.

AREA SERVED: City of Newark

OBTAINING SERVICE: Call or walk in for pre-application when waiting list is open.

FEES: None

NEWARK MANOR NURSING HOME

254 W. Main Street

Newark, DE 19711

Phone: 302-731-5576

Website: www.newarkmanor.net

PERSON IN CHARGE: Susan Comegys, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Fees include: 24-hour nursing care; special diets and nutritional supplements; most medical supplies; adaptive equipment; whirlpool bathing; beauty shop; varied activities; code alert system; guest's meals; cable TV; Alzheimer's care; open visiting hours. Also available: physical, speech, and occupational therapy; and hospice and respite care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over needing intermediate care. Short term respite stays welcome.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, or visit website

FEES: Yes, private LTC insurance, Veterans Residence Assistance Programs. Medicaid approved.

NEWARK SENIOR CENTER, INC.

200 Whitechapel Drive

Newark, DE 19713

Center: 302-737-2336

Meals on Wheels: 302-737-5747

Website: www.newarkseniorcenter.com

PERSON IN CHARGE: Carla Grygiel, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Activities include: education and enrichment classes, arts and crafts, discussion groups, investment clubs, choral group, drama group, recreation, wellness program including exercise and dance classes, fitness room and aquatic program, travel. Social services include: financial planning, home repair, health screenings, legal aid, health and social service programs, support groups, and information and referral. Food program includes lunch in Center and Meals on Wheels Program (donation) for homebound, frail, elderly, and disabled. Adult Day Care located on premises.

HOURS OF OPERATION: 7:30 a.m.–8:30 p.m., Mon. and Thurs.; 7:30 a.m.–6:30 p.m., Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Greater Newark

OBTAINING SERVICE: Call or walk in

FEES: Membership, special instruction, meals

NEWBORN SCREENING PROGRAM (DPH, DHSS)

Jesse Cooper Building

417 Federal Street

Dover, DE 19901

Phone: 302-744-4544

Toll Free: 800-262-3030

Fax: 302-661-7227

Website: www.dhss.delaware.gov/dhss/dph/chca

PERSON IN CHARGE: Betsy Voss, Newborn Screening Program Coordinator

STATUS: Public

SERVICE DESCRIPTION: Newborn Blood Spot Screening Program: Coordinates laboratory components, record maintenance, referral, and follow-up for all newborn blood screens completed that identify certain metabolic disorders that, left untreated, may cause physical or mental disabilities. Special formula fund available for diagnosed inherited metabolic disorders (based on need). **Newborn Hearing Screening:** Coordinates newborn hearing screening results provided by birthing sites on all newborns, record maintenance, referral, and follow-up for abnormal hearing screens. **Birth Defects:** Aggregate data system to capture diagnosed birth defects for newborns through age 5.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m.

ELIGIBILITY: Open to all infants born in Delaware.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information.

FEES: Vary by service

NORTHEAST STATE SERVICE CENTER (DSSC, DHSS)

1624 Jessup Street
Wilmington, DE 19802
Phone: 302-552-3500

PERSON IN CHARGE: Doris Flowers, Administrator

STATUS: Public

SERVICE DESCRIPTION: Center houses the following services: **Division of Public Health** (552-3600): WIC Program; **Division of Social Services** (552-3030): Temporary Assistance for Needy Families (TANF), General Assistance (GA), Food Stamps, Child Care, Medicaid; **Division of State Service Centers:** Family support services including Emergency Assistance Services, Community Resource and Assistance Services, Rental Assistance Program, Food Closet, Utility Assistance, Cooling Assistance Program, Needy Family Fund, Teen Voucher Program, Kinship Care Program, Diabetes Fund, and Emergency Food and Shelter Program; **Family Court:** Paternity Testing.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Wilmington

OBTAINING SERVICE: Walk-in; some services by appointment

FEES: Vary by service

NURSING MOTHERS, INC.

P.O. Box 5462

Wilmington, DE 19808

Toll Free: 866-733-4664

Website: www.nursingmoms.org

Email: info@nursingmoms.org

PERSON IN CHARGE: April Horsey, Treasurer

STATUS: Not for profit

SERVICE DESCRIPTION: Dedicated to helping women have the breast feeding experience they desire. Works to increase knowledge about breastfeeding in the communities served. Offers confidential mother to mother support and non-medical information, periodic discussion groups (babies welcome), and monthly free “Breastfeeding Your Baby” classes for expectant moms and support person.

HOURS OF OPERATION: Calls are picked up daily from voicemail.

ELIGIBILITY: Open

AREA SERVED: New Castle County, Kent County, Sussex County, Cecil County, MD

OBTAINING SERVICE: Call the warmline and leave a message – your call will be returned within 24 hours.

FEES: None

OAK GROVE SENIOR CENTER, INC.

11 Poplar Avenue

Elsmere, Wilmington, DE 19805

Phone: 302-998-3319

Fax: 302-998-3221

Website: ogsc@verizon.net

PERSON IN CHARGE: Kathleen M. Gland, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Daily nutrition program, public service programs,

recreational programs and activities, referrals and information, physical fitness programs, and social programs.

HOURS OF OPERATION: 8:00 a.m.–3:00 p.m., Mon.–Thurs.; 8:00 a.m.–2:00 p.m., Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Elsmere area, Richardson Park, Eastburn Acres, Woodcrest

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals

OBSESSIVE COMPULSIVE SUPPORT GROUP

St. Nicholas' Episcopal Church

10 Old Newark Road

Newark, DE 19713

Phone: 302-368-4655

PERSON IN CHARGE: Joseph Redden, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Members help each other with difficult challenging aspects of O.C.D. Provides positive feedback. Lends moral support for symptoms and medications, and helps to find right therapist.

ELIGIBILITY: Open

AREA SERVED: New Castle and Kent counties

OBTAINING SERVICE: Call for information

FEES: Donations accepted for use of church

OFFICE FOR CATHOLIC YOUTH MINISTRY

1626 North Union Street

Wilmington, DE 19806

Phone: 302-658-3800

Website: www.cdow.org

PERSON IN CHARGE: Patrick J. Donovan, Diocesan Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides recreational, athletic, social,

community service and spiritual activities for youth and young adults. Offers leadership training and substance abuse prevention training.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Youth, 3rd-12th grade; young adults, 20-39 years old

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Athletic Program only, and other events as determined

OPEN DOOR, INC.

884B Walker Road

Dover, DE 19904

Phone: 302-678-4911

3301 Green Street

Claymont, DE 19703

Phone: 302-798-9555

254 Main Street

Newark, DE 19711

Phone: 302-731-1504

107 Pennsylvania Avenue

Seaford, DE 19973

Phone: 302-629-7900

2400 W. 4th Street

Wilmington, DE 19805

Phone: 302-654-1920

PERSON IN CHARGE: Howard Isenberg, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Open Door, Inc. provides confidential *mental health* and *substance abuse* services to children, adolescents, adults and their families. Clients are offered a full range of outpatient services including: Assessment, Individual Counseling, Group Therapy, Family Counseling, DUI Treatment, Intensive Outpatient Services and Aftercare Services.

HOURS OF OPERATION: 8:30 a.m.–9:00 p.m., Mon.–Thurs.; 8:30 a.m.–5:00 p.m., Fri.; 8:30 a.m.–3:00 p.m., Saturday (Newark only).

ELIGIBILITY: Children, teens, adults with problems associated with mental illness and/or substance abuse.

AREA SERVED: New Castle, Kent and Sussex Counties

OBTAINING SERVICE: Contact the Intake Department at **877-860-6955** to make an initial appointment at any location.

FEES: Most insurance plans are accepted, as well as self-pay. Sliding scale available.

OPPORTUNITY CENTER, INC. DBA SERVICESOURCE DELAWARE REGIONAL OFFICE

3030 Bowers Street
Wilmington, DE 19802
Phone: 302-765-1232
Fax: 302-762-8795
Website: www.servicesource.org

PERSON IN CHARGE: Dennis Dapolito, Executive Director; Cindy Sterling, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Services vary based on location. Offers employment, job training, work adjustment, skills training, community support, and employment to individuals with disabilities. **Employment:** Facility based and community based contact sites in New Castle and Kent Counties; **Training:** Training, work adjustment, and vocational skills training in bookkeeping, clerical, computer, receptionist, custodial, material handling, forklift certification, hospitality, and customer service. **Situational Assessment:** Community-based assessment to determine individual work skills, interests, and abilities. **Supported Employment:** Provides job placement, intensive job coaching, and long term follow-up services to individuals with developmental disabilities. **Community Employment:** Offers employment and training at offsite locations and job coaching support to persons employed in private or public sector; temporary employment and placement/job readiness services in private or public sector offered to persons with disabilities. Services individualized to meet person's needs. **Senior Program:** Retirement day program for individuals with developmental disabilities (Kent and Sussex counties). Employment solutions specialized employment services for persons with Asperger's Syndrome. Employment Networks Ticket to Work Program.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 16 and over with developmental, physical, hearing, or emotional disability and/or economically disadvantaged

AREA SERVED: Statewide

OBTAINING SERVICE: Call 302-765-1232; referral by Division of Vocational Rehabilitation or Division of Developmental Disabilities Services or sponsoring school district

FEES: None if sponsored by one of the above

PACE, INC. - TREATMENT FOR ALCOHOLISM AND DRUG ADDICTION

5171 West Woodmill Drive
Suite 9, Woodmill Corporate Center
Wilmington, DE 19808
Phone: 302-999-9812
Website: paceinonline.com

PERSON IN CHARGE: Bruce Johnson, MS, CADC, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Partial hospitalization and intensive outpatient program for alcoholism and drug addiction, which includes individual and family assessment, intensive treatment, outpatient, and follow up program designed according to individual needs. Other services include evaluations, family therapy, education group therapy, and continuing care.

HOURS OF OPERATION: 9:00 a.m.–9:00 p.m., Mon.–Fri.; Sat. 9:00 a.m.–1:00 p.m.

ELIGIBILITY: Individuals or families affected by alcohol or drug abuse.

AREA SERVED: Kent & New Castle County, DE; Cecil County, MD; Delaware County, PA

OBTAINING SERVICE: Call For appointment

FEES: Yes. Third party payers accepted.

PARENT EARLY EDUCATION CENTER

Parents as Teachers
620 E. Chestnut Hill Road
Newark, DE 19713
Phone: 302-454-5955
Fax: 302-454-2246

PERSON IN CHARGE: Whitney Williams

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the Parents As Teachers program for families raising their first child. Services include home visits by a trained parent educator, parent group meetings, family activity nights and play groups. Parents are supported until the child turns three years of age.

HOURS OF OPERATION: 8:30 a.m.–4:00 p.m., Mon.–Fri.

ELIGIBILITY: Parents living in New Castle County.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or write for information

FEES: None

PARENT INFORMATION CENTER OF DELAWARE

6 Larch Avenue, Suite 404

Wilmington, DE 19804

Phone: 302-999-7394

Fax: 302-999-7637

PO Box 166

Georgetown, DE 19947

Phone: 302-856-9880

Fax: 302-856-9882

Toll Free for families: 888-547-4412

Website: www.picofdel.org

Email: picofdel@picofdel.org

PERSON IN CHARGE: Marie-Anne Aghazadian, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers information, education, advocacy, referral, and support to families and professionals of children/youth with disabilities or special needs. Provides information about disabilities, disability rights and protections, referrals to services and programs, parent-to-parent linkages, educational workshops and conferences and a book/video/periodical library. The Educational Surrogate Parent (ESP) Program is housed at the Parent Information Center of Delaware.

HOURS OF OPERATION: Wilmington: 9:00 a.m.–5:00 p.m., Mon.–Thurs.; Georgetown: 9:00 a.m.–5:00 p.m., Mon.–Thurs.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral

FEES: None

PARENTS AND CHILDREN TOGETHER AT TECH CHILD CARE CENTER

PACTT Center @ Sussex Tech High School

P.O. Box 351

Georgetown, DE 19947

Phone: 302-856-3490

Email: Kmoore@sussexvt.k12.de.us

PERSON IN CHARGE: Kathy Moore, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides an inclusive quality program to meet daily intellectual, social, physical, and emotional needs of children served.

HOURS OF OPERATION: 6:30 a.m.-5:30 p.m.

ELIGIBILITY: 6 weeks to 5 years of age

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information, referral by State agencies (i.e., Child Watch, Easter Seals), call for appointment

FEES: \$130.00-\$145.00, fee schedule by age

PARENTS AS TEACHERS (DOE)

Sussex Parents As Teachers

115 South Bedford Street

Georgetown, DE 19947

Phone: 302-856-5239

Kent Parents as Teachers

Polytech Adult Education

P. O. Box 102

Phone: 302-697-4545

Fax: 302-697-4544

New Castle Parents as Teachers

620 E. Chestnut Hill Road

Newark, DE 19713

Phone: 302-454-5955

Fax: 302-454-2246

PERSON IN CHARGE: Georgetown: Anna Scovell; Woodside: Carman Gallagher; Newark: Whitney Williams

STATUS: Not for Profit

SERVICE DESCRIPTION: Provides the Parents as Teachers program for families raising young children. Services include home visits by a trained

parent educator, parent group meetings, family activity nights, and play groups. Parents are supported until the child turns three years of age.

HOURS OF OPERATION: 8:30 a.m.-4:00 p.m., Mon. – Fri.

ELIGIBILITY: Open.

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

PARKS AND RECREATION; NEWARK DEPARTMENT OF

220 Elkton Road

Newark, DE 19711

Phone: 302-366-7060

Website: www.cityofnewarkde.us

PERSON IN CHARGE: Charles R. Emerson

STATUS: Public

SERVICE DESCRIPTION: Provides recreation, leisure activities, and classes in areas including sports, fitness, day trips, dance, theatre arts, crafts, special events, special interest activities, and nature. Numerous parks for active and passive users.

ELIGIBILITY: Open

AREA SERVED: Greater Newark

OBTAINING SERVICE: Call or walk in

FEES: Yes

PARKS AND RECREATION; WILMINGTON DEPARTMENT OF

**500 Wilmington Avenue
Wilmington, DE 19801
Phone: 302-576-3810**

PERSON IN CHARGE: Romain L. Alexander, Director

STATUS: Public

SERVICE DESCRIPTION: Administers recreation centers, parks, playgrounds, and swimming pools; provides community organization; organizes sports leagues, recreation, athletics, and other programs and services.

Recreation Centers: (October-May, 4:30 p.m.-9:00 p.m., Mon.-Thurs., with the exception of Harlan School, 4:30 p.m.-7:30 p.m.)

- Bayard School - Linden and Clayton Sts.
- Elbert/Palmer - Chapel and Lobdell Sts.
- Harlan School - 3601 Jefferson St.
- Highlands School - 2100 Gilpin Ave.
- P.S. DuPont School - 34th and Van Buren Sts.
- PAL – 37th and Market Sts.
- Pulaski School - Cedar and Broom Sts.
- Pyle School - 5th and Lombard Sts.

Playgrounds/Parks/Lots: (June - Aug.; 9:30 a.m.-4:30 p.m., Mon.- Fri.)

- 11th & Washington - 11th and Washington Sts.
- Adams & 3rd Park - 3rd and Adams Sts.
- Bancroft Parkway - Bancroft Parkway
- Barry & Union Triangle - Barry and Union Sts.
- Boulevard Triangle - 18th St. and Baynard Blvd.
- Brandywine Mills - Race St.
- Brandywine Playground - 11th and Heald Sts.
- Brown, Burton, Winchester - 26th and Pine Sts.
- Brown/Eddie Cihocki - 8th Ave. and Duncan St.

- Chambers, Helen - 6th and Madison Sts.
- Christina - 3rd and Church Sts.
- Columbus Triangle - Pennsylvania Ave. and Franklin St.
- Connell Street Tot Lot - 3rd and Connell Sts.
- Cool Spring - 10th and Van Buren Sts.
- Del Tech Plaza - 4th and Shipley Sts.
- Delaware Ave. Median - Delaware Ave. and Adams St.
- Delaware Tot Lot - 235 Delamore Place
- Du Pont, H. B., Plaza - 10th and West Sts.
- Dugan Park - Buttonwood St.
- E. 7th Street Park - E. 7th St.
- Eastlake - 30th and Madison Sts.
- Eastlawn - 36th and Church Sts.
- Eden - New Castle Ave. and City Line
- Elbert Playground - "D" and Buttonwood Sts.
- Father Tucker - 9th and Lincoln Sts.
- Fountain Plaza - Harrison St. and Pennsylvania Ave.
- Franklin & 6th Lot - 518 N. Franklin St.
- Freedom Tot Lot - 5th and Jefferson Sts.
- Fulton St. Tot Lot - 217 N. Fulton St.
- Garfield Triangle - 23rd St. and Concord Ave.
- Gilpin Playground - Gilpin and Shallcross Aves.
- Harrington Triangle - Harrington and Bancroft Pkwy.
- Harrison St. Triangle - 27th and Harrison Sts.
- Haynes - 32nd and Harrison Sts.
- Heald & "B" Tot Lot - "B" and Heald Sts.
- Hicks, Barbara, Playground - "B" and Bradford Sts.
- Holloway park - 7th and Lombard Sts.
- Jennie Weaver - 3rd and West Sts.

- Johnston Playground - 16th and Claymont Sts.
- Judy Johnson - 3rd and Clayton Sts.
- Kingswood Complex - Bowers St.
- Kirkwood - 11th and Spruce Sts.
- Kosciuszko - S. Brown and Maple Sts.
- Kruse Playground - 14th and Poplar Sts.
- Laffayette Median - Laffayette and Jefferson Sts.
- Liberty Triangle - New Castle Ave. and "A" Sts.
- Lombard & 4th Sts. - 4th and Lombard Sts.
- Mack Park - 6th St. and Cleveland Ave.
- Madison & 23rd Triangle - 23rd and Madison Sts.
- Madison & 4th Playground - 4th and Madison Sts.
- Madison St. Tot Lot - Madison St.
- Matson Run Parkway - Washington St. and Lea Blvd.
- Michaels Playground - Wright and Stroud Sts.
- Montgomery Tot Lot - 4th and Montgomery
- P. S. duPont Complex - 34th and Van Buren St.
- Pulaski Triangle - Harrison and Oak Sts.
- Louis L. Redding - 22nd and Tatnall Sts.
- Rodney & 3rd Tot Lot - 237 N. Rodney St.
- Rodney & 4th Tot Lot - 4th and Rodney Sts.
- Rodney & Fifth - 5th and Rodney Sts.
- Rodney Square - 11th and Market Sts.
- Soldiers & Sailors - Delaware Ave. and Broom Sts.
- Speakman - 30th and Speakman
- Spencer, Peter, Plaza - King and French Sts.
- Stapler - 16th and Union Sts.
- Tatnall - 24th and Tatnall Sts.
- Tilton Park - 8th and Broom Sts.

- Willing & 6th Plaza - 6th and Willing Sts.
- Wm. Anderson Center - 501 Madison St.
- Wollaston St. Tot Lot - Wollaston St.
- Woodlawn - 4th and Ferris Sts.

Pools: (June - Aug., 12:00 noon-6:00 p.m., Mon.-Sat.)

- Dr. Foster Brown - 7th and Lombard Sts.
- Eden Park Pool - New Castle Ave. and City Line
- P.S. DuPont - 34th and Van Buren Sts., 12:00 noon-8:00 p.m., Mon.-Fri.
- Prices Run Park Pool - 24th and Pine Sts.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Wilmington

OBTAINING SERVICE: Call for information

FEES: None

PARKVIEW NURSING AND REHABILITATION CENTER

2801 West 6th Street

Wilmington, DE 19805

24 hours: 302-655-6135

Website: parkviewnursing.com

PERSON IN CHARGE: Deborah J. Kardine, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Full service nursing facility providing long term care. Staff include professional nurses, therapists, dietary specialists, and activities personnel. Services include professional nursing care; Alzheimer's unit; sub acute unit; physical, occupational, and speech therapy; 3 meals per day; therapeutic menus; activities; religious programs; and laundry. Private and semi-private accommodations.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over, in need of nursing and/or rehabilitative care

AREA SERVED: Statewide

OBTAINING SERVICE: Call Director of Admissions

FEES: Yes

PASSPORT HEALTH

1941 Limestone Road

Suite 012

Wilmington, DE 19808

Phone: 302-633-5782

Website: www.passporthealthusa.com/delaware

Email: delaware@passporthealthusa.com

PERSON IN CHARGE: Carol DeRosa, R.N., B.S.

STATUS: For profit

SERVICE DESCRIPTION: Travel health services including customized destination-specific travel health consultations, state certified yellow fever immunization, complete stock of travel immunizations and travel and security briefings. Passport Health carries a full line of vaccines for immigration and naturalization and also for students' meningococcal vaccination.

HOURS OF OPERATION: Hours by appointment only.

ELIGIBILITY: Open

AREA SERVED: New Castle and Kent counties

OBTAINING SERVICE: Call for information and appointment

FEES: Vary by service, insurance is not processed but itemized receipt is provided to patient for possible reimbursement.

PENCADER HUNDRED COMMUNITY CENTER (PHCC)

**5 Teal Circle
Sparrow Run**

Newark, DE 19702

Phone: 302-365-6211

Website: www.pencadercenter.org

Email: jackie.bcousin@gmail.com

PERSON IN CHARGE: Jackie B. Cousin, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Mission is to connect and empower economically fragile neighborhoods in the Bear-Glasgow area to help them thrive, to build neighborhood capacity, and to establish the first community center service facility in the area, which will in turn become a permanent place to bring residents and communities together to discuss community issues and find solutions for improving the neighborhoods. Utilizing neighborhood-based community organizers and resident councils and partnering with like-minded nonprofit service organizations, will implement the following program goals: build a sense of community within and among targeted neighborhoods; improve life skills by coordinating a collaborative of organizations which offer a varied array of services and programs; stabilize low-wealth neighborhoods, specifically in the areas of accessible health services, children and family services, housing, and employment; enhance the level of communication between residents and police and also between residents and the managers of the neighborhoods; and help residents develop the capability to resolve personal and community issues.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Residents living in low- to moderate-income neighborhoods in Pencader Hundred.

AREA SERVED: Pencader Hundred section of New Castle County

OBTAINING SERVICE: Call for information, call for appointment

FEES: None

PENINSULA UNITED METHODIST HOMES, INC., PUMH

726 Loveville Road, Suite 3000

Hockessin, DE 19707-1536

Phone: 302-235-6800

Website: www.pumh.org

PERSON IN CHARGE: Robert L. Supper, ACTS V.P. Operations, Mid-Atlantic Regional Office

STATUS: Not for profit

SERVICE DESCRIPTION: Provides continuing care retirement communities dedicated to meeting the changing needs of older adults while maintaining the highest quality of life for residents.

LOCATIONS:

- Cokesbury Village, 726 Loveville Rd., Hockessin 19707-1519(302-235-6000), Robyn Crandall, Executive Director
- Methodist County House, 4830 Kennett Pike, Wilmington 19807-1899 (302-654-5101), Terri White, Executive Director
- Methodist Manor House, 1001 Middleford Rd., Seaford 19973-3697 (302-629-4593, 800-327-9138), Eileen Hanhauser, Executive Director
- Heron Point of Chestertown, 501 E. Campus Ave. Chestertown, MD 21620-1682 (410-778-7300, 1-800-327-9138), Garrett Falcone, Executive Director

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 60 and over

AREA SERVED: Statewide, and mid-Atlantic region

OBTAINING SERVICE: Call locations for information (Life Care Consultant)

FEES: Yes

PEOPLE'S PLACE II

Supportive Services

1129 Airport Road

Milford, DE 19963

Phone: 302-422-8033

Fax: 302-422-8050

Website: www.peoplesplace2.com

Email: info@peoplesplace2.com

PERSON IN CHARGE: Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Sponsors the following programs: **Center for Community Justice (302-424-0890)** - Provides victim/offender mediation for non-violent offenses referred by the justice system. In addition, mediation services are provided for victims of violent crimes and their incarcerated offender. The center provides community mediation services and educational programs for juveniles (Conflict Resolution and Shoplifter's Alternative). **People's Place Counseling Centers** (Milford/Seaford, 302-422-8026; Smyrna, 302-653-2341; Millsboro, 302-422-8026) - Provides counseling services to children and adults, including individual, group, family, and play therapy. Special services are available for such things as substance abuse, gambling, veterans, and parent-child conflict. In addition, medication management and psychological assessments are available. **SAFE (Safety, Advocacy, Freedom and Empowerment)** (Kent/Sussex, 302-422-8058; Northern Kent, 302-678-3886) - Provides emergency shelter, through two safe houses, for women and children who are victims of domestic violence, serving both Kent and Sussex counties. Also staffs a domestic violence hot line 24 hours a day, 7 days a week. **Girls Group Homes** (302-424-3580) – Teen group home in Milford provides long-term housing for neglected and/or abused children ages 12-18 who have come through the foster care system. The children live in the facility full-time and attend school in the local school districts. **Veteran's Outreach** (302-422-8033) - Provides peer counseling, outreach and referral to community services for veterans in southern Delaware. Non-traditional and in-home services are also provided as well as transportation to area VA Hospitals. **New Start** (302-730-3678) - Provides case management services for clients living in low income housing and homeless clients. **Residential Alternative to Detention** (302-422-7025) – Residential program for males and females ages 8-19 who have been arrested and are awaiting a court date. The youth live in a structured setting and are monitored by around-the-clock staff. Staff is available for court appearances and often makes

recommendation to the court regarding sentencing. **Turning Point** (302-424-2420) - Provides individual and group treatment to both perpetrators and victims of family and domestic violence, including children. Three visitation centers, located in Dover, Milford, and Georgetown, provide safe, neutral places where supervised visitation and monitored exchanges can be facilitated for families with a history of domestic violence or child sexual abuse. **Whatcoat Social Services** (302-734-0319) – Provides 46 emergency shelter beds for homeless individuals and families. In addition, 10 two and three bedroom transitional units. Case management is available to residents and former residents of the shelter and transitional units. **Abriendo Puertas** (hotline: 302-745-9874) – Provides emergency shelter and advocacy for Latino women and children who are victims of domestic violence. Also staffs a Spanish language domestic violence hotline 24 hours per day, 7 days per week.

