



fiserv.

EVV Provider Forum Update

November 12, 2020

Delaware Division of Medicaid and Medical Services

Today's Agenda

Welcome and Introductions

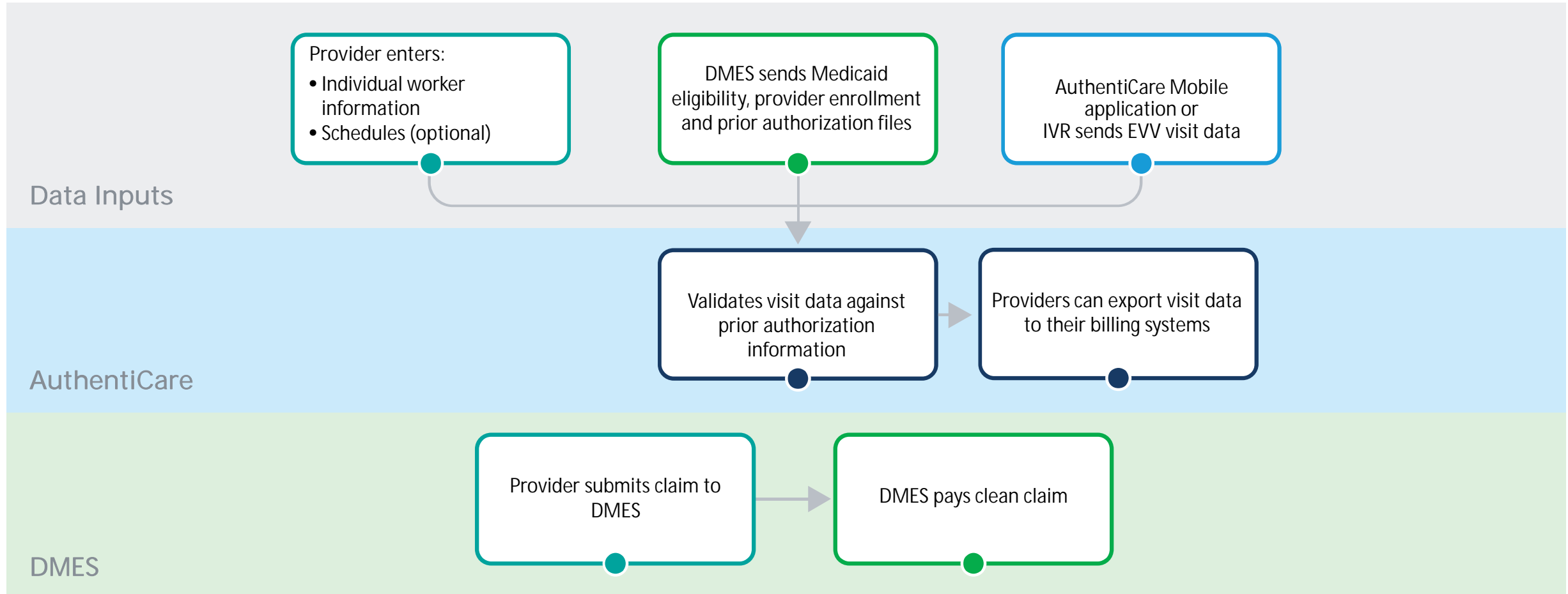
