## DELAWARE'S CHILDREN WITH MEDICAL COMPLEXITY ADVISORY COMMITTEE

January 25, 2022

9:00 -11:00

## **Meeting Notes**

Welcome and Roll Call	• DMMA Director and CMCAC Chair, Stephen Groff welcomes everyone. Attendees announce their name and affiliation via the chat box.	
CMCAC Charter and Guiding Principles	• CMCAC reviewed the Charter and Guiding Principles to set the stage for the new year.	
Review of 2021 Accomplishments	<ul> <li>CMCAC reviewed the draft 2021 year-end report.</li> <li>The group provided some feedback and then were asked to share any additional feedback via email for the report to be finalized and posted to the CMC website.</li> <li>The DME and Supplies workgroup gave the quarterly report; quarter 4 activities included:         <ul> <li>Continuing to identify issues/challenges related to DME and supplies.</li> <li>Exploring issues related to DME/Supplies and Third-Party Liability (TPL) and Coordination of Benefits (COB) with primary insurance. Provided a formal recommendation to the DMMA Director to address the issue.</li> <li>Confirming MCO collaboration on the development of an MCO care coordinator training specific to DME/supplies requests, with projected first draft completion in Q1 2022.</li> </ul> </li> <li>Upcoming activities for the DME and Supplies workgroup include:         <ul> <li>Finalizing the MCO care coordinator training specific to DME/supplies requests.</li> <li>Developing the DME/supplies FAQ document.</li> <li>Facilitating a focused discussion regarding challenges specific to DME/supplies obtained at the pharmacy.</li> </ul> </li> <li>Upcoming DME &amp; Supply Workgroup meeting are on 2/8/2022 &amp; 2/22/2022.</li> <li>The SHHN workgroup gave the quarterly report; quarter 4 activities included:         <ul> <li>Receiving updates on the Private Duty Nursing (PDN) Workforce Capacity Study.</li> <li>Receiving updates on the PDN Policy.</li> <li>Finalizing endorsement of the National Academy for State Health Policy (NASHP)* care coordinator standards of practice.</li> </ul> </li> <li>Upcoming activities for the SHHN workgroup include:         <ul> <li>Discussing findings of the Family Satisfaction Survey and the PDN Workforce Capacity Study and discuss how the results can influence changes in policy/practice.</li></ul></li></ul>	
	<ul> <li>Discussing feedback on the PDN Policy.</li> <li>Upcoming SHHN Workgroup meeting are on 2/1/2022 &amp; 3/1/2022.</li> </ul>	

Update on PDN Workforce Capacity Study	• Mary Culnane gave an update and high-level findings presentation on the PDN Workforce Capacity Study. The full presentation can be found on the website under meeting materials for the 1/25/2022 meeting.	
Review of 2022 Priorities	• 2022 Priorities were reviewed. The full update can be found on the CMC website under CMCAC Priorities.	
COVID-19 Update and Discussion	• Director Groff gave an update on COVID-19 and the division's work and priorities around the PHE.	
Family Satisfaction Survey Update	<ul> <li>Vital Research has completed the Family Satisfaction survey and the findings are under review with DMMA.</li> <li>Once DMMA is has reviewed the report it will be shared with the CMCAC and posted on the CMC website.</li> <li>Vital research presented an overview of the Family Satisfaction Survey administration to the Advisory Committee.</li> </ul>	
Public Comment		

## **Future Meeting Dates:**

April 12, 2022 9:00 AM – 11:00 AM July 12, 2022 9:00 AM – 11:00 AM	October 11, 2022 9:00 AM – 11:00 AM
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All CMCAC meetings are c urrently held via Zoom due to the COVID-19 PHE.

