EVV Provider Forum

March 4, 2021

Delaware Division of Medicaid and Medical Services

Today's Agenda

Welcome and Introductions

Provider Entity Changes

Aggregator Visit File Changes

Tentative Schedule for Aggregator Providers and AuthentiCare Providers
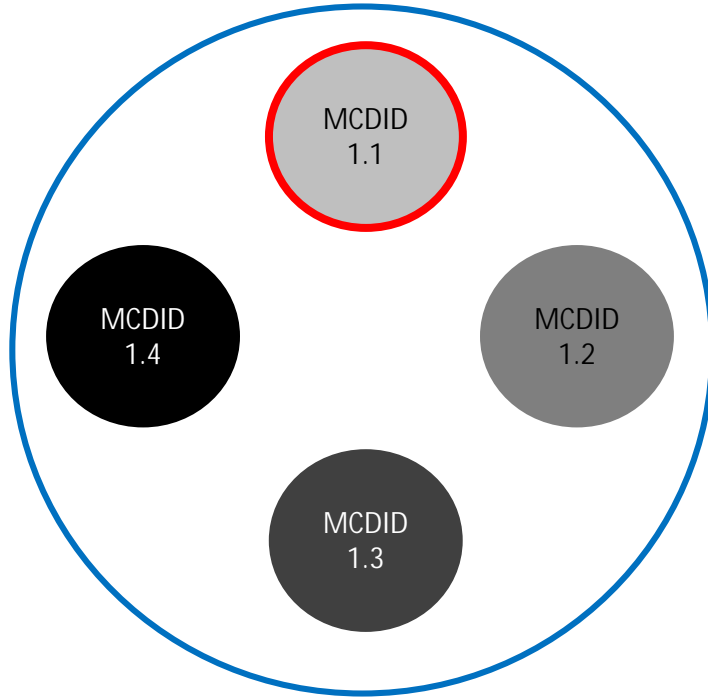
3rd Party EVV Vendor Forum

3rd Party Attestation
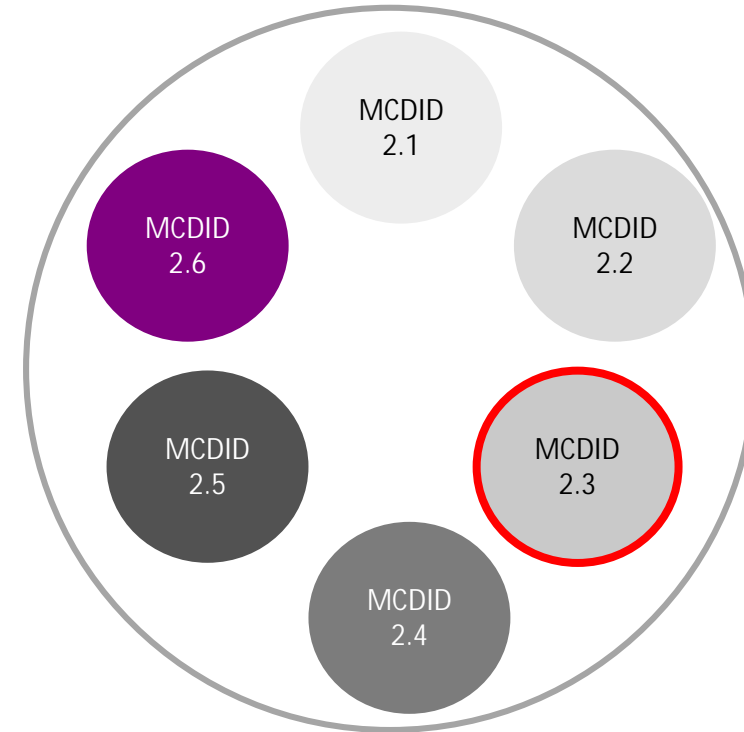
Questions and Answers

Provider Entity Changes in AuthentiCare

- Providers will be assigned fewer AuthentiCare Provider IDs = fewer logins needed

- All providers will have a login including those who have an existing third party EVV vendor

- Aggregator Providers can upload visits from any login, but must contain the appropriate AuthentiCare Provider ID in their file

- MCDID will be visible as an attribute in their provider entity screen

Provider1 = (NPI+TaxID)1

- MCDID 1.1
- MCDID 1.4
- MCDID 1.2
- MCDID 1.3

Provider2 = (NPI+TaxID)2

- MCDID 2.1
- MCDID 2.6
- MCDID 2.2
- MCDID 2.5
- MCDID 2.3
- MCDID 2.4

- A "provider" in AuthentiCare is a unique combination of an NPI and TaxID. This will be true for providers using AuthentiCare and providers with third-party systems.
- If a provider agency has one NPI and TaxID (e.g., Consumer Direct), they will be one "provider" in AuthentiCare.
- If the provider agency has multiple NPI/TaxID combinations (e.g., Bayada), they will appear as a separate "provider" for each NPI/TaxID combination.
- All MCDIDs associated with the NPI/TaxID combination in the DMES provider file will be reflected in AuthentiCare within that "provider (NPI+TaxID) bubble".
- The provider agency will identify their billing MCDID (in red, above). The MCOs will include this MCDID on their prior authorization file. AuthentiCare will put this MCDID on the claims it generates for providers who use the system for their billing.