HOURS OF OPERATION: Vary by program

ELIGIBILITY: Varies by program

AREA SERVED: Kent and Sussex counties and surrounding communities

OBTAINING SERVICE: Call specific program or administrative offices.

FEES: Vary by program

PEOPLE'S PLACE WHATCOAT SOCIAL SERVICE PROGRAM

3 Vera Way

Dover, DE 19904

Phone: 302-734-0319

Website: www.peoplesplace2.com

PERSON IN CHARGE: Crystal Allen-Horne, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Operates the Ruth N. Dorsey Relief Shelter, a 46-bed, 30-day homeless shelter which accepts families, single men, and women located at 381 College Road in Dover. Also operates Vera's Haven, ten transitional townhouse apartments for homeless families located next to the shelter. The transitional families must be employed and participate in an educational program. The program also operates New Start, a case management program for individuals and or families who want to work on increasing their education, finding employment, searching for housing, money management, and reducing government benefits.

HOURS OF OPERATION: Emergency Shelter: 24 hours; Vera's Office: 8:30 a.m. to 4:30 p.m.

ELIGIBILITY: Must meet HUD federal definition of homeless: 1) Literally homeless – sleeping in place not meant for human habitation, 2) Having lived in another emergency shelter, transitional program, or being released from an institution in which applicant has lived for 90 days, 3) Victim of, or fleeing from domestic violence. For transitional housing, income must be below 50% median income for the area. For Case Management, income must be below 125% of the Poverty Income Guidelines.

AREA SERVED: Kent and Sussex counties

OBTAINING SERVICE: Referral or walk in

FEES: None

PEOPLE'S SETTLEMENT ASSOCIATION

408 E. 8th Street

Wilmington, DE 19801

Phone: 302-658-4133

Website: www.PSASSOCIATION.ORG; www.urbanhelp.org

Email: director@psassociation.org

PERSON IN CHARGE: Sandra L. Ballard, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides child care through a state licensed pre-school and school age, senior citizen center (including nutrition), Meals on Wheels, recreation, tutorial services to youth and adult students, employment and housing referral, summer day camp, wellness and addictions program, community meeting space, tax preparation, and low cost home repairs.

HOURS OF OPERATION: 7:00 a.m.-9:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 3 and up

AREA SERVED: City of Wilmington

OBTAINING SERVICE: Walk-ins/calls/appointments

FEES: Childcare

PFLAG WILMINGTON/NORTH DELAWARE, INC.

Po Box 26049

Wilmington, DE 19806

Answering machine, response within 24 hours: 302-654-2995

Website: www.pflagwilmde.org

Email: pflagwilmde@att.net

PERSON IN CHARGE: Jim Batty, President

STATUS: Not for profit

SERVICE DESCRIPTION: Parents, families, and friends of lesbians and gays. Provides support and resources along with education and advocacy.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral

FEES: None

PINNACLE REHABILITATION & HEALTH CENTER

3034 S. DuPont Highway

Smyrna, DE 19977

Phone: 302-653-5085

Fax: 302-653-3988

PERSON IN CHARGE: NHA

STATUS: For profit

SERVICE DESCRIPTION: Short-term and long-term care nursing home offering skilled and intermediate level medical treatment. Services include special diets, physical therapy, speech therapy, recreational therapy, life enrichment, and respite care (subject to bed availability).

HOURS OF OPERATION: Business Office: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Referral by physician. Residents under age 18 may require prior approval by the Board of Health.

AREA SERVED: Statewide

OBTAINING SERVICE: Call Admissions Director

FEES: Yes

PLANNED PARENTHOOD OF DELAWARE

625 Shipley Street
Wilmington, DE 19801
Phone: 302-655-7293
Website: www.ppdel.org

PERSON IN CHARGE: Nanci Hoffman, CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides reproductive health care for women and men. Services include birth control, a full range of pregnancy options including abortion services, screening and treatment of sexually transmitted diseases, cancer screening, and HIV screening. Offers education, counseling services, professional training and a volunteer program.

OTHER LOCATIONS:

- 625 Shipley St., Wilmington 19801 (302-655-7293)
- 140 E. Delaware Ave., Newark 19711 (302-731-7801)
- 805 S. Governors Ave., Dover 19901 (302-678-5200)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri. (evening and Saturday hours vary by location)

ELIGIBILITY: Ages 12 and over (both sexes). Under age 12, must be accompanied by an adult. Women under age 16 must notify a parent, grandparent, guardian, or licensed mental health professional before having an abortion.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment, walk-ins welcome

FEES: Sliding scale

POLICE ATHLETIC LEAGUE OF DELAWARE

26 Karlyn Drive
New Castle, DE 19720
Phone: 302-656-9501
Website: www.palde.org

7259 Lancaster Pike
Hockessin, DE 19707
Phone: 302-239-8857

PERSON IN CHARGE: Robert S. Jameson, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Crime prevention program that relies heavily on educational, recreational, and enrichment activities to create a strong bond between youth and police officers.

HOURS OF OPERATION: New Castle: 11:00 a.m.–7:00 p.m., Mon.–Fri.; Hockessin: 11:00 a.m.–7:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 8 – 18, with application and most recent report card

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

POLICE ATHLETIC LEAGUE OF WILMINGTON, INC. (PALW)

3707 North Market Street

Wilmington, DE 19802

Phone: 302-764-6170

Email: alyce.derr@palw.org

PERSON IN CHARGE: Bonita Boyd, PALW Director of Development

STATUS: Not for profit

SERVICE DESCRIPTION: Targets three main dimensions of youth concerns. **Crime prevention efforts, including violence and gang prevention** — provides a safe place for alternative social and recreational activities, academic enhancement including homework and tutorial assistance, and motivational events such as youth summits and crime prevention seminars. **Health and wellness** - focuses on fitness and nutrition (e.g., martial arts and hot meals). **Substance abuse prevention** — program teaches resistance skills, anger management, drug and alcohol awareness, and promotion of positive attitudes. The center can serve as an emergency shelter in a community crisis and hosts community meetings, family gatherings, and receptions in the multi-purpose room.

HOURS OF OPERATION: Administrative Office: 9:00 a.m.-5:00 p.m., Mon.-Fri. Recreational hours: 5:00 p.m.-8:00 p.m., Mon.-Fri. Available for rentals Saturdays and Sundays.

ELIGIBILITY: Open

AREA SERVED: North Wilmington

OBTAINING SERVICE: Walk in, call for information, referral

FEES: None

POLICE YOUTH AID PROGRAM, CITY OF WILMINGTON

Department of Police
Public Safety Building
300 North Walnut Street
Wilmington, DE 19801
Phone: 302-576-3626

PERSON IN CHARGE: Sgt. Corey Staats

STATUS: Public

SERVICE DESCRIPTION: Officers assigned to criminal investigations handle investigations involving child abuse, school problems, runaways, missing persons, family services, and crisis intervention.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Youth to age 18

AREA SERVED: Wilmington

OBTAINING SERVICE: Call for information

FEES: None

POLYTECH SCHOOL DISTRICT; KENT COUNTY

Polytech Adult Education
823 Walnut Shade Road
P.O. Box 102
Woodside, DE 19980
Phone: 302-697-4545

Polytech High School
P. O. Box 97
Woodside, DE 19980
Phone: 302-697-3255

Website: www.polytechpanthers.com

Adult education website: polytechworks.com

PERSON IN CHARGE: Dr. Deborah Zych, Superintendent; Betsy Jones, Director/Adult Education

STATUS: Not for profit

SERVICE DESCRIPTION: Provides vocational and technical training for high school grades 9-12 and for adults. **Adult Education Division:** ABE, GED, ESL, and James H. Groves Adult High School classes for individuals needing basic skills and/or high school diploma. Offers technical training, apprenticeship training, non-traditional training, and programs funded by the Delaware Department of Labor and Workforce Investment Act.

Customized training is available on a contractual basis.

HOURS OF OPERATION: 8:00 a.m.-9:30 p.m., Mon.-Thurs.; 8:00 a.m.-3:30 p.m., Friday

ELIGIBILITY: High school students, out of school youths and adults.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by program

PORTER (WINDER LAIRD) STATE SERVICE CENTER (DSSC, DHSS)

509 W. 8th Street
Wilmington, DE 19801
Phone: 302-577-3400

PERSON IN CHARGE: Diane Carroll, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State and private agencies that provide human services: **Division of Public Health:** STD, HIV Counseling and Testing, Prenatal Clinic, Family Planning; **Division of Social Services:** Assistance payments, Food Stamps; and **Division of State Service Centers:** Community Resource and Assistance Services, Food Closet, Utility Assistance, Cooling Assistance, FEMA, Medical Fund, Needy Family Fund, Kinship Care, Teen Vouchers, Diabetes Fund, and Emergency Assistance Services Program. Clothes Closet.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri. (hours vary by program)

ELIGIBILITY: Varies by program

AREA SERVED: Wilmington

OBTAINING SERVICE: Call or walk in

FEES: Vary by program

POSITIVE DIRECTIONS II, LLC

2500 W. 4th Street, Suite SA
Wilmington, DE 19805
Phone: 302-654-9444
Fax: 302-654-9445
Email: positivedirections@yahoo.com

PERSON IN CHARGE: Sheree Manlove, M.Ed. Counseling, Owner/
Director

STATUS: For profit

SERVICE DESCRIPTION: Provides contracted school based services (In-School-Alternative, In-School-Suspension, counseling, time out, and behavioral intervention) for children and youth experiencing difficulty in school. Service offered in conjunction with Delaware school districts. In addition to the contracted school-based services, additional educational counseling services (individual and group) are also available. These services are offered on a sliding scale as space remains available by appointment.

HOURS OF OPERATION: 9:00 a.m.-3:00 p.m., Mon.-Fri. Evening and weekend hours available by appointment only.

ELIGIBILITY: Children and youth—school based services and educational counseling.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information, call for appointment

FEES: Educational counseling services: sliding scale, varies by service;
Contracted services: school districts provide payment for services.

PREGNANCY HELP CENTER OF KENT COUNTY

1991 S. State Street
Dover, DE 19901
Phone: 302-698-9311

PERSON IN CHARGE: Jeremy McEntire

STATUS: Not for profit

SERVICE DESCRIPTION: Provides: pregnancy tests; educational information on abortion and alternatives; assistance to pregnant women in need including maternity and baby clothing, baby furniture, shelter, education

in fetal development; referrals for financial, medical, legal, adoption and professional counseling; speakers bureau; and a library of books, slides, video and film available to interested groups or individuals.

HOURS OF OPERATION: 10:00 a.m.-5:00 p.m., Mon.; 10:00 a.m.-4:00 p.m., Tues.; Closed Wed.; 10:00 a.m.-4:00 p.m., Thur.; 11:00 a.m.-3:00 p.m., Fri.

ELIGIBILITY: Persons in need of assistance related to pregnancy or suspected pregnancy and parents/guardians of young children.

AREA SERVED: Kent County and surrounding areas

OBTAINING SERVICE: Appointment preferred

FEES: None

PREVENT CHILD ABUSE DELAWARE

**100 W. Tenth Street, Suite 715
Wilmington, DE 19801
Phone: 302-425-7490**

Website: www.pcadelaware.org
Email: karenderasmo@pcadelaware.org

PERSON IN CHARGE: Karen DeRasmo, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers safety programs providing group learning for children, youth, their parents, and those who work with them on personal safety and abuse prevention; training on abuse/neglect issues; and special support and training for foster parents, home visitors, day care providers, and child welfare professionals.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Varies by service

PRIMECARE MEDICAL TRANSPORT, LLC.

568 Milford-Harrington Highway
Milford, DE 19963
Phone: 302-422-0900

PERSON IN CHARGE: Karen Fry, CFO

STATUS: For profit

SERVICE DESCRIPTION: Medical transportation to doctors and hospitals.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Vary by service

PRISON OUTREACH OF DELAWARE, INC.

P.O. Box 7633
Newark, DE 19714-7633
Phone: 302-998-5502
Website: www.prisonoutreachofdelaware.org

PERSON IN CHARGE: Rev. Joe L. Kadtke, Executive Director; Rev. Tim W. Heald, Associate Director, Rev. Steven Anderson, Associate

STATUS: Not for profit

SERVICE DESCRIPTION: Ministers to troubled youth and adults in Delaware Correctional Center and Multi-Purpose Criminal Justice Facility, Pre-Trial Annex, Sussex Correctional Institution; provides spiritual counseling, crime and conflict resolution, teaching, visiting, and literature distribution.

HOURS OF OPERATION: 9:00 a.m.–2:00 p.m., Mon.–Fri.

ELIGIBILITY: Incarcerated persons, ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

PROSTATE CANCER SUPPORT GROUP; BAYHEALTH MEDICAL CENTER WELLNESS COMMUNITY

Cancer Support Community
812 South Bradford Street
Dover, DE 19904
Phone: 302-734-0898
Email: jshallcross@cscclle.org

PERSON IN CHARGE: Jan Shallcross, Cancer Support Community

STATUS: Not for profit

SERVICE DESCRIPTION: Provides education and support for men with prostate cancer. Family members and friends are also welcome.

OTHER LOCATIONS: Meeting sites alternate on 3rd Tues., 7:00 p.m.

- Odd # Months: Kent General Rehabilitation Center, 560 S. Governors Ave., Dover 19901
- Even # Months: Milford Memorial Hospital, Conference Rooms A & B, 21 W. Clarke Ave., Milford 19963

ELIGIBILITY: Prostate cancer diagnosis or family member or friend of someone with prostate cancer.

AREA SERVED: Kent and Sussex counties

OBTAINING SERVICE: Walk in, call for information

FEES: None

PSYCHOLOGICAL SERVICES TRAINING CENTER

Belmont Hall
203 W. Main Street
Newark, DE 19716-2578
Phone: 302-831-2717

PERSON IN CHARGE: Dr. Jennifer Schwartz, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Psychotherapy and testing for children and adults

HOURS OF OPERATION: By appointment only. Evening appointments available.

ELIGIBILITY: Open

AREA SERVED: New Castle County and surrounding towns

OBTAINING SERVICE: Call for information

FEES: Sliding scale

PUBLIC ADVOCATE; DIVISION OF THE (DOS)

Carvel State Office Building

820 N. French Street, 4th Floor

Wilmington, DE 19801

Phone: 302-577-5078

Toll Free – Delaware: 1-888-607-2427

Website: www.state.de.us/publicadvocate

PERSON IN CHARGE: Michael D. Sheehy, Deputy Public Advocate

STATUS: Public

SERVICE DESCRIPTION: Intercedes in rate and rules proceedings to minimize utility costs to all customers. Also assists resolving disputes with electric, telephone, water or cable companies.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

PUBLIC ALLIES DELAWARE

Community Service Building

100 West Tenth Street, Suite 812

Wilmington, DE 19801

Phone: 302-573-4438

Website: www.publicallies.org

PERSON IN CHARGE: Christina A. Morrow

STATUS: Not for profit

SERVICE DESCRIPTION: An AmeriCorps agency which places individuals within nonprofit organizations doing community service work. Ten month

service year, September to June, recruiting every year for the next class.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: 18 years and older, high school diploma, G.E.D., or greater

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information

FEES: None

PUBLIC DEFENDER OF THE STATE OF DELAWARE

Main Office:

Carvel State Office Building
820 N. French Street, 3rd Floor
Wilmington, DE 19801
Phone: 302-577-5200
Fax: 302-577-3995 or 577-6986

Kent County Office:

Sykes Building
45 The Green
Dover, DE 19901
Phone: 302-739-4476
Fax: 302-739-7213

Sussex County Office:

14 The Circle, 2nd Floor
Georgetown, DE 19947
Phone: 302-856-5310
Fax: 302-834-6955

New Castle County Courthouse

500 King Street, Suite 2400
Wilmington, DE 19801
Phone: 302-255-0130/0139/0145
Fax: 302-255-2206

Website: www.publicdefender.delaware.gov

PERSON IN CHARGE: Brendan O'Neill, Public Defender

STATUS: Not for profit

SERVICE DESCRIPTION: Provides legal services for indigent persons charged with criminal offenses under Delaware law.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

OTHER LOCATIONS: 900 King St., Wilmington 19801 (302-577-6025, Fax: 302-577-7849); Howard R. Young, 1301 East 12th Street, Wilmington, DE 19809 (302-429-6445, Fax: 302-577-3235).

ELIGIBILITY: Indigent persons making less than \$500/wk., in need of legal representation in criminal matters.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information: in New Castle County, call 302-255-0130; in Dover, call 302-739-4476; in Sussex County, call 302-856-5310.

FEES: \$50.00 court ordered fee

PUBLIC GUARDIAN; OFFICE OF

**900 King Street, Suite 240
Wilmington, DE 19801
Phone: 302-255-1900/1902
Fax: 302-577-2989**

PERSON IN CHARGE: Lexie McFassel, Esquire, Public Guardian

STATUS: Public

SERVICE DESCRIPTION: Serves those adults who are in need of guardianship, without family or friends to serve as guardian, and who are subject to neglect, victimization, or exploitation because of age, mental disability, and/or physical incapacitation.

OTHER LOCATIONS:

Kent County:

- c/o Delaware Hospital for the Chronically Ill, Smyrna 19977 (302-223-1798 or 302-223-1795)

Sussex County:

- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5313 or 302-530-1728)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Adults in need of guardianship. Court declaration of incapacity is necessary before the appointment of guardian. Guardian of last resort.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral to Smyrna office (302-223-1794)

FEES: None at this time

PUBLIC HEALTH; DIVISION OF (DPH, DHSS)

Jesse Cooper Building
417 Federal Street
Dover, DE 19901
Phone: 302-744-4700
FAX: 302-739-6659

Website: www.state.de.us/dhss/dph

Tobacco Prevention and Control Program:

www.dhss.delaware.gov/dhss/dph/dpc/tobacco.html

Disease Prevention and Health Promotion:

www.dhss.delaware.gov/dhss/dph/dpc/dpcsection

PERSON IN CHARGE: Karyl T. Rattay, MD, MS, Director

STATUS: Public

SERVICE DESCRIPTION: Administers the following programs and services. Community-based health services include: HIV antibody counseling and testing, Home Visiting Program, family planning, TB, child health, sexually transmitted diseases, WIC, and adolescent health. Environment health services: food protection, institutional sanitation, sanitary engineering, radiation control, health facilities licensing and certification, medical marijuana, indoor air quality and healthy environments. Long term care facilities: Governor Bacon Health Center, Delaware Hospital for the Chronically Ill, Emily P. Bissell Hospital for intermediate and skilled long term care. Other programs include: Health Promotion and Disease Prevention; Health Education; disease surveillance; Epidemiology; Public Health Laboratory; Emergency Medical Services and Paramedics; Vital Statistics.

LOCATIONS:

Kent County:

- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5000)
- Smyrna State Service Center, 200 S. DuPont Blvd., Suite 101, Smyrna 19977 (302-514-4500)

New Castle County:

- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)

- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-2870)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2970)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7500)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3400)
- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5790)

Sussex County:

- Adams State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5574)
- Milford State Service Center, 13 S. Front Street, Milford 19963 (302-424-7230)
- Pyle State Service Center, 34314 Pyle Center Road, Frankford 19945 (302-752-9501)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2000)
- Laurel State Service Center, 31039 N. Poplar St., Laurel 19956 (302-875-6943)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (may vary by program site)

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by program

PYLE (EDWARD W.) STATE SERVICE CENTER (DSSC, DHSS)

34314 Pyle Center Road
Frankford, DE 19945
Phone: 302-732-9501

PERSON IN CHARGE: Karen Elliott, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State, County and private agencies: Division of Social Services; Division of Public Health; Division of Family Services; Division of Vocational Rehabilitation; Alcoholics Anonymous; CHEER Center; Pyle Child Development Center; Division of State Service Centers. Health Services include: Family Planning, and WIC Nutrition. Social Services include: Food Stamp Program, Vocational Rehabilitation, Community Resource and Assistance Services, Kinship Care, Teen Vouchers, Diabetes Fund, Alcoholics Anonymous Chapter, Foster Grandparents, Bookmobile, Emergency Food Program, RSVP, Family Services (Treatment, Counseling, Placement, Foster Care and Adoption, Counseling for Families, Foster Home Recruitment), CHEER Senior Citizens Center, Infant and Child Development Center, Meals on Wheels, Lower Sussex Little League, Area College Internship, Read-A-Loud, Commission of Veterans Affairs, mammograms; and tax service for seniors.

HOURS OF OPERATION: 6:30 a.m.-5:30 p.m., Day Care only; 7:30 a.m.-4:30 p.m., Service Center

ELIGIBILITY: Open

AREA SERVED: Southeast Sussex County

OBTAINING SERVICE: Call for information

FEES: Vary by service

READ-ALoud DELAWARE

Community Service Building
100 W. Tenth Street, Suite 309
Wilmington, DE 19801
Phone: 302-656-5256

Treadway Towers
9 Loockerman Street, Suite 203
Dover, DE 19901
Phone: 302-674-4423

108 N. Bedford Street
Georgetown, DE 19947
Phone: 302-856-2527

Website: www.readalouddelaware.org

PERSON IN CHARGE: Mary W. Hirschbiel, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides volunteer readers to read to one preschool-age child at a time. Volunteers sign up for a weekly commitment of 1-2 hours. Also provides services to parents of preschool-age children: lectures, workshops, and demonstrations of reading techniques; importance of reading aloud; and how parents can create an intellectually stimulating environment in the home.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri. (may vary by location)

ELIGIBILITY: Ages 6 and younger

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Sliding scale fee for workshops

READING ASSIST INSTITUTE

Community Services Building
100 West Tenth Street, Suite 910
Wilmington, DE 19801-6605
Phone: 302-425-4080

Website: www.readingassist.org

Email: jeanned@readingassist.org

PERSON IN CHARGE: Marilyn Monahan, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Trains volunteer tutors in Reading ASSIST curriculum for struggling readers. Trains teachers in regular/special ed classrooms to identify and assist struggling readers, integrating Reading ASSIST curriculum.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri.

ELIGIBILITY: School-aged children

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: Fee for classes

RECREATION SECTION; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

New Castle County Gilliam Building

New Castle Corporate Commons

87 Reads Way

New Castle, DE 19720

Phone: 302-395-5600

Website: www.nccde.org

PERSON IN CHARGE: Andy Bero, Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides recreation; sports; library services; senior services including nutrition programs; special events; and cultural activities for individuals, families, and communities. Operates nine library facilities and contracts with seven community libraries that are electronically linked to one another, providing accessible information and educational materials to all county residents. Also operates a senior center, art studio, four community activity centers in Brandywine Town Center, Appoquinimink, Garfield Park, and Hockessin, and the Rockwood Center Mansion and Park which is available for rent to the public for conferences and special occasions. Provides individual sports and recreation instruction, tournaments for children and adults, summer programs for kids, and sports leagues. Special Events include the Platinum Picnic; Sleep Under the Stars; Holiday Open House; and specialty tours and teas at Rockwood Park. New Castle County Department of Community Services offers varied volunteering opportunities.

HOURS OF OPERATION: Varies by program, generally 7 days per week

ELIGIBILITY: Open to all except where noted above.

AREA SERVED: New Castle County

OBTAINING SERVICE: Visit the website or call

FEES: Vary by program and services

REGAL HEIGHTS HEALTH CARE AND REHABILITATION CENTER

6525 Lancaster Pike

Hockessin, DE 19707

Phone: 302-998-0181

Website: www.regalheightshealthcare.com

PERSON IN CHARGE: Rhonda Quinlan, NHA, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Provides skilled nursing, rehabilitative, and long term care services. Also available are services from dental, ophthalmology, podiatrist, and psychiatric physicians. Offers physical, occupational, speech, and planned therapeutic recreation programs, as well as therapeutic diets and social services.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call Admission Director for information.

FEES: Yes

REGENCY HEALTHCARE & REHABILITATION CENTER

801 N. Broom Street

Wilmington, DE 19806

Phone: 302-652-8400

PERSON IN CHARGE: Bob Reed, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Nursing facility which provides skilled, intermediate, and respite care. Rehabilitative and medical services offered include physical therapy, speech therapy, occupational therapy, intravenous therapy and inhalation therapy. Offers social, recreational, and spiritual services.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

RENAISSANCE HEALTHCARE

26002 John J. Williams Highway

Millsboro, DE 19966

Phone: 302-947-4202

PERSON IN CHARGE: Reginald Goring, NHA

STATUS: For profit

SERVICE DESCRIPTION: Provides skilled and long-term nursing care. Also provides subacute care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 21 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by hospital, social worker, physician, or family

FEES: Yes

RENAL CARE CENTERS/BIOMEDICAL APPLICATIONS

FMC of Brandywine
303 A Street
Wilmington, DE 19801
Phone: 302-656-8450

Website: www.fmcna.com

BMA of Milford
656D N. Dupont Highway
Milford, DE 19963
Phone: 302-424-0552

PERSON IN CHARGE: Mark Smith, Administrator (New Castle, Kent, and Sussex Counties)

STATUS: For profit

SERVICE DESCRIPTION: Serves patients with End Stage Renal Disease (ESRD) who must use a machine to clean impurities from their blood. Also offers peritoneal dialysis training and home dialysis. Affiliated with Pennsylvania and Maryland hospitals for kidney transplants.

OTHER LOCATIONS:

New Castle County:

- RCC OF Christiana, 63 University Plaza, Rt. 273, Newark 19702 (302-453-8834); hours: 6:30 a.m.-11:00 p.m., Mon.-Sat.
- FMC Middletown, 104 Sleepy Hollow Dr., Middletown 19709 (302-449-1601)
- BMA of First State, 608 Ferry Cutoff Rd., New Castle 19720 (302-328-9044); hours: 6:00 a.m.-5:00 p.m., Mon. - Sat.; Nocturnal available
- FMC Wilmington, St. Francis Medical Office Building, 7th & Clayton Sts., Suite 404, Wilmington 19805 (302-421-9177); hours: 8:30 a.m.-5:00 p.m., Mon.-Fri.; Evening and Sat. by appointment.
- FMC North Wilmington, 4000 Washington St., Wilmington 19802 (302-762-2903); hours: Mon.-Sat. by appointment only.