Provider Survey Update

Review Future Data Flows

Q & A/Wrap-up

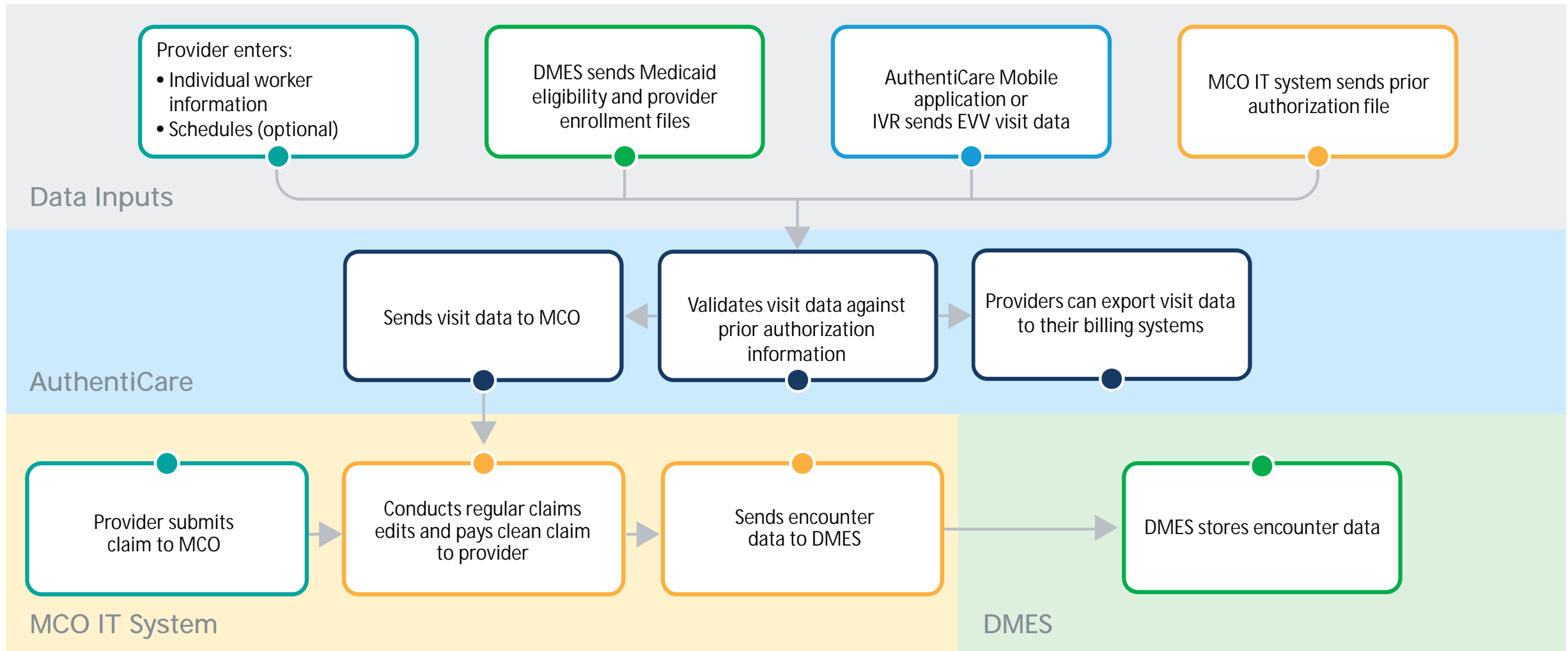
Future Data Flow

Overview of AuthentiCare (FFS Visits)



