



**DELAWARE HEALTH  
AND SOCIAL SERVICES**

Division of Health Care Quality

Office of Long Term Care  
Residents Protection

DHSS - DHCQ  
263 Chapman Road, Ste 200, Cambridge Bldg.  
Newark, Delaware 19702  
(302) 421-7400

**STATE SURVEY REPORT**

Page 1 of 2

NAME OF FACILITY: Wilmington Nursing and Rehabilitation

DATE SURVEY COMPLETED: May 13, 2025

SECTION	STATEMENT OF DEFICIENCIES SPECIFIC DEFICIENCIES	ADMINISTRATOR'S PLAN FOR CORRECTION OF DE- FICIENCIES												
16 Del. code, Chapter 11, Subchapter VII 1162 Nursing Staffing	<p>Minimum Staffing Levels for Residential Health Facilities</p> <p>(c) By January 1, 2002, the minimum staffing level for nursing services direct caregivers shall not be less than the staffing level required to provide 3.28 hours of direct care per resident per day, subject to Commission recommendation and provided that funds have been appropriated for 3.28 hours of direct care per resident for Medicaid eligible reimbursement.</p> <p>Nursing staff must be distributed in order to meet the following minimum weekly shift ratios:</p> <table><thead><tr><th></th><th>RN/LPN</th><th>CNA*</th></tr></thead><tbody><tr><td>Day - 1 nurse per 15 res.</td><td></td><td>1 aide per 8 res.</td></tr><tr><td>Evening</td><td>1:23</td><td>1:10</td></tr><tr><td>Night</td><td>1:40</td><td>1:20</td></tr></tbody></table> <p>* or RN, LPN, or NAIT serving as a CNA.</p> <p>Nursing Facilities must be in compliance with 16 Del. code, Chapter 11, Subchapter VII 1162 Nursing Staffing at all times.</p> <p>This requirement is not met as evidenced by:</p> <p>A desk review staffing audit was conducted by the State of Delaware, Division of Health Care Quality, Office of Long-Term Care Residents Protection. The facility was found to be noncompliant with 16 Delaware Code Chapter 11 Nursing Facilities and Similar Facilities.</p>		RN/LPN	CNA*	Day - 1 nurse per 15 res.		1 aide per 8 res.	Evening	1:23	1:10	Night	1:40	1:20	<ol style="list-style-type: none"><li>1. No residents were identified.</li><li>2. All residents have the potential to be affected. Facility failed to maintain staff ratio per Eagles Law of 1:9 during the day and 1:10 during the evening for CNA's.</li><li>3. Staff Scheduler was educated by the Administrator on requirements of required CNA ratio for all shifts per Eagles Law Phase 2. Facility to utilize pick-up</li></ol>
	RN/LPN	CNA*												
Day - 1 nurse per 15 res.		1 aide per 8 res.												
Evening	1:23	1:10												
Night	1:40	1:20												

Provider's Signature

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Title

NHA

Date

5/19/25



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	<p>Findings include:</p> <p>Review of the Facility Staffing Worksheets, completed by E1 (Nursing Home Administrator) revealed the following:</p> <p>During the week of 3/30/25-4/5/25, the facility failed to maintain the CNA ratio of 1:9 on the day shift and 1:10 on the evening shift.</p>	<p>shifts, bonuses, overtime pay to fill any gaps in schedule. Additionally, Nurses who pick up as a CNA will receive an assignment and not work on a cart.</p> <p>4. HR and or designee will audit the CNA ratio to ensure that the ratio minimums are met daily. These audits will be conducted weekly x 4 until 100% compliance is met. Monthly x2 until 100% is met. The results of the audits will be brought to the Quality Assurance and Assessment Committee (QAA). The committee will determine the need for additional audits. The results will be reviewed at the QAA meeting monthly x3 months.</p> <p>5. Date of compliance: June 2, 2025</p>

Provider's Signature 3x Title NHA Date 5/19/25