

Partnering for Stronger Advocacy MAC and BAC

Presented by: Terri Stoneburner
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Citation: 42 CFR § 431.12

MAC & BAC Membership

7-9-25

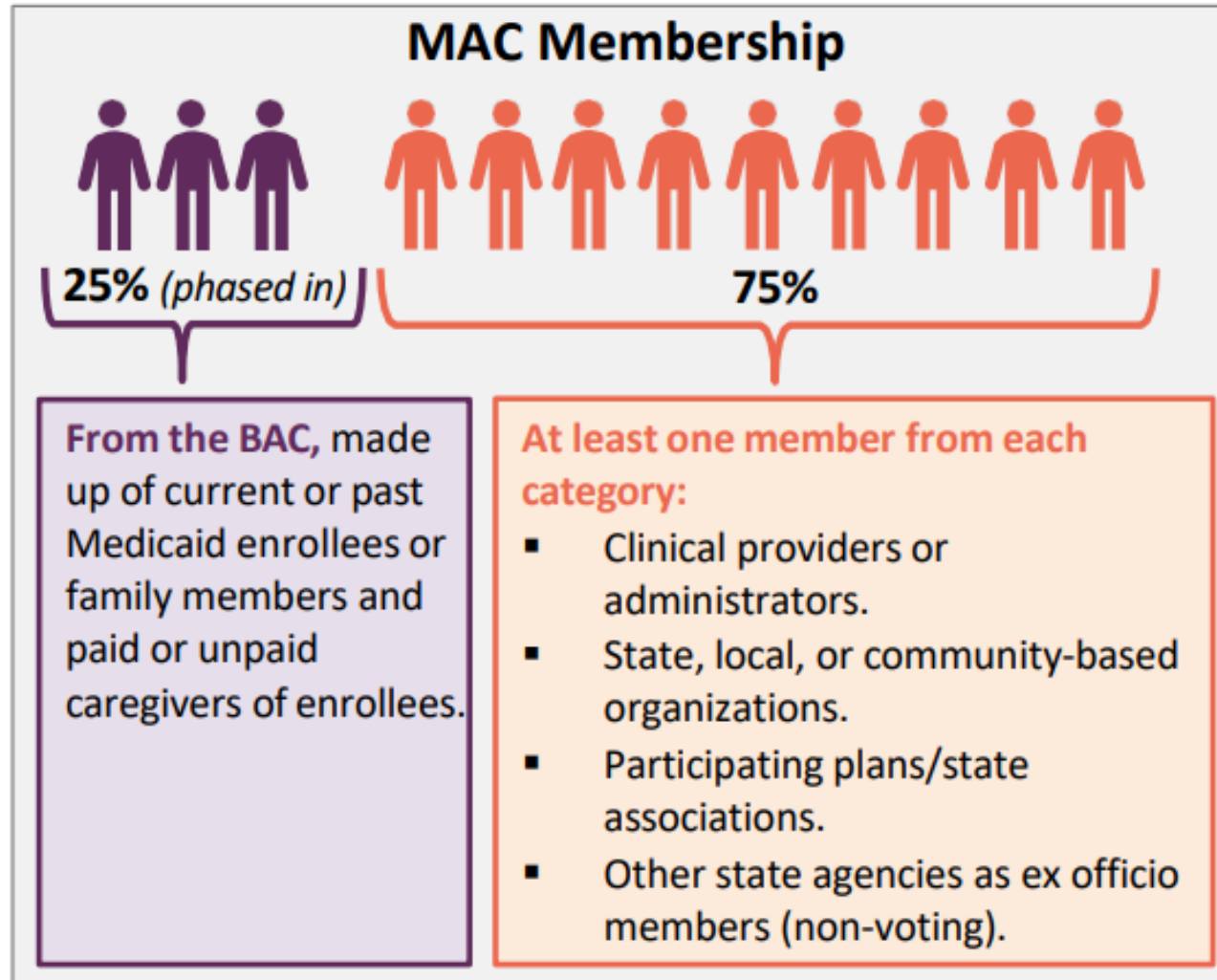
10% - 1 yr after effective date of final rule

7-10-25 thru 7-9-26

20% - period from 1 yr + 1 day through year 2

7-10-26 and beyond

25% - Thereafter



MAC & BAC Federal Requirements

Meetings



MAC & BAC are required to EACH meet at least once per quarter



The BAC must meet separately and in advance of MAC meetings



At least 2 MAC meetings per Yr must be open to the public, *with a dedicated time for public comment*



Require state agencies to publicly post information related to MAC and BAC activities



State agency staff support of meetings



MAC & BAC: Scope of Activities

MAC & BAC advise
DMMA

Service additions,
changes, and quality

Coordination of care

Eligibility, enrollment,
and renewal processes

Beneficiary and provider
communications

Cultural Competency,
language access, health
equity & disparities, &
biases in the Medicaid
program

MAC recommendations
to Medicaid agency in
formal report.

July 9, 2026



Building the BAC

- Webpage and electronic application for BAC: [Join the Delaware Medicaid Beneficiary Advisory Council - Delaware Health and Social Services - State of Delaware](#)
- Orientation Member Handbook (WIP)
 - Goal Setting
- Accessible Meeting Materials



Effective July 9, 2025

Meeting Support

- Inclusive Administrative Approaches
- Diverse BAC Membership
- Offering a variety of meeting formats
 - Phone, virtual, hybrid, in-person
 - Collaborating with BAC to determine best meeting times and frequency
- Scheduling breaks during meetings
- Explaining Acronyms and technical language
- Possible compensation for their participation
 - Meals and travel reimbursement



MAC & BAC: Future

Bi-Directional Feedback

Vehicles for feedback from interested parties and the State on matters related to effective administration of Medicaid program



Ways to Collaborate

- Outreach & Recruitment
- Shared Workgroups on overlapping issues
- Data & Resource Sharing





Thank You

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https://www.dhss.delaware.gov/dhss/dmma/bac_homepage.html