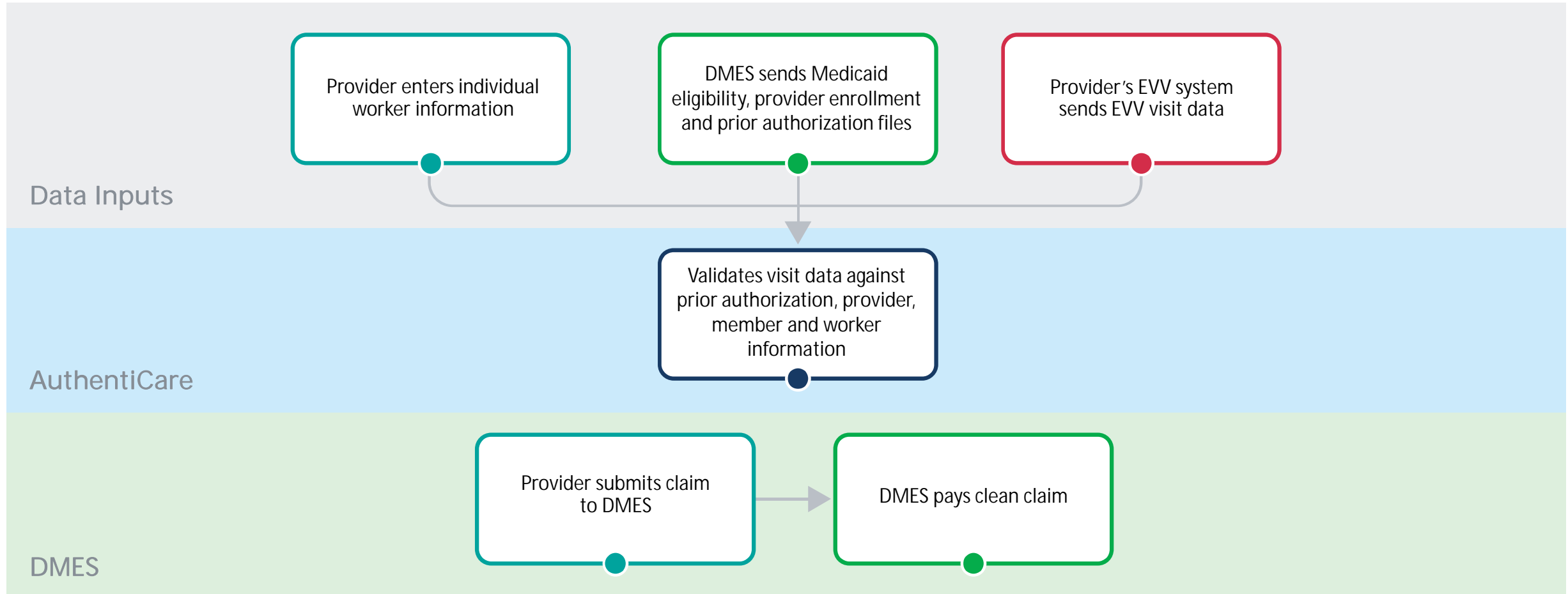
Future Data Flow

Overview of AuthentiCare (Managed Care Visits)