Kent County:

- Fresenius Medical, 655 Bay Rd., Suite 4M, Dover 19901 (302-678-8744); call for hours
- FMC Smyrna, Gateway North Shopping Center, Rte. 13, 210 Stadium St., Smyrna, 19977 (302-659-5220)
- FMC Greentree, 97 Commerce Way, Suite 104, Dover 19904 (302-674-1919)

Sussex County:

- BMA of Millsboro, 214 W. Dupont Hwy., Millsboro 19966 (302-934-9773); hours: 6:30 a.m.-4:30 p.m., Mon.-Sat.
- BMA of Seaford, 658 Dual Hwy., Suite 128, Seaford 19973 (302-628-3152); hours: 6:00 a.m.-5:00 p.m., Mon.-Sat.
- BMA of Rehoboth Beach, 3712 Highway 1, Rehoboth Beach 19971 (302-226-9330); hours: 8:00 a.m.-4:30 p.m., Mon., Wed., and Fri.
- FMC Mid Sussex, 34 Georgetown Plaza, Georgetown 19947 (302-854-0230)
- FMC Salisbury, 1390 South Division Street, Suite 302, Salisbury, MD 21804 (410-742-1800)

HOURS OF OPERATION: FMC of Brandywine: Mon., Wed., and Fri.; 6:00 a.m.-9:00 p.m.; Tues., Thurs., and Sat.; 6:00 a.m.-4:30 p.m. See other Locations for hours.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by hospital, physician

FEES: Yes

RESCARE HOME CARE

908 B New Churchman's Road Ext.

New Castle, DE 19720

Phone: 302-323-1436

Website: rescarehomecare.com

Email: sally.rose@rescare.com

PERSON IN CHARGE: Sally Rose, R.N., B.S.N., Clinical Manager

STATUS: For profit

SERVICE DESCRIPTION: Provides pediatric home care, maternal and new born skilled nursing visits; private duty nursing; home health aide care; and physical, occupational, and speech therapies.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral

FEES: Schedule, vary by service

RESURRECTION PARISH OUTREACH

3000 Videre Drive

Skyline Ridge

Wilmington, DE 19808

Phone: 302-368-0146, Ext. 130

Website: www.resurrectionde.org

PERSON IN CHARGE: Sandy Landoll, Social Concerns Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides emergency services (food, etc.), information and referral. Will assist with the last \$100 of emergency services required. The remaining amount must be covered by other means. Office is staffed by volunteers and part-time Social Concerns Coordinator.

HOURS OF OPERATION: 9:30 a.m.–2:30 p.m., Mon.–Fri.; 6:30 p.m.–8:00 p.m., Tues., Wed., and Thurs.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP), KENT COUNTY

Modern Maturity Center

1121 Forrest Avenue

Dover, DE 19904

Phone: 302-734-1200, Ext. 129

Email: rsvp.director@modern-maturity.org

PERSON IN CHARGE: Daphne Strickland, RSVP Director, Kent County

STATUS: Not for profit

SERVICE DESCRIPTION: Retired and Senior Volunteer Program opportunities for adults age 55 and older to serve the community in a variety of interest areas. Individuals may give as many hours a week as they wish.

RSVP provides free volunteer placement and supplemental accident and liability insurance. Each year volunteers are acknowledged at a special luncheon.

HOURS OF OPERATION: 8:30 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 55 and over

AREA SERVED: Kent County

OBTAINING SERVICE: Referral by agency or individual

FEES: None

RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP), NEW CASTLE COUNTY (DSSC, DHSS)

Charles H. Debnam Building
1901 North Dupont Highway
New Castle, DE 19720
Phone: 302-255-9882

PERSON IN CHARGE: Deborah Vandiver, RSVP Program Manager

STATUS: Public

SERVICE DESCRIPTION: Places adults 55 years of age and older into volunteer opportunities that address community needs. Provides ongoing support, including insurance and recognition.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Ages 55 and over

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP), SUSSEX COUNTY (DSSC, DHSS)

546 South Bedford Street

Georgetown, DE 19947

Phone: 302-856-5815

Fax: 302-856-5255

Website: www.dhss.delaware.gov/dssc/sov/rsvpsussex.html

PERSON IN CHARGE: Deborah Vandiver, RSVP Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: RSVP invites people 55+ to explore volunteer opportunities that address community needs. RSVP volunteers are utilized by matching their personal interests, skills, and life-long experiences with volunteer opportunities. RSVP provides each volunteer with on-going support, including supplemental accidental and liability insurance, and recognition.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 55 and over

AREA SERVED: Sussex County

OBTAINING SERVICE: Call 302-856-5815 for information

FEES: None

RICHARDSON PARK COMMUNITY ACTION PROGRAM, INC.

107 S. Maryland Avenue

Richardson Park

Wilmington, DE 19804

Phone: 302-428-1247

PERSON IN CHARGE: Jaime Daly, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Crisis Alleviation**—assistance with rent, utilities, medicine, and other essentials. **Food Closet**—emergency food; persons living outside service area may be referred elsewhere. **Transportation**—essential transportation provided by volunteers, or DART bus passes. **CAP Thrift Shop**—thrift store with used clothing and household

items for sale at low cost. **Medical Equipment Lending**—provides crutches, walkers, potties, etc.; available to all applicants regardless of place of residence.

HOURS OF OPERATION: 10:00 a.m.–3:00 p.m., Mon. and Tues.; 12:00 p.m.–6:00 p.m., Thurs.; 10:00 a.m.–2:00 p.m., Fri.; closed Wed., Sat., and Sun.

ELIGIBILITY: Varies by program

AREA SERVED: Parts of 19804 and 19805 zip codes bounded by Wilmington City Line on north, B&O tracks and Elsmere town line on west, MacArthur Drive on south, and Christina River on east. Medical Equipment Lending Program available to all applicants.

OBTAINING SERVICE: Call or walk in

FEES: Yes, for Thrift Shop. No fee for other programs.

RIDESHARE DELAWARE PROGRAM

Iron Hill Corporate Center
4051 Ogletown Road, Suite 300
Newark, DE 19713
Phone: 1-888-RIDE-MATCH
Website: www.ridesharedelaware.org
Email: ridesharedelaware@gmail.com

PERSON IN CHARGE: Kevin Schultze, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Offers free ride matching services to Delaware employees and their employers, including a guaranteed ride home from work in the event of an emergency to registered ride sharing commuters. **School Pool Program**—offers free ride matching services to parents of Delaware school students.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.; 24 hour message line

ELIGIBILITY: Must live or work in Delaware. School Pool Program—must be student in a Delaware school.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, register on-line

FEES: None

ROCKFORD CENTER

100 Rockford Drive
Newark, DE 19713
Phone: 302-996-5480; 866-847-4357
Website: www.rockfordcenter.com

PERSON IN CHARGE: John McKenna, CEO

STATUS: For profit

SERVICE DESCRIPTION: Private psychiatric hospital serving children, adolescents, adults, and geriatrics with a range of behavioral health services including in-patient and partial hospitalization as well as a free, 24-hour assessment and referral service.

HOURS OF OPERATION: 24 hours a day, 7 days a week

ELIGIBILITY: Call to inquire

AREA SERVED: Delaware, Maryland, Pennsylvania, and New Jersey

OBTAINING SERVICE: Call the Assessment Referral Center (996-5480) anytime

FEES: Most insurance plans accepted. Medicare and Medicaid (DE, MD, PA, NJ) certification. Tricare approved.

RONALD MCDONALD HOUSE OF DELAWARE

1901 Rockland Road
Wilmington, DE 19803
Phone: 302-656-4847, 888-656-4847
Website: www.rmhde.org
Email: info@rmhde.org

PERSON IN CHARGE: Pamela Cornforth, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides a home away from home for families of seriously ill or injured children receiving treatment at area hospitals. Also operates Ronald McDonald family rooms at Nemour/Alfred I. duPont Hospital for Children, Christiana Hospital, and Kent General Hospital.

HOURS OF OPERATION: 9:00 a.m.-9:00 p.m., 7 days a week

ELIGIBILITY: Families of seriously or chronically ill or injured children receiving treatment at area hospitals. Must live more than 25 miles away

from the site.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral by social worker or visit www.rmhde.org to register online.

FEES: \$15 a night, based on ability to pay

ROSE HILL COMMUNITY CENTER, INC.

19 Lambson Lane
New Castle, DE 19720
Phone: 302-656-8513

PERSON IN CHARGE: Sheila R. Berkel, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Houses the following agencies/programs: RSVP youth mentoring program, Headstart, Rose Hill Boys and Girls Club, Information and Referral, Martial Arts, Substance Abuse Prevention Programs, and NA Meetings. Also administers the C&D Senior Center, Newark.

HOURS OF OPERATION: Varies by program

ELIGIBILITY: Varies by program

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Varies by program

ROXANA CHEER SENIOR CENTER

34314 Unit 2 Pyle Center Road
Frankford, DE 19945
Phone: 302-732-3662
Website: www.cheer.com

PERSON IN CHARGE: Cristina Tunnell, Center Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides suitable activities for the mature adult, including noon lunch program, homebound meals program, education and well-being and information and referrals.

HOURS OF OPERATION: 8:30 a.m. - 4:00 p.m., Mon.-Fri.

ELIGIBILITY: Activities – 50+; meals – 60+.

AREA SERVED: Southeastern Sussex County

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: Donation

SACRED HEART VILLAGE

920 North Monroe Street

Wilmington, DE 19801

Phone: 302-654-5407

Website: www.sacredheartvillage.org

Email: mail@sacredheartvillage.org

PERSON IN CHARGE: Sister Pat Kerezsi, Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Affordable housing for seniors (62 and older). 77 one-bedroom apartments. Amenities includes a café, convenience store, hair salon, computer lab, game room, arts and crafts room, meeting rooms, fitness center, medical facility, and off-street parking.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m. Mon.-Fri.

ELIGIBILITY: Seniors 62 and over who meet HUD income limits and are able to comply with the terms of the lease.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Rent based on income.

SAFE HARBOR: PSYCHOLOGICAL ASSESSMENTS & SERVICES, INC.

6 Bay Oak Drive

Lewes, DE 19958

Phone: 302-945-9425

Email: safeharborpsychological@verizon.net

PERSON IN CHARGE: Donna J. Lentine, Ph.D.

STATUS: For profit

SERVICE DESCRIPTION: Psychological assessments and psychotherapy services to children and families.

HOURS OF OPERATION: 8:00 a.m.-8:00 p.m., Mon.-Fri.; closed Sat. and Sun. and major holidays.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for appointment

FEES: Medicaid accepted

SAFE KIDS DELAWARE, INC.

PO Box 1077

Dover, DE 19903-1077

Phone: 302-223-1219

Fax: 302-223-1330

Website: www.dhss.delaware.gov/dhss/dph/ems/ems.html

PERSON IN CHARGE: Sean Elwell, Chairperson, Board of Directors

STATUS: Not for profit

SERVICE DESCRIPTION: An affiliate of National SAFE KIDS Campaign. State coalition with DPH serving as the lead agency. Dedicated to reducing unintentional childhood injury in children from birth to 14. Raises awareness of current preventable injury issues in the state, educates individuals in vital injury prevention strategies, and motivates them to participate.

OTHER LOCATIONS: County chapters in New Castle, Kent, and Sussex counties.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Thurs.

ELIGIBILITY: Persons interested in prevention of unintentional injury in children from birth through 14.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Donations accepted. New members welcome at county chapter meetings.

SAINT FRANCIS HEALTHCARE

701 N. Clayton Streets
Wilmington, DE 19805-0500
Main Hospital Number: 302-421-4100
Website: www.stfrancishealthcare.org

PERSON IN CHARGE: Julie A. Hester, MPM, BSN, RN, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Includes **Saint Francis Hospital**, 395-bed acute care facility offering a range of diagnostic, therapeutic, rehabilitative, and community outreach services on an inpatient and outpatient basis and in the home. **Saint Francis Advanced Surgical Specialists** (302-421-4290); **Saint Francis Bariatric Surgery Center of Excellence** (302-421-4121); **Saint Francis Home Care** (302-575-8240); **Saint Francis Delaware Family Medicine** (302-654-9511); **Saint Francis Family Practice at Sacred Heart Center** (302-225-7880); **Saint Francis Health Hospital - Physician Referral** (302-652-LIFE or 5433); **Family Birthplace** - maternity services, childbirth education, neo-natal special care nursery (302-421-4478); **Saint Francis Spine & Pain Center** – treatment for acute and chronic pain (302-575-8370); **Franciscan Care Center at Brackenville** – extended care facility (302-234-5420); **Saint Francis OB/GYN Centers** (302-421-4775 & 302-658-88670); **Saint Francis Women to Women OB/GYN** (302-778-2229); **North Wilmington Women's Center** (302-529-7900); **The Women's Place** (302-421-4670); **Saint Francis Heart Center** (302-421-4800); **Saint Francis Neurodiagnostic Sleep Center** (302-421-4500); **Saint Francis Cancer Care Program** (302-421-4970). **Community Outreach Programs:** **Saint Clare Van** (302-575-8218); **Tiny Steps** (302-575-8040); **Center of Hope** (302-369-9370); **Saint Francis Emergency Department** (302-421-4333); **Compassionate Care Hospice** (302-421-4690); **Select Specialty Hospital of Wilmington** (302-421-4545).

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Those in need of health care services

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by physician or self, depending on service

FEES: Yes

SCHOOL-BASED HEALTH CENTERS (DPH, DHSS)

PERSON IN CHARGE: Frederick MacCormack, Director

STATUS: Public

SERVICE DESCRIPTION: Provides a range of health services including acute and minor illness care, mental health counseling, nutritional services, comprehensive/general sports physicals, immunizations, health and sexuality counseling, risk factor reduction counseling, drug and alcohol abuse counseling, STD screenings and treatment* (* sites do not provide this service), and general health education.

LOCATIONS OF SCHOOL BASED HEALTH CENTERS:

- Brandywine Wellness Center, 1400 Foulk Road, Wilmington, 19803-2794 (302-477-6750), provider—Jewish Family Services
- Caesar Rodney Wellness Center, 219 Old North Road, Camden, 19934 (302-698-4280), Provider—Bayhealth Medical Center
- Cape Henlopen Wellness Center, 1250 Kings Highway, Lewes 19958-1798 (302-644-2946), provider—Beebe Medical Center
- Christiana Wellness Center, 190 Salem Church Rd., Newark, 19713-2998 (302-454-5421), provider—Christiana Care VNA
- Concord Wellness Center, 2501 Ebright Rd., Wilmington 19810-1198 (302-477-3960), provider—Christiana Care Health Services
- Delcastle Wellness Center, 1417 Newport Rd., Wilmington 19804-3499 (302-892-4460), provider—Christiana Care Health Services
- Delmar Wellness Center, 200 N. Eighth St., Delmar 19940 (302-846-0303/0305), provider—Nanticoke Health Services
- Dickinson Wellness Center, 1801 Milltown Rd., Wilmington 19808 (302-892-3270/3271), provider—Christiana Care Health Services
- Dover High Wellness Center, 625 Walker Rd., Dover 19901 (302-672-1586), provider—Bayhealth Medical Center
- Glasgow Wellness Center, 1901 S. College Ave., Newark 19702-2395 (302-369-1501), provider—Christiana Care Health Services
- Hodgson Wellness Center, 2575 Glasgow Ave., Newark 19702 (302-832-5400), provider—Christiana Care Health Services
- Howard Wellness Center, 401 E. 12 St., Wilmington 19801 (302-576-8080), provider—Christiana Care Health Services

- *Indian River Wellness Center, 112 Clayton Ave., Frankford, 19945 (302-732-3680), provider—Bebe Medical Center
- *Lake Forest Wellness Center, 5407 Killen's Pond Rd., Felton 19943-9259 (302-284-3800), provider—Bayhealth Medical Center
- *Laurel Wellness Center, 1133 S. Central Ave., Laurel 19956 (302-875-6164/6165), provider—Nanticoke Health Services
- McKean Wellness Center, 301 McKennan's Church Rd., Wilmington 19808-1398 (302-636-5330), provider—Christiana Care Health Services
- Middletown High School Wellness Center, 122 Silver Lake Rd., Middletown 19709-1494, (302-378-5775) provider—Christiana Care Health Services
- Milford Wellness Center, 1019 N. Walnut St., Milford 19963-1298 (302-424-6120), provider—Bayhealth Medical Center
- Mt. Pleasant Wellness Center, 5201 Washington St. Ext., Wilmington 19809-2198 (302-765-1100), provider—Christiana Care Health Services
- Newark High Wellness Center, 750 E. Delaware Ave., Newark 19711-7188 (302-369-1606), provider—Christiana Care Health Services
- *Polytech Wellness Center, 823 Walnut Shade Rd., Woodside 19980-0097 (302-697-8402), provider—Bayhealth Medical Center
- *Seaford Wellness Center, 399 N. Market St., Seaford 19973 (302-629-0884), provider—Nanticoke Health Services
- Smyrna Wellness Center, 500 Duck Creek Parkway, Smyrna 19977-1091 (302-653-2399), provider—Bayhealth Medical Center
- *Sussex Central Wellness Center, 26026 Patriot's Way, Georgetown 19947 (302-934-5962), provider—Beebe Medical Center
- Sussex Tech Wellness Center, 17099 County Seat Hwy., Georgetown 19947-0351 (302-856-4360), provider—La Red Health Services
- *William Penn Wellness Center, 713 E. Basin Rd., New Castle 19720-4295 (302-324-5740), provider—Christiana Care Health Services
- Wilmington Wellness Center, 100 N. duPont Road, Wilmington 19807-3199 (302-651-2113), provider—Christiana Care Health Services
- Woodbridge Wellness Center, 307 Laws St., Bridgeville 19933-1299 (302-337-9310), provider—Bayhealth Medical Center

HOURS OF OPERATION: Vary, usually correspond to the school day.

ELIGIBILITY: Students registered by parents.

AREA SERVED: Statewide

OBTAINING SERVICES: Call the specific wellness center.

FEES: Most services are free of charge. This will change with third-party billing in FY 13.

SEAFORD CENTER GENESIS HEALTHCARE

1100 Norman Eskridge Highway

Seaford, DE 19973

Phone: 302-629-3575

PERSON IN CHARGE: Alonzo Kieffer

STATUS: For profit

SERVICE DESCRIPTION: Provides skilled and intermediate level nursing care; assisted living; rehabilitation services.

HOURS OF OPERATION: 8:00 a.m.-8:00 p.m., Mon.-Fri.; 9:00 a.m.-4:00 p.m., Sat.-Sun.

ELIGIBILITY: Physician referral for nursing care; ability to live independently with minimal supervision for assisted living

AREA SERVED: Primarily Sussex County

OBTAINING SERVICE: Call for information (Pat Jimenez)

FEES: Vary by service

SEAMEN'S CENTER OF WILMINGTON, INC.

Port of Wilmington

One Container Road

P.O. Box 405

Wilmington, DE 19899

Phone: 302-575-1300

Fax: 302-575-0956

Email: seamenscenterwilmde@yahoo.com

PERSON IN CHARGE: Joan Lyons, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Meets the needs of seafarers who visit the ports in Delaware by offering such items as phone cards, private phone

booths, free internet access, television, movies, souvenirs, free pre-owned clothing, toiletries, pool table, snacks, guitar, free transportation, and international reading material. Provides personal, practical, and spiritual assistance; a warm welcome to ease the pain of loneliness and isolation; and offers a respite from the sea.

HOURS OF OPERATION: Office: 9:00 a.m.-5:00 p.m., Mon.-Fri. Building open for seafarers: 9:00 a.m.-9:00 p.m., Mon.-Fri.; 12:00 p.m.-9:00 p.m., Sat. and Sun. Facility is staffed by volunteers and does not remain open if there are no ships in port.

ELIGIBILITY: Center greets and assists seafarers arriving in Delaware.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information. Volunteers visit ships and inform seafarers of services.

FEES: None

SEASONS OF RESPECT

Community Services Building

100 West Tenth Street, Suite 1115

Wilmington, DE 19801

Phone: 302-656-2122

Website: www.connecting-generations.org

Email: mainoffice@connecting-generations.org

PERSON IN CHARGE: Joanna Carty, Director

STATUS: Not for profit

SERVICE DESCRIPTION: In-school workshop series teaching respect to 4th, 5th and 7th graders.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Varies by service

SELLERS SENIOR CENTER, INC.

500 Duncan Road

Wilmington, DE 19809

Phone: 302-762-2050

Website: sellersseniorcenter.org

Email: sellersseniorcenter@verizon.net

PERSON IN CHARGE: Linda Murphy

STATUS: Not for profit

SERVICE DESCRIPTION: Provides quality human services, social contacts, recreation, education, and representation for the senior citizens of our community.

HOURS OF OPERATION: 8:30 a.m.-3:30 p.m., Mon.-Tues.; 8:30 a.m.-2:30 p.m., Wed., Thurs., and Fri.

ELIGIBILITY: 50 years of age and older

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: \$25 yearly membership fee

SENIOR EMPLOYMENT SERVICES

Wilmington Senior Center, Inc.

1909 N. Market Street

Wilmington, DE 19802

Phone: 302-651-3440

Fax: 302-651-3418

Website: www.wilmingtonseniorcenter.org

PERSON IN CHARGE: Sandra L. Burton, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides individuals 55 years-of-age and older with referrals and placement into part-time or full-time jobs with local employers. The Senior Community Services Employment Program is a work experience subsidized program for low income individuals which provides counseling, job seeking skills workshops, and referrals to private sector employers. The Job Referral/Placement Program also serves persons 50 years of age who reside in New Castle County. This Unit's

main function is to place workers in unsubsidized employment by acting as a broker between the job-seeker and employer.

ELIGIBILITY: Ages 50 and older

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

SENIOR PARTNER, INC.

1406 King Street

P. O. Box 1908

Wilmington, DE 19899

Phone: 302-425-4001

Fax: 302-425-4114

Website: www.seniorpartner.com

Email: jrrlcs@comcast.net

PERSON IN CHARGE: James R. Reynolds, President

STATUS: For profit

SERVICE DESCRIPTION: Financial and healthcare management, i.e., estate administration and health care assessment/coordination by licensed health care providers. Serves as responsible party for disabled adults: guardian, POA, and/or health care agent. Bill paying services.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m. by appointment only

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment, referral by self or helping professional

FEES: Hourly fee

SENIOR ROLL CALL – ARE YOU OKAY

Dover Police Department

400 S. Queen Street

Dover, DE 19901

Phone: 302-736-7122, ext. 7826 Voice Mail

PERSON IN CHARGE: M/Cpl. Chad Bernay

STATUS: Not for profit

SERVICE DESCRIPTION: A computer generated telephone calling system operated free of charge by the Dover Police Department, Modern Maturity Center, and Triad. Program designed for older adults, disabled persons, shut-ins who live alone, or anyone in the community who needs to be checked upon daily. System calls each enrolled subscriber every day year round at the same time. A recorded voice says “Good morning, are you okay?” If subscriber fails to answer after several tries, or if there is a busy signal several times in a row, the computer immediately notifies the police dispatcher, who sends a patrol car to check on the person. Subscriber calls the police department to stop calls when the subscriber plans to be away.

OTHER LOCATION: Modern Maturity Center, 1121 Forest Ave., Dover (302-734-1200), 8 a.m.-5 p.m.

HOURS OF OPERATION: 7:00 a.m.-12:00 noon, 7 days a week

ELIGIBILITY: Age 50 and older

AREA SERVED: Kent County, City of Dover

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral. Contact Modern Maturity Center Are You Okay Program

FEES: None

SENIOR SERVICES; NEW CASTLE COUNTY DEPARTMENT OF

Administrative Office, Department of Community Services

87 Read’s Way, New Castle Corporate Commons

New Castle, DE 19720

Phone: 302-395-5650

Website: www.co.new-castle.de.us

PERSON IN CHARGE: Diane Banning

STATUS: Public

SERVICE DESCRIPTION: Operates one senior center open to all seniors age 55 plus conveniently located in New Castle County; transportation available; nutritious, low cost meal available at 14 locations (salad bars are also available in some sites); no charge for membership.

LOCATIONS:

Senior Centers:

- Absalom Jones Center, 310 Kiamensi Rd., Wilmington 19804 (302-998-0363)

Nutrition Sites:

- Brandywine Senior Center, 3301 Green St., Claymont 19703 (302-798-7534)
- C & D Senior Center, Liberty Terrace Apts., Community Room, 100 Liberty Terrace, Newark 19702 (302-323-2630)
- Chinese American Community Center, Valley and Little Baltimore, Hockessin 19707 (302-239-0432)
- DeLaWarr Senior Center, 19 Lambson Ln., New Castle 19720 (302-429-0581)
- Indo-American Association of Delaware, 113 Jupiter Rd., Newark, 19711 (302-234-0214)
- Jewish Community Center, 101 Garden of Eden Rd., Wilmington 19803 (302-478-5660)
- Mid-County Senior Center, First Regiment Rd., Wilmington 19808 (302-995-6555)
- Middletown-Odessa-Townsend Senior Center, 300 S. Scott St., Middletown 19709 (302-378-3041)
- Oak Grove Senior Center, 11 Poplar Ave., Wilmington 19805 (302-998-1897)
- Sellers Senior Center, 500 Duncan Rd., Suite A, Wilmington 19809 (302-762-2050)
- Woodlea Nutrition Site, 5500 Fairmont Dr., Wilmington 19808 (302-737-5616)

HOURS OF OPERATION: 9:00 A.M.–3:00 P.M.

ELIGIBILITY: Ages 60 plus

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

SEPTIC REHABILITATION LOAN PROGRAM; OFFICE OF THE SECRETARY (DNREC)

Weyandt Building

5 East Reed Street, Suite 200

Dover, DE 19901

Phone: 302-739-9941

Website: www.dnrec.delaware.gov/services

Email: carla.gibbs@state.de.us

PERSON IN CHARGE: Carla Gibbs, Property and Loan Management Officer

STATUS: Public

SERVICE DESCRIPTION: Provides a source of low interest financing for repairing or replacing failing septic systems or cesspools.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Must be homeowner and within income guidelines

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral, call for appointment, email

FEES: Credit fee \$8.00 individual, \$10.00 individual with spouse, nonrefundable

SERENITY PLACE

327 Martin Street

Dover, DE 19901

Phone: 302-674-8036

PERSON IN CHARGE: William Boyles, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Structured alcohol and drug free treatment setting for males recovering from an addiction. A live in/work out supervised

living environment for recovering male addicts who have successfully completed and are discharged from a more restrictive inpatient and/or residential treatment program. Provides employment counseling, personal assistance, budgeting and financial management assistance, and recreation. When appropriate, residents are encouraged to continue their education and are given help in connecting with services. Residents embrace the 12-step recovery process and obtain sponsors in AA or NA fellowships.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Male addicts 18 years and over, must be able to work

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by counselor at rehab facility

FEES: Weekly rent is \$110.

