



DELAWARE HEALTH AND SOCIAL SERVICES

Division of Health Care Quality

Office of Long Term Care

Residents Protection

DHSS - DHCQ
263 Chapman Road, Ste 200, Cambridge Bldg.
Newark, Delaware 19702
(302) 421-7400

STATE SURVEY REPORT

NAME OF FACILITY: Shipley Living Health Care Assisted Living **DATE SURVEY COMPLETED:** November 2, 2022

SECTION	STATEMENT OF DEFICIENCIES SPECIFIC DEFICIENCIES	ADMINISTRATOR'S PLAN FOR CORRECTION OF DEFICIENCIES	COMPLETION DATE
<p>3225.8.0</p> <p>3225. 8.2</p>	<p>An unannounced Annual and Complaint Survey was conducted at this facility from October 26, 2022 through November 2, 2022. The deficiency contained in this report is based on interview, record review and review of other facility documentation as indicated. The facility census on the first day of the survey was fourteen (14). The survey sample totaled five (5) residents.</p> <p>Abbreviations/definitions used in this state report are as follows:</p> <p>ED - Executive Director;</p> <p>DON - Director of Nursing;</p> <p>Medication Guide: The guide addresses issues that are specific to particular prescribed drugs and drug classes, and they contain FDA-approved information that can help patients avoid serious adverse events.</p> <p>Medication Management</p> <p>Each assisted living facility shall have a drug reference guide, with a copyright date no older than 2 years, available and accessible for use by employees.</p> <p>This requirement was not met as evidenced by:</p> <p>Based on interview and review of the medication guide located in the facility, it was determined that a current drug reference guide was not within the regulatory statute.</p> <p>Findings include:</p>	<p>3225.8.0</p> <p>3225. 8.2</p> <p>Corrective Action:</p> <p>Corrective actions have been ensured by the Director of Resident Services. It is the policy of Shipley Living to ensure that a drug reference guide, with a copyright date no older than 2 years, available and accessible for use by employees for medication management. Upon discovery that the current drug reference guide did not meet the regulatory requirement, a new drug reference guide was ordered and is now available and accessible for use by employees.</p> <p>Identification of Other Residents:</p>	<p>December 12, 2022.</p>

Provider's Signature *[Signature]* Title Executive Director Date 12/12/22



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	<p>The available drug reference guide was dated 2017.</p> <p>10/27/22 10:00 PM - During an interview, E1 (ED) confirmed the facility medication guide was from 2017.</p> <p>10/27/22 - Findings were reviewed with E1, E2 (DON) and E6 (DON of sister facility) at the exit conference, beginning at 2:38 PM.</p>	<p>All Residents have the potential to be affected. An updated drug reference guide has been placed on the Assisted Living unit for use by employees in order to prevent the risk of concerns related to medication management. The presence of the drug reference guide has been audited and verified 5 times weekly (M-F) by the Director of Resident Services as a part of routine daily nursing management rounds. No new concerns regarding the availability of a drug reference guide have been noted.</p> <p>System Changes: The Root Cause of the concern was a failure to ensure that an up-to-date drug reference guide, with a copyright date no older than 2 years, available and accessible for use by employees for medication management. The facility system for daily nursing management rounds has been updated to include a verification that a drug reference guide, with a copyright date no older than 2 years, is available and accessible for use by employees. The facility policy for "Medication Management – Drug Reference Guide" has been reviewed and updated (rev. 11.2022). The Director of Resident Services or Designee will complete education for all Assisted Living nursing staff regarding the requirement that an up-to-date drug reference guide, with a copyright date no older than 2 years, available and accessible for use by employees. The Director of Resident Services or Designee will provide oversight to ensure ongoing compliance.</p> <p>Success Evaluation:</p>	

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		<p>An audit will be completed by the Director of Resident Services or designee 5 times weekly (M-F) to ensure that an up-to-date drug reference guide, with a copyright date no older than 2 years, is available and accessible for use by employees for medication management; Audits will have a goal of 100% compliance for the presence of an up-to-date Drug Reference Guide on the Assisted Living unit; Audits will be completed daily (M-F) until 100% compliance is achieved for 3 consecutive evaluations, then 3 times a week until 100% compliance is achieved for 3 consecutive evaluations, then weekly until 100% compliance is achieved for 3 consecutive evaluations, and then monthly until 100% compliance is achieved for 3 consecutive evaluations. Additional audits will be completed as needed based upon the level of compliance. The results of the audits will be reviewed by the Quality Assurance Team at the monthly Quality Assurance meeting.</p>	

Provider's Signature  Title Executive Director Date 12/15/22