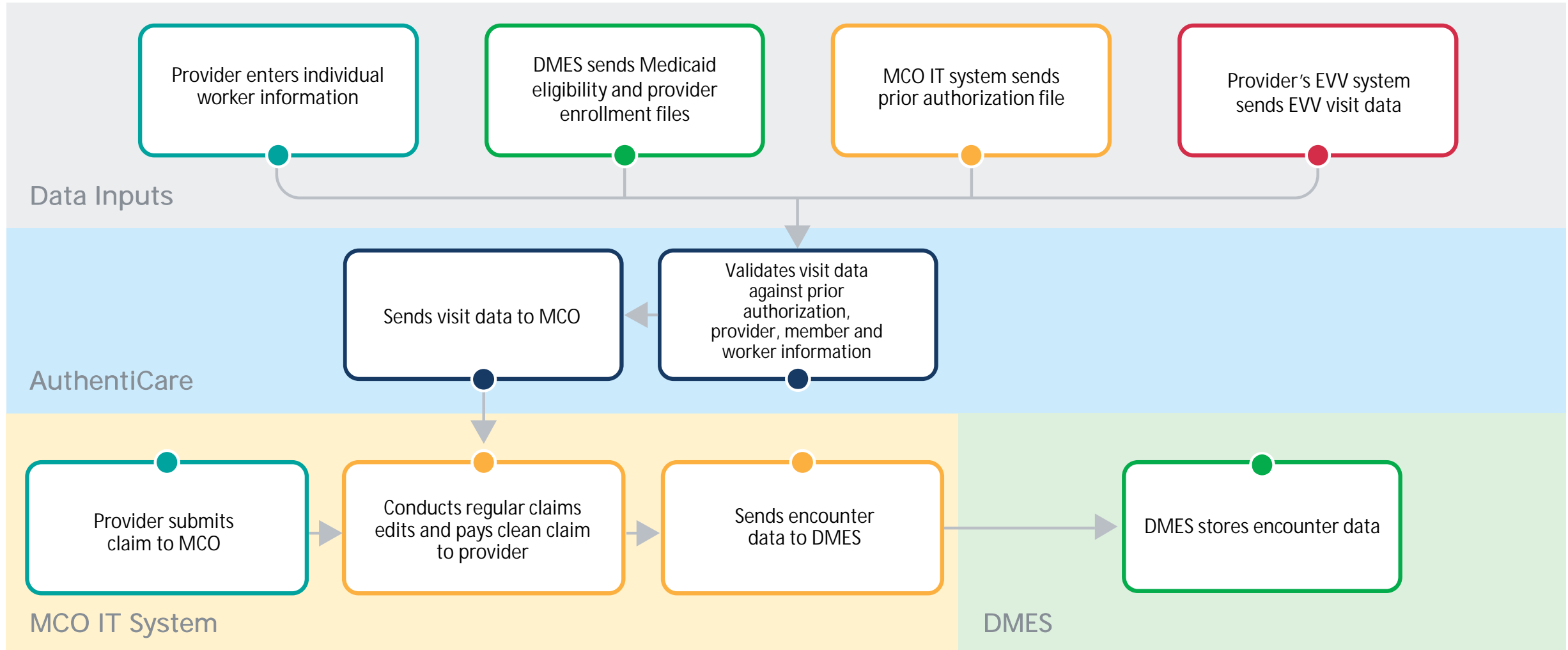
Future Data Flow

Provider Uses Third Party EVV System (FFS Visits)



