1901 North DuPont Highway, New Castle, Delaware 19720

PROMISE Provider Implementation List

Your organization will have to complete the following:

- 1. Complete paperwork for Medicaid funding, including completing enrollment with HP and MCOs.
- 2. Contact the Provider Relations Unit to coordinate and have your personnel participate in required initial provider training. A training calendar will be available on the DSAMH PROMISE website to assist in this matter.
- 3. Work with DSAMH Fiscal Unit to ensure that payment and invoicing, and Fiscal Unit audit schedules are established.
- 4. Provide the Provider Relations unit and the Quality Assurance Unit with information concerning important agency numbers and location information, so we can update the provider directory only once you are approved by the Quality Assurance Unit to receive beneficiaries.
- 5. Ensure that your organization is licensed and certified as necessary.
- 6. Ensure that your agency does not provide services until ready and approved in all of the above areas.