SERVICE FOR FOREIGN BORN

Carvel State Office Building
820 N. French Street, 5th Floor
Wilmington, DE 19801
Phone: 302-577-8390

PERSON IN CHARGE: Robin Davis

STATUS: Public

SERVICE DESCRIPTION: Provides information, counseling, and assistance in connection with immigration and naturalization procedures.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Provides services to those who live or work in Delaware

AREA SERVED: Statewide

OBTAINING SERVICE: Call

FEES: None

SERVICES FOR AGING AND ADULTS WITH PHYSICAL DISABILITIES (DSAAPD, DHSS)

DHSS Campus
1901 N. DuPont Highway
New Castle, DE 19720
Phone: 1-800-223-9074*
Fax: 302-255-4445

Milford State Service Center
18 North Walnut Street
Milford, DE 19963
Phone: 1-800-223-9074*

University Plaza
Oxford Building, Suite 200
256 Chapman Road
Newark, DE 19702
Phone: 1-800-223-9074*

***DE Aging and Disability Resource Center**
Website: www.dhss.delaware.gov/dhss/dsaapd

PERSON IN CHARGE: Guy Perrotti, Director

STATUS: Public

SERVICE DESCRIPTION: The Division of Services for Aging and Adults with Physical Disabilities (DSAAPD) provides services statewide for older Delawareans, adults with physical disabilities (aged 18 and over) and their caregivers. DSAAPD operates the Delaware Aging and Disability Resource Center (ADRC), which provides information and assistance, options counseling, and service enrollment support to help individuals to access services according to their needs and preferences. The ADRC features a 24/7 call center and a user-friendly, searchable service database located at www.DelawareADRC.com. The ADRC also publishes the *Guide to Services for Older Delawareans and Persons with Disabilities* which is available electronically (via the internet) as well as in print format. Additionally, DSAAPD provides case management services in order to determine an individual's eligibility for specific programs and to coordinate the delivery of services. Among the other services provided by DSAAPD, either directly or through contractors, are nutrition programs (including home-delivered meals and congregate meals), adult day care, personal care services, employment services, home modifications, legal services (including information on advance directives and power of attorney), money management, personal attendant services, and Medicare fraud prevention. DSAAPD also operates three long-term care facilities: Delaware Hospital for the Chronically Ill, Emily P. Bissell Hospital, and Governor Bacon Health Center. A full list of DSAAPD's services is available on the agency's website, www.dhss.delaware.gov/dsaapd. In addition, DSAAPD coordinates with the

Office of the DHSS Secretary, which operates the Long Term Care Ombudsman Program to protect the rights of residents of long term care facilities (such as nursing homes), and the Adult Protective Services Program, which investigates cases of suspected abuse, neglect, or exploitation of impaired adults in the community.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 60 and over for most aging services. Ages 18 and over for Adult Protective Services and Physical Disabilities Services.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

SEXUAL OFFENSE SUPPORT (S.O.S.)

University of Delaware
Student Wellness and Health Promotion
231 South College Avenue
Newark, DE 19716
Main Office: 302-831-3457
Hotline: 302-831-2226
Fax: 302-831-6481

PERSON IN CHARGE: Angela Seguin, Program Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: S.O.S. provides 24-hour confidential crisis intervention and advocacy for victims of sexual assault, intimate partner violence and stalking at the University of Delaware. Victims are provided support, options, assistance and referral information. Support and consultation for family, friends or those assisting victims is also provided via the 24-hour service. Follow-up crisis counseling and support groups are provided at Student Wellness and Health Promotion. S.O.S. also provides educational and prevention workshops for the University and surrounding community. Request a workshop online or read more about S.O.S. at www.udel.edu/sos.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: University students and community members

AREA SERVED: University of Delaware/Newark

OBTAINING SERVICE: Call Hotline (302-831-2226), ask to speak to an S.O.S. member. The staff will take a first name and home number and the S.O.S. member will call back within 10 minutes.

FEES: None

SHARE FOOD PROGRAM

2901 West Hunting Park Avenue

Philadelphia, PA 19129

Phone: 215-223-2220; 1-800-595-3663

Website: www.sharefoodprogram.org

Email: info@sharefoodprogram.org

PERSON IN CHARGE: Steveanna Wynn, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides affordable food packages to organizations and individuals on a monthly basis. Anyone can participate in the program for the cost of the package and two hours of volunteer service.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri. Open two Saturdays each month.

ELIGIBILITY: Open

AREA SERVED: Delaware, Eastern Shore of Maryland, Eastern Pennsylvania, New York, and New Jersey.

OBTAINING SERVICE: Call for information

FEES: Vary by service. Cost of package or other food items purchased.

SHIPLEY (ANNA C.) STATE SERVICE CENTER (DSSC, DHSS)

350 Virginia Avenue

Seaford, DE 19973

Phone: 302-628-2000

PERSON IN CHARGE: Diane Thomas, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State and private agencies. **Division of Public Health** - Well Child Preventative Health Services; Family Planning;

Tuberculosis follow up; Cancer Screening; Nutrition Counseling; Women, Infant and Children (WIC) Nutrition Program; HIV Counseling/Testing; blood pressure screening; STD Clinic; and Dental Clinic. **Division of Family Services; Division of Social Services; Division of Vocational Rehabilitation; Department of Corrections; People's Place I and II; and Division of State Service Centers** - Emergency Services, Kinship Care, Teen Vouchers, and Diabetes Fund.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon., Tues., Fri.; 7:30 a.m.-6:00 p.m., Wed., Thurs.

ELIGIBILITY: Open

AREA SERVED: Seaford

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

SHIPLEY MANOR

2723 Shipley Road
Wilmington, DE 19810
Phone: 302-479-0111

PERSON IN CHARGE: Wendy Nerad, Executive Director

STATUS: For Profit

SERVICE DESCRIPTION: Rental retirement community consisting of 62 efficiency, 1 and 2 bedroom apartments, and cottages with attached 82 bed skilled/intermediate care health center, and 15 assisted living suites.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information; 8:30 a.m.–8:00 p.m.

FEES: Yes, please call.

SMYRNA STATE SERVICE CENTER (DSSC, DHSS)

200 S. DuPont Boulevard, Suite 101
Smyrna, DE 19977
Phone: 302-514-4500

PERSON IN CHARGE: Pat Post, Administrator

STATUS: Public

SERVICE DESCRIPTION: The Smyrna State Service Center provides housing for the following state agencies: **Division of Social Services** - TANF, GA, Food Stamps, Medicaid; **Division of Public Health** - WIC Program; **Division of State Service Centers** - Community Resource and Assistance Services, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund; **Division of Medicaid and Medical Assistance.**

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Call or walk in

FEES: none

SOAR

405 Foulk Road
Wilmington, DE 19803
Phone: 302-655-3953
Fax: 302-655-1149

PERSON IN CHARGE: Valerie Marek, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: SOAR (Survivors of Abuse in Recovery), Inc. meets the need for regional clinical services to treat victims of sexual assault and abuse. Provides psychotherapy, referral, and education services to adult, adolescent, and children survivors of sexual abuse, and to their non-offending partners and family members.

OTHER LOCATIONS:

- Sussex Office: The Centre at Lewes, 17021 Old Orchard Road, Unit 1A, Lewes, DE 19958 (302-645-4903)

- Dover Office: 840 Walker Road, Dover, DE 19904 (302-422-3811)
- Newark Office: 523 Capitol Trail, Newark, DE 19711 (302-655-3953)

HOURS OF OPERATION: By appointment, including days, evenings, and weekends

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment, referral

FEES: Sliding scale, fee schedule, vary by service. Subsidies available for those who are uninsured.

SOCIAL SECURITY ADMINISTRATION

920 W. Basin Road,
Suite 200
New Castle, DE 19720
Phone: 866-667-7221

500 W. Loockerman Street,
Suite 100
Dover, DE 19904
Phone: 877-701-2141

20105 Office Circle
Georgetown, DE 19947
Phone: 866-864-1803

101 Chesapeake Blvd., Suite A
Elkton, MD 21921
Phone: 866-331-2218

Toll Free: 1-800-772-1213

Toll Free TTY: 1-800-325-0778

Website: www.socialsecurity.gov

PERSON IN CHARGE: Erin Donohue, New Castle District Manager; Sherita Deal, Dover District Manager; Beth Blank, Georgetown District Manager; Davida Smith-Reed, Elkton District Manager.

STATUS: Public

SERVICE DESCRIPTION: Provides income maintenance, health insurance, and Medicare coverage for those insured under Social Security; monthly benefits to retired and disabled workers and dependents; benefits for non-retired workers ages 70 and over; Supplementary Security Income (SSI) for ages 65 and over, blind and disabled, with limited income and resources; Medicaid determination for aged and disabled on SSI.

HOURS OF OPERATION: 9:00 a.m.-3:30 p.m., Mon.-Fri. Toll free and TTY numbers operate 7:00 a.m.-7:00 p.m., Mon.-Fri. For touch-tone users, recorded information and services available 24 hours, 7 days. Have your Social Security Number handy.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call or visit website for information

FEES: None

SOCIAL SERVICES; DIVISION OF (DSS, DHSS)

Herman Holloway, Sr., Campus

Lewis Building

1901 N. DuPont Highway

New Castle, DE 19720

Phone: 302-255-9500

1-800-372-2022

Website: www.dhss.delaware.gov/dhss/dss/index.html

PERSON IN CHARGE: Elaine Archangelo, Director

STATUS: Public

SERVICE DESCRIPTION: Major programs include: Delaware's Temporary Assistance for Needy Families (TANF/cash assistance); Food Supplement Program; General Assistance; Child Care Subsidy; Medicaid programs for low income families and individuals and SCHIP (State Children's Health Insurance Program).

LOCATIONS:

New Castle County:

- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-4093)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3530)
- Canby Park Office, 1920 Maryland Avenue, Wilmington 19805 (302-498-5500)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3504)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-3814)
- Churchman's Corporate Center, 84 Christiana Road, Suite B, New Castle 19720 (302-395-6740)

- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-453-2800)
- Robscott Bldg., 153 E. Chestnut Hill Rd., Floor 2-A, Newark 19713 (302-368-6725)
- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5781)

Kent County:

- Smyrna State Service Center, 200 S. DuPont Boulevard, Suite 101, Smyrna 19977 (302-514-4530)
- Carroll's Plaza, 1114 S. DuPont Highway, Suite 102, Dover 19901 (302-739-4437)
- Williams State Service Center, 805 River Road., Dover 19901 (302-857-5020)
- Milford Annex, 13 S.W. Front St., Suite 105, Milford 19963 (302-424-7250)

Sussex County:

- Bridgeville State Service Center, 400 Mill Street, Bridgeville 19933 (302-337-8261)
- Laurel State Service Center, 31039 N. Poplar Street, Laurel 19956 (302-875-2280)
- Pyle State Service Center, 34314 Pyle Center Road, Unit 1, Frankford 19945 (302-732-9504)
- Thurman Adams, Jr. State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5340)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2011)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call, walk in, mail in, on-line through ASSIST: (<https://assist.dhss.delaware.gov/PGM/ASP/SC001.asp>)

FEES: No fees.

SODAT-DELAWARE, COUNSELING AND EVALUATION CENTER

625 Orange Street, 2nd Floor

Wilmington, DE 19801

SODAT: 302-656-4044

DERP: 302-656-2810

Kent and Sussex Counties: 1-800-551-6464

PERSON IN CHARGE: D. Eric Saul, Director

STATUS: Not for profit

SERVICE DESCRIPTION: State licensed and accredited by the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO). Provides evaluations and out-patient treatment for drug and alcohol use/abuse, family counseling, crisis intervention, individual and group therapy, prevention education and therapeutic case management services. Administers Delaware DUI evaluation and referral program, (DERP).

HOURS OF OPERATION: 8:00 a.m.-9:00 p.m., Mon.-Thurs.; 8:00 a.m.-4:30 p.m., Fri.

ELIGIBILITY: Drug and/or alcohol abuse, program referrals, and private clients. Adult and juvenile services.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment; referrals

FEES: Sliding scale; medicaid. Most insurance accepted. Contracted provider for the Division of Child Mental Health Services.

SOJOURNERS' PLACE, INC.

2901 Northeast Boulevard

Wilmington, DE 19802

Phone: 302-764-4713

Website: www.sojourners.org

PERSON IN CHARGE: Rick Pernell, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides case management which includes: transitional housing, three meals daily, substance abuse education, GED, mental health counseling, access to vocational counseling, job training and placement, life skills, and recreational opportunities.

HOURS OF OPERATION: Program: 24 hours a day, 7 days a week.
Appointments: 8:00 a.m.-6:00 p.m., Mon.-Fri.

ELIGIBILITY: Homeless men and women over 21 willing and able to make lifestyle changes necessary for independent living.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: None

SOMERFORD HOUSE OF NEWARK

Somerford House
501 South Harmony Road
Newark, DE 19713-3338
Phone: 302-266-9255

Somerford Place
4175 Ogletown Road
Newark, DE 19713
Phone: 302-283-0540

Website: www.somerfordhousenewark.com

Email: sruff@5sqc.com

PERSON IN CHARGE: Nathan Millman, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Provides private or companion suite living for individuals requiring assistance with daily needs or peace of mind. Licensed nursing medication assistance, beauty and barber services, meals and extensive activities. **Somerford Place**—specially designed assisted living services for persons with memory impairment; licensed nursing, medication assistance, beauty and barber services, secure outdoor spaces and walking paths, structured therapeutic activities, and meals.

HOURS OF OPERATION: 24 hour of operation/community

ELIGIBILITY: Assisted living for seniors

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: Vary by service

SPECIAL OLYMPICS DELAWARE

University of Delaware
619 S. College Avenue
Newark, DE 19716-1901
Phone: 302-831-4653
Website: www.sode.org

PERSON IN CHARGE: Ann Grunert, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides year-round sports training and competition programs at local, area, and state levels, as well as international every two years; official training schools for volunteers, official, event directors and coaches; and athlete instructional clinics.

HOURS OF OPERATION: 8:00 a.m.–5:00 p.m., Mon.–Fri.; evenings & weekends by appointment.

ELIGIBILITY: Intellectual disabilities and/or cognitive delays, ages 2 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

SPECIALIZED COMMUNITY SERVICES (DPH, DHSS)

Division of Public Health
449 N. Dupont Highway
Dover, DE 19901
Phone: 302-739-2787
Fax: 302-739-2049

PERSON IN CHARGE: Kristin Wilson

STATUS: Public

SERVICE DESCRIPTION: Offers specialized services for children from birth to age three with developmental delays. Prescribes and carries out a developmental plan for the child and family.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Birth to age 3 with developmental delays

AREA SERVED: Kent and Sussex Counties

OBTAINING SERVICE: Referral through Child Development Watch Program

FEES: None

ST. ANTHONY'S COMMUNITY CENTER

1703 W. 10th Street

Wilmington, DE 19805

Phone: 302-421-3721

Website: www.stanthonycenter.org

Email: stacc@comcast.net

PERSON IN CHARGE: Debra A. Wirt, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Programs include: licensed **Day Care Center**, 6:30 a.m.-6:00 p.m., Mon.-Fri. **After School Program** for school-age children of working parents, dismissal until 6:00 p.m., Mon.-Fri. **Summer Day Camp** for children ages 6-12 (nine weeks, from June to August). **Multi-Purpose Senior Center**, 8:00 a.m.-4:00 p.m., Mon.-Fri.; 9:00 a.m.-2:00 p.m., Sat.; Tuesday and Thursday evenings, 4:00 p.m.-8:00 p.m.: offers ceramics, hot noontime meal, recreation and social activities. Administrators of Meals on Wheels Program in New Castle County and City Fare Program in Wilmington.

HOURS OF OPERATION: Vary by program (see above)

ELIGIBILITY: Varies by service

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Vary by program.

ST. HELENA'S PARISH SOCIAL MINISTRY

St. Helena's Rectory

602 Philadelphia Pike

Wilmington, DE 19809

Phone: 302-764-7545

PERSON IN CHARGE: Dorothy R. Medeiros, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides: emergency food; financial assistance; employment assistance; transportation to doctors, visits to bereaved and homebound; counseling concerning tenant-landlord problems; advocacy for the homeless, handicapped, hungry, and elderly; health care; furniture; sewing of baby items; community organizing and volunteerism.

HOURS OF OPERATION: 9:00 a.m.–12:00 noon, Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: St. Helena's Parish and surrounding community

OBTAINING SERVICE: Call for information and appointment

FEES: None

ST. JOSEPH'S PARISH CENTER

1012 French Street
Wilmington, DE 19801
Phone: 302-658-4535

PERSON IN CHARGE: John C. Frambles, O.F.M.

STATUS: Not for profit

SERVICE DESCRIPTION: Services include various Twelve Step Programs: NA, AA, Al-Anon, SAA; Bereavement Support Groups; Scripture Study Groups and Individual Counseling.

HOURS OF OPERATION: 11:00 a.m.-2:00 p.m., Mon.-Fri.; evening and weekend hours available for groups such as NA, AA, Bereavement

ELIGIBILITY: Open to adults

AREA SERVED: New Castle County

OBTAINING SERVICE: Referral, call for information, call for appointment

FEES: None

ST. PATRICK'S CENTER, INC.

107 E. 14th Street
Wilmington, DE 19801
Phone: 302-652-6219
Fax: 302-656-3680
Email: pennyharbin@stpatrickscenter.org

PERSON IN CHARGE: Joseph P. Hickey, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Senior Center Lunch Program** – 60 and older. **Breakfast Program** – all ages. **Food Closet** – all ages. **Clothing Closet** – all ages. **Produce Distribution** – all ages. **Telephone Reassurance** – homebound seniors. **Commodity Supplemental Food Program** (with FBD) – income eligible seniors 60 and older. **Transportation** – seniors and disabled.

HOURS OF OPERATION: 8:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Age 60 and over for senior congregate meal. Income level for food closet participants.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, Referral, or Call for information

FEES: No

STATE SERVICE CENTERS; DIVISION OF (DSSC, DHSS)

Herman M. Holloway, Sr. Campus
Charles H. Debnam Building
101 Debnam Drive
New Castle, DE 19720
Phone: 302-255-9675
Fax: 302-255-4465

PERSON IN CHARGE: Anne M. Farley, Ph.D., Director

STATUS: Public

SERVICE DESCRIPTION: Administers multi-service facilities in which various state and private agencies are collocated, with the goal of providing one-stop centers for meeting human service needs. The following programs

are offered by the Division: Family Support Services, including Community Resource and Assistance Services, Dental Transportation, Emergency Assistance Services, Utility Fund, Medical Fund, Kinship Care, Teen Vouchers, Diabetes Fund, Adopt-A-Family, and Family Visitation Centers; Office of Community Services, including Heating and Cooling Assistance, Emergency and Transitional Housing, Emergency Housing Assistance Fund; Community Services Block Grant; State Office of Volunteerism, including the Foster Grandparent Program, RSVP Program, State Volunteer Resource Center, and AmeriCorps. The Division also publishes the ***Directory of Human Services for Delaware.***

LOCATIONS:

New Castle County:

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown, DE 19709 (302-378-5770)
- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont State Service Center, 3301 Green St., Claymont, DE 19703 (302-798-2870)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2970)
- Floyd I. Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7500)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Winder Laird Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3400)

Kent County:

- James W. Williams State Service Center, 805 River Rd., Dover 19901 (302-739-5301)
- Milford State Service Center, 11 Church Ave., Milford 19963 (302-424-7200, Annex – 302-424-7230)
- Smyrna State Service Center, 200 S. DuPont Blvd, Suite 101, Smyrna 19977 (302-514-4500)

Sussex County:

- Anna C. Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2000)

- Bridgeville State Service Center, 400 Mill St., Bridgeville 19933 (302-337-8261)
- Edward W. Pyle State Service Center, 34314 Pyle Center Rd., Frankford 19945 (302-732-9501)
- Laurel State Service Center, 31039 N. Poplar St., Laurel 19956 (302-875-6943)
- Thurman Adams, Jr. State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5574)

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri. (evening hours vary by location)

ELIGIBILITY: Variable

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, referral or by appointment

FEES: Vary by program. None for most services.

STATEWIDE PROGRAMS FOR DEAF, HARD OF HEARING AND DEAF-BLIND

630 E. Chestnut Hill Road

Newark, DE 19713

Phone: 302-454-2301 (V) Opt. 8

Fax: 302-454-2497

Website: dedhh.org/statewide-programs-for-the-deaf-and-hard-of-hearing

Email: thomasd@christina.k12.de.us

PERSON IN CHARGE: Della W. Thomas, Director

STATUS: Public

SERVICE DESCRIPTION: A unique agency that collaborates with families, districts, and other service agencies to provide expertise and support to augment the linguistic, cognitive, and academic development in deaf/hard of hearing children birth to 21.

HOURS OF OPERATION: 7:30 a.m.–4:00 p.m., Mon.–Fri.

ELIGIBILITY: Birth through age 21

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

STEHM, INC.

PO Box 2617
Wilmington, DE 19805-0617
Phone: 302-429-0580
Fax: 302-655-6461
Email: office@stehm.org

PERSON IN CHARGE: Deborah MacDowell, House Administrator; Sherry Stirk, Case Manager

STATUS: Not for profit

SERVICE DESCRIPTION: **Martha House I and II** provides a home and programs to help transition women and women with children from homelessness to self-sufficiency. Once accepted to Martha House, the program addresses many of the clients' needs. **STEHM, Motel Ministry** provides short term emergency shelter by way of a weekly motel voucher to individuals in need. This service is widely used throughout the state.

HOURS OF OPERATION: Motel Ministry – 302-429-0580 – Message line checked daily.

ELIGIBILITY: Referral required

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by Social Worker, Case Worker, Counselor. Call for availability of assistance.

FEES: None

STOCKLEY CENTER (DDDS, DHSS)

26351 Patriots Way
Georgetown, DE 19947
Phone: 302-933-3000
Website: www.dhss.delaware.gov/dhss/ddds/

PERSON IN CHARGE: Adele Mears Wemlinger, Executive Director

STATUS: Public

SERVICE DESCRIPTION: Habilitative training, health care, family service, and residential services for persons with intellectual/developmental disabilities.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Persons with intellectual/developmental disabilities (per Division criteria)

AREA SERVED: Statewide

OBTAINING SERVICE: Referral through Intake Committee (302-744-4559)

FEES: Yes

STONEGATES

4031 Kennett Pike

Greenville, DE 19807

Phone: 302-658-6200

Website: www.stonegates.com

PERSON IN CHARGE: Kathy Neylan, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Condominium retirement community with a 49 bed skilled health care center offering meals, utilities, full activity program, maid and linen service, and transportation.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Call for information

AREA SERVED: Wilmington and Greenville

OBTAINING SERVICE: Call for information or visit website

FEES: Yes

SUBSTANCE ABUSE AND MENTAL HEALTH; DIVISION OF (DSAMH, DHSS)

1901 N. DuPont Highway, Main Administration Building

New Castle, DE 19720

Phone: 302-255-9399

Website: www.dhss.delaware.gov/dsamh

24/7 Mobile Psychiatric Crisis Intervention Service

New Castle County: 302-577-2484

Ellendale Crisis - Kent & Sussex County: 800-345-6785

Statewide: 1-800-652-2929

Gambling Hotline: 1-888-850-8888

PERSON IN CHARGE: Kevin A. Huckshorn, RN, MSN, CADC, Director

STATUS: Public

SERVICE DESCRIPTION:

- Provides funding and support for prevention and treatment services to anyone 18 and over with substance use, mental health and/or problem gambling conditions.
- Services including, but not limited to, information referral, assistance obtaining entitlements and access to community providers.
- 24/7 Mobile Psychiatric Crisis Intervention Services
- Psychiatric Evaluation and Treatment
- Short- and Long-Term group and individual counseling
- Medication Management
- Ambulatory Detoxification
- Services for anyone with compulsive gambling conditions.
- Intensive outpatient treatment/Day treatment
- Residential/Inpatient treatment
- Case management

SUBSTANCE ABUSE SERVICES

LOCATIONS:

Eligibility & Enrollment Unit (EEU):

- Fernhook Bldg., DHSS Campus, 14 Central Ave., New Castle 19720 (302-255-9460). Reviews and authorizes client placement in residential treatment and outpatient treatment.

Detoxification Services:

- NorthEast Treatment Center, 3315 Kirkwood Hwy., Wilmington 19804 (302-691-0140)

Outpatient Programs (Provides assessment and evaluation for all levels of care):

New Castle County:

- Brandywine Counseling, Wilmington 19805 (302-472-0381)
- Connections Community Support Programs, Inc. (866-477-5345)

Kent County:

- Connections Community Support Programs, Inc. (866-477-5345)
- Kent County Counseling Center, Dover 19901 (302-735-7790)

Sussex County:

- Sussex County Counseling Services, Georgetown, 19947 (302-854-0172)
- Thresholds (302-856-1835)

Prevention, Information and Education:

A variety of services are offered throughout the State. Call 302-255-4722 for specific services and locations.

Specialized Case Management for Criminal Justice Clients involved in the Drug Courts:

- Treatment Access Center, 801 S. Harrison St., Wilmington, 19805 (302-577-2711)
- Treatment Access Center, 805 River Road, Dover, 19901 (302-739-1175)
- Treatment Access Center, 21309 Berlin Road, Suite 7, Georgetown, 19947 (302-856-5487)

MENTAL HEALTH SERVICES**LOCATIONS:****Inpatient Services:**

- Delaware Psychiatric Center, 1901 N. DuPont Hwy., New Castle 19720 (302-255-2700)

Outpatient Programs (provides evaluation and intake for all mental health services except for inpatient services provided by Delaware Psychiatric Center)

Community Mental Health Center Sites:

- New Castle County: 1906 Maryland Avenue, Wilmington (302-778-6900)
- Kent County: Williams State Service Center, 805 River Road, Dover (302-857-5060)
- Sussex County: Georgetown State Service Center, 546 S. Bedford Street, Georgetown, (302-856-5490)

Each clinic is open weekdays 8:00 a.m. to 4:30 p.m. and until 7:00 p.m. on Wednesdays.

