



**DELAWARE HEALTH
AND SOCIAL SERVICES**

Division of Health Care Quality

Office of Long-Term Care
Residents Protection

DHSS - DHCQ
263 Chapman Road, Ste 200, Cambridge Bldg.
Newark, Delaware 19702
(302) 421-7400

STATE SURVEY REPORT

Page 1 of 2

NAME OF FACILITY: Excelcare at Newark

DATE SURVEY COMPLETED: March 25, 2025

SECTION	STATEMENT OF DEFICIENCIES SPECIFIC DEFICIENCIES	ADMINISTRATOR'S PLAN FOR CORRECTION OF DE- FICIENCIES												
16 Del. code, Chapter 11, Subchapter VII 1162 Nursing Staffing	<p>Minimum Staffing Levels for Residential Health Facilities</p> <p>(c) By January 1, 2002, the minimum staffing level for nursing services direct caregivers shall not be less than the staffing level required to provide 3.28 hours of direct care per resident per day, subject to Commission recommendation and provided that funds have been appropriated for 3.28 hours of direct care per resident for Medicaid eligible reimbursement.</p> <p>Nursing staff must be distributed in order to meet the following minimum weekly shift ratios:</p> <table><thead><tr><th></th><th>RN/LPN</th><th>CNA*</th></tr></thead><tbody><tr><td>Day - 1 nurse per 15 res.</td><td></td><td>1 aide per 8 res.</td></tr><tr><td>Evening</td><td>1:23</td><td>1:10</td></tr><tr><td>Night</td><td>1:40</td><td>1:20</td></tr></tbody></table> <p>* or RN, LPN, or NAIT serving as a CNA.</p> <p>Nursing Facilities must be in compliance with 16 Del. code, Chapter 11, Subchapter VII 1162 Nursing Staffing at all times.</p> <p>This requirement is not met as evidenced by:</p> <p>A desk review staffing audit was conducted by the State of Delaware, Division of Health Care Quality, Office of Long-Term Care Residents Protection. The facility was found to be noncompliant with 16 Delaware Code Chapter 11 Nursing Facilities and Similar Facilities.</p>		RN/LPN	CNA*	Day - 1 nurse per 15 res.		1 aide per 8 res.	Evening	1:23	1:10	Night	1:40	1:20	<ol style="list-style-type: none">1. <ul style="list-style-type: none">o Once 1:8 C.N.A was identified, the supervisors were educated on how to calculate C.N.A ratios.2. <ul style="list-style-type: none">o All residents have the potential to be affected.3.
	RN/LPN	CNA*												
Day - 1 nurse per 15 res.		1 aide per 8 res.												
Evening	1:23	1:10												
Night	1:40	1:20												

Provider's Signature

[Signature]

Title

NHA

Date

3/26/25



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	<p>Findings include:</p> <p>Review of the Facility Staffing Worksheets, completed by E1 (Nursing Home Administrator) revealed the following:</p> <p>During the week of 1/12/25-1/18/25, the facility failed to maintain the CNA ratio of 1:8 on the day shift.</p>	<ul style="list-style-type: none">Root Cause Analysis (RCA) determined that the supervisor did not know how to calculate C.N.A ratio.The Staff Educator will provide education to all supervisors on how to calculate C.N.A. ratiosThe NHA/designee will audit Ratios daily to ensure compliance. <p>4.</p> <ul style="list-style-type: none">Results of the audits will be reviewed during monthly QA&A meetings for three months until 100% compliance is achieved.
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Provider's Signature

Title

NNA

Date

3/26/25