EVV Provider Forum

March 18, 2021

Delaware Division of Medicaid and Medical Services

Today's Agenda

Welcome and Introductions

Training Schedule/Production Credentials

Use of CG Modifier/Rounding Rules/Manual & Modified Visits

User Acceptance Testing

Third Party Attestations

Updated DMMA Resources

Questions and Answers

Training Schedule/Production Credentials

- Upcoming trainings include:
  - Pre-recorded webinars
  - Virtual-Instructor Led
    - Attendance at relevant virtual-instructor led trainings *is required* in order to receive production credentials [viewing a pre-recorded webinar does not meet the training requirement]
- An updated schedule with course descriptions is posted on the DMMA EVV website.
- Virtual-Instructor Led trainings will resume in late April
  - Register Now!

CG Modifier

- Informational modifier assigned to claims with procedure codes that are typically subject to EVV to indicate that the service is <u>not</u> subject to EVV per DMMA policy.

  - Reasons include:
    - Services provided by a paid caregiver who lives with the individual
    - Services provided in a location outside of the home (e.g. school)
    - Services provided as part of the hospice benefit when the individual is enrolled in hospice
    - Services provided to a newborn who does not yet have their own Medicaid ID number
    - Services provided out of state.

Rounding Rules

Visits for services where unit of service is <u>15 minutes</u>

Number of Units	Minutes of Service
1 unit	1 to 23 minutes
2 units	24 to 38 minutes
3 units	39 to 53 minutes
4 units	54 to 68 minutes
5 units	69 to 83 minutes
6 units	84 to 98 minutes
7 units	99 to 113 minutes
8 units	114 to 128 minutes

Visits for services where unit of service is <u>1 hour</u>

Number of Units	Minutes of Service
1 unit	0-60 minutes
2 units	61-120 minutes
3 units	121-180 minutes
4 units	181-240 minutes

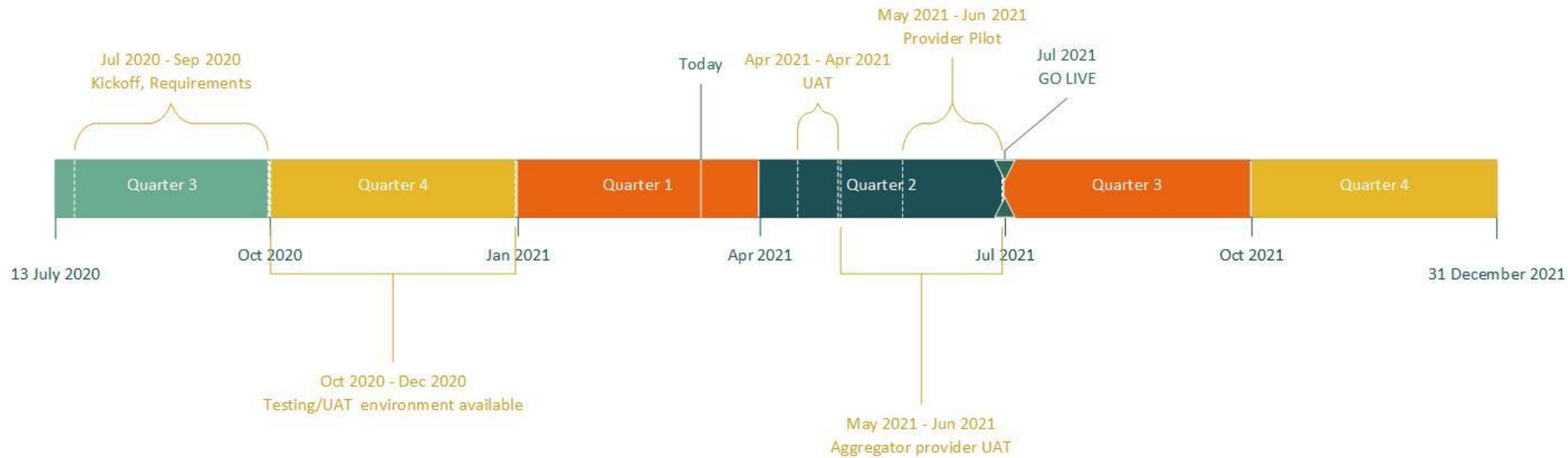# Manual and Modified Visits

Manual Visit Entry

- Means an EVV record input after the time of service delivery by administratively entering the required EVV data elements
- Supporting documentation must be maintained for visits that are entered manually in the EVV system
- Manual entry of visits cannot exceed 10% of a provider's total EVV visits

Modified/Edited Visits

- Visits that are modified/edited in an EVV record after the time of service delivery
- An exception to normal practice
- Supporting documentation must be maintained for any changes to visit information after a visit has been confirmed
- Modified or edited visits are considered to be manually modified and cannot exceed 10% of a provider's total EVV visits

User Acceptance Testing (UAT)

- Testing will begin in April.

- All major AuthentiCare user groups will participate in testing, including a provider with a third-party system that will use the AuthentiCare aggregator.

AuthentiCare Timeline

3rd Party Attestations

- Reminder
  - All providers using a 3rd party EVV system must complete and submit a 3rd Party EVV Vendor Attestation Form.
  - Failure to submit may impact your ability to receive production credentials.
  - Form can be found at:

    https://dhss.delaware.gov/dhss/dmma/files/evv_3rd_party_system_attestation.pdf

Updated EVV Resources on DMMA Website

- Frequently Asked Questions (FAQs)

- EVV Guidance to MCOs

- EVV Requirements

- EVV Terms/Definitions

- Third Party EVV System Checklist

Q&A / Wrap-up