CRISIS/EMERGENCY SERVICES (provides 24-hour services)

24/7 Mobile Psychiatric Crisis Intervention Services:

New Castle County: 302-577-2484

Ellendale Crisis - Kent & Sussex: 800-345-6785

Statewide: 1-800-652-2929

GAMBLING PREVENTION AND TREATMENT SERVICES

LOCATION: Delaware Council on Gambling Problems, 100 W. 10th St., Suite 303, Wilmington 19801 (302-655-3261; 24-hour hotline 1-888-850-8888)

CONSUMER RELATIONS

LOCATION: Office of Consumer Relations, Division of Substance Abuse and Mental Health, Herman Holloway, Sr. DHSS Campus, 1901 N. DuPont Hwy., New Castle, 19720 (302-255-9421).

HOURS OF OPERATION: Administrative offices are open Mon.-Fri., 8:00 a.m.-4:30 p.m. Hours for services vary by program.

ELIGIBILITY: Eligibility and enrollment are determined based on individual needs including history, supports, hospitalizations and ability to perform activities of daily living.

AREA SERVED: Statewide

OBTAINING SERVICE: Persons interested in receiving services should call the Eligibility and Enrollment Unit at 302-255-9548 or visit www.dhss.delaware.gov/dsamh to download an application.

FEES: Vary by program. No one denied due to inability to pay.

SUNDAY BREAKFAST MISSION

P.O. Box 352

110 N. Poplar Street

Wilmington, DE 19899

Phone: 302-652-8314

24 hours: 302-656-8542

Website: www.sundaybreakfastmission.org

PERSON IN CHARGE: Rev. Thomas J. Laymon, President

STATUS: Not for profit

SERVICE DESCRIPTION: Providing shelter for homeless men, women, and families, free long-term residential treatment for men and women, hot meals for anyone, and free food, clothing, and furniture for needy families,

mission legal aid clinic.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Homeless men, women, and families

AREA SERVED: Delmarva

OBTAINING SERVICE: Walk in

FEES: None

SUPPORTING KIDDS: THE CENTER FOR GRIEVING CHILDREN AND THEIR FAMILIES

1213 Old Lancaster Pike

Hockessin, DE 19707

Phone: 302-235-5544

Website: www.supportingkidds.org

PERSON IN CHARGE: Stephanie Traynor, Psy.D., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers support, education, consultation, and therapy for grieving children, their families, and the larger communities in which they live. Services include: **Supporting Kidds Survival Kit** for families which includes written information about children and grief that can be used right away. **Supporting Kidds' School Survival Kit** which helps school communities respond to a death in a sensitive, organized manner. **Healing Pathways** grief support group program for children ages 5-18 and their caregivers. **Guiding Pathways**, a range of consultation, assessment, and therapy services for children and their families. A **lending library** is available. **Consultation** services are also offered for professionals who may come into contact with grieving children. **Referral and information** services also provided.

HOURS OF OPERATION: Office hours: 9:00 a.m.–5:00 p.m. Program and Therapy Hours: 9:00 a.m.–9:30 p.m. by appointment.

ELIGIBILITY: Grieving children of all ages and their families

AREA SERVED: New Castle County and surrounding vicinities, including Pennsylvania, Maryland, and New Jersey.

OBTAINING SERVICE: Call for information and application form

FEES: A small fee for support programs, scholarships available; fees for consultations, assessments, and therapy, sliding scale available.

SUSSEX BOOT CAMP

Hwy. 113, P.O. Box 500
Georgetown, DE 19947
Phone: 302-856-5287
Fax: 302-856-5972

PERSON IN CHARGE: Major Melvin Hennessy, Boot Camp Commander

STATUS: Not for profit

SERVICE DESCRIPTION: Six month military type program of incarceration voluntarily agreed to by participant in which rehabilitation, education, and behavior modification are stressed, culminating in graduation upon successful completion of program with continued management and follow-up care from other law enforcement agencies/treatment programs.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Adult, 18 years or older

AREA SERVED: Statewide

OBTAINING SERVICE: Commitment by a judge from Family or Superior Court

FEES: None

SUSSEX COMMUNITY CRISIS HOUSING SERVICES, INC. (SCCHS)

Main Office
204 East North Street
Georgetown, DE 19947
Phone: 302-856-7524
Website: www.scchsinc.org
Email: sschs@comcast.net

PERSON IN CHARGE: Marie T. Morole, Executive Director

STATUS: Non-profit

SERVICE DESCRIPTION: **Crisis House Emergency Shelter:** 30-day stay for Men, Women and Children. **Northport Transitional Apartments:** For single head-of-household families. (Up to 2-year stay, if program requirements are met.) **SJK House:** Single Family, Transitional house (up to 2 years) for families with children interested in participating in home ownership program.

OTHER LOCATIONS:

- Crisis House, 110 N. Railroad Ave., Georgetown 19947
- Northport Apts., 204 E. North Stret, Georgetown, DE 19947
- SJK House, 211 Rosa St., Georgetown, DE 19947

HOURS OF OPERATION: Crisis House: 24 hours, 7 days a week; Office: 9 am-4 pm, Mon.-Fri.

ELIGIBILITY: Preference is given to Sussex County referrals, other referrals are taken if space is available. **Crisis House:** homeless Men, women and children must pass a police background check and be able to care for one's self. **Northport Apts. and SJK House:** families with children, must be working and willing to participate in program activities and pass background check. Application and interview required.

AREA SERVED: Priority given to Sussex County Referrals, Other referrals accepted if space is available.

OBTAINING SERVICE: **Crisis House:** Call in am to see if available space: 302-856-7524; **Northport and SJK:** call 302-856-7524 for application.

FEES: **Crisis House:** None. **Northport and SJK House:** Rent and utilities below fair-market value.

SUSSEX COUNTY COMMUNITY DEVELOPMENT & HOUSING DIVISION

Sussex County Administrative Offices (West Complex)
22215 DuPont Blvd.
Georgetown, DE 19947
Phone: 302-855-7777

PERSON IN CHARGE: Brad D. Whaley, Director

STATUS: Public

SERVICE DESCRIPTION: **Sussex County Community Development Block Grant Program** provides annual grants to finance housing rehabilitation, community facilities, and public works improvements which serve low and moderate income in Sussex County. **Housing Preservation Grant Program** provides annual grants to finance housing rehabilitation for low and moderate income in Sussex County. **Housing Rehabilitation Loan Program** provides home improvement loans to owner-occupants or landlords interested in rehabilitating their properties. Loans, up to a maximum value of \$25,000 per unit are made at a 3% interest rate for a

term up to 15 years.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Low to moderate income level homeowners

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information

FEES: None

SUSSEX COUNTY DEPARTMENT OF LIBRARIES

P.O. Box 589

Georgetown, DE 19947

Phone: 302-855-7890

Website: www.sussex.lib.de.us

PERSON IN CHARGE: Kathy Graybeal, Director

STATUS: Public

SERVICE DESCRIPTION: Provides the public with physical and virtual materials to inform, educate, and entertain. Materials include books, e-books, audio-books, CDs, DVDs, magazines, newspapers, and an array of electronic resources. One-on-one professional service for information searches – including employment and health. Age-appropriate and content-rich programs for children and adults, tax forms, tours, display cases, and outreach to nursing homes and daycare centers. Offers free access to/instruction on electronic resources/the internet and current technology to those with a library card.

HOURS OF OPERATION: Administrative Offices: 8:30 a.m.-4:30 p.m., Mon.-Fri.; branch hours vary

Sussex County Public Libraries:

- Bridgeville, 600 South Cannon Street (302-337-7401)
- Delmar, 101 North Bi-State Boulevard (302-846-9894)
- Frankford, 8 Main Street (302-732-9351)
- Georgetown, 123 West Pine Street (302-856-7958)
- Greenwood, Mill Street (302-349-5309)
- Laurel, 6 E. Fourth Street (302-875-3184)
- Lewes, 111 Adams Avenue (302-645-2733)

- Milford, 11 S. E. Front Street (302-422-8996)
- Millsboro, 203 Main Street (302-934-8743)
- Milton, 121 Union Street (302-684-8856)
- Rehoboth Beach, 226 Rehoboth Avenue (302-227-8044)
- Seaford, 600 North Market Street Ext. (302-629-2524)
- Selbyville, 11 Main & McCabe Street (302-436-8195)
- South Coastal, 43 Kent Avenue, Bethany Beach (302-539-5231)
- Bookmobile, P.O. Box 589, Georgetown (302-855-7890)

ELIGIBILITY: Open to all residents and property owners with proper identification; In-house use and information available to all.

AREA SERVED: Sussex County

OBTAINING SERVICE: Call or walk in

FEES: Vary by service and location

SUSSEX COUNTY HABITAT FOR HUMANITY

206 Academy Street

Georgetown, DE 19947

Phone: 302-855-1153

Website: www.sussexcountyhabitat.org

Email: info@sussexcountyhabitat.org

PERSON IN CHARGE: Kevin J. Gilmore

STATUS: Not for profit

SERVICE DESCRIPTION: Builds, renovates and repairs houses for persons in need of simple, decent housing, in partnership with the homeowner candidate, civic organizations, churches, businesses, and others.

ELIGIBILITY: Persons/families living in substandard housing, income between 25-60% of median for county, willing to partner to help build own house and others.

AREA SERVED: Sussex County

OBTAINING SERVICE: Send name, address, phone, and email, if any, to P.O. Box 759, Georgetown, DE 19947 or contact office.

FEES: Credit check fee; houses sold to applicants for no-interest mortgage.

SUSSEX COUNTY OPPORTUNITY PROGRAM IN EDUCATION (S.C.O.P.E.)

North Site:

P.O. Box 927

Bridgeville, DE 19933

Phone: 302-337-7501

Fax: 302-337-3361

South Site:

33576 Wilgus Cemetery Road

Frankford, DE 19945

Phone: 302-436-9085

Fax: 302-436-9087

PERSON IN CHARGE: Barry Connors, Program Director

STATUS: Public

SERVICE DESCRIPTION: Provides an environment and an opportunity in the Woodbridge School District for at-risk students to experience success, hopefully causing them to modify or change behavior in ways socially and educationally acceptable. Provides students with an academic skills program in the core subject areas of language arts, social studies, mathematics, and science. Physical education, health, art/music, life skills, and work readiness classes are also offered.

HOURS OF OPERATION: Mon.-Fri., 8:00 a.m.-3:30 p.m.

ELIGIBILITY: Students ages 12-18

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information, referral by home school.

FEES: None

SUSSEX COUNTY ORTHOPEDIC PROGRAMS

1 Delaware Place Central Annex

Seaford, DE 19973

Phone: 302-629-4587

Website: www.seaford.k12.de.us/oh/

PERSON IN CHARGE: Dr. Robin Andrus

STATUS: Public (Special School)

SERVICE DESCRIPTION: Provides individual educational plans and related services (physical therapy, speech therapy, occupational therapy), nursing services and transportation in inclusive settings.

HOURS OF OPERATION: 8:05 a.m.-3:05 p.m., Mon.-Fri.

ELIGIBILITY: Ages 3-21, physically impaired and other disabilities

AREA SERVED: Sussex County

OBTAINING SERVICE: Referral by the District IEP Team

FEES: None

SUSSEX PREGNANCY CARE CENTER, INC.

5 Burger King Drive

Georgetown, DE 19947

Phone: 302-856-4344

Website: www.sussexpregnancy.com

PERSON IN CHARGE: Rita Denney, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides pregnancy related services through a trained volunteer staff. Services include: pregnancy test; sonogram verification of pregnancy test; maternity and baby clothes; baby furniture; Caring Hearts Support Program with educational component; housing referral; counseling and mentoring support; and referrals to other agencies as requested, material assistance, fatherhood program, parenting and childbirth classes.

HOURS OF OPERATION: 9:00 a.m.-4:30 p.m., Mon.-Thurs.; 24-hour helpline, Mon. – Thurs.; flexible times can be scheduled by appointment

ELIGIBILITY: Open

AREA SERVED: Sussex County and other local communities

OBTAINING SERVICE: Call to schedule an appointment.

FEES: None

SUSSEX TECH – ADULT EDUCATION DIVISION

P. O. Box 351

17099 County Seat Highway

Georgetown, DE 19947

Phone: 302-856-9035

Website: www.sussextechtraining.net

PERSON IN CHARGE: Dr. Michael Owens, Director of Extended Learning

STATUS: Public

SERVICE DESCRIPTION: Provides a wide variety of educational and training services including James H. Groves Adult High School, GED, apprenticeship training programs in seven technical areas, plus certificate programs in computer training, medical support professions, nursing assistants, and other career building training programs, including solar/wind energy and weatherization.

HOURS OF OPERATION: 8:30 a.m.-9:00 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, referral, call for information, call for appointment

FEES: Vary by service

SUSSEX-TECHNICAL SCHOOL DISTRICT; SUSSEX COUNTY

P.O. Box 351

17099 County Seat Highway

Georgetown, DE 19947

Website: www.sussexvt.k12.de.us

PERSON IN CHARGE: Dr. Allen F. (A.J.) Lathbury, Superintendent

STATUS: Public

SERVICE DESCRIPTION:

Sussex Technical School District provides an individually oriented techademic education which builds a sense of pride, success, and self-esteem through excellence, enabling each high school and adult division student to be competitive in a global market while becoming a responsible and productive member of society.

Sussex Technical High School: Nationally acclaimed full-time (CTE) career and technical education high school. Areas of instruction include Automotive Technologies, Collision Repair Technologies, BFM (Business, Finance & Marketing) Technologies, Digital Publishing Communication Technologies, Early Care Education & Services, Health Professions, Legal Support Services & Criminal Justice Technologies, Carpentry/Mill & Cabinet Technologies, Electrical & Green Energy Technologies, and Landscape Management & Environmental Technologies. All academic courses are taught to ensure college readiness.

Sussex Tech Adult Division is an award winning program in its sixth decade of providing instructional services to adult residents of Sussex County and our neighboring communities. Our affordable services help adults improve their basic skills, prepare for and earn their high school diploma through the **James H. Groves High School**, learn English for Speakers of Other Languages (ESOL) and learn basic and advanced computer skills.

Additionally, we offer ABE/GED classes, Work Force Investment Act classes for un/under employed and skilled certification programs in exciting Health Care fields designed to prepare you for entry into a new profession or to upgrade your skills for job promotion. We also work closely with a number of business partners to offer Apprenticeship and Skilled Trades Training in fields such as Auto Mechanics, Early Child Care, Electrical Trades, HVACR, and Welding just to name a few. In need of Driver Education programs, Sussex Tech Adult Division offers a number of options to help you earn that license.

If your business or industry is in need of specialized training, we have the workforce development specialists available to assist you with your contract training. Training can be custom designed to fit your needs and budget and can be administered on site at your facility in our Career Training Center located in Georgetown.

HOURS OF OPERATION: 8:00 a.m.-3:30 p.m., Mon.-Fri. (S.T.H.S.); 8:00 a.m.-10:00 p.m., Mon.-Thurs. (Adult Education); selected weekend course programming.

ELIGIBILITY: High school students for day classes; adults – open enrollment. Eligibility assessments apply for some programs.

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information: 302-856-0961 (S.T.H.S.); 302-856-9035 (Adult Education)

FEES: Adult courses only

TARGET YOUTH EMPLOYMENT PROJECT (DOL)

Department of Labor

Fox Valley

4425 N. Market Street

Wilmington, DE 19809-0969

Phone: 302-761-8275

Email: carolanne.obrien@state.de.us

PERSON IN CHARGE: Carolanne O'Brien, Program Manager

STATUS: Public

SERVICE DESCRIPTION: The Target Youth Employment Project promises employment for in-school and out of school youth, ages 14 to 24, and adults using One Stop Career Centers and Workforce Partners. Disability Resource Coordinators and Employment Specialists work with youth and adults at the One Stop Career Centers schools and youth employment drop-in centers. Outreach: The Disability Resource Coordinators and Employment Specialists conduct workshops and make presentations to provide information and referral services on employment, financial literacy, budget planning, Social Security Work Incentives, Ticket to Work and links to available Community Resources.

OTHER LOCATIONS:

- 4425 N. Market St., Wilmington 19809; (302-761-8083); abigail.mwaniki@state.de.us
- 225 Corporate Blvd., Suite 211, Pencader Corporate Commons, Newark 19702; (302-451-3436); braunte.mowbray@state.de.us
- 1114 S. Dupont Hwy., Dover 19901; (302-857-5871); shanena.davenportfogan@state.de.us
- 2093 Office Circle, Unit 207, Georgetown 19947; (302-856-5247); fern.joseph@state.de.us

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m.

ELIGIBILITY: Adults and students with disabilities

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in; Call for information; Referral by service provider; Call for appointment.

FEES: None

TELAMON CORPORATION

26351 Patriot's Way
Georgetown, DE 19947
Phone: 302-934-1642
Website: www.telamon.org
Email: drizek@telamon.org

PERSON IN CHARGE: Doris Rizek, State Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides Headstart services for low income children ages 0-5. Extended day care also provided.

HOURS OF OPERATION: 7:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: 130% of Federal Poverty Guidelines

AREA SERVED: Kent and Sussex Counties

OBTAINING SERVICE: Walk in or referral

FEES: Headstart: none; Extended day care: POC or private pay.

TELAMON CORPORATION – HEAD START PROGRAMS – KENT COUNTY

State Office
204 Georges Alley
Smyrna, DE 19977
Phone: 302-659-5092
Fax: 302-659-5106

PERSON IN CHARGE: Doris Rizek, Head Start State Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides a comprehensive, developmentally appropriate preschool program for low income families that addresses education, health, nutrition, social service needs, and parent involvement.

OTHER LOCATIONS:

- Colonial Gardens, 1000 Hayes Drive, Dover 19901 (302-741-2490) Fax: 302-741-2499
- Smyrna Head Start, 204 Georges Alley, Smyrna 19977 (302-653-5499); Fax: 302-653-3862

- Harrington Head Start Center, 112 East Street, Harrington, DE 19952
(302-398-9196) Fax: 302-398-9252
- White Oak Center, 195 Willis Road, Dover, DE 19901, (302-736-5933)
Fax: 302-736-5932

HOURS OF OPERATION:

White Oak, Colonial Gardens, Smyrna Head Start and Harrington: 8:00 a.m.-4:00 p.m., Mon.-Fri.; **Wrap around services at White Oak, Colonial Gardens Head Start, and Harrington:** 7:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Low income, ages 3-5

AREA SERVED: Kent County

OBTAINING SERVICE: Referral, walk in

FEES: No fees for part day programs, wrap around fees are \$85 weekly

TELAMON CORPORATION – DELAWARE HEAD START PROGRAMS – SUSSEX COUNTY

Stockley Center W-3
26351 Patriots Way
Georgetown, DE 19947
Phone: 302-934-1642, Ext. 37
Nichole Smith – Center Director

Annex Head Start
308 North Railroad Avenue
Georgetown, DE 19947
Phone: 302-855-0325
Nichole Smith – Center Director

Laurel Head Start
30125 Discount Land Road
Laurel, DE 19956
Phone: 302-875-7718
Selina Houston – Center Director

Laverty Lane Head Start
2 Laverty Lane
Bridgeville, DE 19933
Phone: 302-337-2285
Cindy Vonville – Center Director
Website: www.telamon.org

Stockley Center W-2
26351 Patriots Way
Georgetown, DE 19947
Phone: 302-934-1642, Ext. 27
Mary Akins – Center Director

Coolsprings Head Start
28607 W. Meadowview Dr.
Milton, DE 19968
Phone: 302-684-3234
Cara Melendez – Center Director

Seaford Head Start
517 Bridgeville Highway
Seaford, DE 19973
Phone: 302-629-5557
Selina Houston – Center Director

Milford Head Start
518 N. Church Street
Milford, DE 19963
Phone: 302-424-2334
Maria Pineyro – Center Director

PERSON IN CHARGE: Mary Akins, Regional Coordinator for Sussex County (302-629-5557, Ext. 12)

STATUS: Not for profit

SERVICE DESCRIPTION: Head Start, Early head Start, and ECAP services are for low income children; free meals, transportation, field trips, educational environment, health/mental health services, and disabilities services are provided.

HOURS OF OPERATION: 8:00 a.m.-12:00 p.m., a.m. sessions; 12:00 p.m.-4:00 p.m. – p.m. sessions; 7:00 a.m.-5:00 p.m. – full day sessions.

ELIGIBILITY: Early Head Start—0-3 years; Head Start—3-5 years of age; ECAP children must be 4 years of age by August 31.

AREA SERVED: Bridgeville, Georgetown, Laurel, Lewes, Milford, and Seaford

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral by outside agencies

FEES: Sliding scale

TELEPHONE REASSURANCE PROGRAM

St. Patrick's Center, Inc.

107 East 14 Street

Wilmington, DE 19801

Phone: 302-652-6219

Website: www.contactlifeline.org

Contact Lifeline

P.O. Box 9525

Wilmington, DE 19809

Phone: 302-761-9800

PERSON IN CHARGE: St. Patrick's Center, Inc. – Penny Harbin, Director; Contact Lifeline – Elizabeth McCourt

STATUS: Not for profit

SERVICE DESCRIPTION: Provides a phone call on a regular basis to the home of client by trained telephone worker; gets help if there are any special needs or problems; contacts neighbor or relative if phone is not answered.

HOURS OF OPERATION: St. Patrick's: 10:00 a.m.-2:00 p.m., Mon.-Fri.; Contact Lifeline: 8:30 a.m.-6:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 60 and over, living alone and homebound, with little or no social contact, or those in need of daily reassurance

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

TERRY CHILDREN'S PSYCHIATRIC CENTER (DPBHS, DSCYF)

**10 Central Avenue
New Castle, DE 19720
Phone: 302-577-4270**

PERSON IN CHARGE: Thomas L. Olson, Ph.D.

STATUS: Public

SERVICE DESCRIPTION: Multiple level child mental health treatment services including: **Crisis Stabilization Unit**—short-term stay (up to three days) at the Terry Center to provide safety and respite, and intensive therapy for child and family. **Residential Treatment Center (RTC):** An intensive service for patients who require a therapeutic milieu outside the home. Treatment includes individual, group, family therapy, special education, and in-home and in-community interventions. **The Day Program:** Serves children having difficulty functioning within the social setting of the public school. Provides continued classroom education while also providing intensive individual, group, and family therapy; and in-school and in-community interventions. **Intensive Outpatient Service:** Available for those children who require more intensive and flexible services than typical outpatient programs provide.

HOURS OF OPERATION: 24 hours/7 days a week

ELIGIBILITY: Emotionally disturbed children between the ages of 6 and 14 (RTC and Day Program); eligibility for Crisis Stabilization, children ages 6-17.

AREA SERVED: Statewide for RTC; north of canal for all other services

OBTAINING SERVICE: Emergency referrals: 302-633-5128 (North of Canal); Non-emergency referrals: 1-800-722-7710

FEES: Medicaid or Uninsured

THE AMERICAN LEGION

Department Service Office:

1601 Kirkwood Highway

Wilmington, DE 19805

Phone: 302-998-9448

Website: www.delegion.org

The American Legion

Department of Delaware Headquarters

PO Box 930

Seaford, DE 19973-0930

PERSON IN CHARGE: Robert C. McBride, Department Service Officer;
Richard J. Santos, Department Adjutant

STATUS: Not for profit

SERVICE DESCRIPTION: Provides assistance with claims before the Veterans Administration (VA), more formally known as The Department of Veterans Affairs; trained Service Officer or Assistant Service Officer provides advice and assistance on such claims, from initiation through appellate process. Operates and/or monitors the following programs within the State of Delaware; Boys' State Program; Trooper Youth Week; School Awards; Oratorical Contest; National and State legislative priorities for veterans and their families. May be able to provide assistance with: VA medical options; limited assistance with discharge upgrade. Operates primarily through individual posts in all Delaware Counties. Membership information available at all locations.

LOCATIONS: 27 posts statewide and mailing addresses

New Castle County:

- Delaware Post 1, 31 Whitehall Circle, Wilmington 19808
- J. Allison O'Daniel Post 10, P.O. Box 7504, Newark 19714
- Brandywine Post 12, 1237 N. Heald Street, Wilmington 19802
- Robert L. Taylor Post 13, P.O. Box 277, Delaware City 19706
- Richard C. DuPont Post 18, P.O. Box 59, Claymont 19703
- Laurence Roberts Post 21, 2336 Lighthouse Lane, Wilmington 19810
- Middletown Post 25, P.O. Box 70, Middletown 19709
- Charles E. Durney Post 27, 1604 Lancaster Avenue, Wilmington 19805
- First State Post 29, P.O. Box 3099, Wilmington 19808
- Joseph B. Stahl Post 30, 3 East Jackson Avenue, New Castle 19720

Kent County:

- Walter L. Fox Post 2, 835 Bay Road, Dover 19901
- Milford Post 3, P.O. Box 124, Milford 19963
- Calloway-Kemp-Raughley-Tee Post 7, 17448 S. DuPont Highway, Harrington 19952
- David C. Harrison Post 14, P.O. Box 345, Smyrna 19977

Sussex County:

- Henlopen Post 5, 300 King Charles Avenue, Rehoboth Beach 19971
- Nanticoke Post 6, P.O. Box 781, Seaford 19973
- Sussex Post 8, P.O. Box 387, Georgetown 19947
- Diamond State Post 11, 35689 Airport Road, Rehoboth Beach 19971
- Glen Rayne Post 15, 104 N. 2nd Street, Delmar 19940
- William T. Spooner Post 17, P.O. Box 5, Lewes 19958
- Laurel Post 19, P.O. Box 328, Laurel 19956
- Milton Post 20, 105 Bay Road, Milton 19968
- Indian River Post 22, P.O. Box 456, Millsboro 19966
- Dagsboro Post 24, P.O. Box 248, Dagsboro 19939
- Oak Orchard/Riverdale Post 28, 31768 Legion Road, Millsboro 19966
- Prattis-DeShields Post 37, 24187 Concord Pond Road, Seaford 19973
- Selbyville Post 39, 35097 Lighthouse Road, Selbyville 19973

HOURS OF OPERATION: 8:30 a.m.-4:00 p.m., Mon.-Fri. (except Federal/State holidays)

ELIGIBILITY: Honorably Discharged and/or Separated Military Veterans

AREA SERVED: Statewide

OBTAINING SERVICE: For VA related issues, contact Department Service Office. Service Officer runs Outreach Program on Fridays to Post certain post locations, call for schedule. For general inquiries, contact Department HQ. For membership inquiries, contact local post or Department HQ.

