

DHSS - DHCQ 263 Chapman Road, Ste 200, Cambridge Bldg. Newark, Delaware 19702 (302) 421-7400

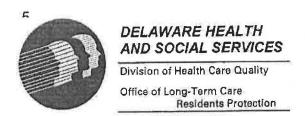
## STATE SURVEY REPORT

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NAME OF FACILITY: Excelcare at Newark

Provider's Signature

NAME OF FACILITY: Excelcare at Newark		DATE SURVEY COMPLETED: March 25, 2025	
SECTION	STATEMENT OF DEFICIENCIES SPECIFIC DEFICIENCIES	ADMINISTRATOR'S PLAN FOR CORRECTION OF DE- FICIENCIES	
16 Del. code, Chapter 11, Subchapter VII 1162 Nursing Staffing	Minimum Staffing Levels for Residential Health Facilities  (c) By January 1, 2002, the minimum staffing level for nursing services direct caregivers shall not be less than the staffing level required to provide 3.28 hours of direct care per resident per day, subject to Commission recommendation and provided that funds have been appropriated for 3.28 hours of direct care per resident for Medicaid eligible reimbursement.  Nursing staff must be distributed in order to meet the following minimum weekly shift ratios:  RN/LPN CNA*  Day -1 nurse per 15 res. 1 aide per 8 res.  Evening 1:23 1:10  Night 1:40 1:20  * or RN, LPN, or NAIT serving as a CNA.  Nursing Facilities must be in compliance with 16 Del. code, Chapter 11, Subchapter		
	VII 1162 Nursing Staffing at all times.  This requirement is not met as evidenced by:  A desk review staffing audit was conducted by the State of Delaware, Division of Health Care Quality, Office of Long-Term Care Residents Protection. The facility was found to be noncompliant with 16 Delaware Code Chapter 11 Nursing Facilities and Similar Facilities.	<ol> <li>Once 1:8 C.N.A was identified, the supervisors were educated on how to calculate C.N.A ratios.</li> <li>All residents have the potential to be affected.</li> </ol>	



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	Findings include:  Review of the Facility Staffing Worksheets,	<ul> <li>Root Cause Analysis (RCA) determined that the supervisor did not know how to calculate C.N.A ratio.</li> </ul>
	completed by E1 (Nursing Home Administra- tor) revealed the following:	<ul> <li>The Staff Educator will provide education to all supervisors on how to calculate C.N.A. ratios</li> </ul>
	During the week of 1/12/25-1/18/25, the facility failed to maintain the CNA ratio of 1:8 on the day shift.	<ul> <li>The NHA/designee will audit Ratios daily to ensure compliance.</li> </ul>
		4.
		<ul> <li>Results of the audits will be reviewe during monthly QA&amp;A meetings for three months until 100% compliance is achieved.</li> </ul>