

DELAWARE'S CHILDREN WITH MEDICAL COMPLEXITY ADVISORY COMMITTEE

July 9, 2024

9:00 AM – 11:00 AM

Meeting Notes

Welcome and Roll Call	<p>The Children with Medical Complexity Advisory Committee (CMCAC) Chair and Division of Medicaid and Medical Assistance (DMMA) Director Andrew Wilson welcomed everyone and opened the meeting. He then announced the departure of the DMMA Policy Chief and Senior Policy Administrator which occurred in June 2024, and the start of Dr. Alethea Miller, the Maternal and Child Health Clinical Lead for DMMA, as the new DMMA lead for CMCAC. Dr. Miller introduced herself to the group. Attendees were asked to provide their name and affiliation via the chat box.</p>
DMMA Update	<p>DMMA's Maternal and Child Health Clinical Lead provided an update on the following information:</p> <ul style="list-style-type: none"> • Transportation – since the last CMCAC meeting, DMMA has continued to look into policies regarding Private Duty Nurses accompanying a child to and from the hospital both in an ambulance and in a family's private vehicle. DMMA has collected responses from each managed care organization, multiple home health agencies, and the Division of Emergency Services. DMMA will keep CMCAC updated on this issue. • School Based Services Grant – In July 2024, DMMA was awarded a \$2.5 million dollar grant from the Centers of Medicare and Medicaid Services (CMS) to support the expansion of school-based services covered by Medicaid in Delaware. DMMA is working with the Delaware Department of Education to implement this grant. DMMA will continue to update the CMCAC on progress and will provide information on how interested parties can be involved in the stakeholder engagement process. • 1115 Waiver Renewal – Delaware's 1115 Demonstration waiver, the Diamond State Health Plan, was approved by CMS for a 5 year extension. The 1115 waiver authorizes programs that impact CMC families, including Self Directed Attendant Care (SDAC) and Medicaid Pediatric Respite. With this approval, CMS has also approved DMMA's Doula's services and also a Post Partum Nutrition benefit that provides food, diapers, and wipes to pregnant and post partum members who meet clinical criteria - DMMA is one of the two states that provides this service. • SDAC/Respite FAQ – DMMA has been working to create an FAQ that provides information to families about these programs and how to access these benefits. The FAQ will be posted to the CMCAC website when completed. If families have questions about SDAC and respite, they should contact their MCO care coordinator. <p>DMMA's Director Provided an update on the following information:</p> <p style="padding-left: 40px;">Home and Community Based Services- DMMA is working with University of Delaware to put together an HCBS study to evaluate the needs of users of HCBS services.</p>

	<p>DMMA has also been working with sister divisions – Division of Developmental Disabilities Services and Division of Services for Aging and Adults with Physical Disabilities, around our direct care workforce to broaden our access. Delaware was selected among 5 other states for this opportunity.</p>
SHHN Quarterly Report	<p>An overview of the Skilled Home Health Nursing (SHHN) Workgroup Quarter 2 Report was provided. The report includes Workgroup actions, key issues noted, and upcoming activities. The Quarter 2 Report is available on the DMMA CMCAC website.</p>
Enfit Supplies Taskforce	<p>An update on the work of the Enfit Supplies Taskforce was provided. The Taskforce has met monthly during Quarter 2 and continues to address a variety of issues related to the transition from Legacy to Enfit Enteral Feeding Supplies, including access to supplies from pharmacies and DME providers, education and training for families, and the creation of proper bill codes for DME providers (vendors) and pharmacies.. DMMA continues to convene the Taskforce to further explore solutions to support families during the transition to Enfit. More information on the Enit Supplies Transition can be found on the DMMA CMCAC website.</p>
Groups with Work that Align with CMCAC	<p>Medicaid Advisory Committee (MAC) and Beneficiary Advisory Council (BAC)</p> <p>DMMA provided an overview on the MAC and BAC, which will be created to follow new federal regulations. A new Advisory committee has been formed to oversee these efforts. DMMA is excited to see the changes that will be implemented and is awaiting further guidance from CMS.</p> <p>Governor’s Advisory Council for Exceptional Citizens (GACEC) –</p> <p>A member of the GACEC provided an update. The GACEC created a committee to focus on education for children with complex conditions. GACEC is currently working with Department of Education on how to address the educational aspect of CMC kids going to school who need nursing care. The GACEC is also interested in connecting with DMMA in the future so that they can be involved with the work being done on School Based Services.</p>
COVID-19 PHE Unwinding Update	<p>DMMA Deputy Director, Janneen Boyce provided the following update regarding the Unwinding of the Public Health Emergency (PHE):</p> <p>DMMA has sent out the last batch of renewals in April 2024. The transition consists of returning to the regular renewal cycle cadence that was in place prior to the pandemic. Most people will get yearly renewals for their Medicaid Benefit. If someone is sent a renewal in the mail, they have to submit all requested paperwork. There is a special monthly ex-parte process which allows DMMA to process renewals, if qualifiable, without member engagement. But for members whose information cannot be done under this ex-parte process, they will go through the regular annual renewal process.</p> <p>Question and Answer:</p> <ul style="list-style-type: none"> • What is the renewal process (for families)? <ul style="list-style-type: none"> ○ DMMA provided clarification on annual verses other reviews and also the redetermination and renewal process. • A parent advocate explained that the renewal process is daunting, especially for families of children’s whose conditions have not changed <ul style="list-style-type: none"> ○ DMMA is trying to make this process as simple as possible and children with unchanging conditions, with aims to keep their benefits open for as long as possible so that medical renewal is not needed as frequently.

	<ul style="list-style-type: none"> • For those families who did not do the renewal process, and now doesn't have a nurse for their child, is there anything in place for those children? <ul style="list-style-type: none"> ○ DMMA will try to complete their review as soon as possible. We ask that people pay attention to their mail and provide requested information as soon as possible. • How can we improve the communication with DMMA and DHSS Neighborhood Information Centers. PIC has received notification from families of children with disabilities who have completed paperwork/application and have been denied. There are concerns with the application process for CCADP and staff at Social Service Centers don't know much about CCADP. <ul style="list-style-type: none"> ○ DMMA is working with our sister agency on refining the process of referring cases to DMMA to ensure that families are referred to the appropriate services. CCADP program is a DMMA program and not all Social Service Sites are DMMA sites. If families are identified with any of these concerns, please call the Customer Relations number or reach out to DMMA to help with referring a child to the appropriate Medicaid benefit.
<p>Future CMCAC Meetings</p>	<p>October 8, 2024. The October 2024 meeting will be held in hybrid mode, with an option to attend in person and virtually.</p>
<p>Public Comment</p>	<p>A parent advocate posed a question regarding SDAC rates for families and, citing that there is a disparity between MCOs. The parent cited that some MCOs pay less than others and feels that rates should be reviewed to ensure that they are consistent.</p> <p>DMMA's Director cited that DMMA is currently working on this.</p> <p>An attendee from the Delaware Department of Education introduced themselves. This attendee works in IDEA Part C, which impacts infants and toddlers, including and those with complex medical needs.</p>