FEES: None

THE ANTONIAN

1701 West 10th Street
Wilmington, DE 19805
Phone: 302-421-3758

PERSON IN CHARGE: Debra Wirt, Director

STATUS: Public

SERVICE DESCRIPTION: Senior citizen retirement facility with 136 one bedroom apartments. Services include Mass and recreational programs.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Ambulatory and ages 62 and over. Income limits: \$27,450 for 1 person; \$31,350 for 2 people.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: No

THE ARC OF DELAWARE

State Headquarters
2 South Augustine Street
Suite B
Wilmington, DE 19804
Phone: 302-996-9400
Website: www.arcde.org

Kent County Office
Loockerman and Federal Streets
P.O. Box 562
Dover, DE 19903-0562
Phone: 302-736-6140

PERSON IN CHARGE: Terry Olson, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Statewide advocacy agency for citizens with intellectual disabilities; also provides direct services. Offers case advocacy services to help individuals access available resources; case management services; and employment and training to encourage employers to provide competitive or supported employment opportunities to job-ready persons with intellectual disabilities. Develops housing for individuals with intellectual disabilities in conjunction with the Division of Developmental Disabilities Services.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by professional, agency, or self

FEES: None

THE BIRTH CENTER: HOLISTIC WOMEN'S HEALTH CARE L.L.C.

1508 West 7th Street

Wilmington, DE 19805

Phone: 302-658-2229

Website: www.thebirthcenter.com

PERSON IN CHARGE: Kathleen McCarthy, C.N.M.

STATUS: For profit

SERVICE DESCRIPTION: Birthing center provides professional staff and warm, supportive atmosphere. Prenatal visits, stress education, and preparation, enabling couples to accept responsibilities for making informed decisions about their birth. Delivery managed by a nurse-midwife. Early discharge within 12 hours after birth with postpartum home visit by registered nurse. Also provides well woman health care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Any woman interested in natural childbirth and determined, by the Birth Center, to be low-risk. Women interested in holistic women's health care.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes. Insurance accepted.

THE BRADY KOHN FOUNDATION

PO Box 7261

Wilmington, DE 19803

Phone: 302-765-2375

Website: www.thebradykohnfoundation.org

PERSON IN CHARGE: Kendall Massett, President; Carolyn Kohn, Founder

STATUS: Not for profit

SERVICE DESCRIPTION: The Brady Kohn Foundation is the only grass roots, volunteer driven organization in the country whose dual mission is to educate the public on the potential of stem cells from umbilical cord blood and to fund non-embryonic stem cell research. Parents delivering at Christiana or St. Francis Hospital have the ability to donate their baby's umbilical cord blood for free through this organization. GIVE LIFE. TWICE.

HOURS OF OPERATION: All information is available on the website or call 302-765-2875 – all calls are returned as soon as possible.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

THE CANCER SUPPORT COMMUNITY - DELAWARE

4810 Lancaster Pike
Wilmington, DE 19807
Phone: 302-995-2850

812 S. Bradford Street
Dover, DE 19904
Phone: 302-734-0898

18947 John J. Williams Hwy., Suite 312
Rehoboth, DE 19971
Phone: 302-227-1155

Website: www.cancersupportdelaware.org
Email: New Castle County: cdwyer@cscde.org
Kent County: jscross@cscde.org
Sussex County: jallegro@cscde.org

PERSON IN CHARGE: Cynthia Dwyer, Executive Director

STATUS: Not for Profit

SERVICE DESCRIPTION: Helps people with cancer and their loved ones by providing professionally led programs of emotional support, education, and hope as an integral part of conventional medical treatment. All programs free of charge.

HOURS OF OPERATION: New Castle County: 9:00 a.m.-8:00 p.m., Mon.-Fri.; Kent County: 9:00 a.m. - 8:00 p.m., Mon., Wed., Fri.; Sussex County: 9:00 a.m.-5:00 p.m., Mon.-Thurs.

ELIGIBILITY: Open; people with cancer and their family members. Children/Youth who have a loved one with cancer.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

THE CHRISTIAN STOREHOUSE

Mitchell Street at Old Landing Road

P. O. Box 239

Millsboro, DE 19966

Phone: 302-934-8151

Fax: 302-934-8189

PERSON IN CHARGE: Steven Smith, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Operate as a thrift store. Donates clothes, furniture, appliances, food, housewares, etc., when a true need is identified. Emergency food after community pantry used and a need still exists for residents living in zip code 19966. Screen requests for financial assistance emergencies with other community resources. Court ordered community hours can be completed with us.

HOURS OF OPERATION: Thrift Store: 10:00 a.m.-2:00 p.m., Mon.-Sat.; **Office:** 10:00 a.m. -2:00 p.m., Mon., Wed., and Fri.

ELIGIBILITY: Open

AREA SERVED: Eastern and Southern Sussex County

OBTAINING SERVICE: Walk in, referral by Social Service Center, call for information

FEES: None

THE CLINICAL PASTORAL COUNSELING PROGRAM OF KENT AND SUSSEX COUNTIES, INC.

Daybreak Counseling Services

P. O. Box 299

Seaford, DE 19973

Phone: 302-422-7021; 302-632-8842

PERSON IN CHARGE: Danny Cooper, Program Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Clinical pastoral counseling services open to individuals, couples, and families; offers support groups based on a common theme, i.e., women's group on self-esteem; volunteer staff act as friend(s) for client; pre-marriage counseling in individual sessions or group format.

OTHER LOCATIONS:

- St. Luke's Episcopal Church, 202 N. North St., Seaford 19973
- Dover Presbyterian Church, 54 S. State St., Dover 19901
- St. Anne's Episcopal Church, Middletown 19709
- Calvary United Methodist Church, 301 S.E. Front St., Milford 19963
- St. Polycarp's R.C. Church, 135 Ransom Lane, Smyrna 19977
- Ebenezer United Methodist Church, 525 Poly Drummond Hill Rd., Newark 19711
- Connection Community Church, 100 West Green St., Middletown 19709

HOURS OF OPERATION: Milford, Thursday; Seaford, Wednesday; Dover, Monday and Tuesday; Middletown, Monday and Tuesday by appointment

ELIGIBILITY: Open

AREA SERVED: Kent, Sussex and New Castle Counties

OBTAINING SERVICE: Referral by clergy and former and present clients, call for information, call for appointment.

FEES: Sliding scale

THE COLLEGE SCHOOL

University of Delaware

459 Wyoming Road

Newark, DE 19716

Phone: 302-831-0222

Website: www.udeledu/collegeschool

PERSON IN CHARGE: Laura C. Dougherty, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Alternative educational program for children (1st-8th grade) who are experiencing learning differences; 10-11 students per class.

HOURS OF OPERATION: 8:30 a.m.–3:00 p.m., Mon.–Fri.

ELIGIBILITY: Children with learning differences/grades 1-8

AREA SERVED: Tristate area

OBTAINING SERVICE: Website: www.udel.edu/collegeschool

FEES: Yes

THE DELAWARE KINSHIP NAVIGATOR

Children & Families First

2005 Baynard Boulevard

Wilmington, DE 19802

Phone: NCC-479-1588

Toll Free: 1-888-546-7449

Website: www.dhss.delaware.gov/dhss/dsaapd/kinshipnavigator.html

Email: infomgr@cffde.org

PERSON IN CHARGE: Debra Renz, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: In response to the increasing number of grandparents and other relatives who have assumed responsibility for raising another relatives' child/ren, the Delaware Division of Services for Aging and Adults with Physical Disabilities has launched a program designed to support and assist these relative caregivers. The Delaware Kinship Navigator, administered by Children & Families First, provides a free one-stop-shop information and referral service for grandparents and other relatives who are currently raising related children, whose parents are either unable or unwilling to care for and nurture the children themselves.

Many caregivers are older adults on fixed incomes, so the greatly increased financial, physical and emotional demands of parenting can easily become overwhelming. The Kinship Navigator can help them find additional programs or services to support them, so they can continue to provide the children with the kind of loving care they need to grow into strong, healthy, happy adults.

CFF Elder Care Specialists work directly with caregivers to identify their specific needs and help them find and access programs and services – local, state or national – that may provide them with some added stability or support.

Kinship Navigator is made possible by funding from CARE Delaware, via the Older Americans Act through the National Family Caregiver Support Program.

HOURS OF OPERATION: 8:00 A.M.-4:30 P.M., Mon.-Fri.

ELIGIBILITY: To enroll for the program, call 302-479-1588 (New Castle County) or 888-546-7449 (outside New Castle County)

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or visit www.dhss.delaware.gov/dhsss/dsaapd/kinshippnavigator.html.

FEES: None

THE DOWN SYNDROME ASSOCIATION OF DELAWARE, INC.

P. O. Box 747

Middletown, DE 19709

Phone: 302-995-1004

Website: www.dsadelaware.org

PERSON IN CHARGE: Karen Marsh, President

STATUS: Non-profit 501(c) 3

SERVICE DESCRIPTION: Coordinates a parent's group to promote the welfare of individuals with Down Syndrome by serving as a source of support, acceptance, encouragement, and information for families, professionals and friends. Parents of newly diagnosed babies are "matched" with experienced parents. Services include social and educational meetings, a lending library, quarterly newsletters, and e-news letters.

HOURS OF OPERATION: 24 hours a day, 7 days a week

ELIGIBILITY: Open to those involved with persons who have Down Syndrome, parents and professionals encouraged.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information (995-1004)

FEES: Free-will donations accepted

THE ELEMENTARY WORKSHOP MONTESSORI SCHOOL

502 Pine Street

Wilmington, DE 19801

Phone: 302-656-1498

Website: www.elementaryworkshop.org

Email: ewmsdirector@elementaryworkshop.org

PERSON IN CHARGE: Victoria Hostin, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Montessori consulting services. Before and after school care available. Parent involvement.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: N/A

AREA SERVED: N/A

OBTAINING SERVICE: Call for information

FEES: Yes

THE HOME OF THE BRAVE FOUNDATION

Home of the Brave

6632 Sharps Road

Milford, DE 19963

Phone: 302-424-1681

Website: www.homeofthebravefdn.org

Email: dstroud@homeofthebravefdn.org

PERSON IN CHARGE: David Stroud, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides food, housing and counseling to honorably discharged veterans. Assists residents and clients to obtain social services, register with the Department of Labor and conduct job searches, register with veteran hospitals for care and medication, and to obtain drug and alcohol counseling. Also assists with financial management planning and reestablishing driving privileges. Provides transportation to services and locates affordable housing.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Veterans with Honorable Discharge

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral

FEES: None

THE INTERNATIONAL MOMS CLUB

1464 Madera Road, # N 191

Simi Valley, CA 93065

Phone: 610-280-0330 (Asst. Reg. Coord. – PA/DE)

Website: www.momsclub.org

Email: momsclub@aol.com

PERSON IN CHARGE: Erin Fischer, Assistant Regional Coordinator PA/DE

STATUS: Not for profit, 501 (c) 3 organization

SERVICE DESCRIPTION: An educational and service organization that provides support for mothers who are home during the day with their children. Coordinates activities for mothers and children, such as playgroups; monthly meetings; Moms Night Out; visit to parks, zoos, etc.; book club; and babysitting coop, among others.

ELIGIBILITY: Mothers who stay home to raise their children.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by club

THE KUTZ HOME, INC.

704 River Road

Wilmington, DE 19809

Phone: 302-764-7000

Website: www.kutzhome.org

PERSON IN CHARGE: Karen Friedman, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Long and short term care facility providing 24-hour skilled nursing care, rehabilitation therapies (O.T., P.T., and Speech), hospice care, wound care, private and semi-private rooms, Kosher meals,

recreational and religious programs and social services.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Adults requiring skilled or intermediate nursing care

AREA SERVED: Statewide and out of state

OBTAINING SERVICE: Contact Director of Admissions for information.

FEES: Yes – Medicare/Medicaid certified and private pay.

THE LORELTON

2200 W. 4th Street

Wilmington, DE 19805-3362

Phone: 302-573-3580

Website: www.lorelton.com

PERSON IN CHARGE: A. Sue Ruff, N.H.A., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Assisted Living community offering customized care services based on the needs of an individual. Eighty-six units licensed for assisted living. Private apartments, studios and private rooms with private bedrooms in shared suites. Wide range of services including meals, housekeeping, laundry and linen service, activities, medical and scheduled transportation, 24-hour nursing and security staff available at all times.

HOURS OF OPERATION: Office Hours: 9:00 a.m.-5:00 p.m., Mon.-Fri. Manager on duty every weekend. Tours any day, including weekends and evenings; call ahead if possible.

ELIGIBILITY: Age 62 and older

OBTAINING SERVICE: Call for information

FEES: Fees range from \$3,194.00 monthly base rate. Refundable entrance deposit of \$2,000.00 required.

THE MINISTRY OF CARING, INC.

506 North Church Street

Wilmington, DE 19801

Phone: 302-652-5523

Website: www.ministryofcaring.org

PERSON IN CHARGE: Br. Ronald Giannone, OFM Cap., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Dedicated to serving needs of homeless and poor in and around Wilmington.

Bethany House: 601 N. Jackson St.; permanent housing for women with special needs. **Child Care Center:** 221 N. Jackson St. Provides quality care for the infant and preschool children of homeless or working poor families, enabling parents to enter job training or obtain employment. **Distribution Center:** 1410 N. Claymont St. Provides donated clothing, household goods, and furniture to those in need. **Emmanuel Dining Room (652-3228):** Three facilities, located at 226 Walnut St., 121 N. Jackson St., and 500 Rogers Rd., provide nutritious meals daily to the hungry. Meals prepared and served on a rotating basis by over 90 churches, synagogues, and civic groups on a rotating basis. **Guardian Angel Child Care:** 1000 Wilson St.; affordable day care for working poor families. **House of Joseph:** 1328 W. 3rd St., an emergency shelter for homeless men. Intensive case management services are offered. **House of Joseph II:** 9 W. 18th St. Provides a residence for homeless people living with AIDS. Provides comprehensive case management services, food service, and through partnership with St. Francis Hospital, access to complete medical care. **House of Joseph Transitional Residence:** 704 West St.; long term independent living and job training/placement for formerly homeless employable men. **Il Bambino:** 903 N. Madison St.; affordable infant care program. **Job Placement Center:** 1100 Lancaster Ave. Assists the unemployed. **Mary Mother of Hope House I:** An emergency shelter at 1103 W. Eighth St. for homeless and destitute women. Supportive services provided in a caring environment designed to encourage them to achieve and maintain self-sufficiency. **Mary Mother of Hope House Transitional Residence (820 Jefferson St.):** A program for women from Hope House I who have obtained employment but need extended supportive services in their move toward self-sufficiency. **Mary Mother of Hope House II and III:** Two programs (Hope House II at 121 N. Jackson St. and Hope House III at 515 N. Broom St.) provide emergency shelter for homeless women and children. Women with children and teens 18 years and under are

accepted. Intensive case management services are offered. **Nazareth House Transitional Residence:** 898 Linden St. and 106 N. Broom St.; long term independent living for couples and families. **Pierre Toussaint Dental Office:** 830 Spruce St. Provides dental services to guests of the ministry's shelters and residences and to other poor and homeless residents of Delaware. Accepts referrals from other community agencies offering dental services to clients. **Samaritan Outreach:** 1410 N. Claymont St. Offers supportive services to sheltered and unsheltered homeless throughout New Castle County. Services include intensive coordinated case management, housing placement assistance, referrals for substance abuse treatment, clothing, food, shelter, and personal counseling. **St. Francis Transitional Residence:** Nine-unit transitional living program offers intensive case management services for women with children who leave one of the ministry's emergency shelters and are working toward long-term self-sufficiency. Each unit is self-contained with a full kitchen and bath and separately metered utilities. Participants live independently with supervision. **Maria Lorenza Longo House:** 822 Jefferson St.; supportive living for women with special needs. **St. Clare Medical Outreach:** mobile medical van providing health services via St. Francis Hospital Staff. **Padre Pio House** (213 N. Jackson Street): long term residence for men with special needs. **Mother Teresa House** (829 N. Church Street): A residence for men and women living with HIV/AIDS who do not require skilled nursing care.

HOURS OF OPERATION: Vary by program

ELIGIBILITY: Varies by service

AREA SERVED: Wilmington area

OBTAINING SERVICE: Referral by agency or self

FEES: Child Care programs, transitional and permanent residence programs, Pierre Toussaint Dental Office.

THE MODERN MATURITY CENTER, INC.

1121 Forrest Avenue

Dover, DE 19904

Phone: 302-734-1200

Website: www.modern-maturity.org

PERSON IN CHARGE: Carolyn Fredricks, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Retired Senior Volunteer Program (RSVP);

employment services; congregate and homebound meals; adult day services; Golden Eagle Boutique; Alzheimer's, diabetes and caregiver support groups; fitness center; care coordinator; Early Memory Loss Program; educational and social programs; trips and tours; Hope Clinic, Lifespan Medical Services, Dynamic Physical Therapy, Lifelong Learning Center and Generations Home Health on premises. Transportation available.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Thurs. 8:30 a.m.-4:00 p.m., Fri.

ELIGIBILITY: Ages 50 and over; ages 55 and over for employment and RSVP

AREA SERVED: Kent County

OBTAINING SERVICE: Referral, walk in

FEES: Fees for fitness center; some membership activities. Donation requested for meals for those over 60; fee for those under 60.

THE PILOT SCHOOL, INC.

100 Garden of Eden Road

Wilmington, DE 19803

Phone: 302-478-1740

Website: www.familyeducation.com/de/pilotschool

PERSON IN CHARGE: Kathleen Craven, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Alternative school setting for children with normal intelligence who have difficulty learning (10 month program).

HOURS OF OPERATION: 8:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 5-14 with learning difficulties

AREA SERVED: New Castle County

OBTAINING SERVICE: Contact school for appointment

FEES: Yes

THE SALVATION ARMY

400 N. Orange Street

P.O. Box 308

Wilmington, DE 19801

Phone: 302-656-1696 or 302-472-0700

Website: www.salvationarmydelaware.org

PERSON IN CHARGE: Major Tim Duperree, Delaware State Coordinator;
Major Jan Duperree, Associate Delaware State Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the following programs: **Family Services** (302-472-0750): emergency financial assistance to prevent homelessness, case management services, limited emergency food and clothing, information and referral, financial counseling, assistance with prescriptions, and special holiday needs programs. **Emergency Shelter** (302-472-0754): emergency shelter and balanced meals for homeless women and women with children, and severe winter emergency response shelter for men. **Child Care Services** (302-472-0711): educationally based day and after-school care for children ages 6 weeks through 12 years. **Senior Citizens Center** (302-472-0770): senior activities and programs directed toward life enrichment, health maintenance, and continued independent living. **Recreational Community Center** (302-472-0713): Educational and recreational program to give at-risk inner-city youth a safe and productive place to spend the evenings. **Adult Rehabilitation Center** (302-654-8808): designed to work with jobless and/or homeless individuals with drug and alcohol addiction problems. Males and females ages 21 and older participate in a total rehabilitation program which includes addictions support and counseling, vocational rehabilitation, and spiritual guidance. While in rehabilitation, shop skills are developed for placement back into the community. The center operates a number of thrift stores. **Developmental Disabilities and Supported Employment** (302-654-5003, New Castle County; 302-934-3730, Sussex County): Works with the developmentally disabled to provide vocational training and placement in New Castle and Sussex counties; and operates more than a dozen group homes for developmentally disabled in Sussex County.

OTHER LOCATIONS:

- The Salvation Army Worship and Family Service Center, 611 Forest Street, Dover 19903 (302-678-9551)
- The Salvation Army Sussex Chapel, 601 N. Dual Highway, Seaford 19973 (302-628-2020)

- The Salvation Army Wilmington Temple, 400 North Orange St., P.O. Box 308, Wilmington 19899 (302-472-0704)
- The Salvation Army Wilmington Citadel, 401 Shipley Street, Wilmington (302-422-0705)
- The Salvation Army Thrift Store, 16 W. Mount Vernon St., Smyrna 19977 (302-653-7095)
- The Salvation Army Thrift Store, 245 Elkton Rd., Newark 19711 (302-455-1636)
- The Salvation Army Thrift Store, 117 S. E. Front St., Milford 19963 (302-424-2245)

HOURS OF OPERATION: Emergency Assistance: 24 hours a day; Worship Centers: call for schedule; Thrift Stores: normal business hours with no Sunday hours

ELIGIBILITY: Varies by service

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Call specific program for detailed information

THE SALVATION ARMY EARLY LEARNING CENTER

The Salvation Army
400 N. Orange Street
PO Box 308
Wilmington, DE 19899
Phone: 302-472-0711
Fax: 302-656-6477
Email: mrskgill@yahoo.com

PERSON IN CHARGE: Kathleen Gill, Director of Children's Services

STATUS: Not for profit

SERVICE DESCRIPTION: The Early Learning Center provides childcare for children ages 6 weeks to 12 years. The Salvation Army has a Childcare Program, an Afterschool Program, and an 8-week Summer Camp.

HOURS OF OPERATION: 6:45 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: Infant to 12 years of age, all income levels.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk-in, call for information, call for appointment

FEES: Purchase of care or tuition payments

THE SALVATION ARMY SENIOR CENTER

102 W. 5th Street, P.O. Box 308

Wilmington, DE 19899

Phone: 302-472-0770, Ext 770

PERSON IN CHARGE: Ms. Sylvia P. Holden, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Program provides hot meals at breakfast and noontime, information and referral services, educational and cultural activities, recreational trips, recreational activities to foster health and social well being, and offers a caring environment that encourages active participation of members. Medical transportation services to regular participants.

HOURS OF OPERATION: 8:30 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information. Transportation to the Center in the City of Wilmington for members and regular active participants, call at least one day ahead.

FEES: Annual membership: \$12.00. Donation requested for meals: City Fare Lunch, \$1.50 for 60 and older; Salvation Army Breakfast, \$5.00 meal ticket can be used many times until value is depleted. Exercise program with trainer, monthly fee.

THE SHEPHERD PLACE, INC.

1362 South Governors Avenue

Dover, DE 19904

Phone: 302-678-1909

Fax: 302-678-4935

Website: www.shepherdplace.org

PERSON IN CHARGE: Diane Cahall, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides shelter, meals, case management for length of stay (generally 30 days max), some transportation. Case management for employment, government benefits, housing and related areas. Workshops provided on wide variety of topics such as parenting, legal issues, health, employment skills, etc.

HOURS OF OPERATION: 7:30 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: Women with children, single women. Wheelchair accessible.

AREA SERVED: Kent County

OBTAINING SERVICE: Walk in; referral from State Service Centers, any public/private agency; call for information

FEES: None

THE WARREN L. AND CHARLES C. ALLEN, JR., CHEER COMMUNITY CENTER

20520 Sand Hill

Georgetown, DE 19947

Phone: 302-854-9500

Fax: 302-854-9564

PERSON IN CHARGE: Arlene Littleton, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Houses many services. Various programs, clubs, and activities for adults age 50+. **Fun Fitness Center:** State of the art equipment with certified trainer available by appointment. Multipurpose room available for rental to community; seats up to 400. Café (11:00 a.m.-3:00 p.m., M-F), barber and beauty shop, and game room.

OTHER LOCATION: Cheer Apartments, 1000 Clark Drive, Georgetown 19947 (302-856-6676)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (Administrative offices); 8:00 a.m.-4:00 p.m., Mon.-Fri. (Apartment manager's office)

ELIGIBILITY: Community Center: services cater to 50 and older; Apartments: 62 or older, low income, independent living

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information

FEES: Vary by service

TOURETTE SYNDROME ASSOCIATION-DELAWARE CHAPTER

4 Swayne Court
Boothwyn, PA 19061
Phone: 610-558-4860

PERSON IN CHARGE: Pam Levin, President

STATUS: Not for profit

SERVICE DESCRIPTION: Parent support group, speakers, lending library, children's social activities, information about Tourette Syndrome (TS), and educational advocacy.

OTHER LOCATIONS: Meeting place: Aldersgate United Methodist Church, 2313 Concord Pike, Wilmington 19803

HOURS OF OPERATION: 7:00 p.m.-9:00 p.m., third Wednesday of the month. No meetings June, July, August, and December.

ELIGIBILITY: Open

AREA SERVED: Statewide, also open to PA, MD, and NJ residents near the Delaware borders.

OBTAINING SERVICE: Walk in, call for information

FEES: None

TRINITY ALCOHOL AND DRUG PROGRAM (TRIAD)

1004 N. Adams Street
Wilmington, DE 19801
Phone: 302-655-1153
Email: diane@trinityparishde.org

PERSON IN CHARGE: Diane M. Brisiel, C.A.D.C., Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information, referral, and counseling on emotional, physical, and spiritual aspects of drug and alcohol abuse; facilities for AA, Al-Anon, and NA; literature on alcohol and compulsive behavior is available upon request. Visit TRIAD on Facebook for additional information.

HOURS OF OPERATION: Tues. and Wed. Please call for appointment.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: None

UNEMPLOYMENT INSURANCE; DIVISION OF (DOL)

P.O. Box 9950

Wilmington, DE 19809-0950

Phone: 302-761-8351

Information HOTLINE: 302-761-6576, 1-800-794-3032

Website: www.uidelawareworks.com

PERSON IN CHARGE: W. Thomas MacPherson, Director

STATUS: Public

SERVICE DESCRIPTION: Program is financed by taxes paid on employee wages by employers. Approximately 98% of wage and salaried workers are covered by this Federal-State system established by the Social Security Act.

OTHER LOCATIONS:

New Castle County:

- 4425 N. Market St., Fox Valley Shoppes, Wilmington 19802 (302-761-8446)
- 225 Corporate Blvd., Suite 108, Pencader Corporate Center, Newark 19702 (302-368-6600)

Kent County:

- Carroll's Plaza, Suite 103, 1114 S. Dupont Hwy., Dover 19901 (302-739-5461)

Sussex County:

- 20093 Office Circle, Unit 205, Georgetown 19947 (302-856-5611)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Must have sufficient earnings from covered employment; able and available for work and actively seeking work; must have been unemployed through no fault of his/her own; and must register with the State Division of Employment and Training.