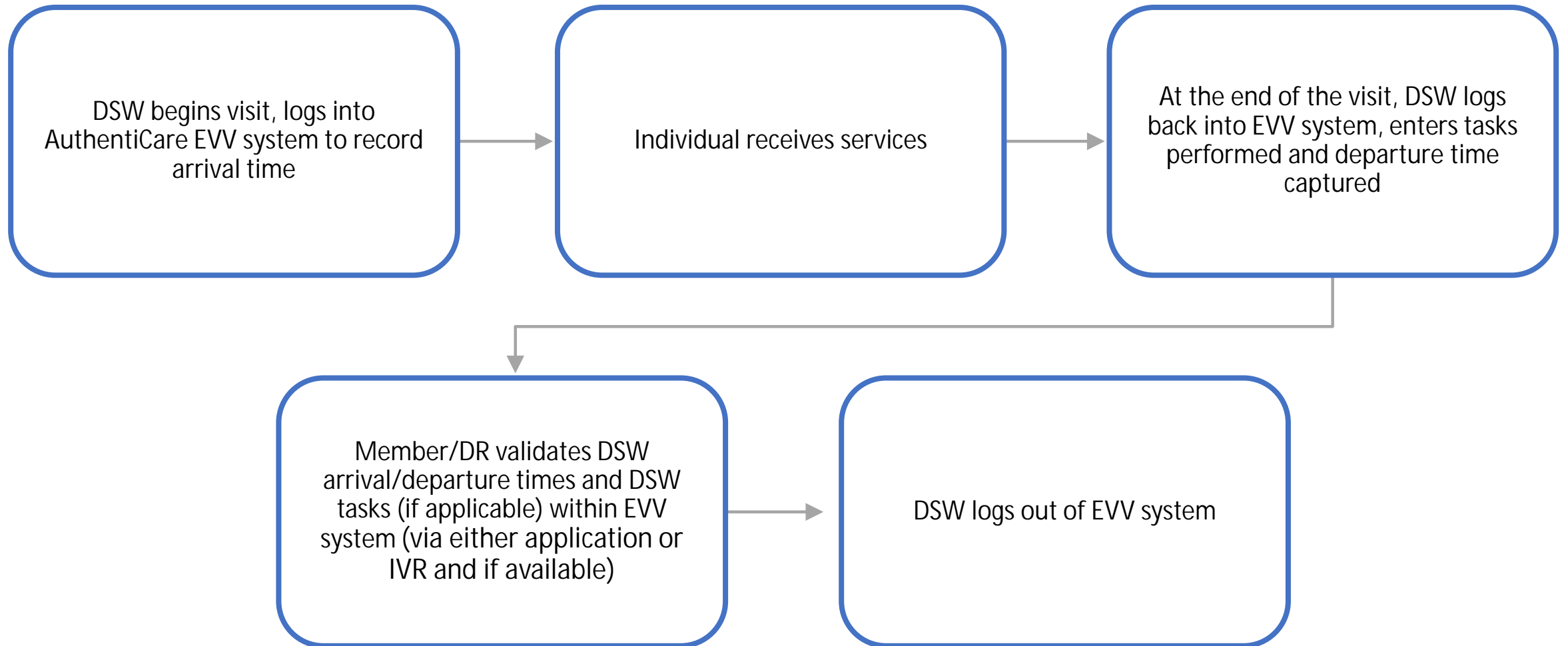
Future Data Flow

Provider Uses Third Party EVV System (MCO Visits)



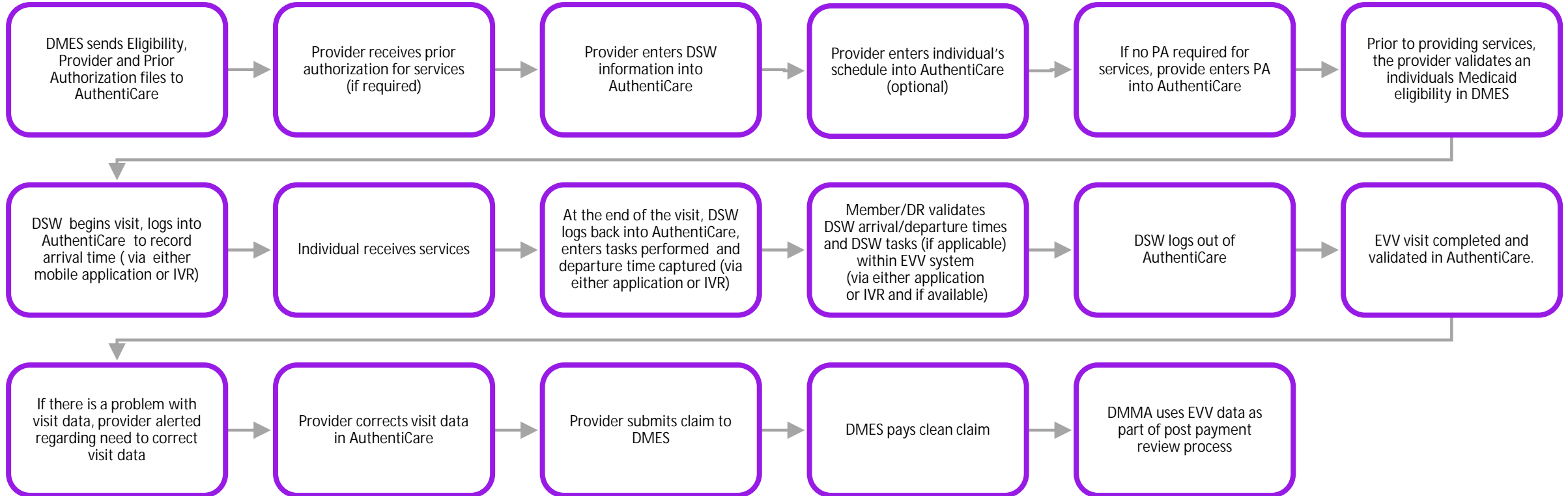
AuthentiCare EVV System: Future service delivery process

