



EVV Provider Forum

April 29, 2021

Delaware Division of Medicaid and Medical Services

Today's Agenda

Welcome and Introductions

State Issued Device

Training

Aggregator Tool Kit

Roles and Credentials

Questions and Answers

State Issued Devices

- Reminder
 - Providers who are using AuthentiCare as their EVV solution may request state issued devices for their direct service workers use.
 - DSW's are also able to use their own devices and download for free the AuthentiCare application.

Training Schedule

- Upcoming trainings include:
 - Pre-recorded webinars
 - Virtual-Instructor Led
 - Attendance at relevant virtual-instructor led trainings *is required* in order to receive production credentials [viewing a pre-recorded webinar does not meet the training requirement]
- An updated schedule with course descriptions is posted on the DMMA EVV website.
- Virtual-Instructor Led trainings will resume next week.
 - Register Now!

Aggregator Tool Kit

Providers and their 3rd Party Vendors have been sent the Aggregator Tool Kit:

- AuthentiCare Aggregator Getting Started
- AuthentiCare FLD Guide
- AuthentiCare Web Services Guide
- AuthentiCare SFTP Guide
- AuthentiCare Aggregator Manual Upload

Aggregator Functionality

- AuthentiCare Aggregator is functioning in other jurisdictions.
- When a provider creates a Third Party Aggregator (TPA) credential for their third party EVV vendor, that vendor can send encounter (visit) records to AuthentiCare Aggregator on that provider's behalf.
- A third party Aggregator vendor can send multiple providers' records on a single file since each record has the provider identifier in it.
- The TPA can pick up the results report within AuthentiCare, and in the near future a file can be pushed to SFTP server for those requesting it.

Roles and Credentials

- All AuthentiCare users are associated with a 'role' that defines what permissions they will have within AuthentiCare
- Roles are broken down functionally to allow 'least privilege' needed for a given job function
- Each user will only be able to see or do what is allowed by their role and permissions
- Functions may include view, add, edit, delete for various pieces of data or function
- Please consider now which of your employees may need credentials to utilize AuthentiCare, and what functions they will need

Roles and Credentials

Functions for Provider Sub roles	DE_Provider_Administrator	DE_Provider_AdminAssistant	DE_Provider_Payroll_Billing	DE_Provider_HumanResources	DE_Provider_Payroll_Billing_Human Resources	DE_Provider_Scheduler_Coordinator	DE_Provider_Claims Mgt1	DE_Provider_ClaimsMgt2	DE_Provider_IntakeAndReferra	DE_Provider_Claims_Administr	AC_DataTransfer	AC_ClaimsAdministrator
Representatives												
Add Representative	x	x		x								
Edit Representative	x	x		x								
Search Representative	x	x		x								
Delete Representative	x	x		x								
Edit Representative Alerts												
View Representative alerts					x							
Payers												
Search Payer History	x											
Services												
Search Services	x	x	x		x	x	x	x	x			
Authorizations												
Add Authorizations	x	x										
Edit Authorizations	x	x										
Search Authorizations	x	x	x		x	x	x	x	x			

Roles and Credentials

Functions for Provider Sub roles	DE_Provider_Administrator	DE_Provider_AdminAssistant	DE_Provider_Payroll_Billing	DE_Provider_HumanResources	DE_Provider_Payroll_Billing_Human Resources	DE_Provider_Scheduler_Coordinator	DE_Provider_Claims Mgt1	DE_Provider_ClaimsMgt2	DE_Provider_IntakeAndReferra	DE_Provider_Claims_Administr	AC_DataTransfer	AC_ClaimsAdministrator
Claims												
Add Claim	x	x	x		x		x	x				
Edit Claims (before export)	x	x	x		x		x	x				
Search Claims	x	x	x		x	x	x	x				
Delete Claims	x	x	x		x		x	x				
Events (Schedules)												
Add Events	x	x				x						
Edit Events	x	x				x						
Search Events	x	x	x		x	x						
Delete Events	x	x				x						
Dashboards												
Exceptions Dashboard	x	x	x		x	x						
Provider Dashboard	x	x	x		x							
Worker Dashboard	x	x	x		x							

Q&A / Wrap-up

