EVV Provider Forum

April 1, 2021

Delaware Division of Medicaid and Medical Services

Today's Agenda

Welcome and Introductions

Rounding Rules

State Issued Devices

Aggregator Tool Kit

Questions and Answers

Rounding Rules

Visits for services where unit of service is **15 minutes**

Number of Units	Minutes of Service
1 unit	1 to 23 minutes
2 units	24 to 38 minutes
3 units	39 to 53 minutes
4 units	54 to 68 minutes
5 units	69 to 83 minutes
6 units	84 to 98 minutes
7 units	99 to 113 minutes
8 units	114 to 128 minutes

Visits for services where unit of service is **1 hour**

Number of Units	Minutes of Service
1 unit	0-60 minutes
2 units	61-120 minutes
3 units	121-180 minutes
4 units	181-240 minutes

CG Modifier

- Informational modifier assigned to claims with procedure codes that are typically subject to EVV to indicate that the service is <u>not</u> subject to EVV per DMMA policy.

    - Reasons include:
        - Services provided by a paid caregiver who lives with the individual
        - Services provided in a location outside of the home (e.g. school)
        - Services provided as part of the hospice benefit when the individual is enrolled in hospice
        - Services provided to a newborn who does not yet have their own Medicaid ID number
        - Services provided out of state.

State Issued Devices

- Reminder
    - Providers who are using AuthentiCare as their EVV solution may request state issued devices for their direct service workers use.
    - DSW's are also able to use their own devices and download for free the AuthentiCare application.

Aggregator Tool Kit

- AuthentiCare Aggregator Getting Started

- AuthentiCare FLD Guide

- AuthentiCare Web Services Guide

- AuthentiCare SFTP Guide

- AuthentiCare Aggregator Manual Upload

Q&A / Wrap-up