



EVV Provider Forum

January 21, 2020

Delaware Division of Medicaid and Medical Services

Today's Agenda

Welcome and Introductions

New EVV Go-Live Date

Post EVV Go-Live Timeline

Scenarios

Scheduling

Q&A

Go-Live Date

July 1, 2021

Pre Go-Live Activities

- Training including refresher training
- Testing of visit files sent to aggregator
- Workers loaded into AuthentiCare
- Device distribution
- Soft go-live

Updated EVV Post Go-Live Timeline



Delaware Health and Social Services

July 1, 2021
EVV Go-Live.
All Providers not using a Third Party EVV solution use AuthentiCare as their EVV Solution. Providers with Third Party EVV solutions submit visit data to the aggregator.

September 31
Providers who use AuthentiCare as their EVV solution can start having their claims created with their visit data within AuthentiCare.

January 1, 2022
Visit data will start to be used in the claims adjudication process. Moving forward, claims that cannot be validated with appropriate visit data will be denied.



October 1
Claims for visits subject to EVV where there is not one date of service per claim line claim will be denied.

Scenarios

- The live in caregiver goes on PTO for the weekend.
- The agency substitutes 2 caregivers to split the overnight shifts during that weekend.
- Those caregivers also perform non-live in services to other clients.

Since the two caregivers who are subbing for the live in caregiver are not technically live in caregivers we would expect to see EVV visit data for the shifts they cover.

We would also expect these shifts to be broken down into two different lines on the claim since they are overnights.

Scenarios

- The live in caregiver provides EVV services to their sister and also provides services to another member who lives down the street.

The live in caregiver do not need to record services provided to their sister in the EVV system. We would expect to see the CG modifier on claims for these visits.

When providing EVV services to another member whom they do not live with, these visits would be recorded in the EVV system.

Scheduling

Q&A / Wrap-up

