Emergent Private Duty Nursing (PDN) Need

- 1. Nurse/nursing agency conducts an evaluation with the family/guardian to determine health and safety needs of member.
- 2. Nurse/nursing agency notifies the member's MCO care coordinator and physician (PCP) about the emergent PDN need/situation. MCO and nursing agency ensure provision of PDN services.

Emergent PDN Need =
Parent/primary caregiver
is unexpectedly unable to
provide or direct care for
the member with complex
medical needs

Is the backup/secondary caregiver able and available to provide and/or direct care?

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YES

- 1. Backup plan is activated.
- 2. Backup/secondary caregiver assumes primary caregiver role and responsibilities.

Nurse/nursing agency works with backup/ secondary caregiver.

Physician and MCO re-evaluate PDN services/ authorizations based on nursing agency/family evaluation to determine if increased hours or services are needed and available.

Increased hours needed

- 1. Nursing agency notifies PCP and obtains feedback regarding next steps and care plan orders.
- 2. MCO completes prior authorization.
- 3. MCO care coordinator supports as needed.
- 4. Effectiveness of backup plan reevaluated every 24-48 hours to ensure member's safety and health are maintained.

No need to increase hours

Effectiveness of backup plan reevaluated every 24-48 hours to ensure member's safety and health are maintained. If re-evaluation results indicate it is unsafe to maintain member in home, the nurse/ nursing agency, MCO coordinator, PCP and family/guardian discuss different options and possible arrangements for transferring the member to a facility appropriate for the member's level of care.

NO

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