AREA SERVED: Statewide

OBTAINING SERVICE: Apply at nearest office

FEES: None

UNITED CEREBRAL PALSY OF DELAWARE, INC.

UCP of Delaware
700A River Road
Wilmington, DE 19809

Phone: 302-764-2400

Fax: 302-764-8713

Website: www.ucpde.org

UCP Center, Southern Delaware
3249 Midstate Road

Felton, DE 19943

Phone: 302-335-5626

Fax: 302-335-5716

PERSON IN CHARGE: William J. McCool, III, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides direct services and advocacy: summer day camps (camps are for non-disabled also); adult respite care programs; social workers; case management; home visits; accessible housing options; counseling; coordination of funding for equipment; community education; in-home respite care. **Camp Manito** (New Castle County summer day camp) provides recreation, swimming, arts and crafts, and computer study for children with and without disabilities. **Camp Lenape** (Kent and Sussex counties summer day camp) provides recreation, swimming, nature study, and arts and crafts for children with and without disabilities. **Client Assistance Program (CAP):** A disabilities rights program for adults with disabilities served by their state Division of Vocational Rehabilitation and other rehabilitation programs; offers information on VR services, handles concerns from VR clients and applicants, acts as client advocate; assists people with disabilities through rehabilitation so they can become employed.

Respite Care: A service of temporary relief that enables a family caregiver to take a "time out", either through its Community Based Respite, Weekend Respite, or Rec-n-Respite programs. **Community Based Respite Care:**

A respite care worker visits a family once a week, once every two weeks, or once a month, for 2-4 hours per visit, to relieve the caregiver; whenever possible, the person with a disability sets up what he or she would like to do during respite time; vans equipped with wheelchair lifts are used for shopping, medical appointments, and other trips in the community; this statewide program operates with substantial funding from the Delaware Division of Services for Aging and Adults with Physical Disabilities.

Weekend Respite: Weekend, overnight service held 4-10 times a year, depending on funding; serves children and adults, though mostly children

currently, at the UCP Center for Southern Delaware; staffed by two trained respite workers per weekend; draws participants statewide. **Rec-n-Respite:** Saturday afternoon drop-in program for children with disabilities operated at the UCP Center in New Castle County; parents must pre-register; two, three-hour sessions (a morning and an afternoon session) per 24 Saturdays between September and May. **Case Management:** Case managers can address finding services needed to live successfully in the community, i.e., needs related to home accessibility, transportation, finance, durable medical equipment, respite care, home health care or other in-home supports, housing, counseling and child care; statewide program. **Parents and Children Together at Tech (PACTT):** A day care program for children with and without disabilities at Sussex Technical High School, Georgetown; helps all children grow physically, socially, emotionally, and intellectually.

OTHER LOCATIONS:

- Client Assistance Program, 700A River Road, Wilmington, DE 19809 (302-764-6216; Fax 302-764-6218); Director: Don Moore
- Parents and Children Together at Tech (PACTT), Sussex Technical High School, Route 9 Box 351, Georgetown 19947 (302-856-3490; Fax: 302-856-1760) Director: Kathy Moore

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons with disabilities, including but not limited to Cerebral Palsy. The Client Assistance Program serves clients of the State Division of Vocational Rehabilitation, the Division for the Visually Impaired, and other vocational rehabilitation programs regardless of the type of disability.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Sliding scale for camp and respite care

UNITED STATES PROBATION OFFICE

Suite 400
824 Market Street
Wilmington, DE 19801
Phone: 302-252-2950
Fax: 573-6658

Mailing Address:
Federal Building
844 King Street, Unit 39
Wilmington, DE 19801

Website: www.ded.uscourts.gov/de-prob/index.htm

PERSON IN CHARGE:

STATUS: Public

SERVICE DESCRIPTION: Provides supervision of persons convicted of federal crimes as well as supervises defendants on pretrial release. Employs evidenced-based practices to reduce recidivism.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Persons charged with or convicted of a federal crime

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

UNITED WAY OF DELAWARE, INC.

625 N. Orange Street, 3rd Floor

Wilmington, DE 19801

Phone: 302-573-3700

Fax: 302-573-2420

Email: admin@uwde.org

PERSON IN CHARGE: Michelle A. Taylor, President and Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: United Way of Delaware's (UWD) mission is to maximize the community's resources to improve the quality of life for all Delawareans. UWD is implementing Live United 2015, a five-year strategy to achieve long-lasting, measurable improvements throughout the state in the areas of Education, Income and Health. UWD works collaboratively with business, labor, government, nonprofit organizations, academic groups, faith groups, community organizations, concerned citizens, and others to affect positive, long-lasting solutions.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: United Way of Delaware funds selected partner agencies. United Way of Delaware does not fund individuals.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

UNIVERSITY OF DELAWARE COOPERATIVE EXTENSION

044 Townsend Hall
531 South College Avenue
Newark, DE 19716-2510
Phone: 302-831-2524
Website: www.ag.udel.edu/extension
Email: snider@udel.edu

PERSON IN CHARGE: Sue Snider, Ph.D.

STATUS: Public

SERVICE DESCRIPTION: Offers non-formal education programs in nutrition and food safety.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral, call for appointment.

FEES: None

USDA/RURAL DEVELOPMENT

1221 College Park Drive, Suite 200
Dover, DE 19904
Phone: 302-857-3580
Website: www.rurdev.usda.gov/de

PERSON IN CHARGE: John (Jack) Tarburton, State Director

STATUS: Public

SERVICE DESCRIPTION: Provides rural housing, business, and community facility loans and grants in rural areas.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons in rural areas needing loan assistance

AREA SERVED: Statewide

OBTAINING SERVICE: Delaware customers contact the Dover, DE office.

FEES: Yes

VAL'S NEEDY FAMILY FUND, NEWARK AREA WELFARE COMMITTEE

P.O. Box 951
Newark, DE 19715
Phone: 302-690-1741

PERSON IN CHARGE: Polly Sierer, President

STATUS: Non-profit

SERVICE DESCRIPTION: Food distribution, emergency assistance.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m.

ELIGIBILITY: Verified by Hudson State Service Center.

AREA SERVED: Newark

OBTAINING SERVICE: See www.newarkareawelfare.org or contact Hudson State Service Center.

FEES: None

VARIETY—THE CHILDREN'S CHARITY; DELAWARE DIVISION

100 W. Rockland Road
P.O. Box 112
Rockland, DE 19732
Phone: 302-757-6068; 215-735-0803
Website: www.varietydelaware.org
Email: meghanevans@varietyphila.org

PERSON IN CHARGE: Judy Nixon, Program Director; Lisa Jubb, Delaware After-School Program Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: **Camp and Developmental Center**, including recreation center, indoor and outdoor pools, amphitheater, greenhouse, tennis and basketball courts, and overnight cabins which provide a place for children to stay for weekend retreats or two-week activity programs; open year round. **Direct Care** provides medical equipment such as wheelchairs, specialty bikes, and other necessary equipment not covered by insurance, for children whose families could otherwise not afford the cost. **Variety@Play**, a caring group of volunteers who offer time and talents,

encompasses all of Variety's special events. **After School Programs.**

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Serves children between birth and 21 with temporary and/or permanent disabilities resulting from injury, illness, or congenital conditions.

AREA SERVED: New Castle, Kent, and Sussex Counties

OBTAINING SERVICE: Call for information

FEES: None

VETERANS AFFAIRS; DEPARTMENT OF

1601 Kirkwood Highway

Wilmington, DE 19805

Phone: 302-994-2511 or 1-800-461-8262

Medical Benefits: 302-633-5212 or 1-800-461-8262, Ext. 5212

V.A. Benefits/Claims: 1-800-827-1000;

Vet Center: 302-994-1660

Website: www.va.gov/wilmington

PERSON IN CHARGE: Daniel D. Henlee, Director

STATUS: Public

SERVICE DESCRIPTION: VA Medical Center: 60-bed hospital which provides a full spectrum of acute and long-term inpatient, ambulatory care, and outpatient activities; adjoining 60-bed Nursing Home Care Unit. Provides primary, secondary, and tertiary care in medicine, neurology, psychiatry, rehabilitation medicine and surgery. Medical specialties include infectious disease, gastroenterology, pulmonary disease, cardiology, hematology/oncology, rheumatology, nephrology and dermatology. Surgical services include general surgery and subspecialties in urology, otolaryngology, ophthalmology, oral surgery, and orthopedics. Other specialty services include podiatry, optometry, audiology and speech pathology, outpatient substance abuse, hemodialysis, MRI and CT scan. **Regional Office** administers compensation, pension and educational benefits for veterans, their spouses, and dependents within the state. **Vet Center** provides counseling services: personal, marriage, family, vocational, and educational for eligible veterans. Special focus is the combat vet who is having trouble readjusting to society and may be suffering from post-traumatic stress disorder. Advocacy services include help with jobs and employment, upgrading "bad paper" discharges, information on Agent Orange and Persian Gulf issues, and any problems with various institutions

or agencies. Also provides information on Department of Veteran Affairs benefits.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.; (other hours may be available)

ELIGIBILITY: Most services open to all honorably discharged veterans. Vet Center: Vietnam War Veterans (2/28/61-5/7/75); Vietnam era veterans (8/64-5/75); combat theater veterans who served in Korea War and World War II; Lebanon (8/25/82-2/26/84); Grenada (8/23/83-11/21/83); Panama (12/20/89-1/31/90); the Persian Gulf (8/20/90-present).

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment for healthcare services; may walk into regional office for assistance.

FEES: Minimal/none

VIAL OF LIFE; NEW CASTLE COUNTY EMERGENCY MEDICAL SERVICES

3601 N. DuPont Highway
New Castle, DE 19720-6815

Phone: 302-395-8184

Website: www.nccde.org/ems

Email: ems@nccde.org

PERSON IN CHARGE: Chief Lawrence E. Tan

STATUS: Public

SERVICE DESCRIPTION: Program to assist elderly residents in placing all medical information in a medicine vial which is kept in the refrigerator, and placing a recognizable magnet on the refrigerator door. Ensures that pertinent information concerning medical conditions is available during an emergency response to their residence if the patient is unable to give information. Facilitates and expedites the care of the patient by emergency medical services personnel.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information. Vial of Life kits can be delivered or mailed.

FEES: None

VICTIM SERVICES; DOVER POLICE DEPARTMENT

Turner Building
400 South Queen Street
Dover, DE 19904
Phone: 302-736-7134
Website: www.doverpolice.org

PERSON IN CHARGE: Diane Glenn, Program Coordinator

STATUS: Public

SERVICE DESCRIPTION: The Dover Police Department's Victim Services Unit is committed to the fair, compassionate, and dignified treatment of all crime victims. The Unit provides a supportive environment in which victims and their families are provided information and can explore options available to them during this difficult time. Services provided include: crisis intervention, referrals to community based services, court case information, court accompaniment, transportation to court related cases or safe shelter, assistance with filing court related paperwork and Violent Crimes Compensation Board claims, personal and telephone follow-up and other services needed to help reduce the trauma related to the crime.

HOURS OF OPERATION: Administrative Services: 8:00 a.m.-4:00 p.m., Mon.-Fri.; Crisis Intervention Services: On Call

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: None

VICTIM/WITNESS ASSISTANCE PROGRAM

Department of Justice
Carvel State Office Building, 7th floor
820 N. French Street
Wilmington, DE 19801
New Castle County: 302-577-8500; TTY 302-577-5783
Kent County: 302-739-4211; TTY 302-739-1545
Sussex County: 302-856-5353; TTY 302-856-4698
Toll-Free: 800-870-1790
Website: www.attorneygeneral.delaware.gov

PERSON IN CHARGE: Mariann Kenville, Director

STATUS: Public

SERVICE DESCRIPTION: Provides information about case status, criminal justice system, and filing for violent crimes compensation while assisting the victim in the recovery process through counseling, trial preparation, court accompaniment, and service referrals.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Victims of crime

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

VICTIM/WITNESS PROGRAM; FEDERAL

U. S. Attorney's Office

1007 Orange Street, Suite 700

P.O. Box 2046

Wilmington, DE 19899-2046

Phone: 302-573-6277; 302-573-6198

Website: www.usdoj.gov/usao/de

PERSON IN CHARGE: Susan Baldwin, Coordinator

STATUS: Public

SERVICE DESCRIPTION: Notification of case status and events, education regarding the federal criminal justice system; supportive services; referrals to community agencies; and court orientation, accompaniment, and assistance throughout the prosecution process.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Victims of Federal crimes

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

VICTIMS' VOICES HEARD, INC.

Severe Violence Dialogue Program

P.O. Box 576

Camden, DE 19934

Phone: 302-697-7005

Website: www.victimsvoicesheard.org

PERSON IN CHARGE: Kim Book, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Victim Offender Dialogue provides victims of violent crime the opportunity to meet with the incarcerated offender. The focus is on the harm done to the victim and the offender's responsibility to repair that harm. It is voluntary and confidential for both parties.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral, or call for appointment.

FEES: None

VICTORY CHRISTIAN FELLOWSHIP

100 Wilton Boulevard

New Castle, DE 19720

Phone: 302-324-5400; 800-383-4223

Website: www.gwwm.com

Email: info@gwwm.com

PERSON IN CHARGE: Pastor Judy Shipley

STATUS: Not for profit

SERVICE DESCRIPTION: **A Ray of Hope**—Loss of loved one, Tues. 7:00 p.m. **Women/Domestic Abuse**—by appointment, call 302-324-5400. **Freedom Ministry**—Freedom from homosexuality, confidential. **Breaking the Yoke**—Alcohol and substance abuse, Thurs., 7:00 p.m. **We Care HIV/AIDS**—Persons and their families who are affected, 2nd and 4th Tues., 7:00 p.m. **School of Biblical Studies**—9:00 a.m.-12:00 p.m., Mon. and Thurs.; 6:30 p.m.-9:30 p.m., Mon. and Thurs.; 9:00a.m.-12:00p.m., Sat. **Blessing, Dressings and More**—Senior food giveaway, 1st Sat., 12:00-4:00 p.m.; General Public: 9:00-11:00 a.m.; Emergency Food – Agency

Referral – Every Saturday, 2:00 p.m. to 4:00 p.m.; 3rd Saturday, Food for Veterans, 12:00 p.m. to 4:00 p.m. Clothing Closet available on Saturdays.

OTHER LOCATION: Blessing, Dressings and More, 453 Pulaski Hwy., Bear 19701 (302-324-5400)

HOURS OF OPERATION: 9:00 a.m.-9:00 p.m., Monday - Thursday

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

VISIONQUEST HOMEQUEST

1010 Concord Pike, Suite 100
Wilmington, DE 19802
Phone: 302-661-1826
Website: www.vq.com

1001 S. Bradford Street, Suite 1
Dover, DE 19904
Phone: 302-735-1666

PERSON IN CHARGE: E. Elizabeth Wagenhoffer, State Director

STATUS: For profit

SERVICE DESCRIPTION: Community based program providing supervision of court ordered, probation monitored youth. Includes accountability checks, curfew checks, and weekly family counseling sessions. Monitors for school attendance and helps to complete community service hours. 24 hour crisis management available.

HOURS OF OPERATION: 9:00 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Males and females ages 10-18 referred through the Division of Youth Rehabilitative Services

AREA SERVED: Statewide

OBTAINING SERVICE: Referral through Division of Youth Rehabilitative Services

FEES: Vary by service

VISUALLY IMPAIRED; DIVISION FOR THE (DVI, DHSS)

DHSS Campus, Biggs Building

1901 N. duPont Highway

New Castle, DE 19720

Phone: 302-255-9800

Website: www.dhss.delaware.gov/dhss/dvi/index.html

PERSON IN CHARGE: Robert L. Doyle, III, Director

STATUS: Public

SERVICE DESCRIPTION: The Division for the Visually Impaired (DVI) provides vision rehabilitation services across the life span (birth-expiration). DVI has several programs to foster self-sufficiency and independence. Eligibility is determined by medical documentation performed by a licensed eye professional. Services include: **Educational Services** includes in-school tutorial and adaptive educational materials and adjustment to Visually Impaired counseling services for the child and family. **Vocational Rehabilitation (VR)** assists adults and transition aged students focused toward attaining, retaining, or maintaining employment. **Independent Living Services** provides individual and group instruction in adaptive techniques for activities of daily living (kitchen skills, low vision services, Braille, home maintenance, etc.) leading to increased self-sufficiency. **Support Services:** Includes safe travel techniques (orientation & mobility); demonstration and training of equipment (video magnifiers, Braille notes, etc.) and screen reader and screen magnification software (Assistive Technology); and the Materials Center (Braille and alternative media productions). **Business Enterprise Program** (food vending program): serves as employment for legally blind food cafeteria managers in agency-sponsored locations across the State. **Delaware Industries for the Blind:** is a production area that provides employment for visually impaired workers.

OTHER LOCATIONS:

- Milford State Service Center, 11-13 S. W. Front St., Milford 19963 (302-424-7240)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program. Provision of some services is based on financial needs test.

AREA SERVED: Statewide

OBTAINING SERVICE: Contact Central Intake @ 302-424-8638

FEES: None

VOCATIONAL REHABILITATION; DIVISION OF (DOL)

4425 North Market Street
P.O. Box 9969
Wilmington, DE 19809-0969
Phone: 302-761-8275
Website: www.delawareworks.com

PERSON IN CHARGE: Andrea Guest, Director

STATUS: Public

SERVICE DESCRIPTION: Provides services to prepare for and maintain employment for eligible State residents with disabilities. Specific services include evaluation and assessment, vocational counseling and guidance, physical and mental restoration, job development and placement, and follow-up.

OTHER LOCATIONS:

New Castle County:

- Pencader Corporate Center, 225 Corporate Blvd., Suite 204, Newark 19702 (302-368-6980)
- Fox Valley, 4425 N. Market St., Wilmington 19802 (302-761-8275)
- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5779)

Kent County:

- Carroll's Plaza, Suite 105, 1114 DuPont Hwy., Dover 19901 (302-739-5478)
- 24 N.W. Front Street, Milford, DE 19963 (302-430-7721)

Sussex County:

- Georgetown Professional Park, 20793 Professional Park Blvd., Georgetown 19947 (302-856-5730)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons with a physical or mental disability that interferes with their ability to obtain or maintain employment, and who require vocational rehabilitation services to become employed.

AREA SERVED: Statewide

OBTAINING SERVICE: Call the office location nearest you for information.

FEES: Needs test is applied

VOCATIONAL TECHNICAL SCHOOL DISTRICT; NEW CASTLE COUNTY

Delcastle Technical H.S.
1417 Newport Road
Wilmington, DE 19804
Phone: 302-995-8100

Hodgson Vo-Tech H.S.
2575 Glasgow Avenue
(Rt. 896 South-Glasgow)
Newark, DE 19702
Phone: 302-834-0990

Howard High School of Technology
401 E. 12th Street
Wilmington, DE 19801
Phone: 302-571-5400

St. Georges Technical H.S.
555 Hyetts Corner Road
Middletown, DE 19709
Phone: 302-449-3360

District Website: www.nccvotech.com

Adult Education Website: www.k12.de.us/adulted

PERSON IN CHARGE: Dr. Victoria C. Gehrt, Superintendent

STATUS: Public

SERVICE DESCRIPTION: Public school system providing the opportunity to obtain specialized skills or technical training while earning high school diploma. Offers 40 career programs in grades 10 – 12, as well as a ninth grade exploratory program. Each school provides full-time comprehensive programs, scheduling students for both academic and career courses.

OTHER LOCATIONS:

- James Groves Adult High School, 1703 School Lane, Wilmington 19808 (302-683-3642)
- 13th and Poplar Sts., Wilmington 19801; Delaware Skills Center (302-654-5392), Skills Training and Employment (302-656-0455), Youth Construction Trades (302-654-5392)

HOURS OF OPERATION: 7:30 a.m.–3:30 p.m., Mon.–Fri. (high school); 6:00 p.m.–10:00 p.m., Mon.–Thurs. (adult classes)

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None for high schools. Others vary by program.

VOLUNTEERISM; STATE OFFICE OF (DSSC, DHSS)

Herman M. Holloway, Sr. Campus

Charles H. Debnam Building

1901 N. DuPont Highway

New Castle, DE 19720

Phone: 302-255-9883 or 1-800-815-5465

Websites: www.dhss.delaware.gov/dhss/dssc/volopps.html

www.volunteerdelaaware.org - searchable online database of volunteer opportunities

PERSON IN CHARGE: Erastus Mong'are, Senior Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides statewide leadership for the support and promotion of volunteerism by providing a volunteer referral service for the public, the coordination of special events such as: Make A Difference Day, the Governor's Outstanding Volunteer Awards, the Governor's Youth Volunteer Service Awards, and the Delaware Volunteer Management Conference. Administers the Delaware Volunteer Credit for high school students. Directly manages federally funded volunteer service programs such as: the Foster Grandparents Program, the RSVP Program, and the AmeriCorps Program. Houses the Delaware Volunteer Resource Center providing technical assistance and resources to those in the field of volunteer management.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

VSA DELAWARE

Arts Center/Gallery, Delaware State University

1200 North Dupont Highway

Dover, DE 19901

Phone: 302-857-6699

Website: www.vsadelaware.org

Email: jennifer@vsadelaware.org

PERSON IN CHARGE: Jennifer Gunther, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides artistic opportunities for individuals with disabilities, primarily through site specific artist-in-residencies.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Serves individuals with disabilities and inclusion settings.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

WALKIN MEDICAL CARE; BAYHEALTH MEDICAL CENTER

301 Jefferson Avenue

Milford, DE 19963

Phone: 302-430-5705

Website: www.bayhealth.org/about/other.sp#walk

PERSON IN CHARGE: Terry Murphy, CEO/President

STATUS: Not for profit

SERVICE DESCRIPTION: Treatment for minor illness and injuries. No appointment needed.

HOURS OF OPERATION: 12:00 p.m.-7:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral

FEES: Vary by service

WAYFARERS HOUSE, INC.

107 Delaware Avenue

Elkton, MD 21921

Phone: 410-398-4381

Website: www.meetingground.org

Email: jennifer@meetingground.org

PERSON IN CHARGE: Jennifer DiPietro

STATUS: Not for profit

SERVICE DESCRIPTION: Shelter for homeless women and children. Supportive community life; referral to appropriate agencies/services; clothing, furniture, household items; nutritious meals.

HOURS OF OPERATION: Intake: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Homeless women and children

AREA SERVED: Delaware and Maryland

OBTAINING SERVICE: Walk in, call for information, referral

FEES: None for first 30 days

WELCOME HOUSE® ADOPTION PROGRAM OF PEARL S. BUCK INTERNATIONAL

2401 Pennsylvania Avenue, #504

Wilmington, DE 19806

Phone: 215-249-0100

Toll Free: 800-220-2825

Website: www.pearlsbuck.org

PERSON IN CHARGE: Janet L. Mintzer, CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Adoption agency placing children from the United States as well as from other countries, and supporting adoptive families through educational, cultural, and social activities.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Licensed in Delaware, Pennsylvania, Virginia and Hague accredited.

OBTAINING SERVICE: To obtain information packet, call 1-800-220-2825

FEES: Vary by program

WELL SPOUSE ASSOCIATION

63 West Main Street, Suite H
Freehold, NJ 07728
Phone: 1-800-838-0879
Website: www.wellspouse.org
Email: info@wellspouse.org

PERSON IN CHARGE: Debbi Hawke, Delaware Support

STATUS: Not for profit

SERVICE DESCRIPTION: Provides emotional support to, raises consciousness about, and advocates for spouses/partners of the chronically ill and/or disabled. Also works to educate professionals and public about the needs of spousal caregivers and their families.

OTHER LOCATION: Local support group meetings held at Churchman's Village on Route 4 (near Christiana Hospital) 1st Wed. of month, 7:00 p.m. Call Debbi at 302-994-6606.

ELIGIBILITY: Must be spousal caregiver (husband, wife, partner)

AREA SERVED: Nationwide

OBTAINING SERVICE: Call 800-838-0879 for information, email: info@wellspouse.org or website: www.wellspouse.org

FEES: Membership fees.

WEST CENTER CITY ADULT CENTER, INC.

501 North Madison Street
Wilmington, DE 19801
Phone: 302-658-5332
Email: westcentercity@comcast.net

PERSON IN CHARGE: Willie F. Tymes, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers physical fitness programs, economic security-employment programs, health programs, counseling and support services programs, educational programs, transportation program, and nutritional programs.

HOURS OF OPERATION: 8:30 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: None

WEST END NEIGHBORHOOD HOUSE, INC.

**710 N. Lincoln Street
Wilmington, DE 19805
Phone: 302-658-4171**

PERSON IN CHARGE: Paul F. Calistro, Jr., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers the following programs and services: after-school child care, summer camp, youth services programs, WIC, emergency food closet, security deposit loan program, housing and utility/crisis alleviation, tutoring, seven Wilmington Head Start classrooms, young adult basic education and life skills, case management services, rental facilities for community groups, advocacy for neighborhood issues and needs, development of affordable housing, Job Starts, housing and financial counseling, and transitional living post foster care.

HOURS OF OPERATION: Program service hours: 7:00 a.m.-9:00 p.m., Mon.-Fri.; 10:00 a.m.-2:00 p.m., Sat.; Business office hours: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: New Castle County; \$tand By Me Financial Empowerment and Security Deposit Loan Program Statewide

OBTAINING SERVICE: In order to be better served, call ahead for information. Many programs require appointment or enrollment.

FEES: Varies by program

WESTON ADULT DAY CARE CENTER

One Bassett Avenue

New Castle, DE 19720

Phone: 302-328-6425

Email: westonadultdc@aol.com

PERSON IN CHARGE: Amy E. West, R.N., Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers daytime assistance and/or supervision to those exiting rehab centers or hospitals, living with Alzheimer's or other forms of dementia, challenged with physical disabilities, and/or those who cannot be left alone.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: 18 years and above

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral by agency, call for appointment

FEES: Schedule

WESTSIDE FAMILY HEALTHCARE

Administrative Office:

300 Water Street, Suite 200

Wilmington, DE 19801

Phone: 302-656-8292

Fax: 656-9882

Website: www.westsidehealth.org

PERSON IN CHARGE: Lolita A. Lopez, President & CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Federally qualified community health center offering comprehensive primary health care services to all age groups, with emphasis on preventative care and health education. Staff is bi-lingual in Spanish and English. Services include pre-natal care, dental, and low cost medications.

