Meeting Agenda

Meeting Name:	ACR DE Steering Committee Meeting
Facilitators	Melissa Dohring,
Date:	07/22/2020
Time:	11:00a-12:00p EDT
Location:	Teams Meeting
Attachments:	DMMA EVV Steering Comm PPT 7.22.20.pp

Invitees/Attendees (alphabetically)

	DMMA		Fiserv		IVV/MCO/Other
	Alexander Boulogne	√	Karen Brock	√	Jamila Crockett
√	Alexis Bryan-Dorsey	√	Courtney Cleary	√	Kimberly Donica
√	Melissa Dohring		Cayle Cox		Jeff Hellzen
√	Kathleen Dougherty		Sharlotte Furtado	√	Lorene Reagan
√	Stephen Groff		Eric Leach	√	Leanne Scott
√	Wynne Hewitt	√	Grant McKay		
	Tyneisha Jabbar-Bey		Mary McMichael		Colleen Arrowsmith
	Sarah Maxine Jacobs		Dave Natelson	√	Matt Barbee
	Anna Mastapha	√	Brij Parmar		Bob Bird
√	Troy McDaniel		Alejandro Pessano		Erin Brown
√	Reid Millius		Lee Russykevizc	√	Anthony Carter
√	Michael Moore		Jasmine Sanchez	√	Kim Cintron
	Deadra Morrison		Heather Sullivan	√	Colleen Curtis
	Marie Nonnenmacher		Andy Ward	√	Matthew Delle Cave
√	Brian Reid			√	Anne Eidschun
	Theodore Robinson			√	Tam George
√	Nicolette Shuhart				Emily Kariuki
√	Stacy Watkins			√	Reshma Khan
	Glyne Williams			√	Richard Koster

				√	Donna Maloney
Kimberly Xavier				√	Donna Maloney
Lisa Zimmerman				√	Ellen McClary
				√	Edward McLaughlin
				√	Jean Mullin
				√	Jamie Ramage
				√	Pamela Reuther
					Thomas Smith
					Michelle Sells
				√	Frances Vitale
				√	Maggie Webb
				√	Beckett Wheatley
					Dee Williams
					Maggie Wolfe

*attendees checked

Unknown names: Drappa-kesser@highmarkhealthoptions.com; cverchik@ghcde.org; jwoodward@amerihealthcaritasde.com; jlieske@shorecareofdelaware.com; rmooney@cvhomecare.com; fvitale@bayada.com;

Agenda

Item No.	Subject	Status	Target Delivery Date	@ Complete
1.	Powerpoint Attached			

Minutes

Item No.	Main Points, Conclusions/Discussions, Decisions, Next Steps
1.	Fiserv Team Introduction: Karen Brock – Project Manager Courtney Cleary – Account Manager Grant McKay – EVV Subject Matter Expert Brij Parmar – EVV Supporting Business Analyst Lee Russykevizc – EVV Lead Business Analyst (not present) Heather Sullivan – CMS Compliance Lead (not present) David Natelson – Executive Sponsor (not Present) Eric Leach – Director for AuthentiCare Eastern Territory (not present) Cayle Cox – Quality Assurance (not present)
2.	Presentation by Mercer: 1. 21st Century Cures Act Dates mandated by CMS: - 1/1/2020 – Personal Care Services (PCS) - 1/1/2023 – Home Health Services (HHS)

Item No.	Main Points, Conclusions/Discussions, Decisions, Next Steps
	- DDMA proposing to implement both at the same time – meeting 1/1/2020 timeline. EVV Solution needs to minimally meet CMS Data Requirements - Type of service, Individual receiving service, Date of Service, Location of Service, Individual providing service, Start and Stop times of service Delaware – Chose open EVV Model (slide 8) – benefits – leverages the current providers EVV solutions, while providing an option for providers who do not have EVV solution. Good Faith Exemption DE was granted good faith extension – need to meet 1/1/2021 timeline No CMS extension has been granted at this time
3.	Stakeholder Input Purpose – communication in/out for EVV notifications of updates and inputs to the EVV implementation Additionally, Providers and MCO's can reach out to Melissa.dohring@delaware.gov with any questions and concerns between these meetings.
4.	Services Subject to EVV Services have not changed and codes associated with each of the services. Question: G1056 Home Health Aide Code missing from service chart Action: DDMA going to review
5.	System Features: Grant McKay from Fiserv walked through system features
6.	Role of the Steering Committee moving forward: Communication – provide and receive feedback as it pertains to the EVV implementation. Transparency – Share materials and artifacts to be shared with the larger provider community Monthly meeting (virtually now – TBD on face-to-face)