For members who receive services through FFS or Managed Care



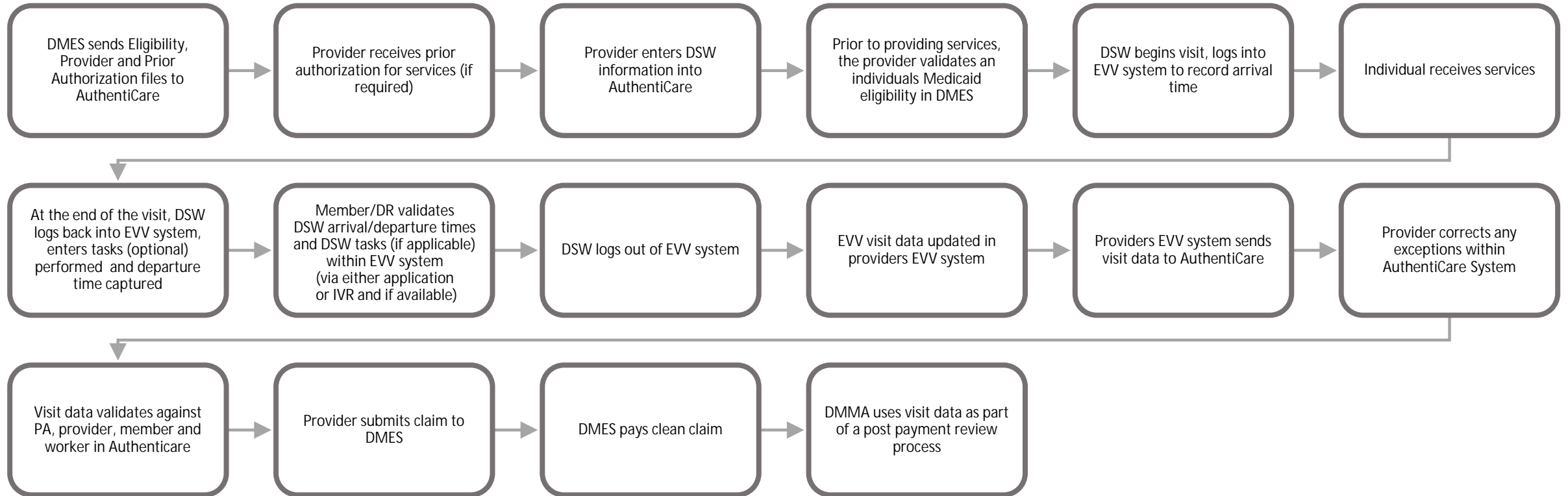
AuthentiCare EVV System: Future service delivery process