OTHER LOCATIONS:

Health Care Offices:

- Wilmington: 1802 W. Fourth Street, Wilmington 19805 (302-655-8522)
- Northeast: 908-B East 16th Street, Wilmington 19802 (302-575-1414)
- Newark: 27 Marrows Road, Newark 19713 (302-455-0900)
- Bear/New Castle: 404 Fox Hunt Drive, Bear, DE 19701 (302-836-2864)

Dental Office:

- Wilmington: 1802 W. Fourth Street, Wilmington 19805 (302-655-5822)

HOURS OF OPERATION:

Administrative Office, Wilmington: 8:00 a.m.-5:00 p.m., Mon.-Fri.

Health Care, Wilmington: 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.-12:00 p.m. and 5:00 p.m.-9:00 p.m., Thurs.; 8:00 a.m.-9:00 p.m., Fri.; 8:00 a.m.-1:00 p.m., Sat.

Health Care, Northeast: 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.-12:00 p.m. and 5:00 p.m.-9:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.

Health Care, Newark: 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.-12:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.

Dental Care, Wilmington: 8:00 a.m.-5:00 p.m., Mon.-Fri.

Bear/New Castle: 8:00 a.m.-5:00 p.m., Mon.; 8:00 a.m.-12:00 p.m., Tues.; 8:00 a.m.-5:00 p.m., Wed.-Fri.

ELIGIBILITY: Those in need of health care services

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for appointment

FEES: Sliding scale based on family size and income; Diamond State Health Plan, Medicare, Medicaid, all commercial insurance plans.

WILLIAM “HICKS” ANDERSON COMMUNITY CENTER

501 N. Madison Street
Wilmington, DE 19801
Phone: 302-571-4266
Fax: 302-571-4086

PERSON IN CHARGE: Marianna Freeman

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the following programs and activities: swimming lessons, life guarding, karate, boxing, music, tutorial, summer day camp, youth and adult basketball leagues, boxing, teen lounge, movies, table games and trips. Facilities include: gymnasium, indoor swimming pool, fitness room, computer technology lab and library. Also offers public awareness and health fairs. Accessible to the disabled.

HOURS OF OPERATION: 9:00 a.m.-8:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: City of Wilmington

OBTAINING SERVICE: Call for information

FEES: Vary by program

WILLIAM W. ERHART, P.A.

Delle Donne Building
1911 Centre Road, Suite 117
Wilmington, DE 19805
Phone: 302-651-0113
Fax: 302-651-0331
Website: www.erhartlaw.com
Email: erhart@erhartlaw.com

PERSON IN CHARGE: William W. Erhart, Attorney at Law

STATUS: For profit

SERVICE DESCRIPTION: Legal services for elder law including estate planning and Medicaid, Long-Term Care.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.; evenings and weekends available upon request.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Vary by service, schedule

WILLIAMS (JAMES W.) STATE SERVICE CENTER (DSSC, DHSS)

805 River Road

P.O. Box 1401

Dover, DE 19901

Voice and TTY: 302-739-5301

PERSON IN CHARGE: Janet Burke, Administrator

STATUS: Public

SERVICE DESCRIPTION: The Center provides housing for state and private agencies: **Division of Social Services** - TANF, GA, Food Stamps, Medicaid; **Division of Public Health** - Well Child Clinic, Family Planning, STD Clinic, Dental Clinic, WIC Program, Neurology Clinic, Nursing Unit, Chest Clinic, Nutrition Counseling, AIDS counseling and testing; **Division of Substance Abuse and Mental Health** – Treatment Access Services; **Mental Health Clinic**; **Division of State Service Centers** - Community Resource and Assistance Services, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund, Foster Grandparent Program, and Volunteer Resource Center; **Division of Medicaid and Medical Assistance**; and DSCYF, Division of Prevention and Behavioral Health Services.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri.; 7:30 a.m.-7:00 p.m., Wed.

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

WILMINGTON ENTERPRISE COMMUNITY, INC.

1218 B Street
Wilmington, DE 19801
Phone: 302-690-6679
Email: edwina7@verizon.net

PERSON IN CHARGE: Edwina Bell-Mitchell

STATUS: Not for profit

SERVICE DESCRIPTION: Information clearing house and network service; victims of crimes support groups; youth wrap-around services.

HOURS OF OPERATION: Flexible

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment.

FEES: None

WILMINGTON HEAD START, INC.

Community Services Building
100 West Tenth Street, Suite 1016
Wilmington, DE 19801
Phone: 302-421-3620

PERSON IN CHARGE: Deborah Thomas, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Preschool educational program, breakfast and lunch provided. Age appropriate classrooms. Curriculum-based program. Computers in every classroom. Developmental health and dental screenings. Bi-lingual classrooms. Parent involvement opportunities. Services to children with disabilities.

OTHER LOCATIONS:

- Concord Center, 111 W. 22nd St., Wilmington 19802 (302-658-1044)
- Market Street Center, 3400 N. Market St., Wilmington 19802 (302-764-0400)
- Northeast Center, 2401 Northeast Blvd., Wilmington 19802 (302-762-8038)

- Southbridge Center, D & Buttonwood Sts., Wilmington 19801 (302-656-7642)
- West End Center, 1725 W. 8th St., Wilmington 19805 (302-656-4686)
- Wilmington Head Start, West 3rd Street Center, 1021 West 3rd St., Wilmington 19805 (302-691-3764 X12)

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 3 and 4; 90% of parents must meet federal poverty guidelines.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: None

WILMINGTON HOUSING AUTHORITY

400 N. Walnut Street
Wilmington, DE 19801
Phone: 302-429-6701

PERSON IN CHARGE: Frederick S. Purnell, Sr., Executive Director

STATUS: Public

SERVICE DESCRIPTION: Provides subsidized housing for low to moderate income eligible elderly and non-elderly families and single individuals.

OTHER LOCATIONS:

Section 8 Office: 400 N. Walnut Street (302-429-6700)

Public Housing Leasing Office: 1800 N. Broom Street (302-429-0954)

High Rise Developments:

- Baynard Apartments, 309 W. 18th St. (302-429-6787)
- Compton Towers, 325 E. 5th St. (302-429-6770)
- Crestview Apartments, 2700 N. Market St. (302-761-4329)
- Herlihy Apartments, 320 E. 5th St. (302-429-6776)

Family Developments:

- Northeast, 1312-1314 E. 24th St. (302-762-6696)
- Scattered Sites, 1800 N. Broom Street (302-429-0954)

· Southbridge, D and Buttonwood Sts. (302-429-6765)

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Low and moderate income families and single individuals meeting income and selection criteria

AREA SERVED: Wilmington

OBTAINING SERVICE: Call for information

FEES: No

WILMINGTON POLICE VICTIM SERVICES

Public Safety Building

300 N. Walnut Street

Wilmington, DE 19801

Phone: 302-576-3622

Domestic Violence Coordinator: 302-576-3648

Bilingual Case Manager: 302-576-3665

PERSON IN CHARGE: Stephanie Hamilton, Coordinator

STATUS: Public

SERVICE DESCRIPTION: Major goals: Comfort and reassure victims of crimes that take place in the city of Wilmington; educate crime victims on the workings and limitations of the criminal justice system; coach victims in obtaining remedies, particularly in domestic abuse; help with application for victims compensation and referral to community based social services. Services are offered by telephone, in home visits, and in court accompaniment. Intent is to help in ways that can come best from police-based advocates. Works with victims of crimes against the person, whether domestic-related or involving strangers.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri. Appointments available for other times.

ELIGIBILITY: Victims of crimes and their families.

AREA SERVED: City of Wilmington

OBTAINING SERVICE: Walk in, call for information, referral (most referrals from Wilmington Police Department).

FEES: None

WILMINGTON SENIOR CENTER

1901 Market Street

Wilmington, DE 19802

Phone: 302-651-3400

Website: www.wilmingtonseniorcenter.org

PERSON IN CHARGE: Susan R. Getman, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Serves older adults by providing activities (cultural, recreational, and social) especially designed for the interests and needs of the aging; fitness classes; support groups; lunch program; employment service for those ages 50 and older, job counseling, referral and placement services, housing, homelessness prevention (Samaritan Outreach Program), Grandparent Resource Center, and Caregiver Resource Center. Christiana Care medical office on site.

HOURS OF OPERATION: Senior Center: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over. Some programs vary.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Membership dues, some class fees. Contributions are welcome for other services.

WOMEN, INFANTS, AND CHILDREN SUPPLEMENTAL NUTRITION PROGRAM (WIC) (DPH, DHSS)

Blue Hen Corporate Center

Suite 1C

655 Bay Road

Dover, DE 19901

Phone: 302-741-2900

1-800-222-2189

PERSON IN CHARGE: Joanne White, RD, Director

STATUS: Public

SERVICE DESCRIPTION: Provides supplemental food and nutrition education to low income pregnant and breastfeeding women, and children up to age 5 who meet nutritional needs criteria.

LOCATIONS:

New Castle County:

- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7570)

Kent and Sussex Counties:

- Milford Riverwalk, 253 NE Front St., Milford 19963 (302-424-7220)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (limited evening clinics)

ELIGIBILITY: Must have a nutritional risk and meet income guidelines.

AREA SERVED: Statewide

FEES: None

WOMEN'S LEADERSHIP CENTER, INC.

c/o Myrna L. Bair

4 Little Leaf Court

Wilmington, DE 19810

Phone: 302-831-3323

Email: myrnabair@yahoo.com

PERSON IN CHARGE: Myrna L. Bair, President

STATUS: Not for profit

SERVICE DESCRIPTION: Leadership training for women in all sectors.

HOURS OF OPERATION: 9:30 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

YMCA OF DELAWARE

Association Office

100 West Tenth Street, Suite 1100

Wilmington, DE 19801

Phone: 302-571-6908

Website: www.ymcade.org

PERSON IN CHARGE: Michael P. Graves, President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides recreation; physical fitness and health education; camping (resident and day camp); social group service; child care; swimming; athletics; informal education classes; family communications; values programs; leadership and development groups; drug abuse counseling; clubs and groups; adult and youth employment services. Provides housing at Central for males only. Mission is to develop and practice the principles of love; caring; inclusiveness; justice; peace; and to enrich the emotional, physical, and social lives of individuals, families, and community.

FACILITY LOCATIONS:

- Bear-Glasgow YMCA-Bear, 351 George Williams Way, Newark 19702 (302-836-9622)
- Brandywine YMCA-Talleyville, 3 Mt. Lebanon Rd., Wilmington 19803 (302-478-9622)
- Central YMCA-Wilmington, 501 W. 11th St., Wilmington 19801 (302-254-9622)
- Central Delaware YMCA-Dover, 1137 S. State St., Dover 19901 (302-346-9622)
- Sussex Family YMCA-Rehoboth Beach, 105 Church St., Rehoboth 19971 (302-296-9622)
- Walnut St. YMCA-Wilmington, 1000A N. Walnut St., Wilmington 19801 (302-472-9622)
- Western Family YMCA, 2600 Kirkwood Hwy., Newark, 19711 (302-709-9622)
- Tockwogh Camp & Conference Center, 24370 Still Pond Neck Rd., Worton, MD 21678 (800-331-2267)
- YMCA Resource Center, 100 W. Tenth St., Suite 901, Wilmington 19801 (302-571-6975)

HOURS OF OPERATION: Vary by location

ELIGIBILITY: Open (Males only for housing residence.)

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk-in

FEES: Yes, Scholarships available.

YMCA RESOURCE CENTER OF DELAWARE

501 W. Eleventh Street

Wilmington, DE 19801

Phone: 302-571-6975

Fax: 302-571-6948

Website: www.ymcade.org

PERSON IN CHARGE: Lee Bunting, Senior Executive Director, Downtown YMCA

STATUS: Not for profit

SERVICE DESCRIPTION: Provides speakers, conferences, workshops, and training programs (through schools, agencies, and community centers) for children, youths, and adults in substance abuse prevention, conflict resolution, and peer mediation. Telephone information to answer questions about alcohol and other drugs or to provide referrals to treatment providers. Videotape lending on topics related to alcohol, other drugs, and violence abuse prevention. Youth leadership development programs emphasizing social action and public speaking (Youth in Government, Y.E.L.L.); Special recreation and social programs for minimally handicapped young adults (Brandywine Social Club); ADP, an early intervention education program for youth arrested for the first time on alcohol or drug charges; the Back on Track Program for youth who have been adjudicated and referred to DYRS for probation.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

YOUTH AND FAMILIES DIVISION; CITY OF WILMINGTON DEPARTMENT OF PARKS AND RECREATION

500 Wilmington Avenue
Wilmington, DE 19801
Phone: 302-576-3810
Website: www.ci.wilmington.de.us

PERSON IN CHARGE: Romain Alexander, Director

STATUS: Public

SERVICE DESCRIPTION: **Recreation Division:** sports (basketball, football, softball, etc.); evening recreation sites. **Youth and Families Division:** college tours, scholarship program, summer and evening feeding programs, tutorial services, summer employment (youth). **William Hicks Anderson Community Center:** sports, educational programs, life skills programs.

OTHER LOCATIONS: William Hicks Anderson Community Center, 501 N. Madison St., Wilmington 19801 (302-571-4266)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. William Hicks Anderson Community Center: 8:30 a.m.-6:30 p.m.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment.

FEES: Vary by service

YOUTH REHABILITATIVE SERVICES; DIVISION OF (DSCYF)

1825 Faulkland Road
Wilmington, DE 19805
Phone: 302-633-2620
Website: www.state.de.us/kids/yrs

PERSON IN CHARGE: Carlyse Giddins, Director

STATUS: Public

SERVICE DESCRIPTION: Administers state juvenile justice services including alternatives to incarceration; detention; secure care; and

community services for probation and aftercare including probation supervision with services to match youths' assessed needs, family engagement, coordination with schools, referrals to community agencies, and other support services.

LOCATIONS:

Institutions:

- New Castle County Detention Center, 963 Centre Rd., Wilmington 19805 (302-633-3100)
- Level 4 & 5 Cottages, 1825 Faulkland Rd., Wilmington 19805 (302-633-2625)
- Ferris School, 959 Centre Rd., Wilmington 19805 (302-993-3800)
- Stevenson House, P.O. Box 278, Rt. 113, Milford 19963 (302-424-8100)

Probation Offices:

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5778)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-1734)
- NC County Probation, 119 Lower Beech Street, Wilmington 19805 (302-577-6011)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7508)
- Rosehill Community Center, 19 Lambson Lane, New Castle 19720 (302-577-7834)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5664)
- Kent County Family Court, 400 Court St., Dover 19901 (302-739-5381)
- K/S County Probation, Milford State Service Center, 113 Church St., Milford 19963 (302-422-1556)
- Boys and Girls Club West Sussex, 310 Virginia Ave., Seaford 19973 (302-628-2071)
- New Castle County Family Court, 500 N. King Street, Suite 850 (LL2), Wilmington 19801 (302-255-0481)
- Laurel State Service Center, 440 N. Poplar Street, Laurel 19956
- Barratt Bldg., 821 Silver Lake Blvd., Suite 101, Dover 19904 (302-739-

5381)

Liaison Offices:

- Sussex County Family Court, 22 The Circle, Georgetown 19947 (302-856-5894)
- New Castle County Family Court, 500 King Street, Suite 700 (LL1), Wilmington 19801

Detention Case Management:

- New Castle County Detention Center, 935 Centre Road, Wilmington 19805 (302-633-3100)
- Stevenson House, 750 N. DuPont Hwy., Milford 19963 (302-424-8100)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Family Court referral only.

AREA SERVED: Statewide

OBTAINING SERVICE: Court commitment

FEES: None

YWCA DELAWARE

Administrative Headquarters:

100 West Tenth Street, Suite 515

Wilmington, DE 19801

Phone: 302-655-0039

Website: www.ywcade.org

PERSON IN CHARGE: Ginny Marino, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: YWCA Delaware is a leading advocate for women, providing housing, violence prevention, economic empowerment, racial justice and youth programming. Our goals are to advance equal opportunity for women; women's self-sufficiency and family stability; and social and racial justice. We empower women politically, financially, and socially, while fostering the confidence and "can-do attitude" needed to eliminate barriers and overcome life's obstacles.

FACILITY LOCATIONS:

- Wilmington Center: 233 King St., Wilmington 19801 - residential programs (302-658-7161)

- Home-Life Management: 709 Madison Street, Wilmington 19801 (302-658-7110)
- 153 E. Chestnut Hill Rd., Suite 102, Newark 19713 (302-224-4060)
- 20161 North Office Circle, Suite B, Georgetown 19947 (302-253-0684)

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri. (evening and weekend hours vary)

ELIGIBILITY: Open to the public

AREA SERVED: Primarily New Castle County; some programs are statewide.

OBTAINING SERVICE: Call, write, or walk in

FEES: Most services are free. Sliding scale fee for some programs such as housing. Varying fees for other programs.

YWCA DELAWARE DOMESTIC VIOLENCE SERVICES

709 N. Madison Street

Wilmington, DE 19801

Phone: 302-658-7110

Fax: 302-658-7549

Website: www.ywcade.org

PERSON IN CHARGE: Clytia Charles, Family Support Services Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Offers residential and community case management and counseling: one-on-one counseling for women and children; comprehensive case management and referral services for women and their families; helping survivors become both financially and emotionally independent. Offers support groups for domestic violence victims/survivors. Also offers case management and counseling for men, women, and children who are primary and secondary survivors of violent crimes.

HOURS OF OPERATION: 8:30 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Women and children who are survivors of domestic violence, and men, women, and children who are victims of violent crimes.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

ZION EARLY EDUCATION CENTER

Zion Lutheran Church
2101 Lancaster Avenue
Wilmington, DE 19805
Phone: 302-655-7874
Fax: 302-658-2335
Website: www.zionluther.org
Email: zion_eec@comcast.net

PERSON IN CHARGE: Saralee Hawk, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Zion Early Education Center offers a sound early educational foundation in a loving, Christian atmosphere. Daily preschool sessions for two, three, and four-year-olds. Full day Kindergarten program. Optional extended care with convenient pick-up times (7:30 a.m. to 5:30 p.m.). Gym and Spanish programs for all. School is fully licensed by the Office of Child Care Licensing and accredited by the Nursery Kindergarten Association of Delaware.

HOURS OF OPERATION: September-June: School open 7:30 a.m.-5:30 p.m. All Year Office: 8:30 a.m.-12:00 p.m.

ELIGIBILITY: 2, 3, 4, and 5-year-olds

AREA SERVED: New Castle, Kent, and Sussex Counties

OBTAINING SERVICE: Call for information, call for appointment

FEES: Fee schedule

DIRECTORY OF HUMAN SERVICES FOR DELAWARE REVISION/ADDITION FORM

Please provide the following information regarding your agency and its operations.

- 1. COMPLETE name of agency/organization.***
- 2. Name by which agency is commonly identified, if applicable (e.g., Floyd I. Hudson State Service Center is often referred to as Hudson State Service Center).***
- 3. Name and title of person in charge (e.g., Executive Director, Program Director).***
- 4. If applicable, name of parent agency or larger agency of which your agency is a part.***
- 5. Status (check one): ☐ public ☐ not-for-profit ☐ for profit***
- 6. Location(s) and telephone number(s) of administrative office(s), including toll-free and fax numbers, if applicable. Hotline and emergency numbers should be identified by name and hours available. Addresses should contain building name and/or suite number, room number, or floor, if appropriate; street address or post office box number; city; and zip code. State designation and telephone area code need not be included unless other than Delaware.***

Building: _____ ***Street:*** _____

City: _____ ***State:*** _____ ***Zip Code:*** _____

Telephone: _____ ***Fax:*** _____

Website: _____ ***Email:*** _____

- 7. Hours of operation for administrative office(s). Identify days of the week and opening/closing times. Indicate any exceptions, e.g., evening appointments available, etc.***
- 8. Location, telephone number(s), and hours of facility locations/ service sites if different from, or in addition to, the above.***

Building: _____ ***Street:*** _____

City: _____ ***State:*** _____ ***Zip Code:*** _____

Telephone: _____ ***Hours:*** _____

- 9. Eligibility requirements for service. Indicate age(s), income level, physical/ psychological condition, etc.***

If there are no restrictions, check here: ☐

10. Area Served:

*If services are provided statewide, check here: ☐ Statewide
If county-wide, indicate appropriate county/counties. If other,
indicate and explain.*

☐ New Castle ☐ Kent ☐ Sussex ☐ Other

**11. Obtaining service: methods by which you may be contacted.
Indicate all that apply.**

☐ Walk-In ☐ Call for Information
☐ Referral (by whom) ☐ Call for appointment
☐ Other (explain)

12. Fees:

*If no fees are charged for services, check here: None
If fees are assessed, check all that apply:*

☐ Sliding Scale ☐ Vary by service ☐ Schedule

☐ Other (Explain) _____

**13. Service description: Provide a brief description of the primary
services and/or programs offered by your agency.**

***Please mail or fax completed form to:
Directory of Human Services for Delaware
Division of State Service Centers
Charles H. Debnam Building, Room 245
1901 N. DuPont Highway
New Castle, DE 19720
Fax Number: 302-255-4465***

AGENCY CATEGORY SELECTION SHEET

Please select a maximum of seven (7) subject categories under which you would like your organization to be listed.

- ☐ **Acquired Brain Injury (ABI)**
- ☐ **Acquired Immune Deficiency Syndrome (Aids)**
- ☐ **Adoption**
- ☐ **Adult Education**
- ☐ **Adult Offenders**
- ☐ **Alzheimer's Disease**
- ☐ **Cancer**
- ☐ **Case Management**
- ☐ **Child Development**
- ☐ **Civil Rights**
- ☐ **Clothing**
- ☐ **Community Centers**
- ☐ **Community Education**
- ☐ **Community Service Organizations**
- ☐ **Consumer Education and Information**
- ☐ **Corrections**
- ☐ **Counseling – Christian**
- ☐ **Counseling – Educational**
- ☐ **Counseling – Family/Marriage**
- ☐ **Counseling – Mental Health**
- ☐ **Counseling – Offenders/Perpetrators**
- ☐ **Counseling – Sexual Health**
- ☐ **Counseling – Substance Abuse**
- ☐ **Counseling – Victims**
- ☐ **Crisis Intervention**
- ☐ **Day Care – Adult**
- ☐ **Day Care – Child**
- ☐ **Dental Care**
- ☐ **Developmental Disabilities – Adult**
- ☐ **Developmental Disabilities – Youth**
- ☐ **Early Childhood Education/Intervention**
- ☐ **Emergency Assistance**
- ☐ **Emergency Assistance – Medical (Also see Hospitals)**
- ☐ **Employment and Training**
- ☐ **Energy Assistance**
- ☐ **Family Planning**
- ☐ **Financial Assistance**

- ☐ Food
- ☐ Foster Care
- ☐ Health Care
- ☐ Health Education
- ☐ Hearing Impaired
- ☐ Home Health Services
- ☐ Home Repair/Rehabilitation/Weatherization
- ☐ Homemakers/Home Health Aid
- ☐ Hospice
- ☐ Hospitals
- ☐ Housing – Low-Income
- ☐ Housing – Temporary/Transitional
- ☐ Income Maintenance
- ☐ Information and Referral
- ☐ Intermediate and Long Term Care
- ☐ Juvenile Delinquency
- ☐ Law Enforcement
- ☐ Legal Guardianship/Financial Management
- ☐ Legal Services
- ☐ LGBT
- ☐ Libraries
- ☐ Mental Health Services/Psychiatric Treatment
- ☐ Nursing Services
- ☐ Nutrition
- ☐ Occupational Therapy
- ☐ Perinatal Services
- ☐ Physical Disabilities – Adult
- ☐ Physical Disabilities – Youth
- ☐ Physical Therapy
- ☐ Preschool Education
- ☐ Protective Services – Adult
- ☐ Protective Services – Youth
- ☐ Public Health
- ☐ Recreation
- ☐ Residential Care – Children and Youth
- ☐ Residential Facilities – Disabilities
- ☐ Residential Treatment Facilities – Psychiatric
- ☐ Residential Treatment Facilities – Substance Abuse
- ☐ Respite

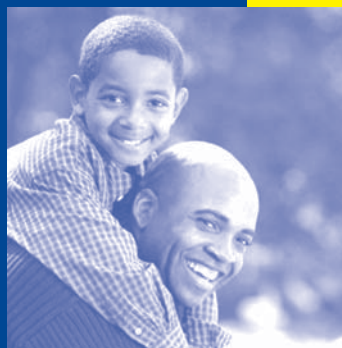
- ☐ Retirement Facilities
- ☐ Schools – Alternative
- ☐ Senior Centers
- ☐ Senior Citizens – Employment
- ☐ Senior Citizens – Residential Care
- ☐ Short Term Rehabilitation
- ☐ Speech Therapy
- ☐ State Service Centers (DSSC/DHSS)
- ☐ Substance Abuse – Prevention
- ☐ Substance Abuse – Treatment
- ☐ Supportive Services/Support Groups – Disability/Disease
- ☐ Supportive Services/Support Groups – Family Issues/
Parenting
- ☐ Supportive Services/Support Groups – Mental Health
- ☐ Supportive Services/Support Groups – Offenders/
Perpetrators
- ☐ Supportive Services/Support Groups – Personal Issues
- ☐ Supportive Services/Support Groups – Substance Abuse
- ☐ Supportive Services/Support Groups – Victims of Abuse,
Crime, and Violence
- ☐ Supportive Services/Support Groups – Youth
- ☐ Tax Assistance
- ☐ Transportation
- ☐ Tutoring
- ☐ Veterans/Military Personnel
- ☐ Victims of Abuse, Crime, and Violence
- ☐ Visually Impaired
- ☐ Volunteerism
- ☐ Youth

☐ Other, Specify _____

(Please note: “Other” categories noted here will not be added to the Directory unless more than one request for this new “Other” category are received.)

Person completing this form: _____

Telephone Number: _____ Date: _____



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