

# DELAWARE'S CHILDREN WITH MEDICAL COMPLEXITY ADVISORY COMMITTEE

October 4, 2018

9:00 -11:00

## Meeting Notes

<b>Welcome and Introductions</b>	<ul style="list-style-type: none"> <li>DMMA Director and CMCAC Chair, Stephen Groff welcomed CMCAC members and all had a chance to introduce themselves.</li> </ul>
<b>CMCAC Draft Charter and By-Laws</b>	<ul style="list-style-type: none"> <li>Yalanda Thomas reviewed the draft Charter and By-Laws with the Advisory Committee, answered questions, and solicited feedback. The Committee was asked to share additional feedback via email to include in a revised Charter and By-Laws to be voted on at the next meeting on January 16, 2019.</li> </ul>
<b>CMCAC Membership</b>	<ul style="list-style-type: none"> <li>Kimberly Xavier reviewed the membership list and asked that all individuals present please review their information to make sure it is correct, as well as add their alternate's information.</li> </ul>
<b>Review of Plan and Progress to Date</b>	<ul style="list-style-type: none"> <li>Kimberly Xavier reviewed the Plan put forth by DMMA, during the development of Delaware's Plan for Managing the Health Care Needs of Children with Medical Complexity, as well as progress the division has made to date.</li> <li> <ul style="list-style-type: none"> <li><b>PLAN: Keep the Children with Medical Complexity Steering Committee in place.</b></li> <li><b>PROGRESS:</b> <ul style="list-style-type: none"> <li>DMMA has developed a draft charter and by-laws for the Children with Medical Complexity Advisory Committee, and scheduled quarterly through October 2019.</li> </ul> </li> </ul> </li> <li> <ul style="list-style-type: none"> <li><b>PLAN: Perform a comprehensive data analysis as it relates to children with medical complexity.</b></li> <li><b>PROGRESS:</b> <ul style="list-style-type: none"> <li>Data is being reviewed. More updates will come, but progress has been made to clearly identify the population, as well as identify trends in service utilization.</li> </ul> </li> </ul> </li> <li> <ul style="list-style-type: none"> <li><b>PLAN: Strengthen systems of care for children with medical complexity.</b></li> <li><b>PROGRESS:</b> <ul style="list-style-type: none"> <li>DMMA's Medical Director, Dr. Brown, has been working with her team to review and revise policies and processes around the Children's Community Alternative Disability Program (CCADP).</li> <li>The Managed Care Operations team has met with and continues to discuss policies and processes with the Non-Emergency Medical Transportation Provider to clarify, enforce, and revise policies as appropriate.</li> </ul> </li> </ul> </li> </ul>

<p><b>Review of Plan and Progress to Date</b></p>	<ul style="list-style-type: none"> <li>● <b><u>PLAN:</u> Be clear in contracts about the role of managed care organizations in identifying and providing services to children with medical complexity.</b></li> <li><b><u>PROGRESS:</u></b> <ul style="list-style-type: none"> <li>○ DMMA has begun holding quarterly EPSDT meetings with each MCO and has Children with Medical Complexity as a standing agenda item.</li> <li>○ DMMA is exploring waiver options for this population, as well as working with the National Academy for State Health Policy Learning Collaborative for Children with Special Health Care Needs.</li> </ul> </li> <li>● <b><u>PLAN:</u> Develop and/or strengthen existing resources for caregivers, providers, and the larger community involved in the care of children with medical complexity.</b></li> <li><b><u>PROGRESS:</u></b> <ul style="list-style-type: none"> <li>○ DMMA has identified internal team members to begin some of this work. Discussed further in next steps.</li> </ul> </li> <li>● <b><u>PLAN:</u> Strengthen the network of home health providers for children with medical complexity</b></li> <li><b><u>PROGRESS:</u></b> <ul style="list-style-type: none"> <li>○ DMMA has identified internal team members to begin some of this work. Discussed further in next steps.</li> </ul> </li> </ul>
<p><b>Next Steps and Action Items</b></p>	<ul style="list-style-type: none"> <li>● Kimberly Xavier reviewed next steps, and requested a commitment from the Advisory Committee to move forward with developing a planning sub-committee to prioritize the groups work moving forward. DMMA asked volunteers, to work with DMMA staff, to develop some recommendations for priorities to bring back to the Advisory Committee.</li> <li>● DMMA asked the Advisory Committee to commit to focusing on two priorities in prioritizing the groups work. <ul style="list-style-type: none"> <li>○ First – Developing resources for parents and caregivers of Children with Medical Complexity, such as a handbook for caregivers of children with medical complexity; and</li> <li>○ Second - Evaluate provider capacity of DMMA’s providers of home-based services.</li> </ul> </li> <li>● Anyone that is interested is asked to reach out to Yalanda Thomas to sign up.</li> </ul>
<p><b>Public Comment</b></p>	<p>The public was given an opportunity to comment.</p> <ul style="list-style-type: none"> <li>● Maria Olivere, parent, spoke up regarding some resources that she was able to find to help with her daughter and shared those with the group. She shared the need for a repository of information for all to access as she went eight years before another parent told her about these resources. She shared that even her well-informed specialists were not aware of the resources. The resources she shared include: <ul style="list-style-type: none"> <li>○ Facebook Group Resource – Pediatric feeding disorders/FTT/GERD/and kiddos feeding tubes</li> <li>○ Miracle O-Ring Syringes</li> </ul> </li> </ul>

	<ul style="list-style-type: none"> <li>○ Real Food Blends</li> <li>○ Parent-to-Parent groups</li> <li>● Ann Philips, with Delaware Family Invoices, requested the Advisory Committee to consider developing an Innovations Sub-Committee.</li> </ul>
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**Members Present:**

Stephen Groff, DMMA; Tom Hall, DSS; Annette Moore, Exceptional Care for Children; Maria Olivere, Parent; Ann Philips, Delaware Family Voices; Patricia Redmond (Alternate), Nemours Children’s Hospital; Judith Rodriguez (Alternate), Amerihealth Caritas; Christine Sowinski, Christiana; Laura Waterland, CLASI; Nicole Vittese (Alternate), Bayada Home Health Care; Olga Zapata, Parent; Lisa Zimmerman, DMMA

**Others Present:**

Kathleen Dougherty, DMMA; Tracie Martin (Alternate), Exceptional Care for Children; Mollie Polland, Nemours Children’s Hospital; Charmaine Wright(Alternate), Christiana;

**Future Meeting Dates:**

January 16, 2019 9:00 AM – 11:00 AM	July 17, 2019 9:00 AM – 11:00 AM
April 17, 2019 9:00 AM – 11:00 AM	October 16, 2019 9:00 AM – 11:00 AM

- ✚ All CMCAC meetings are held at the DHSS Chapel, located in the Herman Holloway Campus at 1901 N DuPont Hwy / New Castle DE 19720.