For FFS Providers Using AuthentiCare



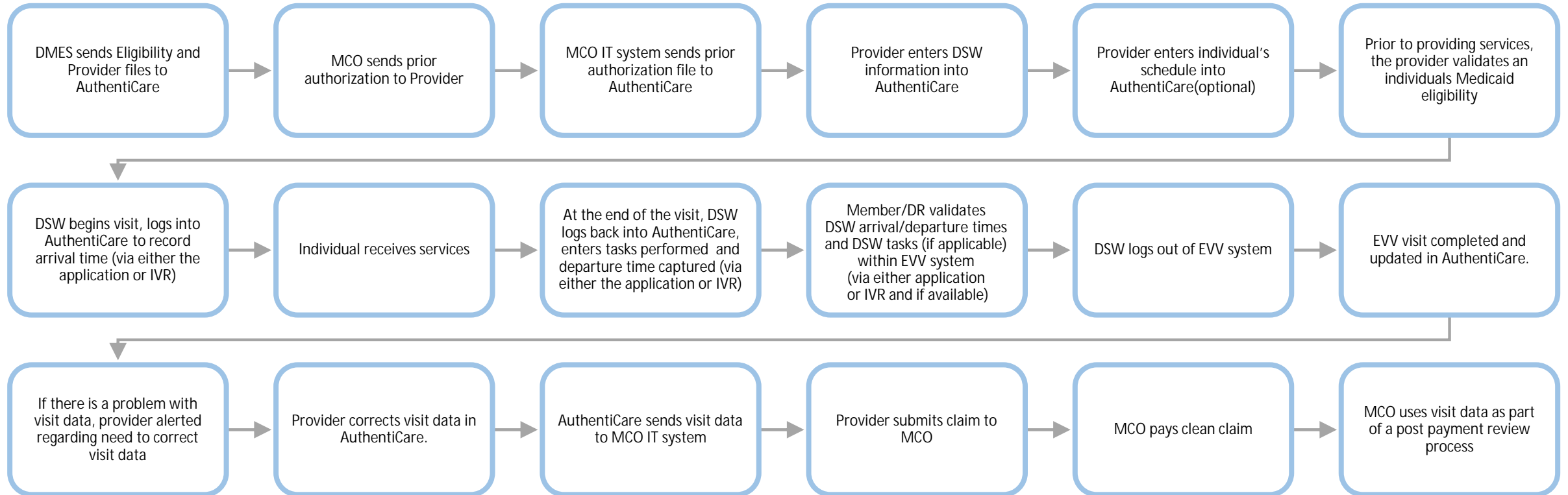
EVV: Future service delivery process

For FFS Providers Using Their Own EVV system (FFS)



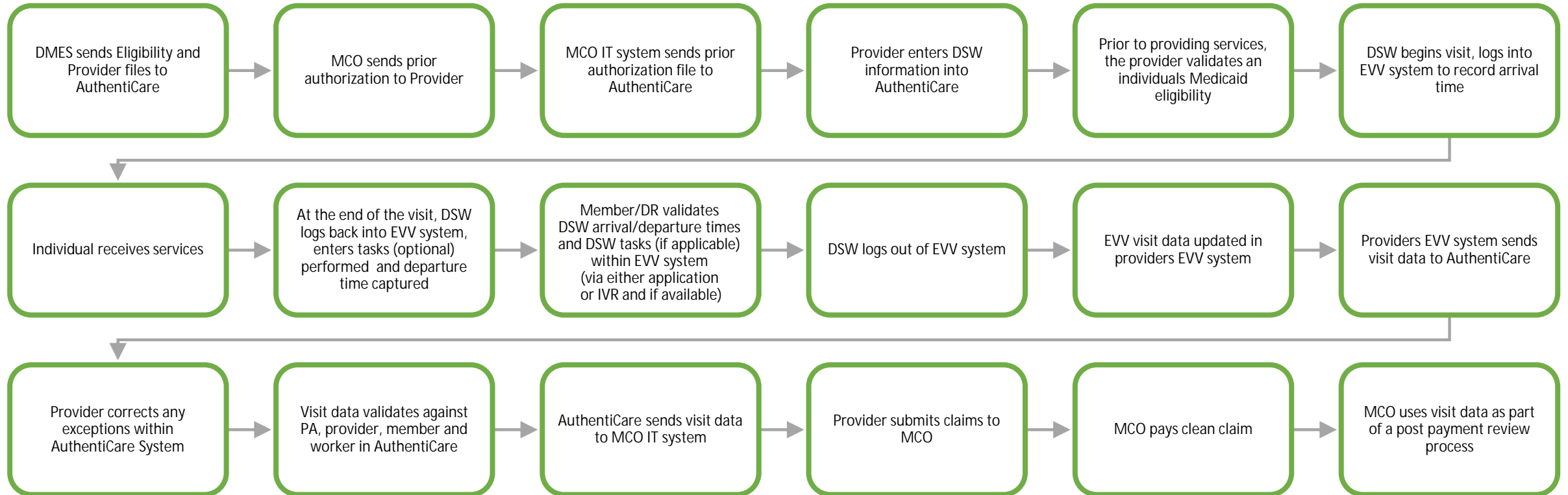
AuthentiCare System: Future service delivery process

For Managed Care Providers Using AuthentiCare



EVV: Future service delivery process

Providers Who Have Their Own EVV Systems (MCO)



Q&A / Wrap-up