Aggregator Visit File Changes

- The following fields will be added to the Aggregator Visit File
  - NPI
  - Tax ID
  - Taxonomy
  - Provider Billing Address

- The following field was changed on the Aggregator Visit File
  - MCDID will no longer be the Fiserv provider ID, AuthentiCare will generate a unique ID at the NPI, tax ID level (see bubble graphic)

AuthentiCare Timeline

Jul 2020 - Sep 2020
Kickoff, Requirements

Today

Apr 2021 - Apr 2021
UAT

May 2021 - Jun 2021
Provider Pilot

Jul 2021
GO LIVE

Quarter 3 | Quarter 4 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4

Oct 2020 | Jan 2021 | Apr 2021 | Jul 2021 | Oct 2021

13 July 2020

31 December 2021

Oct 2020 - Dec 2020
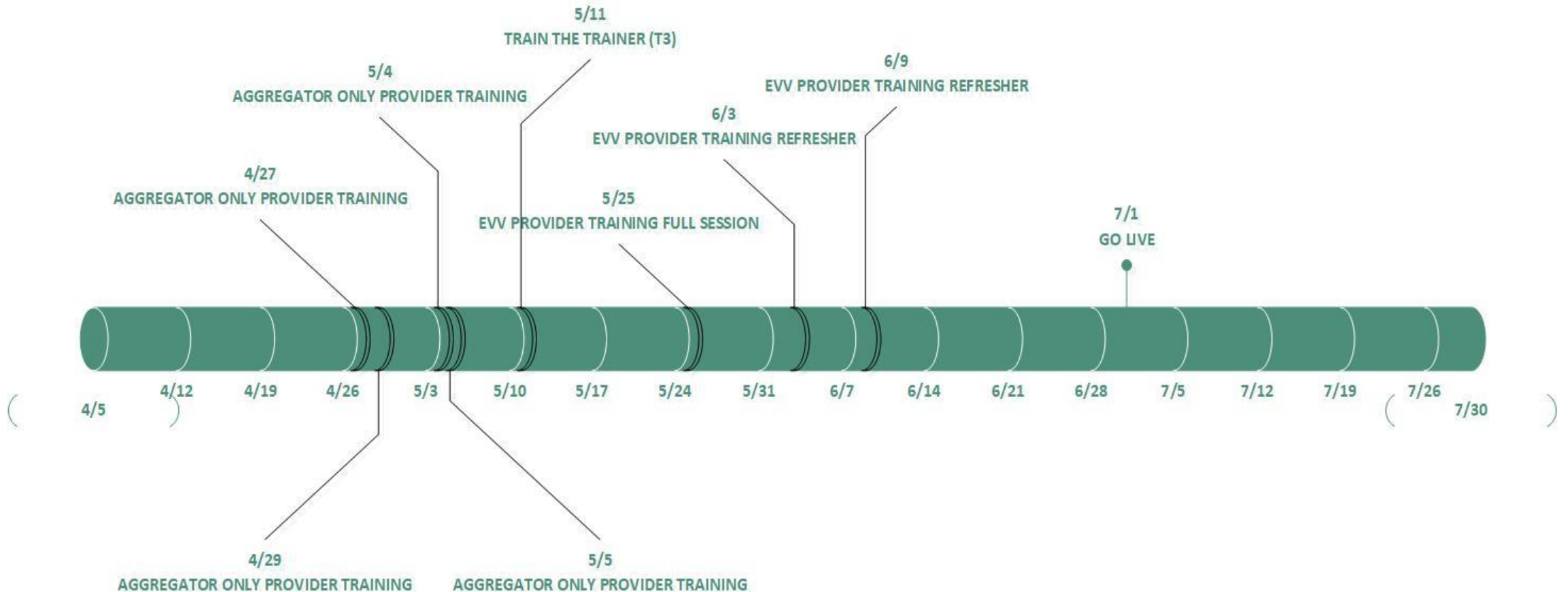Testing/UAT environment available

May 2021 - Jun 2021
Aggregator provider UAT

Training Reminder

- Upcoming training will include:
    - Pre-recorded webinars
    - Virtual-Instructor Led

- An updated schedule with course descriptions will be posted on DMMA website.

- Live trainings will resume in late April.

Provider Training Timeline 2021

5/11
TRAIN THE TRAINER (T3)

5/4
AGGREGATOR ONLY PROVIDER TRAINING

6/9
EVV PROVIDER TRAINING REFRESHER

6/3
EVV PROVIDER TRAINING REFRESHER

4/27
AGGREGATOR ONLY PROVIDER TRAINING

5/25
EVV PROVIDER TRAINING FULL SESSION

7/1
GO LIVE

4/5   4/12   4/19   4/26   5/3   5/10   5/17   5/24   5/31   6/7   6/14   6/21   6/28   7/5   7/12   7/19   7/26   7/30

4/29
AGGREGATOR ONLY PROVIDER TRAINING

5/5
AGGREGATOR ONLY PROVIDER TRAINING

Vendor Forum

- DMMA and Fiserv are holding a forum for all 3rd party EVV Vendors.
  - March 18 @ 2:30
  - All 3rd party vendors will be invited
  - Provider participation is optional
  - Topics for forum will include:
    - New Aggregator Visit File Format
    - API Enhancements
    - Timeline

3rd Party Attestations

- Reminder
  - All providers using a 3rd party EVV system must complete and submit a 3rd Party EVV Vendor Attestation Form.
  - Failure to submit may impact your ability to receive production credentials.
  - Form can be found at:

    https://dhss.delaware.gov/dhss/dmma/files/evv_3rd_party_system_attestation.pdf

Q&A / Wrap-up