7.	Questions:
	   a. Diana – Will PDN also need to align with this 1/1/2021 go-live date?
	     Answer: Yes, private duty nursing go live at 1/1/2021.
	   b. Jean Mullin - Direct Care worker in slide – Can we use a different word which is more generic?
	     Answer: AuthentiCare uses the word "worker" – will use this moving forward.
	   c. Jean Mullin - Implementation date for providers – any flexibility?
	     Answer: 1/1/2021 – date mandated by CMS deadline by CMS. If DE does not implement by this date then there are penalties.
	   d. Kim Cintron – What is the rollout period for the following? Communication & notification process to providers of services – timeline and opportunity for pilot to provide feedback or adjustments.
	     Answer:
	       o Timeline – will be coming out shortly – DE kicked off with Fiserv this week. Will be shared and publicly available.
	       o Communication – plan created with providers, members – Agenda item for next steering committee meeting.
	       o Opportunities to see system and provide feedback – no time do to an official pilot.
	       o Training sessions – interactive training sessions conducted to providers. Likely remote.
	       o Testing cycle with AuthentiCare – UAT process add providers in here. Will continue to have conversations about this
	       o Providers with current systems – will need to test with the AuthentiCare Aggregator to ensure file formatting is standard and processing correctly.
	       o Documents on DMMA website will continue to be updated as project is defined.

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	e. Anthony Carter - Should we expect Fiserv to reach out to individual providers to discuss how AuthentiCare might be tailored for specific needs or each provider or what specs might be needed in provider EVV software to feed data to Authenticare's aggregator? Answer: Karen Brock – interface is dynamic – aggregator has designer interface – allows for mapping data elements properly. Grant McKay – not a new project – Fiserv 11th state. We have done this before. Flexibility in how data can get into AuthentiCare via Aggregator. Soft go-life – will have access to the system. f. Richard Koster– how long does it take Fiserv software with provider software? Answer Grant McKay – most of the work is outside of AuthentiCare. There is flexibility. Providers will need to export out of provider system to get into AuthentiCare. Vendor will produce the file and will need to work with them on this integration. They would be the ones creating the file. g. Jean – in other states – what software vendors have we already worked with using AuthentiCare? Answer: Grant – can get you a list. h. Has ACR been used in self-directed models? Answer: Grant – every state has some component variations from state to state. i. Change in Billing process? Answer: Kim – No, there will be no changes to the billing process Karen – ACR will gather visits do not need to use ACR. Export into your own 3rd party billing system. j. Will the EVV data aggregator be used for claims validations? Answer: Karen – DMMA has reserved the right to do so. k. If a provider uses AuthentiCare as the time capture product, is there price offset for that product given that AuthentiCare is also the aggregator? Answer: Grant – Contract providing AuthentiCare is with the state. Providers there is no cost in using AuthentiCare. Providers with their own systems will need to be pushed into the aggregator. From a product perspective – these elements already exist, as we go through our JAC sessions we will make it into DE specifics.

Action Items for Follow-up

Item No.	Open Date	Description	Assigned To	Target Date	Date Closed
1.		DMMA to review missing code G1056 from list			
2.					
3.					
4.					
5.					

Risks

Item No.	Open Date	Description	Assigned To	Target Date	Date Closed
1.					

Issues

Item No.	Open Date	Description	Assigned To	Target Date	Date Closed
1.					

Next Meeting Date:	
Next Meeting Time:	
Conference Bridge:	